



RESILIENT: **CONTROLLER**

Resilient Podcast Series

Optimizing the big T: Finance Transformation

Host:

Katie Glynn, Partner, Center for Controllershship, Deloitte & Touche LLP

Guest:

Brent Hipsher, Head of Financial Planning and Analysis, Transamerica

Katie Glynn: Hello, resilient leaders. I'm Katie Glynn, and I am thrilled to welcome you to the Resilient Controller podcast, where we embark on a journey of discovery through engaging and authentic conversations. Thank you for tuning in and being a part of this community. In every episode, we're on a quest to unveil the true essence of resilience, that magical quality that helps us bounce back stronger than before.

We're not just talking about it, but we're diving deep into real, candid conversations that spark inspiration and fuel that inner fire to stay resilient on our journeys. I am

thrilled to introduce Brent Hipsher from Transamerica, a distinguished leader in the financial services industry. Throughout his career, Brent has demonstrated a relentless pursuit of knowledge and commitment to continuous improvement.

He leveraged each stage of his career as building blocks to position himself to take on new roles that brought new challenges and learning curves.

Brent Hipsher: "Moving from what to why" is one of the mantras that I've tried to instill. Not just focusing on what the results are, but why they are what they are really

then gives us the opportunity to drive those business decisions that we're trying to make as a company and inform the strategy thereof.

Katie Glynn: Get ready for an enlightening exchange as we explore Brent's pathway to resilience and uncover his secrets to navigating the complexities of large-scale ERP transformations and the importance of thoughtful process redesign. I hope you enjoyed this preview. To hear more, find our full catalog, wherever you listen to your podcasts, keyword resilient, and let us know what you think by leaving a comment in the review section.

This document contains general information only and Deloitte is not, by means of this document, rendering accounting, business, financial, investment, legal, tax, or other professional advice or services. This document is not a substitute for such professional advice or services, nor should it be used as a basis for any decision or action that may affect your business. Before making any decision or taking any action that may affect your business, you should consult a qualified professional advisor. Deloitte shall not be responsible for any loss sustained by any person who relies on this document.

About Deloitte

As used in this document, "Deloitte" means Deloitte & Touche LLP, a subsidiary of Deloitte LLP. Please see www.deloitte.com/us/about for a detailed description of our legal structure. Certain services may not be available to attest clients under the rules and regulations of public accounting.

Copyright ©2025 deloitte Development LLC. All rights reserved.