

# **Deloitte.**

2025 Global Human Capital Trends

### CLOSING THE EXPERIENCE GAP



Workers can't get jobs without required experience, but they can't acquire that experience without gateway jobs. This "experience gap" has always been a challenge, but changes to work and advances in AI are only complicating it further. Closing the gap is possible, but it will require new approaches on both the supply and demand side of the talent market.

#### Why are my new hires not ready to contribute?



66% of managers and executives

say that most recent hires were not fully prepared and lacked experience



have raised experience requirements—most "entry-level" jobs now require 2–5 years' experience 72% & 73% of workers

believe organizations should provide existing workers with more opportunities to gain experience

### WHAT DOES EXPERIENCE MEAN?

### What leaders think they want

Years spent on directly related job tasks

Non-transferable to other roles



### What leaders need

Application of skills / capabilities in real-world context

Transferable to other roles

#### Adaptability is what we really want—how do we best find and support it?

## LIVING THE TREND

Unpack the experience requirement: design for "whole work" Develop internally and source externally for the ingredients of experience Augment adaptability and judgment by rearchitecting work and collaborating with AI

You can't speed up time, but you can scale adaptability.

## CREATE MORE VALUE FOR YOUR PEOPLE AND ORGANIZATION



Read the 2025 Global Human Capital Trends report

