



# HHS Academy™

**Equip your workforce.**  
**Empower your mission.**

Built on Deloitte's interactive Secure Learning Experience Platform™



## The Challenge: Workforce Development for State HHS Agencies

The landscape of Health and Human Service (HHS) agencies are on the cusp of a major transformation: **65 million** Americans experienced job separations in 2024 (U.S. Bureau of Labor Statistics, 2024), 43 million remaining American baby boomers will reach age **65 by 2030** (Fichtner, 2024), and **nearly 50% of workers have considered changing jobs for better training and upskilling opportunities** (Deloitte, 2022). Factors like technological advancements and the changing needs of a growing population require HHS workers to develop new skills for strategic casework and client interaction. This can potentially lead to:

- ✓ Increased **pressure** on remaining staff
- ✓ **Loss** of largest experiences workforce
- ✓ Fewer staff to meet **mission goals**
- ✓ **Strain** on existing programs
- ✓ **Brain drain** of institutional knowledge
- ✓ Increased training and **onboarding challenges**

## The Solution: Increase organizational capacity with **HHS Academy**

HHS Academy is Deloitte's AI-powered Learning-as-a-Service solution that helps empower agencies to address workforce development needs. This secure, hosted platform houses a curated library of courses specifically designed to address Health and Human Services mission-critical skills and knowledge. Get faster onboarding for new hires, rollout new content to upskill existing staff, and promote a culture of continuous learning while freeing up supervisors to spend more time coaching and mentoring.

### Customizable Content

Integrate existing trainings materials or access content from nationally-recognized thought leaders

### White-Labeling

Customize the Academy experience to align with your agency's identity—select color schemes or logos

### Community Features

Connect staff with colleagues across the county, state, or nation to foster deep knowledge sharing

### Single Sign-On (SSO)

Simplify login to the Academy by leveraging SSO from existing systems

### API Development

Synchronize data seamlessly between the platform and your existing systems

### Platform Management

Lean on our team for hosting, maintenance, updates, and support



## Browse sample course content

### ELIGIBILITY (SNAP, TANF, MEDICAID)

- SNAP
- TANF OR TANF (Children Only)
- Medicaid for Children and Families
- Medicaid for Aged/Disabled/Blind

### BEHAVIORAL HEALTH

- Introduction to Behavioral Health
- Family Dynamics and Engagement
- Safety and Security on the Job
- Navigating Difficult Conversations

### CHILD WELFARE

- Trauma Informed Care
- Child Abuse Prevention and Recognition
- Adoption and Permanency Services
- Independent Living

### LEADERSHIP AND INNOVATION

- Impacting Organizational Change
- Emotional Intelligence
- Active Listening
- Setting and Maintaining Boundaries

Ready to future-proof your workforce? Learn more.

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