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VIGILANT BY GovConnect™

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Meet Vigilant by GovConnect (Vigilant), Deloitte's end-to-end platform for modernizing personnel security and insider threat management. Built on ServiceNow's AppEngine and leveraging a secure, cloud-native architecture, the Vigilant Application Suite supercharges Security Management programs with cutting-edge automation, advanced analytics, artificial intelligence (AI) and seamless integration across modular capabilities to ensure scalable, compliant, and efficient security operations across the end-to-end employee and contractor lifecycle.

Vigilant is a unified, modular suite—deploy only what you need or integrate it all for maximum impact. Unlock critical security benefits and stay ahead of national security challenges, today and tomorrow, with unmatched efficiency and transparency.

One suite, endless possibilities.

Product modules

At the heart of the suite, **Adjudications** is a powerful PaaS toolset driving digital transformation in personnel security. It helps manage identities, apply security policies, and monitor user activity across an organization's IT environment. These capabilities can reduce unauthorized access, support compliance, and protect sensitive data. Adjudications' comprehensive blend of solutions—automated forms and adjudications, advanced OCR—alongside pre-configured portals, role-based dashboards, and workflow automation, empowers organizations to eliminate silos, enhance regulatory compliance, and detect risks in real time.

Trusted Workforce 2.0 (TW 2.0) extends Adjudications with a digitally unified framework for continuous personnel vetting and adjudication. It automates key functions such as the processing of criminal history checks and CVAR/Rap Back enrollments, while providing real-time, bidirectional case management. TW 2.0's intuitive Portal and Workspace views, automated batch processing, and live notifications empower agencies to proactively manage compliance, centralize decision-making, and eliminate redundant data entry through a single source of truth.

The Counterintelligence and Insider Threat (CI/InTh) module delivers an integrated, analytics-driven approach to threat detection and grants analysis, combining composable workflows with advanced, AI-powered risk assessment for rapid identification and mitigation of insider threats. With its access to over 180 pre-built system integrations—including both IT and physical security systems—CI/InTh transforms raw data from across ecosystems into actionable insights for early risk intervention, all on secure, low-code solution for scalability across high-stakes environments.

Benefits



Scalable modernization:
Rapidly digitize and streamline personnel security, adjudication, and insider threat operations—improving caseload capacity and efficiency on a modern, secure platform.



Improved user experience:
Benefit from intuitive, role-based portals and dashboards that simplify case management and drive adoption by analysts, managers, and executives alike.



Tailored adoption:
Choose best-fit modules (Adjudications, TW 2.0, CI/InTh) for incremental transformation or holistic modernization, minimizing disruption and maximizing value.



Enhanced audit readiness and compliance:
Gain robust documentation, configurable security controls, and pre-built integrations with regulatory frameworks.



Proactive risk management:
Shift from reactive workflows to active risk monitoring and mitigation, supported by real-time analytics and automated alerts.



Unified data and decision-making:
Centralize security information for more informed, timely adjudication and executive insight.



Reduced costs and manual burden:
Cut operational expenses by automating repetitive tasks, eliminating redundancies, and reducing errors.



Future-proof flexibility:
Easily adapt to evolving security requirements and regulatory changes with modular, low-code configurability.



SECURITY MANAGEMENT APPLICATION SUITE

- 01 Role-based tailored views** to elevate and accelerate the service experience for government and applicants alike.
- 02 Process-driven technology** that modernizes security management by incorporating automated workflows and AI
- 03 FedRAMP cloud offerings** for FISMA/NIST compliance and operating cost optimization
- 04 Real-time data insights** to monitor KPIs, measure performance and provide transparency for decision-making
- 05 Regulatory compliance** and audit readiness via pliable, pre-configured controls/workflows that drive adherence to policy

Contacts

Mike Zehring
Managing Director
Deloitte Consulting LLP
mzehring@deloitte.com

Brad Hiddemen
Managing Director
Deloitte Consulting LLP
bhiddemen@deloitte.com

Clay Terry
Senior Manager
Deloitte Consulting LLP
cerry@deloitte.com

Jon Jaffe
Senior Manager
Deloitte Consulting LLP
jjaffe@deloitte.com

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