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Employee Status Reporting Application (ESRA)

Deloitte's Employee Status Reporting Application (ESRA) is designed to standardize resource management and project status in a simple user interface that enables organizations to track, monitor, and report on engagements, accounts, and resources over time.

Challenges

Common challenges faced by organizations managing people, projects, and opportunities in a rapidly-changing, virtual work environment:

- Multiple spreadsheets that require manual consolidation are used to track and monitor resources
- Limited visibility into the distribution and utilization of project resources, particularly when moving to a virtual, distributed workforce
- Complex, frequently changing data as situations evolve (e.g., project resources are named critical, funding circumstances fluctuate in response to an external environment, etc.)

ESRA

Managing projects and resources effectively requires a flexible application so leadership can holistically view and proactively manage the organization.

ESRA is designed to standardize the data collection and reporting of engagements, accounts, projects, and resources (e.g., employees and subcontractors). Information is stored in a logical, simple data structure to define and maintain relationships between individual data elements.

Data-driven reports give leadership actionable insight into the health of the overall organization.

Potential benefits

- Replaces disparate spreadsheets and standardizes data collection
- Reduces user error in form submission through defined reference tables and rule-based formatting
- Automates quantitative reporting (e.g., number of projects, number of resources under-utilized, available resources, etc.)
- Consolidates engagement, organization, and resource information into one location
- Provides trend data and displays changes to circumstances over time
- Frees leadership for analysis and action as opposed to low-value data entry, validation, and verification tasks

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APPLICATION CAPABILITIES

ServiceNow manages the data collection of engagement and employee information, enabling reporting from one centralized data set



Account and engagement health monitoring

Leaders view current state of accounts and engagements through real-time reports to make data-driven decisions



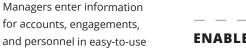
Resource management reporting

Leaders and managers gain insight into real-time resource management through staffing allocation and workload assignment reports



Trend analysis

Leaders gain insight into engagement and resource trends through changes to data displayed over time



forms that enforce consistent formatting and validation

Centralized data entry



WHY DELOITTE AND SERVICENOW?

Deloitte helps our clients enhance business outcomes by leveraging ServiceNow as an end-to-end digital workflow platform. We don't just leverage ServiceNow to automate your current processes: We reimagine how work gets done, delivering material improvements in revenue and cost reduction with higher job satisfaction. As a leading Global Systems Integrator and ServiceNow's Global Transformation Partner of the Year, Deloitte applies its breadth of industry and technology experience to help clients extract value from this powerful technology to create a united workflow with one platform.

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