



INVESTIGATIVE CASE MANAGEMENT SOLUTION *FROM DELOITTE AND APPIAN*



STRENGTHEN YOUR INVESTIGATIONS WITH CONNECTED, EFFICIENT SYSTEMS

Investigators dedicate themselves to serving their communities and advancing public safety. However, managing complex investigations can be challenging when systems aren't seamlessly connected. Manual processes, limited data-sharing, and disjointed workflows can make it harder for teams to access critical information and collaborate effectively—potentially impacting the efficiency of case work.

Investigative Case Management (ICM) Solution is designed to change that by giving local, state and federal law enforcement agencies a better way to manage cases and investigations in a unified, preconfigured platform. The potential result? Teams can focus on what matters most: acting quickly and working collaboratively—wherever they are.

POWERFUL INVESTIGATIVE TOOLS—READY TO PUT TO WORK RIGHT AWAY



Advanced entity resolution

Deconflict entities and investigations with point-in-time snapshots.



Flexible report generator

Build, view or personalize reports without waiting for IT.



Dynamic search

Quickly sort, filter and find what you need—whether it's a case, person or activity.



Systemwide alerts

Flag active warrants or critical updates instantly for teammates.



Multi-layered security

Control who sees and does what, right down to a single field or record.



Tailored workflows

Easily adapt to any investigative mission, status or team—no code required.



Out-of-the-box (OOTB) mobile application

Access ICM anywhere—the office, the field, or on the go.



Easy configuration

Set up new workflows and categories in just a few steps, directly in ICM Solution.

THE POTENTIAL IMPACT: TRANSFORM HOW YOUR TEAMS INVESTIGATE, COLLABORATE AND PROTECT COMMUNITIES

RECLAIM INVESTIGATIVE TIME

Cut administrative work by hours per case. Automated reporting and streamlined workflows mean your team spends time investigating, not documenting.

SEE HIDDEN CONNECTIONS

Advanced entity resolution automatically identifies links between people, cases and activities to reveal criminal networks that manual processes may miss entirely.

WORK FROM ANYWHERE

Full mobile access can bring the whole solution into the field for on-the-spot updates and insights that guide decisions.

COLLABORATE WITHOUT BARRIERS

Shared dashboards and tailored alerts keep teams in sync and connected—even across departments or agencies.

MAKE DATA-DRIVEN DECISIONS

Built-in data analysis and dynamic search can make it easier to draw insights and share critical updates across teams.

WHY DELOITTE + APPIAN?

Together, Deloitte and Appian deliver more than just software. What sets us apart:



We know your mission

Decades of public sector experience means we understand your unique challenges, constraints and goals.



Purpose-built for investigations

This isn't generic, one-size-fits-all software adapted for law enforcement. ICM was designed specifically for investigative and inspections work.



Change at your speed

Low-code technology means your team can modify workflows and reports when you need them, not when IT has bandwidth.

READY TO GIVE YOUR INVESTIGATORS THEIR TIME BACK?

Connect with us to learn what ICM Solution can do for your organization

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