

# Health & Human Services Academy

Accelerate workforce readiness by equipping government teams with an adaptable, digital training solution that streamlines onboarding, enhances skill development, and empowers staff to effectively meet the demands of a modern, digital workforce.

## Addresses SNAP PER Error Drivers

 Insufficient Staff Knowledge

 Processing Errors

## Lead Points of Contact

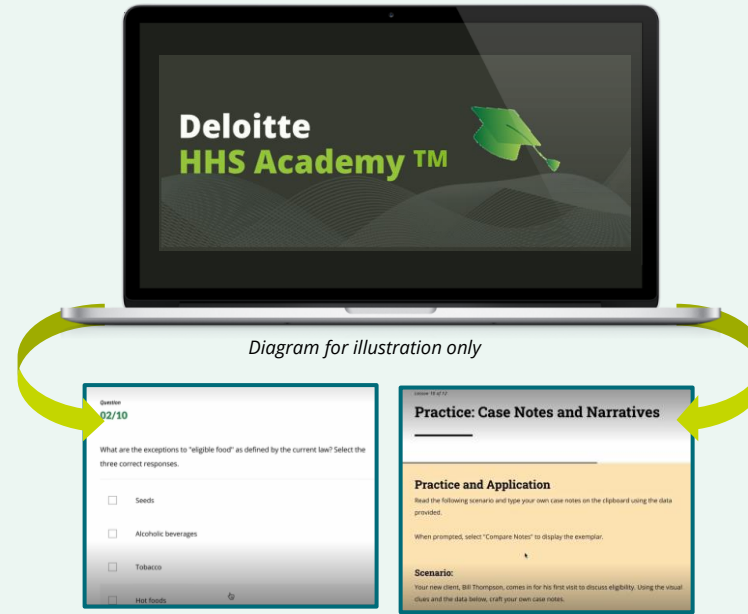
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## SOLUTION

**Health & Human Services (HHS) Academy** is a secure, hosted platform featuring a curated and continuously evolving library of courses focused on skills and knowledge relevant to Health and Human Services professionals.

Integrate your existing training materials for a unified experience and simplify login by leveraging single sign-on from existing systems.



## KEY FEATURES



### Integrated, Targeted Learning

Learning that fits into staff's busy workloads and meets them where they are. Designed to support core skill development as well as evolving needs and priorities. HHS academy helps teams build skills and resiliency for a stronger workforce.



### Aligned to State and Federal Regulations

Courses are designed to meet the most up-to-date state and federal regulations along with insights from nationally recognized thought leaders in HHS.



### Courses Targeted for SNAP Success

From SNAP eligibility and case discrepancies to emotional intelligence and de-escalation, our courses are built to help improve accuracy, resilience, and client outcomes.



### Smooth Implementation

Content uses your agency's branding and can synchronize with your existing Learning Management System. Hosting, help desk, and maintenance- we take care of!

## IMPACT

- **Targeted instruction that addresses root causes of error rates**, while reinforcing continuous learning.
- **Reduced training and development burden**, enabling supervisors to spend more time coaching and mentoring in the field.
- **Streamlined onboarding**, promoting best practices and rapid skill development.

## METRICS

# 20+ Courses

designed to address the root causes of SNAP PER Errors.

# 1 Platform

For all training needs For all SNAP training needs. Integrate your existing training materials for a unified experience.



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