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Federal Incident and Breach Response

Designed and built on the ServiceNow platform, Deloitte's Federal Incident & Breach Response (FIBR) is a ready-to-deploy solution for government agencies that provides Federal Compliance Out-of-the-Box for both the Security Incident Response and Data Breach Response applications.

Challenge	Solution	Potential benefits
<p>US Government's need for an automated federal incident and breach solution aligned with DHS/OMB guidance.</p> <p>Mandates from the Department of Homeland Security (DHS), Office of Management and Budget (OMB) and the US Computer Emergency Readiness Team (US-CERT) are not being properly designed/implemented in many Federal GRC/ITSM solutions.</p> <p>Many GRC/ITSM platforms don't have an OMB Data Breach Response solution.</p>	<p>Deloitte has created a ServiceNow SecOps solution for federal agencies that is aligned with DHS/OMB guidance and meets the US-CERT reporting requirements.</p> <p>Deloitte has incorporated its Data Breaches Application into ServiceNow's SecOps solution, which can help agencies align with federal requirements.</p> <p>FIBR also includes ready-to-deploy applications for data breach guidance and notification, breach tasks, and breach assessment – all aligned with OMB guidance.</p>	<p>DHS/OMB alignment means that federal agencies can expect compliance OOTB from the FIBR Solution.</p> <p>Add value and context to ServiceNow OOTB features (ie. SIEM tool integrations).</p> <p>Streamline and automate federal reporting requirements around Security Incident and Data Breach Response.</p> <p>Gain real-time insights regarding the organization's security posture through dashboards aligned with DHS, OMB and US-CERT guidance.</p>

Deloitte's Federal Incident and Breach Response Solution incorporates DHS/OMB compliance into ServiceNow's Security Operations (SecOps) product.



Reported time



Information impact



Breach type



Breach risk assessment



Data disclosure



Impacted users



Functional impact



Recoverability



Reporting compliance



Impacted systems



Location of observed activity



Contact information



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ServiceNow SecOps with Deloitte FIBR

Application	Out-of-the-Box in ServiceNow?	Deloitte Customizations with FIBR
Security incident	Yes, (added custom fields and workflow)	US-CERT reporting elements
Security incident response task	Yes	
Data breach	No	OMB breach response guidance OMB reporting and notification compliance
Breach task	No	OMB breach type / category
Breach risk assessment	No	OMB breach risk assessment guidance

 Deloitte customizations

Why Deloitte and ServiceNow?

Deloitte helps our clients enhance business outcomes by leveraging ServiceNow as an end-to-end digital workflow platform. We don't just leverage ServiceNow to automate your current processes: We reimagine how work gets done, delivering improvements in revenue and cost reduction with higher job satisfaction.

As a leading Global Systems Integrator and ServiceNow's 2020 Global Transformation Partner of the Year, Deloitte applies its breadth of industry and technology experience to help clients extract value from this powerful technology to create a united workflow with one platform.

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