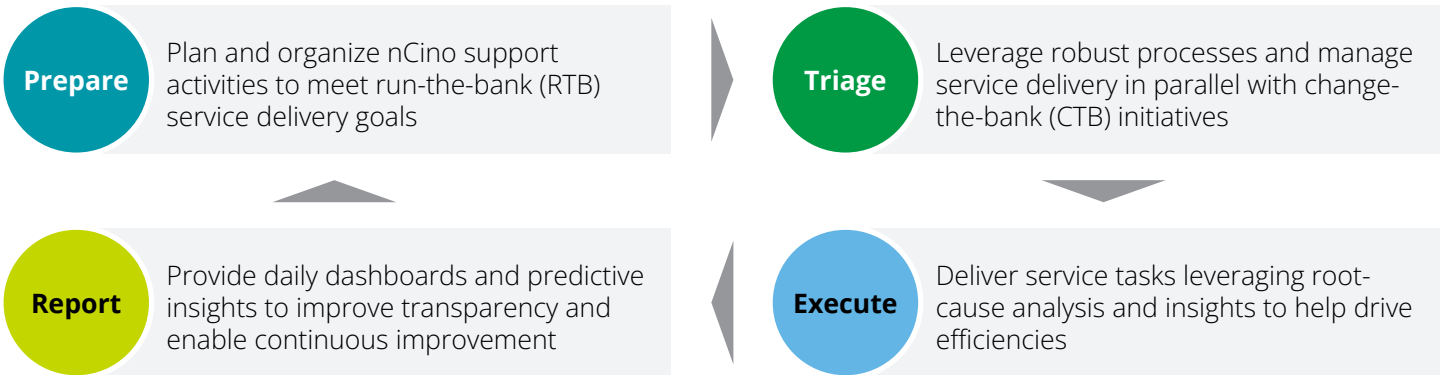


# Innovate Service Delivery

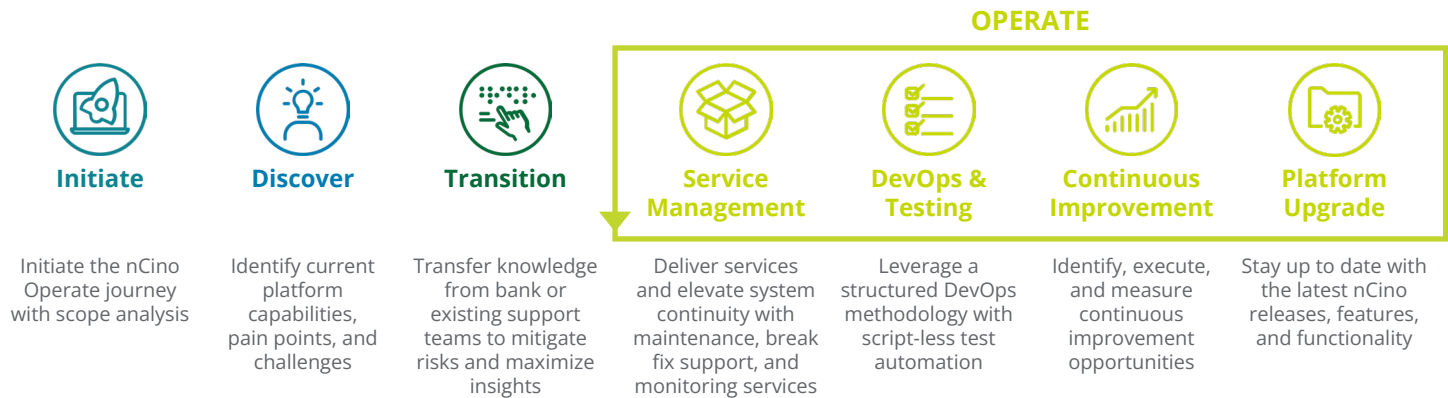
To Maximize the ROI with nCino Transformation



## Key Focus Areas to Navigate the Shift to Operate



## Journey to Standing Up Your Operate Model



## The Deloitte Difference

For your institution's nCino Operate journey



**Maximize the value of nCino with the Deloitte approach**

### ~20% Quality Improvement

Leverage talent, efficient processes, controls, and automation to help reduce delivered defects in every iteration

### ~15% Productivity Improvement

Scale support for more applications rapidly with our insights and accelerators to optimize costs and help redirect funds to change-the-bank (CTB) initiatives

### Leading-Edge Commercial Banking and nCino Experts

Benefit from access to industry specialists in commercial banking domain in addition to more than 330+ nCino certified practitioners

### Innovative Delivery Models

Adopt innovative engagement models with delivery pods of certified practitioners located globally to deliver results effectively

## Take the Next Step

Explore the nCino Operate fit for your institution and plan the road map ahead



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