# Deloitte.

## Enterprise Case Manager

Curated risk management with insights that matter

The Enterprise Case Manager (ECM) is Deloitte's proprietary risk management platform that offers a wide spectrum of technology accelerators across anti-money laundering (AML) monitoring, know your customer (KYC), and other financial crime investigations. The augmented workflow management combined with an Al/Generative Al (GenAl) solution facilitates accelerated AML operations; intelligent insights into customer profile and investigation outcomes; and enables outreach, tracking, and reporting in a single platform.



ECM
Enterprise Case Manager

## Know your customer

#### ECM -

## Transaction monitoring



#### EXPEDITED KYC WITH GENAL:

Intelligent customer screening and automated narrative generation to help reduce manual effort and time spent per case





Extensive library of multi-jurisdictional requirements synthesized and configured into the tool, enforced by strict data controls

#### INTEGRATED OUTREACH:



Integrated customer outreach with a dedicated portal allows faster outreach

#### Al-POWERED ALERT STRATIFICATION

Automatically group and assign alerts to appropriate investigation teams based on investigator quality and specialization

#### ALITOMATED ALERT DISPOSITION



Automated algorithms to identify false positives and reduce manual review and overall time spent on alert dispositions

#### RILLE RECALIBRATION



Intelligent insights into rule performance and Suspicious Activity Report (SAR) conversions help calibrate rules for optimal coverage

## Core technical features

#### **Smart workflows**

Consistent outcomes driven by customized rules-based workflow

#### Al-enabled accelerators

Al-powered alert triaging, investigation, and negative news screening with automated summarization

#### **Quality control**

Automated data validation approach based on anomaly detection

#### Reporting

Management insights at all levels and ondemand reporting enables swift decision making









Dynamic insights

## Sample ECM deployment profiles

Deloitte ECM incorporates 20 years of AML investigation experience and intellectual property (IP) which is designed to enhance outcomes

-Major global I	bank
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~400TB Transactional data processed via platform

1.5K Investigators reviewing case files

~2M+ **Files** processed through the platform

### Leading US bank

~1 M **Cases** processed through the platform

10K Users managed across 3 continents

26 **Lines of business**connecting to
ECM

Major money service business

40% Estimated time savings

35% Estimated **cost savings** over 5
years

5X Estimated ROI over next 5+ years

ECM is a recognized leader in the AML industry ...

50+

US and global institutions have deployed ECM 98%

Quality at first-pass

50%

Efficiency gains leveraging Al/GenAl accelerators

## For additional information, please contact:



Milen Dinkov
US AML Analytics Leader
Deloitte Transactions and
Business Analytics LLP
Managing Director
+1.202.378.5514 |
midinkov@deloitte.com



Jonathan Thomas

Product Leader

Deloitte Transactions and Business Analytics LLP

Senior Manager
+1.202.604.3805 |
jthomas@deloitte.com

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