



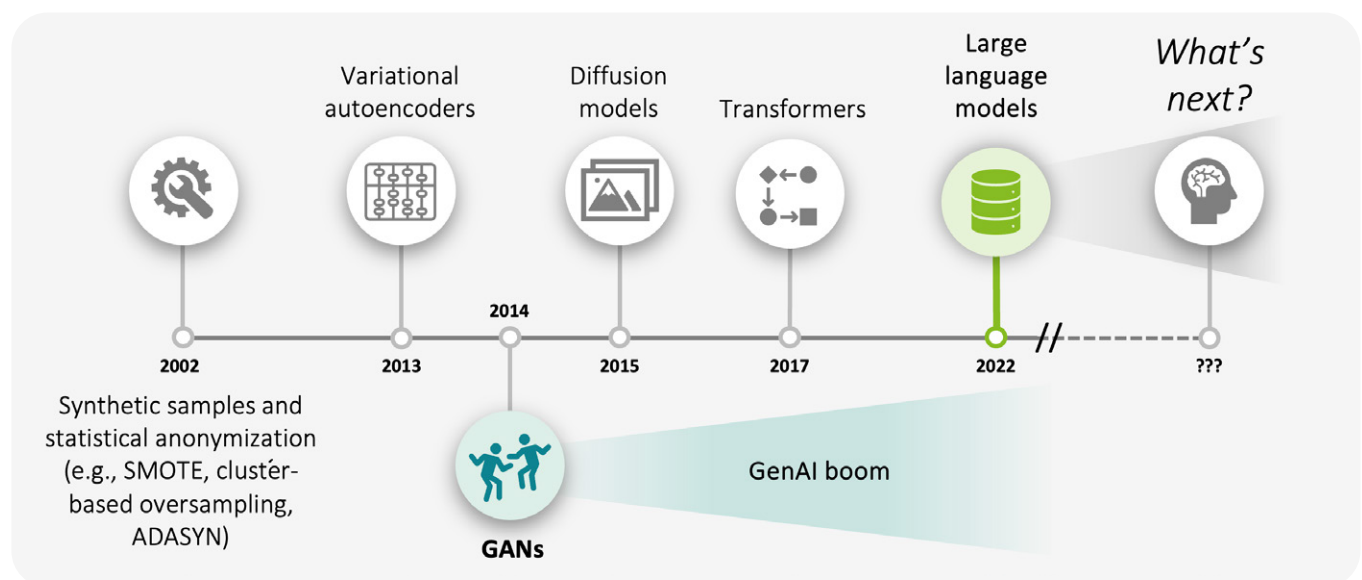
Transformational Impacts of Generative AI on Synthetic Data Generation

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A report by Gartner predicts that by 2030, most data in AI models will be synthetic data.¹ Although synthetic data has been around since the latter half of the 20th century, Generative AI (GenAI) is changing the game for federal organizations and businesses to use synthetic data more effectively. It enables faster and more accurate synthetic data than ever before, prompting a reevaluation of how organizations can better deploy AI solutions while also protecting citizen privacy and upholding public trust.

What is synthetic data?

Synthetic data, at its core, is artificially generated data that resembles real data, consisting of the same relationships and trends that are present in the real data. This data could be text data, numerical data, images, videos, or even sound. With all the latest GenAI buzz, it can be easy to miss that synthetic data is by no means a new concept. It's been around in less mature constructs since the 1960s. It was used to tackle problems like generating data in computer games or simulating macro- and micro-level phenomena like galaxies and atoms in scientific modeling.² In a 1993 paper considered to be the official birth of synthetic data, Rubin popularized its use for preserving confidentiality, in this case to offset missing survey responses in the US Census,³ but much of the more recent techniques boomed in the early 2000s.



Prior to this boom, synthetic data techniques took the form of rules-based approaches, in which generated data follows human-defined rules or constraints regarding relationships among data elements. While those rules-based processes got synthetic data started, they have some drawbacks. To scale a rules-based solution, the user would have to manually consider thousands of variables and their interactions to simulate missing data that is needed to predict, for example, incidences of heart attacks or emergency room admissions to optimize hospital staffing. The human labor involved to define those complex variable relationships, such as those among age, prior hospitalizations, and other comorbidities, is an insurmountable dilemma. Data simulated in this manner may disregard outliers or naturally occurring irregularities. And to top it all off, since humans are defining the rules in the first place, you're likely already beginning with human biases or mistakes encoded directly into the data.

In 2002, Synthetic Minority Oversampling Technique (SMOTE) kick-started an era of more sophisticated synthetic data generation algorithms. With SMOTE, new synthetic data points (oversampled data) are interpolated from existing underrepresented data (minority data) to create a more balanced and comprehensive dataset. It is also primarily used for statistical anonymization to protect sensitive data like protected health information (PHI), as discussed in the example above. While this interpolation-based approach is more scalable than prior rules-based approaches, it is limited in its ability to generate realistic data points.

Unleashing the power of GenAI

GenAI changes the game of synthetic data with robust, realistic data generation created by a machine learning (ML) model taught on a real dataset.⁴ The GenAI model learns from the real data on its own without humans telling it how to create the synthetic data. GenAI emulates the meaning and relationships within the data, at scale and at lowered cost, and is of significant value for sensitive, sparse, or limited data. When implemented appropriately, synthetic data using GenAI offers substantial value and potential to improve your organization's processes and achieve its missions.

Let's consider three use cases to highlight the power of GenAI and synthetic data, while reserving how to get started to do something similar in the "Getting started" section on page 5.

1. Protecting PII, PHI, and sensitive data

Synthetic data and GenAI can be used to protect personally identifiable information (PII), PHI, and sensitive data. Let's say there are medical claims to analyze, but we can't obtain a sufficient amount because the data is sensitive and can't be shared between departments. Sensitive data often takes time to obtain approvals for data sharing and requires anonymization. Sometimes users are unwilling to share or use it at all, leaving no options to use the data effectively for advanced AI techniques. To circumvent this problem, we can apply synthetic data generation using GenAI, resulting in benefits that include cost and time savings, minimized risk of sensitive data leaking, and increased accuracy versus older methods of synthetic data generation.

2. Filling in data gaps

It is very common, especially in the federal space, to work with datasets that have missing fields. When citizens apply for benefits at various agencies or fill out their annual tax returns, for example, they may not fill out all necessary fields. This lack of data makes it difficult for government programs to perform operational duties including data analysis and advanced AI techniques. The more data you have, especially the more *complete* data you have, the more accurately an AI model can learn from the information it's given and predict mission outcomes. Sufficiently large and comprehensive datasets produced by GenAI can offset gaps in data collection to better execute your program's missions and serve the public.

3. "Debiasing" a dataset

We can use synthetically generated data to "debias" a dataset in which certain subpopulations are over- or underrepresented in the data. Perhaps an organization's HR department decided it wanted to save time reading résumés by screening them with a model that learns from several years of prior successful hires to the company. But what if the prior hires trended toward more men than women or toward more civilians than veterans? To only use the company's previously hired employees' résumés then introduces AI-enabled bias to select certain candidate profiles.⁵ With synthetic data, you can limit AI-enabled model bias by increasing the underrepresented population in the data, and with GenAI, you can have a more efficient and accurate option than previous algorithms such as SMOTE.



What to look out for

Without careful preventive measures, a GenAI model can inadvertently release private or confidential information. Since the proliferation of GenAI, bad actors can generate their own synthetic data for illegal ends, like the \$35 million scam in 2020 that used a synthetically generated CEO voice to authorize such a considerable monetary transfer.⁶

Another kind of attack seeks to capture an individual's private information. A membership inference attack (MIA) reverse engineers the architecture of a model to infer whether specific sensitive information was used within the data used to teach the model. Models are especially vulnerable to MIAs if they are overfit, meaning the model is overconfident when predicting real-world examples. This tends to happen when the model learns from the data it's trained on so thoroughly, that it can't generalize well to new data.

Proper quality assurance must be implemented at every stage, from model development to testing to deployment, to mitigate data privacy and security risks. Such attention can also result in generating increased stakeholder trust. You can safeguard against malicious data attacks, unintentional data breaches, and bad actors using synthetic data with preventive measures such as those listed below.

1. Fraud detection models can pinpoint anomalous activity and bad actors taking advantage of synthetic data. For example, fraud detection can help flag images generated by AI for someone looking to get ahead in job applications or to forge medical insurance. Under the hood of one such fraud detection model is a statistical phenomenon known as Benford's law. It ascribes a higher probability of lower leading digits like 1s and 2s than higher leading digits in a list of numbers. If the pixel values in an image, for example, deviate significantly from this expected pattern, the image is likely to have been generated by AI.⁷

2. Membership inference tests can measure the amount of privacy leakage in machine learning (ML) models by performing an MIA on the model to test its defensibility. If the results of this test are unfavorable, an ML model's defense can be bolstered by various techniques, such as differential privacy. This introduces "noise," or small intentional random variations in the training data, to conceal the true data and improve an AI model's robustness against attacks.

3. Red teaming is a standard cybersecurity technique that simulates system infiltration in a safe setting. The "red team" acts as the malicious attackers, executing the best tactics real attackers could use to uncover security gaps. Based on the red team's discoveries, your team can then address vulnerabilities and improve your organization's readiness against data security threats.

4. AI model optimization prevents overfitting so that the model performs well on new predicted cases. Techniques to optimize your model's performance will depend on the type of model and its susceptibilities. A trained team of data professionals can enhance a model's accuracy to more confidently protect the model's data.

Synthetic data is no substitute when real data is already comprehensive and readily accessible, or when the real data's usage is constrained by ethical considerations. If the data is being used to justify important decisions or policies, then more precise real-world data may be a better strategy and garner more trust. This is distinctly apparent in a life-or-death situation, such as using data to inform disease diagnoses or train AI-piloted fighter jets. Human life should always be at the center of all AI development. While synthetic data augments scalability, affordability, privacy, and efficiency, it should never be implemented at the expense of welfare and safety. With these challenges and ethical considerations in mind, determining whether synthetic data is right for your organization is the first step toward optimizing your data's impact.

Getting started

With the advent of GenAI, there are more opportunities for synthetic data to take center stage across many different industries and organizations. With time, applications can continue to grow as we challenge our current ways of using data. How can you navigate the newness and harness the potential of synthetic data?

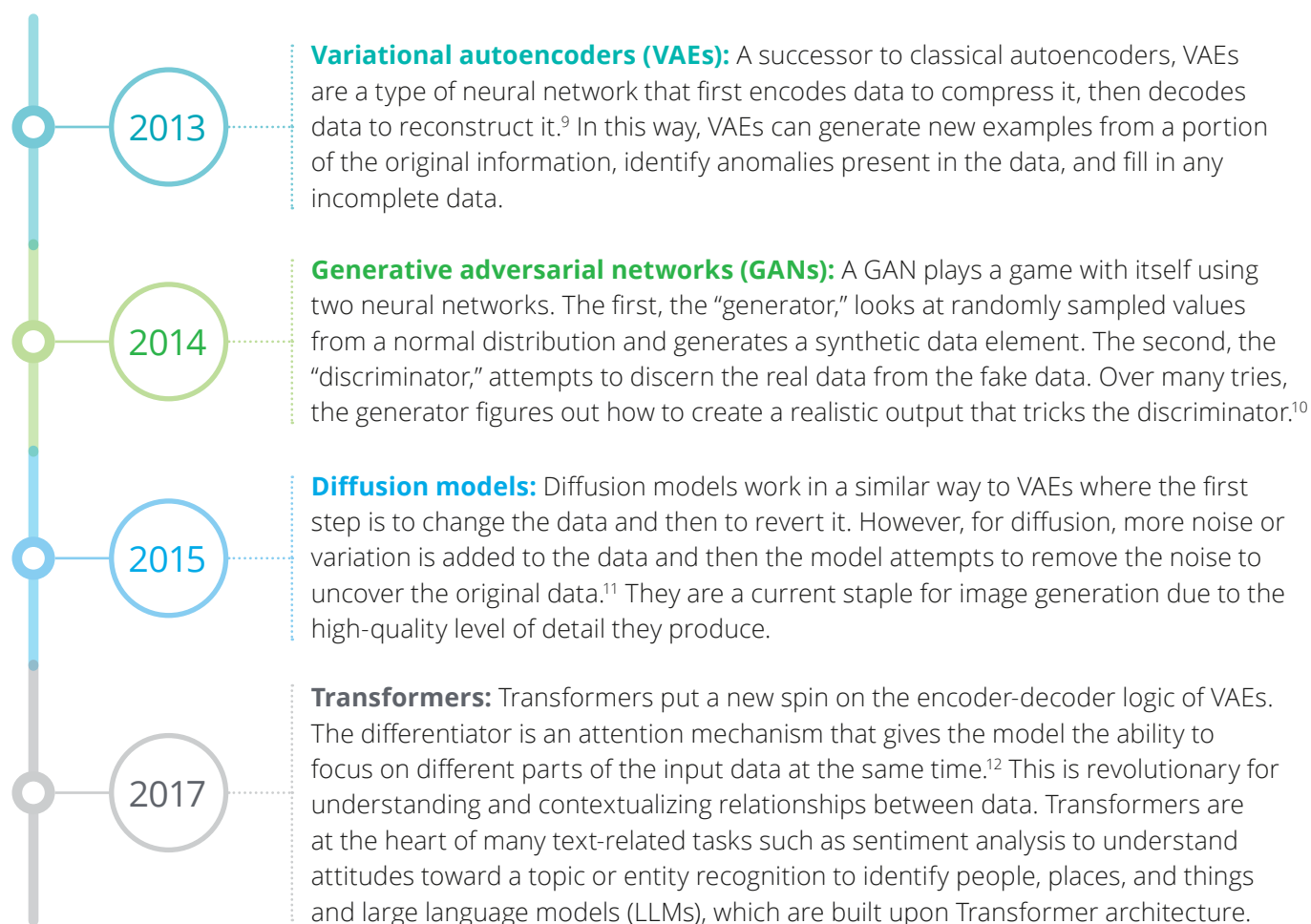
Start small. Identify existing use cases and areas of opportunity within your organization.

Organize a team. Gather a team of data professionals who can explore and formulate more concrete synthetic data via GenAI proofs of concept catered to your goals and needs.

Engage stakeholders. Get internal and external leaders on board. Determine the appropriate actionable proofs of concept that enhance your organization's data privacy, efficiency, or accessibility.

Consolidate data. Create a centralized, one-stop shop as a starting resource for people in your organization to use synthetic data, facilitating data sharing and exploration of useful applications.

Explore models. Explore your AI modeling options for synthetic data generation. All these GenAI models have been developed and refined over the past decade with applications in text, video, or image generation as well as enhancing or modifying these types of data. The right one for you depends on your use case,⁸ but you can start with any of the below, noting the year these techniques were founded.



Innovate and iterate. Employ and train the people who can make it happen. Encourage a culture of innovation and revisit your organization's missions and strategies¹³ to arrive at the most valuable final products.

Synthetic data is not new, but its possibilities are expanding rapidly with GenAI. Whether your goal is to preserve the privacy and security of your data or to improve its reliability by mitigating bias, embracing the future of synthetic data with the transformational impacts of GenAI has the potential to better serve your organization's data and the people who rely on it.

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