Deloitte.

Google Cloud

Transforming Enterprises with Google Powered agentic Al

Google's agentic AI platform empowers enterprises to design, deploy, and manage intelligent agents at scale. It combines advanced reasoning, orchestration, and system integration into scalable AI solutions.

Google's Agentic Solution Tookit Includes:

Agentspace

- > Agent Builder
- Agent Development Kit
- Agent2Agent
- Agent Engine

Current AI solutions are costly and complex for enterprises to develop and manage

The Google agentic AI stack streamlines full lifecycle development, deployment, and management with a full spectrum of options, enabling teams to harness powerful first party agents, out of the box connectors for info search across enterprise systems and sophisticated tools to build a custom agents and multi-agent solutions.

Health Care providers and payers are facing significant business challenges..

..and business functions can be enhanced with agentic AI to help address these challenges



Health data stored across disparate, siloed systems



IT & Data



Document Assist



HCP burnout due to manual and time-consuming tasks



Enterprise Strategy



Care Coordination



Contract Review



Revenue Cycle Management



Inability to use health data insights for personalized patient care and clinical decisions



Care Management



Provider Engagement



Language Translation



Member Engagement

A variety of top-of-mind use cases are gaining attention in Health Care

Heart of the Business Sales & Marketing **Enabling Areas Administrative** Care Care Finance / HR / Sales / Procurement / Coordination Management **Operations** Marketing Legal Prolonged Close Care Gaps Due to Inconsistent Suboptimal Poor Public High Operational Siloed Workflows Adherence to Best Resource Allocation Perception Overhead Cycles Practices High Operational Inability to Respond Low Patient Contract Processing Delayed Financial Overhead Heavy Routine **Quickly to Demand** Time Optimization **Visibility** Engagement **Spikes** Operations Google's full agentic AI stack can be tailored to deliver better patient care & HCP experience Review pre-visit Monitor post-discharge **Automated Prior** Update HTML content Extract insights from Review contracts in bulk for email campaigns for documentation (past visits, patients, send reminders, Authorization for and analyze against tables with staffing labs, medications) and flag and provide personalized medications and updated posters, standard guidelines information for the provider support procedures content

Agent-assisted care finder integrates personal needs, insurance, and quality

scores

Document Assist searches documents for specific fields and formats for easy copypasting

Claims Medical Review uses NLP to extract clinical information and analyze claims data

Intelligent Scheduling Optimization matches patients to provider availability across locations and specialties 360-degree patient care coordination: risk of readmission, personalized outreach, and care plans

Automate the review of medication histories to provide timely, accurate, and consistent reviews

Combine patient data with medical literature to create patientspecific condition summaries

Medical imaging analysis with Al-driven recommendations and follow-up steps

Agent in

Development

Al-based automated revenue cycle management (RCM) for claims review and prior authorization

Claims processing to extract and summarize unstructured information for medical coding

Capacity planning and scheduling to optimize staff coverage based on patient volume forecasts

Automated 340B pharmacy compliance by processing claims and verifying provider status

Review and suggest changes to marketing materials based on branding guidelines

Real-time patient sentiment analysis and response generation for PR management

Call Center Agent Assist supports agents with real-time scripting and outbound automation

Patient and member engagement and lead management

Multiagent framework monitors real-time news about industrial incidents and calculates risk scores

Summarize documents and tabular data based on datastore in agent space

Language translation

Monitor and report on operational policies and procedures (HIPAA and other regulations)

Enable company-wide easy access to policies via conversational search

Automate variance analysis, reconciliations, and report generation

Ai-driven software development lifecycle augmentation

Smart IT help desk automation

WHY DELOITTE AND GOOGLE CLOUD

Deloitte and Google Cloud bring experience and cutting-edge technology, providing robust, scalable, and secure AI solutions. Deloitte's deep industry knowledge combined with Google Cloud's advanced Al capabilities provides enterprises with a platform to drive innovation and efficiency.

START THE CONVERSATION



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