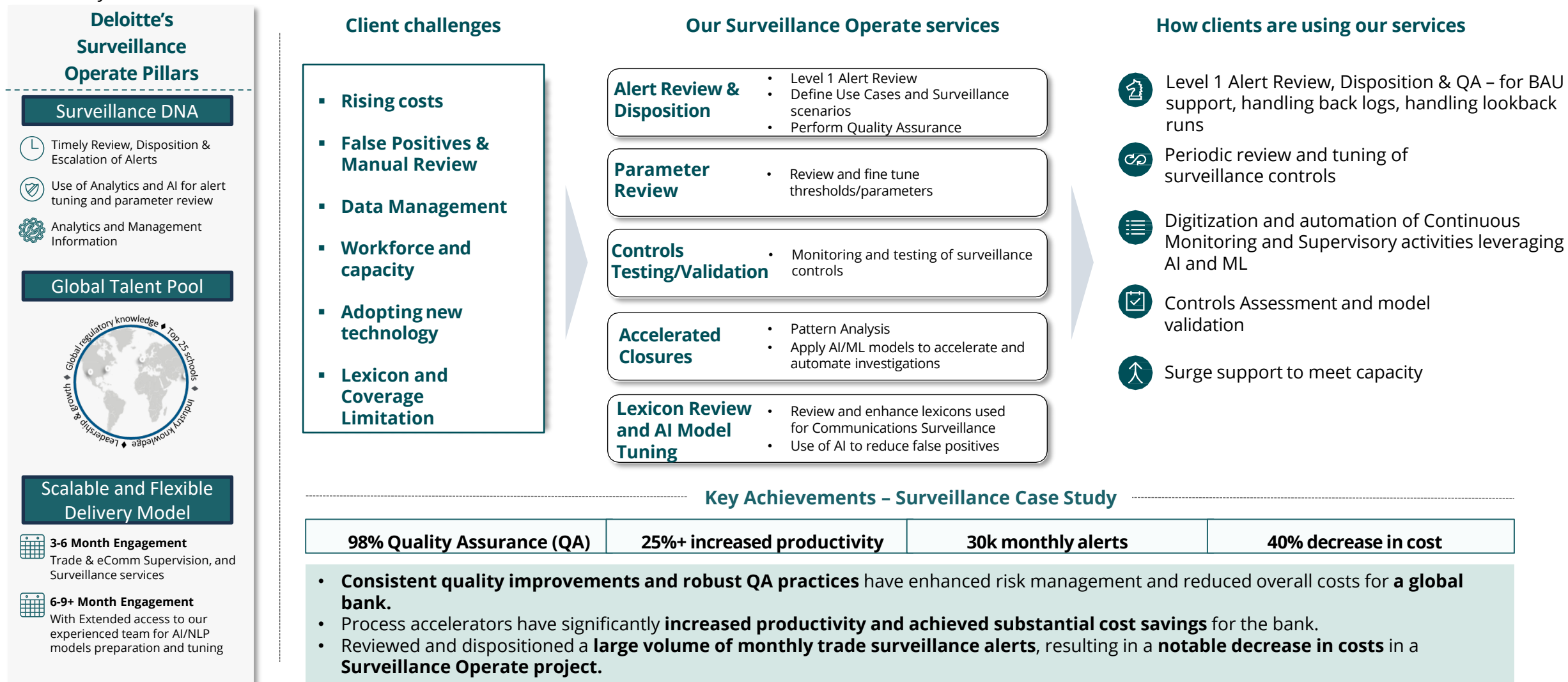


- Deloitte's Trade and Communication Surveillance Operate Offering provides customizable operational support services for different groups and departments (Compliance, Surveillance, Supervision / Internal Controls, Internal Audit (IA), Legal). These are based on our extensive regulatory and operational knowledge and our skilled and experienced delivery center teams.






## Our global talent pool

- ❖ Our model delivers **consistent & effective outcomes** providing **accountability, alignment** to lines of business and regulatory requirements, and advantages of **a unified offshore delivery team**
- ❖ Our offshore team has extensive experience across **Supervision, Trade & Comms Surveillance**

-  **Effective global governance**
  -  **Dedicated regional Surveillance leads**
  -  **85%+ offshore delivery**
  -  **Standard scalable solution**
-  **150+** Experienced Surveillance professionals onshore and offshore resources
  -  **300+ training hours** Spent on upskilling new resources with compliance/operations industry experience
  -  **80+** available in India

## With Deloitte you have access to

-  **Extensive experience in global trade and communications surveillance programs**, processes, and technology services, including **hands-on configuration, workflow, and tuning**, supported by a dedicated team committed to **building a robust surveillance strategy and monitoring framework** with tools for collecting, archiving, monitoring, reviewing, and escalating communications (voice, text, email, and social media)
-  Scalable and flexible services delivery and staffing model combining dedicated support and **flexible resource pools** to meet specific business circumstances efficiently, **ensuring cost savings, risk mitigation, and enhanced competitiveness**.
-  **Experienced data science team**, skilled in integrating and designing data analytics to help your organization design, test and tune AI and NLP specific models

\*The services described above are examples; scope, timeline, and pricing likely be determined with clients as requested.

## Key highlights of offshore team



### 1.5m+ alerts reviewed

Reviewed and dispositioned as part of Level 1 alert review in last 3 years



### Professional Qualifications

Including CA, MBA, BE/ME, CFE and CAMS



### Surveillance processes and procedures experience

Experience in enhancing surveillance processes and in drafting procedures and BRDs



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