

Deloitte.



***POWER POTENTIAL WITH  
TRANSFORMATIVE AGENTIC  
AI ACCELERATORS***

Democratize business intelligence  
with Deloitte on AWS AI services

Amazon (AWS) and Deloitte work together to turn new ideas into solutions that drive real-world impact. Innovation is only the beginning. Driving real-world impact is the end game, and Deloitte and AWS can help you get there. Deloitte's global technology and industry experience paired with AWS products and services drive business value creation, helping you elevate your business initiatives and achieve your goals. Your potential is our purpose.



**30** AWS competencies

**20** AWS Service validations

**8** Partner programs

**17.5k<sup>+</sup>** AWS certifications

**3.1k<sup>+</sup>** AWS Customer launches

**Deloitte is an AWS AI Competency**

**Partner**, a select group of AWS Partners that have shown technical proficiency and a track record of continuing success while implementing generative AI technology powered by AWS. These partners undergo rigorous technical and commercial vetting by AWS Partner Solution Architects, providing customers a consistently high-quality experience.

# AGENTIC AI ACCELERATORS

Deloitte is a proud collaborator and enabler of the AWS Marketplace, helping clients quickly find, acquire, and deploy AI solutions that drive rapid digital transformation for businesses. Deloitte currently has 230+ AI agents and 130+ solution listings available on Marketplace. The standout offerings include Deloitte's Multi-Agent System (MAS), an advanced agentic framework integrated with Amazon Bedrock AgentCore to let organizations rapidly build, orchestrate, and manage intelligent agents at enterprise scale; 10X Analyst for streamlining financial analysis; AI Advantage for CFOs to automate and enhance finance operations; AI Assist for boosting software development productivity; and Data Assist for optimizing the data lifecycle. These tools, among others, are built using Deloitte's deep industry experience paired with AWS cloud and AI services to provide impact beyond traditional automation, paving the way for an impactful future.

## **10x Analyst - Powered by "Deloitte MAS on AWS"**

*CROSS-INDUSTRY*

The 10X Analyst built on "Deloitte MAS on AWS" is an agent-powered solution for the Financial Services and Insurance sector designed to streamline complex workflows like Fixed Income, Actuarial, and Campaign analysis. By leveraging Amazon Bedrock services and agentic workflows, it automates tasks such as analyzing large datasets, researching financial documents, and generating reports. Clients can see up to ten times faster cycle times and up to 66 percent reductions in process durations, all supported by a secure and scalable AWS architecture.

## **AI Advantage for CFOs**

*CROSS-INDUSTRY*

AI Advantage is a powerful agent-driven AI platform that brings Deloitte's finance experience together with advanced technology to transform your finance operations. By deploying tailored AI models and intelligent agents, AI Advantage consolidates data from over twelve sources into one insight layer, cutting time to insight from days to seconds. This platform can empower your organization to make smarter decisions and reduce costs, all supported by the latest Amazon Bedrock and AgentCore technologies.

## **AI4 Triage**

*CYBER*

AI4 Triage is a next-generation cybersecurity operations solution that uses intelligent agents on AWS tech stack to help empower security teams with faster, more accurate triage and response. By combining automation with specialist human oversight, AI4 Triage is designed to rapidly process and contextualize security data, enabling analysts to identify and resolve threats more efficiently. Built on Amazon Bedrock, this solution streamlines day-to-day security operations, helping organizations improve resilience, reduce response times, and achieve stronger protection with less effort.

## **APEX**

*CROSS-INDUSTRY*

APEX (Agentic Process EXecution) is Deloitte's advanced multi-agent orchestration platform designed to empower technology and business leaders by automating repetitive tasks, minimizing risk, and boosting productivity across complex workflows such as incident management and SRE. With seamless integration to existing systems like ServiceNow, Jira, Splunk, and Prometheus, APEX offers real-time incident tracking, automated triage to reduce false positives, intelligent escalation through a knowledge agent, and consistent PIR BPM documentations, all supported by data-driven process analysis to maximize ROI. Its cloud-native architecture is built on Amazon Bedrock AgentCore that takes care of the heavy lifting of enterprise guardrails and ensures adaptability across industries, while its proven impact includes saving thousands of effort hours and delivering measurable improvements in operational efficiency for clients.

# AGENTIC AI ACCELERATORS

## **Ascend**

CROSS-INDUSTRY

Imagine consulting services powered by intelligence that never sleeps. That's Ascend - Deloitte's AI-driven platform that brings together human and industry experience, advanced technology, and intelligent agents to help transform how consulting happens. Ascend is designed to automate the complex, connects data and workflows, and delivers insights in real time - helping teams move faster, decide smarter, and achieve more. Built on agentic AI and fueled by Amazon Bedrock and Anthropic services, Ascend sparks measurable impact and redefines what's possible for your business.

## **Auto Advisor**

AUTOMOTIVE

Auto Advisor is an AI-powered multi-agent solution that guides users through the vehicle purchasing experience, addressing individual needs, and providing cost comparisons across buying a new vehicle, leasing a vehicle or explore certified pre-owned(CPO) options. Thanks to Agentic AI, original equipment manufacturers (OEM) can now offer and reserve vehicles that are in the manufacturing pipeline, if vehicles on a dealer lot does not meet a customer's expectation. This solution is built to demonstrate art of the possible for different auto use cases like vehicle purchase and EV charging experiences, that uses AWS AgentCore primitives, tools calls (public API's) and model context protocol (MCP) connections (database interactions).

## **Converge by Deloitte: Forecasting, Pricing, & Segmentation**

CONSUMER

*Forecasting:* Forecast what's next – and why. Creates high-accuracy, explainable forecasts at scale. Feeds into planning, revenue management, inventory, and labor decisions.

*Pricing:* Every price. Every promo. Enhanced. Enhanced pricing and promotion decisions across item, zone, and tactic using demand models and scenario simulations. Deployed in weeks, adopted at scale.

*Segmentation:* Know who. Know how. Act fast. Predictive, GenAI-labeled micro-segments built from 1P + 3P data. Determine headroom opportunity for each customer segment, specific initiatives to go after it, and compelling campaign briefs to act on. Activated via Customer Data Platforms (CDPs) and cloud platforms to drive growth, retention, and engagement.

## **Data Assist for Insurance**

INSURANCE

Data Assist for Insurance is Deloitte's end-to-end platform that helps empower insurers to harness intelligent agents for smarter, faster, and more secure operations. Built on AWS, this solution is designed to centralize and cleanse data from multiple sources, enables rapid deployment of AI and Generative AI applications, and helps enable robust data governance. Insurers can benefit from accelerated claims processing, faster policy writing, and more accurate risk profiling, achieving up to a 90 percent reduction in claims processing time, up to 50 times greater monthly claims throughput, and annual savings. With Data Assist for Insurance organizations can unlock data-driven insights, boost productivity, and deliver high quality customer experiences.

# AGENTIC AI ACCELERATORS

## **Deloitte + AWS Contact Center Accelerator Framework with Agentic AI**

CROSS-INDUSTRY

The Deloitte + AWS Contact Center Accelerator Framework with Agentic AI, empowers organizations to deliver exceptional customer experiences by orchestrating multiple AI agents for both self-service and live agent support. Built on a flexible, modular architecture that leverages AWS's powerful cloud services, Deloitte's framework adapts to your business needs while facilitating stability and scalability. Companies using these accelerators can improve speed to market and reduce implementation costs by up to 50%, while improving call containment and overall service efficiency. With generative AI driving more natural conversations and intelligent assistance for human representatives, Deloitte helps clients transform customer interactions and achieve measurable operational gains across industries like financial services and healthcare.

## **DocuEdge – Cloud Native Content Services**

CROSS-INDUSTRY

DocuEdge is a cloud-native platform designed to manage the full lifecycle of unstructured content. Powered by AI and large language models, it offers modules for content discovery, intelligent document processing, secure storage with semantic search, and archiving. DocuEdge streamlines classification, automation, compliance, and accelerates GenAI adoption for enterprise content.

## **Electronic Instructions for Use (eIFU)**

LIFE SCIENCES AND HEALTHCARE

The Electronic Instructions for Use (eIFU) platform is a user-friendly solution designed for the life sciences and healthcare industry, making it simple to find and interact with product instructions in one central place. With the help of intelligent agents and an integrated AI chatbot, users can search for information, choose from multiple languages, listen to instructions, and explore related products with ease. The platform also helps manufacturers by tracking usage, integrating with hospital schedules, and simplifying the sharing of electronic implant cards, all while ensuring compliance with data privacy rules. By moving instructions online, eIFU reduces paper waste, lowers costs, streamlines inventory, and delivers valuable insights, helping both users and manufacturers work smarter and more efficiently.

## **GovConnect.AI**

GPS

GovConnect.AI is an all-in-one AI platform designed to help organizations easily build, manage, and secure their AI solutions across the enterprise. Powered by smart agents, GovConnect.AI offers unified governance, a robust AI firewall, and simple tools for developing AI applications with no-code or low-code options. The platform makes it easy to manage private AI models, monitor usage, and maintain a clear audit trail for trust and compliance. With seamless connectors to databases, storage, third-party APIs, and language models, plus a dedicated enterprise gateway, GovConnect.AI streamlines AI adoption and helps organizations save time and resources while accelerating innovation.

## **Intelligent Healthcare**

HEALTHCARE

Intelligent Healthcare is a powerful platform that helps healthcare organizations work smarter by using advanced AI agents and data services to automate and improve everything from scheduling and billing to clinical support and system integration. With a network of specialized agents working together, providers and payers can solve complex challenges, boost efficiency, and deliver better experiences for patients and members. The platform has delivered real results, including reducing average call handling times by up to 40%, cutting healthcare associate training times in half, and lowering customer service representative attrition by up to 20%. These improvements have led to higher first call resolution rates, increased customer satisfaction, and stronger patient engagement. Trusted by leading organizations, Intelligent Healthcare is driving large-scale innovation and operational excellence across the industry.

# AGENTIC AI ACCELERATORS

## **M4 – Quantum**

*GPS*

The M4 Framework delivers a next-generation AI solution by orchestrating multiple intelligent agents across a variety of hardware platforms, including secure and classified environments. With its quantum-inspired model compression, M4 achieves up to 93% memory reduction and enables 9 to 12 times cost savings by shifting workloads from expensive GPUs to efficient CPUs. The framework can also reduce parameters by up to 60%, doubles throughput, and boosts token processing speed on CPUs by over 95% while maintaining near-original accuracy. This breakthrough makes high-performance AI accessible in edge environments like mobile and on-premises systems, slashes infrastructure and energy costs, and empowers organizations to deploy advanced AI wherever it is needed most.

## **Process Excellence - Powered by “Deloitte MAS on AWS”**

*CROSS-INDUSTRY*

Process Excellence—Powered by “Deloitte MAS on AWS” is cutting edge business process analysis (BPA) solution that enables organizations to enable AI driven process transformation. Built on Deloitte’s MAS on AWS, it uses AI-powered agents to quickly document, analyze and reimagine business processes. The solution automates process mapping, identifies inefficiencies, and delivers recommendations—replacing manual tasks with precise, automated results with human in the loop in every step. With its multi-agent architecture, teams gain rapid, actionable insights, driving efficiency and continual improvement. By turning process analysis into an automated, ongoing capability, Process Excellence helps businesses unlock higher quality and sustained operational excellence.

## **TrueServe for Government – Contact Center**

*GPS*

TrueServe for Government is a digital contact center solution that uses intelligent agents and conversational AI to help government agencies deliver faster, more efficient service to citizens across all channels. By enabling self-service through virtual agents and supporting live agents with real-time guidance and analytics, TrueServe can reduce call volumes, shorten handling times, and improve the accuracy of shared information. Built specifically for government needs, it features skills-based routing, compliance monitoring, and unified management tools, all powered by AWS and Deloitte’s proven accelerators. Agencies using TrueServe have seen higher citizen satisfaction, increased agent productivity, and more proactive engagement, making it a powerful tool for modernizing public service and strengthening public trust.

## **Qualcomm Cloud to Edge Deployment Solution**

*CROSS-INDUSTRY*

Qualcomm Cloud to Edge Deployment Solution is an innovative solution designed to streamline the entire AI development process for enterprises looking to deploy models from AWS SageMaker to Qualcomm devices. By leveraging intelligent agents, Axion bridges development, fine-tuning, and deployment, reducing manual steps and complexity for AI developers. This proof of concept enables smooth integration between AWS and Qualcomm platforms, saving time and effort while accelerating the delivery of AI-powered applications to edge devices.

## **CLIENT SPOTLIGHT:**

# **TOYOTA MOTOR NORTH AMERICA**

Toyota Motors North America (TMNA) worked with Deloitte to reimagine its supply chain operations using Amazon Bedrock generative AI services, such as SageMaker. The original process involved using 50 to 100 mainframe screens and significant hands-on work from supply chain team members. Now an agent delivers real-time information to staff on vehicles from pre-manufacturing through delivery to the dealership, all without anyone having to interact with the mainframe. Our collaboration generated for Toyota over \$1 billion in new revenue and measurable savings, while elevating employee productivity and deploying talent to higher-value business tasks. Looking ahead, TMNA is now taking it a step further and exploring Deloitte's Multi-Agent System (MAS), an advanced agentic framework integrated with Amazon Bedrock AgentCore, to enable TMNA in rapid build, deploy and orchestrate intelligent agents at enterprise scale.

## **AWS Toolbox**

Amazon Web Services (AWS) offers a suite of services for building and deploying generative and agentic AI applications that cater to different levels of control and complexity in AI development.

### **AMAZON BEDROCK**

Fast-track generative AI applications and agents from prototype to production with foundation models and Anthropic's Claude Sonnet 4.5.

[Learn more](#)

### **AMAZON BEDROCK AGENTCORE**

Accelerate agents to production with composable services that work with any framework, any model.

[Learn more](#)

### **AWS SAGEMAKER**

An integrated experience for analytics and AI with all of your data in a unified studio to collaborate and build faster.

[Learn more](#)

## **TRANSFORMATION REALIZED**

Setting a foundation for next-gen automation with Deloitte's Multi-Agent System integrated with Amazon Bedrock AgentCore for rapid, intelligent agents at enterprise scale.

**\$1B+** NEW REVENUE AND  
QUANTIFIABLE COST SAVINGS

# CLIENT SPOTLIGHT: **SWISS LIFE**

To accelerate innovation and deliver modern financial services to its customers, insurance company Swiss Life Deutschland (Swiss Life) migrated its legacy IT environment with the help of Deloitte's transformation work to strengthen the company's competitive advantage. "The results speak for themselves," says Oliver Hackert, managing director and head of IT services and operations at Swiss Life. "We've increased efficiency, accelerated innovation, and improved our resilience. Simultaneously, we're setting new standards in an industry traditionally considered conservative in cloud adoption. The cloud migration and data center exit paved the way for Swiss Life's data and AI strategy. With the scalability and speed of innovation the cloud provides, Swiss Life is now well positioned to leverage modern data, AI and GenAI capabilities."

## **BENEFITS**

**25%** REDUCTION  
IN IT COSTS

**324** WORKLOADS AND 1PB DATA MIGRATED  
WITH VIRTUALLY NO DOWNTIME

**25%** FASTER SECURITY  
PATCH DEPLOYMENTS

**98%** LESS TIME SPENT  
MIGRATING SQL SERVERS

## AWS Toolbox

Amazon Web Services (AWS) offers a suite of services for building and deploying generative and agentic AI applications that cater to different levels of control and complexity in AI development.

### **AMAZON ELASTIC COMPUTE CLOUD**

Amazon Elastic Compute Cloud (Amazon EC2) offers the broadest and deepest compute platform to help you best match the needs of your workload.

[Learn more](#)

### **AMAZON DATABASE MIGRATION SERVICE**

DMS implements a comprehensive security framework that safeguards data throughout the migration process.

[Learn more](#)

### **AWS RELATIONAL DATABASE SERVICE**

Amazon Relational Database Service (Amazon RDS) is an easy-to-manage relational database service optimized for total cost of ownership that automates undifferentiated database management tasks.

[Learn more](#)

### **AWS FSX**

Amazon FSx makes it easy and cost effective to launch, run, and scale feature-rich, high-performance file systems in the cloud as a fully managed service that handles hardware provisioning, patching, and backups.

[Learn more](#)

## CLIENT SPOTLIGHT:

# VOLKSWAGEN ARGENTINA

Volkswagen Argentina, in collaboration with AWS and Deloitte, is transforming its financial analysis and reporting by leveraging AgentCore primitives—Runtime, Memory, and Observability—within Deloitte’s AI Advantage platform. Building on the impressive success of GenAI-powered solutions, which delivered significant annual savings and reduced manual analysis through Amazon Bedrock, the team is now entering the next phase: harnessing AgentCore’s advanced capabilities to further automate, scale, and secure variance narratives and financial insights. This strategic initiative aims to unlock autonomous workflows, predictive analytics, and deeper strategic insights across Volkswagen Argentina’s financial ecosystem.

## AWS Toolbox

### **CLAUDE 4.0 SONNET IN AMAZON BEDROCK**

Build generative AI solutions with Anthropic’s state-of-the-art model, Claude.

[Learn more](#)

### **AMAZON SAGEMAKER ML MODELING**

Easily deploy and manage machine learning (ML) models for inference.

[Learn more](#)

### **AMAZON BEDROCK AGENTS**

Enable generative AI applications to automate multi-step tasks by seamlessly connecting with company systems, APIs, and data sources.

[Learn more](#)

*“As an AWS AgentCore Launch Partner with 200+ AI agents now available on AWS Marketplace, Deloitte is driving the next wave of agentic AI excellence, equipping organizations with the tools and vision to transform their industries.”*

### **NISHITA HENRY**

Global Chief Commercial Officer, AWS  
Deloitte Consulting LLP

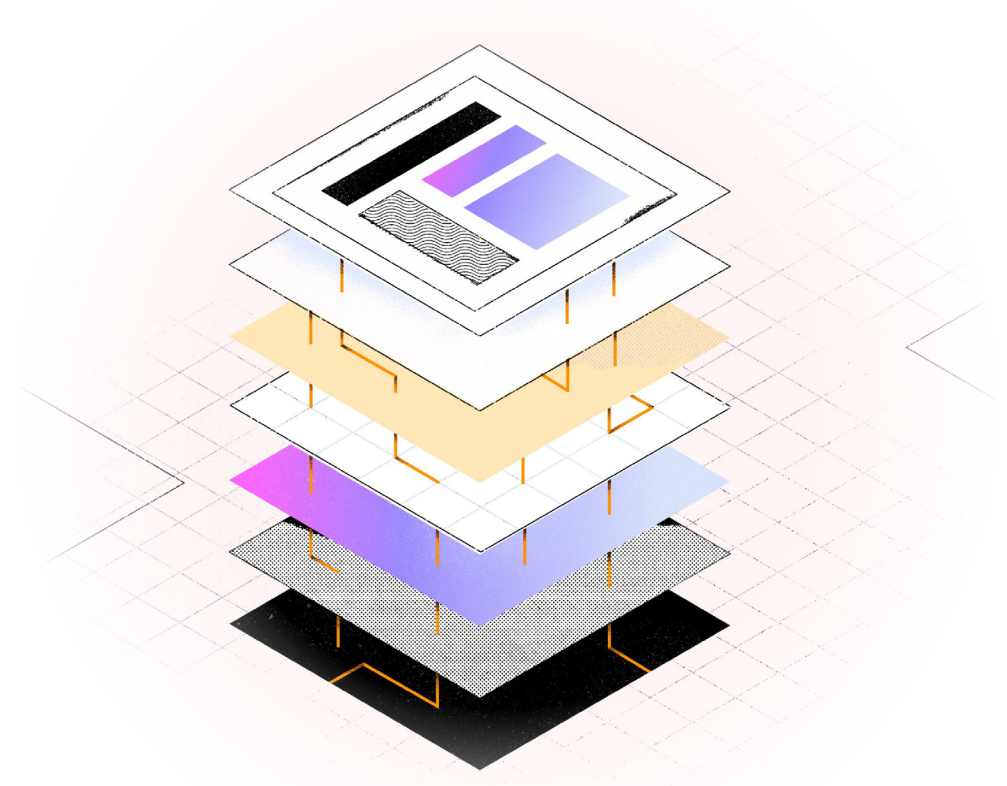
**AWS**

# USE DATA AS YOUR DIFFERENTIATOR

An easy and secure way to build and scale generative AI applications.

Performant, low-cost infrastructure for generative AI

Market leadership that becomes your competitive advantage



## **APPLICATIONS**

Kiro  
Amazon Quick Suite  
AWS Transform  
Amazon Connect  
AWS Marketplace

## **AI & AGENT DEVELOPMENT SOFTWARE & SERVICES**

SDKS for Agents  
**Vertically Integrated:** Nova Act  
**Flexible/OSS:** Strands Agents  
Amazon Bedrock  
**Models:** Amazon Nova, 3P Models  
**Capabilities:** Optimization, Guardrails, Customization  
**AgentCore:** Runtime, 1P Tools, Gateway Identity, Memory, Observability

## **INFRASTRUCTURE**

Amazon Sagemaker AI  
Model Building, Deployment, Model Training  
MLOps, Fine-tuning, Governance  
AI Compute  
AWS Trainium, AWS Inferentia, GPUs



“Supported by AWS Partner, Deloitte, AgentCore is already delivering transformative results as a comprehensive agentic platform that enables production with confidence. We are excited to recognize Deloitte’s proven customer success through the AWS AI Competency.”

**SWAMI SIVASUBRAMANIAN**

Vice President for Agentic AI  
Amazon Web Services (AWS)

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About AWS

Since launching in 2006, Amazon Web Services has been providing industry-leading cloud capabilities and expertise that have helped customers transform industries, communities, and lives for the better.

As part of Amazon, we strive to be Earth’s most customer-centric company. We work backwards from our customers’ problems to provide them with the broadest and deepest set of cloud and AI capabilities so they can build almost anything they can imagine.

Our customers—from startups and enterprises to non-profits and governments—trust AWS to help modernize operations, drive innovation, and secure their data.