

HEALTH AND HOSPITAL CORPORATION (HHC) OF MARION COUNTY/ESKENAZI

PROJECT OBJECTIVES

The project was initiated by HHC of Marion County/Eskenazi Health with the objective to implement SAP S/4HANA, SAP SuccessFactors & SAP BI enterprise-wide solutions. This transformational vision aimed to enhance patient care, boost productivity, and improve financial visibility across the organization.

CLIENT CHALLENGE

The client was grappling with the need to rationalize multiple legacy systems, enhance financial transparency, streamline procurement processes, simplify hiring and onboarding procedures, and improve decision-making capabilities through accurate, real-time business intelligence.

SOLUTION IMPLEMENTED

Deloitte led SAP S/4HANA (Finance and Procurement) and SAP SuccessFactors (Human Resource Management) implementation for Eskenazi Health, Health and Hospital Corporation, and Marion County Health Department (Eskenazi/HHC). Deloitte led the design, build, test, and deployment to including the necessary change management activities to ensure of a successful implementation.

CLIENT OUTCOMES

- Automated workflow for 6,000 personnel actions and eliminated 2,000 manual entries annually. Freed up 45-60 days annually for HR teams
- 85% of users no longer need to understand any back-end transaction codes due to intuitive user experience designed applications
- Gained operational efficiencies in finance and procurement, enhancing employee experience by 94%
- Implemented single technology platform optimizing recruitment processes

