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# Federal Policy and Compliance

Designed and built on the ServiceNow platform, Deloitte's Federal Policy & Compliance (FP&C) is a ready-to-deploy solution for government agencies that automates the National Institute of Standards and Technology's (NIST) Special Publication (SP) 800-53, Revision 4, and provides compliance Out-of-the-box (OOTB) standards to assist agencies to comply with authorizing bodies.

Challenge	Solution	Potential benefits
<p><b>The US Government has a need for a streamlined federal policy and compliance solution aligned with NIST SP 800-53 R4 guidance.</b></p> <ul style="list-style-type: none"><li>• Mandates from the NIST SP 800-53 R4 amendments are not properly designed or implemented in many Federal Governance, Risk and Compliance (GRC) solutions</li><li>• A lack of clearly defined levels of separation between different compliance requirements can lead to holes in compliance that can reduce clarity into the system</li><li>• Without a way to efficiently track changes to policy and compliance requirements, agencies may face unexpected issues by surprise lapses in compliance</li></ul>	<p><b>Deloitte has created a ServiceNow FP&amp;C solution for federal agencies that is aligned with NIST SP 800-53 R4 guidance.</b></p> <ul style="list-style-type: none"><li>• This custom configured FP&amp;C application provides granular documentation with multiple levels of policy, area, and section to capture the requirements and controls mapping more effectively</li><li>• The policy lifecycle review workflow has been customized to add a level of approvals to allow for better transparency with NIST guidelines</li><li>• A new application memorandum has been added to keep stakeholders abreast of the latest updates made</li></ul>	<ul style="list-style-type: none"><li>• Deloitte's FP&amp;C solution aligns with the NIST SP 800-53 R4 controls meaning that federal agencies can remove the guess work and <b>achieve compliance quicker</b></li><li>• <b>Granular policy documentation</b> with multiple levels to capture the requirements and controls mapping more effectively</li><li>• <b>Stay ahead of the curve</b> with a memorandum that notifies stakeholders when changes are made to the policies</li><li>• <b>Increased effectiveness</b> of the policies through multiple levels of reviews so that it meets the compliance requirements</li></ul>

**Deloitte's FP&C Solution incorporates NIST SP 800-53 R4 compliance into ServiceNow's Policy and Compliance product.**



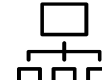
Unified Control Framework



Dashboard & Reports



Memorandum



Leveled Policies



Control Attestations



Increased Approvals



Knowledge Base

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## Deloitte ServiceNow FP&C

Application	OOTB in ServiceNow?	Deloitte Customizations with FP&C
Policy and Compliance Policies	Yes	<p><b>Designed a leveled application where policy requirements are captured as policy, area, and section</b> and controls are mapped more effectively</p> <p>Added a workflow feature to the policy lifecycle</p>
Memorandum	No	<p><b>Additional feature built to identify changes made to policies and notify stakeholders in real time</b></p>



Deloitte customizations

## Why Deloitte and ServiceNow?

Deloitte helps our clients enhance business outcomes by leveraging ServiceNow as an end-to-end digital workflow platform. We don't just leverage ServiceNow to help you automate your current processes; we can help you reimagine how work gets done, delivering improvements in revenue and cost reduction with higher job satisfaction.

As a leading Global Systems Integrator and ServiceNow's 2020 Global Transformation Partner of the Year, Deloitte applies its breadth of industry and technology experience to help clients extract value from this powerful technology to create a united workflow with one platform.

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