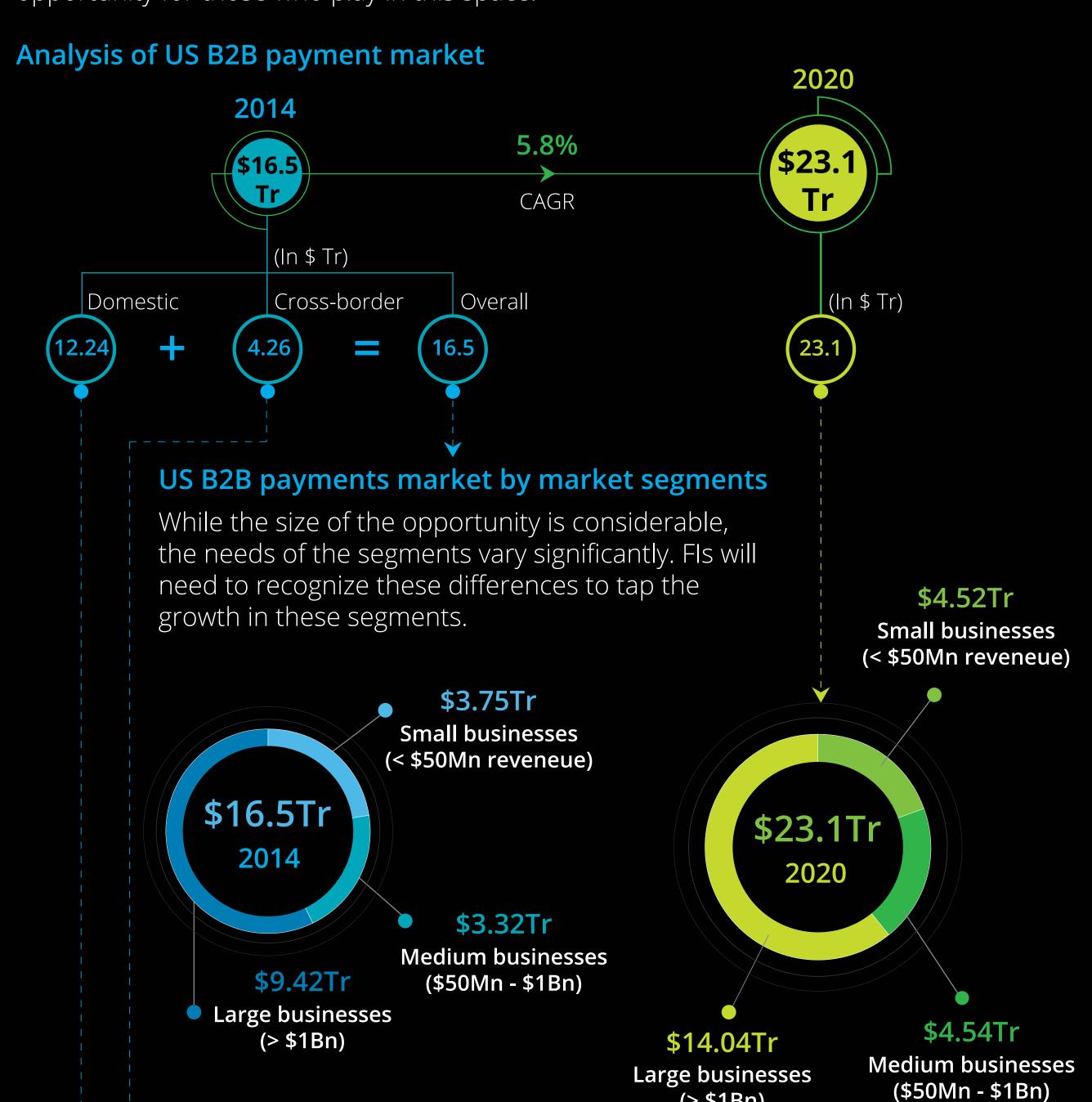
## Deloitte.

# **B2B** payments market is a significant untapped opportunity

Business-to-business (B2B) payments represent a large and fast-growing market that has not yet received the same degree of focus from financial institutions (FIs) as that of business-to-consumer (B2C) payments.

#### **US B2B market:**

The US B2B payments market is big and growing at 5.8% CAGR (2014-2020) representing a significant opportunity for those who play in this space.



(> \$1Bn)

## Top industries by B2B payment volume

In order to access the B2B market, FIs need to align their marketing and distribution strategy to where the customers are (e.g. industry specific marketplaces) and develop products and services that are tailored to the industry.

## Top 5 industries by B2B payment volume are:

## US domestic B2B payment volume by industry (\$ Bn)

| \$3,532 | Manufacturing  | 28.8% |  |
|---------|--|-------|--|
| \$2,597 | Professional and business services                   | 21.2% |  |
| \$2,185 | Finance, insurance, real estate, rental, and leasing | 17.8% |  |
| \$685   | Mining   | 5.6%  |  |
| \$643   | Wholesale trade                                      | 5.2%  |  |

#### B2B trade is increasingly cross border in nature with the US having the highest B2B trade volumes with Canada, China and Mexico. Fls should target products and

**Cross-border payments** 

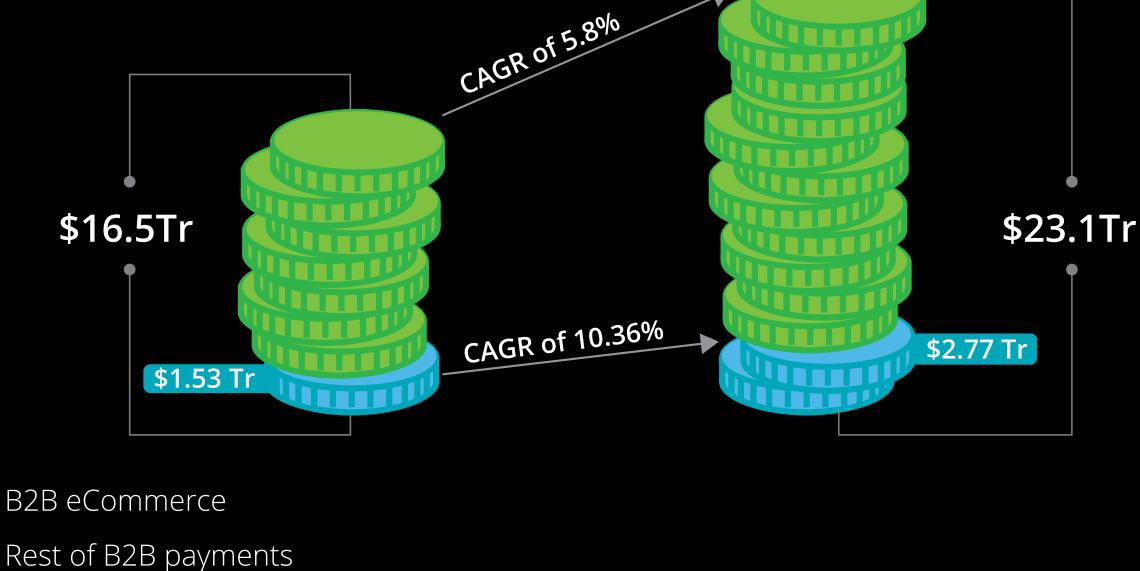
services towards these trade corridors. **B2B** cross-border data

| Country  | US-Canada      | US-China       | US-Mexico |
|--|----------------|----------------|-----------|
| 2014 (In \$ Tr)  | \$0.66         | \$0.59         | \$0.54    |
| CAGR   | 9.0%           | 10.1%          | 11.9%     |
| % contribution<br>to overall US<br>B2B cross-border<br>market (2014) | 15.5%          | 13.9%          | 12.6%     |
| /larket trend: Incr  | eased adoption | of B2B ecommer | ce        |

#### than that of overall B2B payment market (5.8% CAGR). Fls looking for growth should tap into B2B eCommerce payments as companies increasingly migrate to

online commerce.

B2B eCommerce payments is in its infancy and growing faster (10.4% CAGR)



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