

HEALTH CHECK & OPTIMIZATION SERVICES

Ensuring you get the most from your Optro investment—from go-live and beyond.

WHY A HEALTH CHECK?

- Platform configurations drift from leading practices over time
- Evolving business needs require updated workflows and structures
- New features and modules may go underutilized without guidance
- Low adoption signals misalignment between tool setup and user needs
- Accumulated issues require targeted remediation by subject matter experts

OUR OPTRO
POST-GO-LIVE
SERVICES

5+

Years as Optro's first and longest-running Certified Implementer & Alliance partner

300+

Implementations and post-implementation engagements delivered globally

50%

Of Optro's Fortune 10 clients served by our subject matter advisors



HOW WE HELP: SERVICE OFFERINGS

Deloitte's certified Optro team brings targeted expertise across four core service areas.



HEALTH CHECK

- Evaluate configurations of field layouts including module-specific, inventory, and issue pages
- Assess use of features like dashboards and custom reports
- Identify workflow gaps and underutilized features
- Deliver prioritized recommendations; optional configuration assistance of enhancements



FEATURE-SPECIFIC CONFIGURATION

- 1-hour discovery to understand current use of feature and process use case
- Design and demo feature setup in Optro based on use case
- Configure feature and applicable permissions per requirements
- Assisting with client testing to assess design alignment



DASHBOARD CONFIGURATION

- Discovery session to define reporting goals and data needs
- Modify fields in client site as needed
- Configure dashboard based on reporting requirements
- Identify data gaps impacting reporting accuracy
- Two-week client testing with minor modification cycles



MODULE OPTIMIZATION & ADOPTION

- Re-implementation, tier upgrades, and feature demos
- Field reconfiguration, permissions refresh, and inventory management
- Cross-module alignment and health checks across all Optro modules
- Stakeholder training and change management support

**CONTACT YOUR DELOITTE OPTRO ALLIANCE TEAM
TO DISCUSS A CUSTOMIZED**

HEALTH CHECK

AND OPTIMIZATION ENGAGEMENT.

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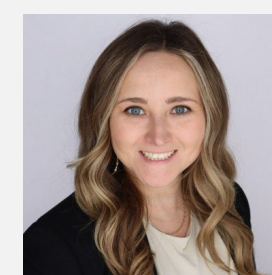


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