

HHS Academy™

Equip your workforce.
Empower your mission.

Built on Deloitte's interactive Secure Learning Experience Platform™



The Challenge: Workforce Development for State HHS Agencies

The landscape of Health and Human Service (HHS) agencies are on the cusp of a major transformation: **65 million** Americans experienced job separations in 2024 ([U.S. Bureau of Labor Statistics, 2024](#)), 43 million remaining American baby boomers will reach age **65 by 2030** (Fichtner, 2024), and **nearly 50% of workers have considered changing jobs for better training and upskilling opportunities** ([Deloitte, 2022](#)). Factors like technological advancements and the changing needs of a growing population require HHS workers to develop new skills for strategic casework and client interaction. This can potentially lead to:

- ✓ Increased **pressure** on remaining staff
- ✓ **Loss** of largest experienced workforce
- ✓ **Fewer staff** to meet **mission goals**
- ✓ **Strain** on existing programs
- ✓ **Brain drain** of institutional knowledge
- ✓ Increased training and **onboarding challenges**

The Solution: Increase organizational capacity with **HHS Academy**

HHS Academy is Deloitte's AI-powered Learning-as-a-Service solution that helps empower agencies to address workforce development needs. This secure, hosted platform houses a curated library of courses specifically designed to address Health and Human Services mission-critical skills and knowledge. Get faster onboarding for new hires, rollout new content to upskill existing staff, and promote a culture of continuous learning while freeing up supervisors to spend more time coaching and mentoring.

Customizable Content

Integrate existing trainings materials or access content from nationally-recognized thought leaders

White-Labeling

Customize the Academy experience to align with your agency's identity—select color schemes or logos

Community Features

Connect staff with colleagues across the county, state, or nation to foster deep knowledge sharing

Single Sign-On (SSO)

Simplify login to the Academy by leveraging SSO from existing systems

API Development

Synchronize data seamlessly between the platform and your existing systems

Platform Management

Lean on our team for hosting, maintenance, updates, and support



Browse sample course content

ELIGIBILITY (SNAP, TANF, MEDICAID)

- SNAP
- TANF OR TANF (Children Only)
- Medicaid for Children and Families
- Medicaid for Aged/Disabled/Blind

BEHAVIORAL HEALTH

- Introduction to Behavioral Health
- Family Dynamics and Engagement
- Safety and Security on the Job
- Navigating Difficult Conversations

CHILD WELFARE

- Trauma Informed Care
- Child Abuse Prevention and Recognition
- Adoption and Permanency Services
- Independent Living

LEADERSHIP AND INNOVATION

- Impacting Organizational Change
- Emotional Intelligence
- Active Listening
- Setting and Maintaining Boundaries

Ready to future-proof your workforce? Learn more.

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Deloitte.

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