DELOITTE SUPPORT SERVICES INDIA PRIVATE LIMITED BOARD'S REPORT

To the Members,

The 18th Annual Report is being presented on the business and operations of the Company together with the Audited Financial Statements for the year ended 31st March 2021.

1. Financial Highlights

The financial statements for the financial year ended 31st March,2021, forming part of this Annual Report, have been prepared in accordance with the applicable Indian Accounting Standards (Ind - AS).

The key highlights of the audited financial results of the Company for the financial year 2020-2021 are provided below:

(₹ Lakhs)

| Particulars | Current Financial Year (2021) | Previous Financial Year (2020) |
|---|-------------------------------------|--------------------------------------|
| Revenue from Operation | 164,732 | 158,242 |
| Other Income | 1,981 | 6,303 |
| Profit/loss before Depreciation, Finance Costs, Exceptional items and Tax Expense | 35,875 | 32,830 |
| Profit /loss before Finance Costs, Exceptional items and Tax Expense | 26,643 | 25,712 |
| Less: Finance Costs | 4,172 | 2,767 |
| Profit /loss before Exceptional items and Tax Expense | 22,471 | 22,945 |
| Add/(less): Exceptional items | - | - |
| Profit /loss before Tax Expense | 22,471 | 22,945 |
| Less: Tax Expense (Current & Deferred) | 5,996 | 8,938 |
| Profit /loss for the year (1) | 16,475 | 14,007 |
| Total Comprehensive Income/loss (2) | (162) | 231 |
| Total (1+2) | 16,313 | 14,238 |
| Balance of profit /loss for earlier years | 88,359 | 74,352 |
| Less: Transfer to Reserves | - | - |
| Balance carried forward | 104,834 | 88,359 |

Note:

There are no material changes and commitments affecting the financial position of the Company between the end of the financial year and the date of this report.

2. Summary of operations

- During the year, the net revenue from operations of the Company increased by 1 %, from ₹ 164,545 Lakhs to ₹ 166,713 Lakhs.
- The Company's profit after tax stood at ₹ 16,475 Lakhs vis-à-vis ₹ 14,007 Lakhs in the previous year, registering a growth of 18 %.

3. Transfer to Reserves

The Board of Directors of your company has decided not to transfer any amount to the Reserves for the year under review.

4. Material changes and commitments affecting the Financial position of the Company

There have been no material changes and commitments, which affect the financial position of the company which have occurred between the end of the financial year to which the financial statements relate and the date of this Report.

5. Brief description of the state of the Company's affairs during the year

There has been a sustained growth in the business of the Company. Details of the financial performance of the Company are given above.

6. Nature of business

The Company provides support services in relation to technical, professional, technology support and other business services to Deloitte Services India Projects LP in terms of its Master Services Agreement ("MSA") dated May 31, 2015, and any amendments thereof.

There has been no change in the objects of the Company. Business is being conducted as per the objectives described in the Memorandum of Association of the Company. There has been no material change in the line or nature of business that the Company is operating in.

7. Dividend

The Board of Directors of the Company does not recommend payment of dividend for the year ended 31st March 2021.

8. Changes in Share Capital and Equity

As on 31st March 2021, the shares of your Company are held by the following shareholders:

| Name of Shareholder | Shareholding in Percentage |
|-------------------------------------|----------------------------|
| Deloitte Services Mauritius Holding | 99.998% |
| Deloitte Services LLP | 00.002% |

During the financial year 2020-21, no fresh equity shares were issued or allotted. There was no change in the Share capital and Equity structure of the Company during the reporting period.

9. Board of Directors and Key Managerial Personnel

Composition of the Board:

The Board is constituted as per the provisions of the Companies Act, 2013. The Board at present comprises of the following directors:

| Sr | Name of the Director | of the Director Director Identification Number | |
|----|----------------------|--|----------|
| 1 | Kent Francois | 08585006 | Director |
| 2 | Anissa Nelson | 08786161 | Director |
| 3 | Ramakrishna Momidi | 07301935 | Director |
| 4 | John Peirson | 07319588 | Director |
| 5 | Stephani Long | 08635904 | Director |

Details of Directors who were appointed or have resigned during the year 2020-21:

| Mr. Bruce Stewart | Resigned with effect from March 01, 2021 |
|-------------------|---|
| Ms. Anissa Nelson | Appointed as Additional Director with effect from July 16, 2020 |

The following changes were taken place in the Composition of the Board of Directors after the Financial Year 2020-21:

During the Financial Year 2020-21, Ms. Anissa Nelson (DIN: 08786161) were appointed as an Additional Director w.e.f. July 16, 2020. The regularization of Ms. Anissa Nelson (DIN: 08786161) was done in the Annual General Meeting of the Company held on 30th September 2020. After the Financial Year 2020-21, no appointment or resignation of directors have occurred.

10. Particulars of employees pursuant to Section 197

The provisions of Section 197 of the Companies Act 2013, read along with the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2014 are not applicable to Private Companies.

11. Meetings of the Board

The Board of Directors of the Company held regular Board meetings throughout the year at regular intervals in compliance with Companies Act, 2013.

All the Board of Directors fulfilled the attendance criterion laid down under the Companies Act (every director has attended the meeting at least once during the financial year). Notice of the Board meeting is given well in advance to all the Directors and the agenda is circulated at least seven days in advance before the date of meeting. Explanatory notes and detailed statements giving clarification on the agenda items are included in the meeting agenda.

The Board of Directors met four times in the year. Dates on which Board meetings were held are:

| Meeting No. | Date of Board Meeting July 16, 2020 | | | | |
|-------------|--------------------------------------|--|--|--|--|
| 1 | | | | | |
| 2 | September 18, 2020 | | | | |
| 3 | December 16, 2020 | | | | |
| 4 | March 25, 2021 | | | | |

Attendances of the Directors during the meetings are as follows:

| Date of the Meeting | Total Number | Directors in Attendance |
|---------------------|-----------------|-------------------------|
| July 16, 2020 | 5 | 3 |
| September 18, 2020 | 6 | 4 |
| December 16, 2020 | 6 | 5 |
| March 25, 2021 | 5 | 3 |

The Corporate Social Responsibility Committee (CSR) met once during the year. The attendance of the Members for the CSR meeting is as follows :

| Date of the Meeting | Total Number of Members | Members in Attendance |
|---------------------|----------------------------|-----------------------|
| August 31, 2020 | 4 | 3 |

12. Managerial Remuneration

The Company had 05 Directors as on March 31, 2021. Details of remuneration paid to the Directors during the financial year are available in Note 25 of the Standalone Financial Statements for the financial year 2020-2021 which are attached herewith.

13. Details of Subsidiary/Joint Ventures/Associate Companies

The Company has no Subsidiaries, Joint Ventures or Associate companies as defined in Companies Act, 2013.

14. Statutory Auditors

M/s. Subbarao Vamanan & Co (Firm Registration No. 004086S), Chartered Accountants was appointed as Statutory Auditor of the Company in the 15th Annual general meeting of the Company for a period of five years.

15. Internal financial controls over financial reporting

The Company has in place adequate internal financial controls with reference to financial statements. During the year, such controls were tested and no reportable material weakness in the design or operation was observed.

An Internal Audit group acts as an independent internal team that reviews internal controls, operating procedures and systems. During the year, the internal audit team was in continuous evaluation of the internal control systems and mechanism.

16. Extract of the Annual Return as provided under sub section 3 of section 92 in form MGT-9

Pursuant to Section 92(3) and Section 134(3) (a) of the Companies Act, 2013, extract of the Annual Return as on March 31, 2021 in form MGT-9 is enclosed to this report **(Annexure-I)**. The copy of the Annual Return is also made available at https://www2.deloitte.com/ui/en/pages/careers/articles/corporate-governance.html?icid=top corporate-governance.

17. Director's Responsibility Statement

The Directors of the Company state that: -

- a) in the preparation of the annual accounts, the applicable accounting standards had been followed along with proper explanation relating to material departures;
- the directors had selected such accounting policies and applied them consistently and made judgments and estimates that are reasonable and prudent so as to give a true and fair view of the state of affairs of the company at the end of the financial year and of the profit and loss of the company for that period;
- the directors had taken proper and sufficient care for the maintenance of adequate accounting records in accordance with the provisions of this Act for safeguarding the assets of the company and for preventing and detecting fraud and other irregularities;
- d) the directors had prepared the annual accounts on a going concern basis; and
- e) the directors had devised proper systems to ensure compliance with the provisions of all applicable laws and that such systems were adequate and operating effectively.

18. Board's comments on the remarks made by the Auditor in Auditors Report

The Directors have taken on record the Auditors' Report on the financial statements for the year ended 31st March 2021. The Auditors' Report is self- explanatory and has no qualification, reservation, disclaimer or adverse remarks on the financial statements.

19. Particulars of Loans, Advances, Guarantees and Investments

Pursuant to Section 186 of Companies Act, 2013, disclosure on particulars relating to loans, advances, guarantees and investments are provided as part of the financial statements.

20. Risk management Policy

The Board of Company is vigilant of the market conditions and the general economic trends and finds no trends or elements of risks that may threaten the existence of the Company. In view of risk management, the Company has internal auditors, internal controls and compliance teams who work independently to review risk and controls of the Company.

21. Information Required under Sexual Harassment of Women at Work place (Prevention, Prohibition & Redressal) Act, 2013

Pursuant to the legislation 'The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013', the Company has a policy and framework for employees to report sexual harassment cases at workplace and its process ensures complete anonymity and confidentiality of information. Adequate workshops and awareness programs against sexual harassment are conducted across the organization.

The Company is in compliance under the 'The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013' in India and its provisions relating to the constitution of Internal Complaints Committee. The Internal Complaints Committee follows the principle of natural justice and ensures a fair and impartial enquiry process.

Your Directors further state that during the year under review, there were no cases filed pursuant to the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013.

22. Particulars of contracts or arrangements with related parties

During the year, the Company has not entered into any material transactions with Related Parties which require disclosure in this Report in terms of the provisions of Section 188(1) of the Act. Accordingly, the disclosure required u/s 134(3) (h) of the Act in Form AOC-2 is not applicable to the Company.

Details of Related Party Transactions as required to be disclosed by Indian Accounting Standard (Ind- AS) – 24 in "Related Party Disclosures" specified under Section 133 of the Act read with the rules thereunder, are given in Note 25 of the Standalone financial statements.

23. Conservation of energy, technology absorption & foreign exchange earnings & outgo

The details of conservation of energy, technology absorption, foreign exchange earnings and outgo are annexed herewith. (Annexure-II)

24. Transfer of Amounts to Investor Education and Protection Fund (IEPF)

Pursuant to Section 125 of the Companies Act 2013 there is no unpaid or unclaimed fund in the Company, to be transferred to IEPF.

25. Corporate Social Responsibility (CSR)

The Corporate Social Responsibility Committee (CSR Committee) of the Company has formulated and recommended to the Board, a Corporate Social Responsibility Policy (CSR Policy) indicating the activities to be undertaken by the Company, which has been approved by the Board.

The Annual Report on CSR activities is enclosed as per prescribed format as **Annexure-III** and forms part of this report.

26. Deposits

The Company has not accepted any deposit during the financial year 2020-21 within the meaning of Section 73 of the Companies Act, 2013.

27. Details of significant and material orders passed by the Regulators/Courts/Tribunals impacting the going concern status and the Company's operations in future

There are no significant and material orders passed by the Regulators/Courts/Tribunals which would impact the going concern status of the Company and its future operations.

28. Maintenance of cost records

The provisions pertaining to maintenance of cost records as specified by the Central Government under subsection (1) of section 148 of the Companies Act, 2013, are not applicable to the Company.

29. Secretarial Standards of ICSI

The Company is in compliance with the applicable Secretarial Standards specified by the Institute of Company Secretaries of India.

30. Details of application made or any proceeding pending under the Insolvency and Bankruptcy Code, 2016 (31 of 2016) during the year along with their status as at the end of the financial year.

The Company does not have any pending application or proceeding under the Insolvency and Bankruptcy Code, 2016.

31. Acknowledgment

Your Directors would like to express their sincere appreciation for the assistance and co-operation received from clients, vendors and members during the year under review and wish to place on record their deep sense of appreciation for the committed services by the Company's personnel.

For and on behalf of the Board of Directors of

Deloitte Support Services India Private Limited

Sd/- Sd/-

DIN: 08585006 **DIN:** 07301935

Place: McLean Place: Hyderabad

FORM NO. MGT-9

EXTRACT OF ANNUAL RETURN FOR THE FINANCIAL YEAR ENDED ON 31-03-2021

[Pursuant to section 92(3) of the Companies Act, 2013 and rule 12(1) of the Companies (Management and Administration) Rules, 2014]

I.REGISTRATION AND OTHER DETAILS:

| i. | CIN | U74120TG2004PTC043417 |
|-------|---|--|
| ii. | Registration Date | 07-06-2004 |
| iii. | Name of the Company | Deloitte Support Services India Private Limited |
| iv. | Category | Company Limited by shares |
| V. | Sub-Category of the Company | Indian Non-Government Company |
| vi. | Address of the Registered office and contact details | Floor 15, Deloitte Tower 1, Survey No. 41, Gachibowli Village, Hyderabad, Rangareddi, Telangana – 500032, India. |
| vii. | Whether listed company | No |
| viii. | Name, Address and Contact details of Registrar and Transfer Agent, if any | Not Applicable |

II.PRINCIPAL BUSINESS ACTIVITIES OF THE COMPANY

All the business activities contributing 10% or more of the total turnover of the company shall be stated: -

| SI. | Name and Description of main products/Services | NIC Code of the product/service | % to total turnover of the company | | |
|-----|---|---------------------------------|------------------------------------|--|--|
| 1 | To carry on the business of providing back- office administrative, logistical and other support services of all kinds including, without limitation: to prepare, analyze, process, modify, alter, rectify and correct all types of data, information, statistics, forms and documents and to develop, modify, alter, install and utilize software and provide support therefor; to perform graphic design, accounting, payroll, accounts payable, accounts receivable, financial control, bookkeeping, financial analysis, and cash and investments management activities; to provide support and assistance in tax matters, in the preparation of tax filings, and in and with respect to audit, assurance, risks, controls, valuation, finance, disputes, investigations, business reorganization, human resources, personnel benefits, software applications and other | 6201 | 100 | | |

| Ī | matters; to collect, prepare and distribute | |
|---|--|--|
| | information and statistics relating to any type of | |
| | business or industry; and to promote, propose | |
| | and engage in such methods, procedures and | |
| | measures as may be considered desirable or | |
| | beneficial to support all back office activities. | |

PARTICULARS OF HOLDING, SUBSIDIARY AND ASSOCIATE COMPANIES

| Sr. No. | Name and Address of The Company | CIN/GLN | Holding/ Subsidiary /Associate | %of shares held | Applicable Section |
|------------|--|----------------|--------------------------------------|-----------------------|-----------------------|
| 1 | Deloitte Services Mauritius Holding | Not Applicable | Holding Company | 99.99 | 2(46) |

III. SHARE HOLDING PATTERN (Equity Share Capital Breakup as percentage of Total Equity)

i.Category-wise Share Holding

| Category of | | Shares held | at the begini | ning | No. of Shares held at the end of the | | | | % Change |
|--------------------------|----------|-------------|---------------|-------------------------|--------------------------------------|----------|-------|-------------------------|----------|
| Shareholders | of the y | ear | | | year | | | | during |
| Shareholders | | | | | | | | the year | |
| | Demat | Physical | Total | % of Total Shares | Demat | Physical | Total | % of Total Shares | |
| A. Promoter | | | | | | | | | |
| 1) Indian | | | | | | | | | |
| a) Individual/ HUF | - | - | - | - | - | - | - | - | - |
| b) Central Government | - | - | - | - | - | - | - | - | - |
| c) State Government | - | - | - | - | - | - | - | - | - |
| d) Bodies Corp | - | - | - | - | - | - | - | - | - |
| e) Banks / FI | - | - | - | - | - | - | - | - | - |
| f) Any Other | - | - | - | - | - | - | - | - | - |
| Sub-total(A)(1):- | - | - | - | - | - | - | - | - | - |
| 2) Foreign | | | | | | | | | |
| g) NRIs-Individuals | - | - | - | - | - | - | - | - | - |
| h) Other-Individuals | - | - | - | - | - | - | - | - | - |

| i) Bodies Corp. | - | | | | | | | | |
|-------------------------------------|---|--------|--------|-----|---|--------|--------|-----|---|
| j) Banks / Fl | - | | | | | | | | |
| k) Any Other | - | | | | | | | | |
| Sub-total(A)(2):- | - | | | | | | | | |
| B. Public Shareholding | | | | | | | | | |
| 1. Institutions | | | | | | | | | |
| a) Mutual Funds | - | - | - | - | - | - | - | - | - |
| b) Banks / FI | - | - | - | - | - | - | - | - | - |
| c) Central Govt | - | - | - | - | - | - | - | - | - |
| d) State Govt(s) | - | - | - | - | - | - | - | - | - |
| e) Venture Capital Funds | - | - | - | - | - | - | - | - | - |
| f) Insurance Companies | - | - | - | - | - | - | - | - | - |
| g) Flls | - | - | - | - | - | - | - | - | - |
| h) Foreign Venture Capital Funds | - | - | - | - | - | - | - | - | - |
| i) Others (specify) | - | - | - | - | - | - | - | - | - |
| Trust | - | - | - | - | - | - | - | - | - |
| Sub-total(B)(1) | | | - | - | | | - | - | - |
| 2. Non Institutions | | | | | | | | | |
| a) Bodies Corp. | | | | | | | | | |
| (i) Indian | - | - | - | - | - | - | - | - | - |
| (ii) Overseas | - | 50,000 | 50,000 | 100 | - | 50,000 | 50,000 | 100 | 0 |
| b) Individuals | - | - | - | - | - | - | - | - | - |
| (i) Individual shareholders | | | | | | | | | |
| holding nominal | | | | | | | | | |
| share capital up to ₹. 1 lakh | | | | | | | | | |
| | | | | | | | | | |
| (ii) Individual | | | | | | | | | |
| shareholders holding nominal | | | | | | | | | |

| share capital in excess of ₹ 1 lakh | | | | | | | | | |
|--|---|--------|--------|-----|---|--------|--------|-----|---|
| c) Others(Specify) | - | - | - | - | - | - | - | - | - |
| Sub-total (B)(2) | | | | | | | | | |
| Total Public Shareholding (B)=(B)(1)+ (B)(2) | - | - | - | - | | - | - | - | |
| C. Shares held by Custodian for GDRs & ADRs | - | - | - | - | - | - | - | - | - |
| Grand Total (A+B+C) | - | 50,000 | 50,000 | 100 | - | 50,000 | 50,000 | 100 | 0 |

ii. Shareholding of Promoters

| Sr. No | Shareholder's | Shareholding at the beginning of the | | Shareholding at the end of the | | | | |
|--------|---------------|--------------------------------------|------------|--------------------------------|------|------------|---------------|--------------|
| | Name | | year | | year | | | |
| | | No. of | % of total | %of Shares | No. | % of total | %of Shares | % change in |
| | | Shares | Shares of | Pledged / | of | Shares of | Pledged / | shareholding |
| | | | the | encumbered to | Shar | the | encumbered to | during the |
| | | | company | total shares | es | company | total shares | year |
| | | | | | | | | |
| | | | | | | | | |
| | | • | NA | | | | | |
| | Total | | | | | | | |

iii. Change in Promoters' Shareholding (please specify, if there is no change)

| Sr. no | | Shareholding at the beginning of the year | | Cumulative Shareholding during the year | |
|-----------|--|---|----------------------------------|---|----------------------------------|
| | | No. of shares | % of total shares of the company | No. of shares | % of total shares of the company |
| | At the beginning of the year Date wise Increase / Decrease in Promoters Shareholding during the year specifying the reasons for increase/ decrease (e.g. allotment / transfer / bonus/ sweat equity etc): | | | NA | |

| At the End of the year | |
|------------------------|--|
| | |

iv. Indebtedness of the Company including interest outstanding/accrued but not due for payment (₹ in thousands)

| | Secured Loans excluding deposits | Unsecured Loans | Deposits | Total Indebtedness |
|---|--|--------------------|----------|-----------------------|
| Indebtedness at the beginning of the financial year | - | - | - | - |
| i) Principal Amount | | | | |
| ii) Interest due but not paid | | | | |
| iii) Interest accrued but not due | | | | |
| Total(i+ii+iii) | - | - | - | - |
| Change in Indebtedness during the financial year | - | - | - | - |
| - Addition | | | | |
| - Reduction | | | | |
| Net Change | - | - | - | - |
| Indebtedness at the | - | - | - | - |
| end of the financial year | | | | |
| i) Principal Amount | | | | |
| ii) Interest due but not paid | | | | |
| iii) Interest accrued but not due | | | | |
| Total (i+ii+iii) | - | - | - | - |

IV. REMUNERATION OF DIRECTORS AND KEY MANAGERIAL PERSONNEL

A. Remuneration to Managing Director, Whole-time Directors, Executive Director and/or Manager: (₹. In lakhs)

| SI. No. | Particulars of Remuneration | Name of Executive Director | Total Amount |
|------------|--|----------------------------|--------------|
| | | | |
| 1. | Gross salary (a)Salary as per provisions contained in section17(1) of the Income-tax Act, 1961 (b)Value of perquisites u/s 17(2)Income-tax Act, 1961 (c)Profits in lieu of salary undersection17(3)IncometaxAct, 1961 | - | - |
| 2. | Stock Option | - | - |
| 3. | Sweat Equity | - | - |
| 4. | Commission - as% of profit - others, specify | - | - |
| 5. | Others, please specify | - | - |
| 6. | Total(A) | | - |
| | Ceiling as per the Act | - | - |

B. Remuneration to other directors:

| SI. No. | Particulars of Remuneratio | Name of Directors | | | | | Total |
|------------|---|--|-----------------|---------------------------|----------------------|------------------|--------|
| | n | | | | | | Amount |
| | | Anissa Buffie Nelson Carlisle | John Peirson | Ramakris hna Momidi | Kent Franco si | Stephani Long | |
| | Independent Directors | | | | | | |
| | - Fee for attending board committee meetings | | | | | | |
| | -Commission | | | | | | |
| | -Others, please specify | | | | | | |
| | | | | | | | |
| | Total (1) | | | | 1 | | |
| | Other Non- Executive Directors | | | | | | - |
| | - Fee for attending board | | | | | | |
| | committee meetings | | | | ! | | |
| | -Commission | | | | | | |
| | - Others, please specify | | | | | | |
| | Total (2) | | | | | | |
| | Total(B)= (1+2) | | - | | | | |

| Total | - | | | |
|--------------------------------|-------|------|--|--|
| Managerial | | | | |
| Managerial Remuneration | | | | |
| Overall Ceiling as per the Act | | | | |

C. Remuneration to Key Managerial Personnel Other Than MD/Manager/WTD

(₹. Lakhs)

| SI. no. | Particulars of Remuneration | Key Managerial Pers | | |
|------------|--|---------------------|---|-------|
| | | | | Total |
| | Gross salary (a)Salary as per provisions contained in section17(1) of t Income-tax Act,1961 (b)Value of perquisites u/s 17(2) Income-tax Act,1961 (c)Profits in lieu of salary under section 17(3) Income-tax Act,1961 | - | - | - |
| | Stock Option | - | | - |
| | Sweat Equity | - | | - |
| | Commission - as% of profit -others, specify | - | | - |
| | Others, please specify | - | | - |
| | Total | - | - | - |

V. PENALTIES/PUNISHMENT/COMPOUNDING OF OFFENCES:

| Туре | Section of the compani es Act | Brief description | Details of Penalty/ Punishment/Compounding fees imposed | Authority [RD /NCLT/Court] | Appeal made. If any (give details) | | |
|--------------|--|----------------------|---|----------------------------|--|--|--|
| A. Company | | | | | | | |
| Penalty | | NA | | | | | |
| Punishment | | | NA | | | | |
| Compounding | | | NA | | | | |
| B. Directors | | | | | | | |
| Penalty | | NA | | | | | |
| Punishment | | NA | | | | | |

| Compounding | NA |
|-------------------|------------|
| C. Other Officers | in Default |
| Penalty | NA |
| Punishment | NA |
| Compounding | NA |

For and on behalf of the Board of Directors of **Deloitte Support Services India Private Limited**

Sd/- Sd/-

Director: Kent Joseph Francois Director: Ramakrishna Momidi

DIN: 08585006 **DIN:** 07301935

Place: McLean Place: Hyderabad

Date: September 24, 2021 Date: September 24, 2021

(a) Conservation of energy

The operations of the company are not energy intensive. However adequate measures have been taken to conserve and reduce the energy consumption by using energy efficient hardware and other equipment.

| (i) | the steps taken or impact on conservation of energy | Not Applicable |
|-------|--|----------------|
| (ii) | the steps taken by the company for utilizing alternate sources of energy | |
| (iii) | the capital investment on energy conservation equipment's | |

(b) Technology absorption

The company has not undertaken any R& D Activity in any specific area during the year under the review as it is not engaged in any of the specified activities.

The company continues to use state of the art technology for improving the productivity and quality of its services. To create adequate infrastructure, the company continues to invest in hardware and software.

| (i) | the efforts made towards technology absorption | Applicable |
|-------|--|----------------|
| (ii) | the benefits derived like product improvement, cost reduction, product development or import substitution | Not Applicable |
| (iii) | in case of imported technology (imported during the last three years reckoned from the beginning of the financial year)- | |
| | (a) the details of technology imported (b) the year of import; | |
| | (c) whether the technology been fully absorbed (d) if not fully absorbed, areas where absorption has not taken place, and the reasons thereof | |
| (iv) | taken place, and the reasons thereof the expenditure incurred on Research and Development | |

(c) Foreign exchange earnings and Outgo

a. Activities relating to exports, initiative taken to increase the exports, developments of new export markets for products and services and export plans

The company is 100% EOU registered with STPI and engaged in export of Services.

b. Total Foreign exchange used and earned in Rupees

(₹ Lakhs)

| Particulars | Year ended 31 st March 2021 | Year ended 31 st March 2020 |
|---------------------------------|---|---|
| Expenditure in Foreign Currency | 1,281 | 5,372 |
| Earnings in Foreign Currency | 164,732 | 158,242 |

For and on behalf of the Board of Directors of **Deloitte Support Services India Private Limited**

Sd/-

DIN: 08585006 **DIN**: 07301935

Place: McLean Place: Hyderabad

Date: September 24, 2021 Date: September 24, 2021

1. Brief outline on CSR Policy of the Company.

The Company's CSR activities revolve around five guiding principles – Impact, Partnerships, Affirmative Action, Communication and Innovation.

The initiatives taken by the Company is in consonance with projects and programs relating to activities specified under Schedule VII to the Companies Act, 2013 ("Act") and Section 135 of the Companies Act, 2013.

2. Composition of CSR Committee:

| SI. No. | Name of Director | Designation / Nature o fDirectorship | Number of meetings of CSR Committee heldduring the year | Number of meetings of CSR Committee attended during the year |
|---------|-------------------------|--|---|--|
| 1. | John Robert Peirson | Director | 1 | 1 |
| 2. | Kent Joseph Francois | Director | 1 | 1 |
| 3. | Ramakrishna Momidi | Director | 1 | 1 |
| 4. | Anissa Nelson | Director | 0 | 0 |

 Provide the web-link where Composition of CSR committee, CSR Policy and CSR projects approved by the board are disclosed on the website of the company.

https://www2.deloitte.com/ui/en/pages/careers/articles/corporate-governance.html?icid=top_corporate-governance

- 4. Provide the details of Impact assessment of CSR projects carried out in pursuance of sub-rule (3) of rule 8 of the Companies (Corporate Social responsibility Policy) Rules, 2014, if applicable (attach the report). **N/A**
- 5. Details of the amount available for set off in pursuance of sub-rule (3) of rule 7 of the Companies (Corporate Social responsibility Policy) Rules, 2014 and

amount required for set off for the financial year, if any

| SI. No. | Financial Year | Amount available for set- off from preceding financial years (in Rs) | |
|---------|-------------------|--|--|
| 1 | N/A | | |
| 2 | | | |
| 3 | | | |
| | TOTAL | | |

- 6. Average net profit of the company as per section 135(5). ₹ 2,013,076,693
- 7. (a) Two percent of average net profit of the company asper section 135(5): ₹ 40,261,534
 - (b) Surplus arising out of the CSR projects orprogrammes or activities of the previous financial years.: 0
 - (c) Amount required to be set off for the financial year, if any: 0

(d) Total CSR obligation for the financial year (7a+7b -7c).: ₹

40,261,534

8. (a) CSR amount spent or unspent for the financial year:

| Total Amount | Amount Unspent (in Rs.) | | | | | | | | | |
|--|-------------------------|-------------------------------|--|---------|-------------------|--|--|--|--|--|
| Spent for the Financial Year. (in Rs.) | | transferred to Account as per | Amount transferred to any fund specified under Schedule VII as per second proviso to section 135(5). | | | | | | | |
| | Amount. | Date of transfer. | Name of the Fund | Amount. | Date of transfer. | | | | | |
| 40,370,807 | ı | - | - | ı | - | | | | | |

(b) Details of CSR amount spent against **ongoing projects** for the financial year:

| 1 | 2 | 3 | 4 | | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 1 |
|------------|---------------------------------------|--|------------------------------------|--------------|---------------|------------------------------|---|---|------------------------|--|----------------|--|
| SI. No. | Na me of the Proj ect. | Item from the list of activitie s in Schedul e VII to the Act. | Loca I area (Yes/ No). | Loc of th | ation | Proj ect dura tion. | Amo unt alloc ated for the proje ct (in Rs.). | Amount spent in the curr ent financial Year (in Rs.). | Amount transferr ed to | Mode of Imple menta tion - Dire ct (Yes/ No). | Mode Implem | of entation Through Implem |
| | | | | | Distri ct. | | | | | | Name | CSR Regist ration numb er. |
| 1. | N/A | | | | | | | | | | | |
| 2. | | | | | | | | | | | | |
| 3. | | | | | | | | | | | | |
| | TOT AL | | | | | | | | | | | |

(c) Details of CSR amount spent against **other than ongoing projects** for the financial year:

| | | Location of the Project | | | | Mode of implementation - Through Implementing Agency | | | |
|-----------|--|--|-------------------------------|---------------|-------------------------------|--|-----|----------------------------|----------------------------|
| S.N o. | Name of the Project | Item from the list of activities in Schedule VII to the act | Local Area (Yes /No) | State | District | Amou nt spent for the projec t (in Rs.). | | Name | CSR registration number |
| 1 | Cheers Foundation - Care and education support | Promotion of education | Yes | Telang ana | Medcha I Malkajg iri | 1,789, | Yes | United way of Hyderabad | CSR00001263 |

| 2 | Desire Society - Comprehensiv e medical care and education for HIV affected/infecte d children | Promotion of education | Yes | Telang ana | Sangar eddy | 2,856, 288 | Yes | United way of Hyderabad | CSR00001263 |
|---|---|---|-----|---------------|----------------|---------------|-----|---|--------------------------------|
| 3 | Vivekananda education society - School support program | Promotion of education | Yes | Telang ana | Hydera bad | 1,470, 817 | Yes | United way of Hyderabad | CSR00001263 |
| 4 | Nireekshana - Women Empowerment Project | Employment enhancing vocational skills | Yes | Telang ana | Hydera bad | 1,443, 586 | Yes | United way of Hyderabad | CSR00001263 |
| 5 | Association of Rural and Urban needy (ARUN) - Bible House - Supporting the Boys Home | Promotion of education | Yes | Telang ana | Hydera bad | 116,10 0 | Yes | United way of Hyderabad | CSR00001263 |
| 6 | Nightingales Medical Trust- Sandhyakirana - Day care center to cater to elders providing them adequate food, healthcare and income generation opportunities | Eradicating hunger, poverty and malnutrition and sanitation and making available safe drinking water. | Yes | Karnata ka | Bengal uru | 1,422, 163 | Yes | United way of Hyderabad and United way of Bengaluru | CSR00001263 and CSR00000324 |
| 7 | Center for social service - Education support program | Promotion of education | Yes | Telang ana | Hydera bad | 2,855, 389 | Yes | United way of Hyderabad | CSR00001263 |

| 8 | United Way of Mumbai - Providing transportation to migrant/ daily wage earners to reach their hometowns | Combating human immunodeficienc y virus, acquired immune deficiency | Yes | Mahara shtra | Mumbai | 2,191, 964 | Yes | United way of Hyderabad and United way of Mumbai | CSR00001263 and CSR00000762 |
|----|---|---|-----|-----------------|----------------|---------------|-----|---|--------------------------------|
| 9 | United Way of Mumbai - Helping cabbies - Covid ready taxi | Combating human immunodeficienc y virus, acquired immune deficiency | Yes | Mahara shtra | Mumbai | 437,33 6 | Yes | United way of Hyderabad and United way of Mumbai | CSR00001263 and CSR00000762 |
| 10 | Center for social service - Providing Covid hygiene kits | Combating human immunodeficienc y virus, acquired immune deficiency | Yes | Telang ana | Hydera bad | 364,48 | Yes | United way of Hyderabad | CSR00001263 |
| 11 | Desire Society - Providing Covid hygiene kits | Combating human immunodeficienc y virus, acquired immune deficiency | Yes | Telang ana | Sangar eddy | 148,03 5 | Yes | United way of Hyderabad | CSR00001263 |
| 12 | Nireekshana - Providing Covid hygiene kits | Combating human immunodeficienc y virus, acquired immune deficiency | Yes | Telang ana | Hydera bad | 654,00 0 | Yes | United way of Hyderabad | CSR00001263 |
| 13 | Reaching Hands - Providing Covid hygiene kits | Combating human immunodeficienc y virus, acquired immune deficiency | Yes | Karnata ka | Bengal uru | 266,50 0 | Yes | United way of Hyderabad and United way of Bengaluru | CSR00001263 and CSR00000324 |
| 14 | Sannihita - Providing Covid hygiene kits | Combating human immunodeficienc y virus, acquired immune deficiency | Yes | Telang ana | Rangar eddy | 184,02 | Yes | United way of Hyderabad | CSR00001263 |

| 15 | SOS Village - Providing Covid hygiene kits | Combating human immunodeficienc y virus, acquired immune deficiency | Yes | Telang ana | Rangar eddy | 95,238 | Yes | United way of Hyderabad | CSR00001263 |
|----|--|---|-----|-----------------|----------------|---------------|-----|---|--------------------------------|
| 16 | Association of Rural and Urban needy (ARUN) - Providing Covid hygiene kits | Combating human immunodeficienc y virus, acquired immune deficiency | Yes | Delhi | South Delhi | 100,50 | Yes | United way of Hyderabad and United way of Delhi | CSR00001263 and CSR00000216 |
| 17 | Association of Rural and Urban needy (ARUN) - Providing Covid hygiene kits | Combating human immunodeficienc y virus, acquired immune deficiency | Yes | Telang ana | Hydera bad | 527,66 4 | Yes | United way of Hyderabad | CSR00001263 |
| 18 | Association of Rural and Urban needy (ARUN) - Supporting the Boys Home | Promotion of education | Yes | Telang ana | Hydera bad | 2,140, 395 | Yes | United way of Hyderabad | CSR00001263 |
| 19 | Kinship for Humanitarian Social and Holistic Intervention in India (Khushii) - Remedial education program for underprivilege d school children | Promotion of education | Yes | Mahara shtra | Mumbai | 3,489, 696 | Yes | United way of Hyderabad and United way of Mumbai | CSR00001263 and CSR00000762 |
| 20 | Reaching Hands - STEM Project supports underprivilege d school children | Promotion of education | Yes | Karnata ka | Bengal uru | 5,115, 150 | Yes | United way of Hyderabad and United way of Bengaluru | CSR00001263 and CSR00000324 |

| 21 | Sannihita - Supporting Boys and Girls home | Promotion of education | Yes | Telang ana | Rangar eddy | 6,565, 147 | Yes | United way of Hyderabad | CSR00001263 |
|----|---|--|-----|-----------------|----------------|----------------|-----|--|--------------------------------|
| 22 | Samarthanam Trust for the disabled - Empowerment of marginalized youth with or without disability through Higher Education to be independent and self- sustained. | Promotion of education | Yes | Telang ana | Hydera bad | 3,078, 700 | Yes | United way of Hyderabad | CSR00001263 |
| 23 | Vidya - Women empowerment project | Employment enhancing vocational skills | Yes | Mahara shtra | Mumbai | 1,135, 892 | Yes | United way of Hyderabad and United way of Mumbai | CSR00001263 and CSR00000762 |
| | TOTAL | | | | | 38,448 ,889 | | | |

(d) Amount spent in Administrative Overheads: ₹ 1,921,918

(e) Amount spent on Impact Assessment, if applicable: 0

(f) Total amount spent for the Financial Year (8b+8c+8d+8e): ₹ 40,370,807

(g) Excess amount for set off, if any

| SI. | Particula | Amount (in Rs.) | |
|-------|---|-----------------|--|
| No. | r | | |
| (i) | Two percent of average net profit of the company as per section 135(5) | 40,261,534 | |
| (ii) | Total amount spent for the Financial Year | 40,370,807 | |
| (iii) | Excess amount spent for the financial year [(ii)-(i)] | 109,273 | |
| (iv) | Surplus arising out of the CSR projects or programmes or activities of the previous financial years, if any | - | |
| (v) | Amount available for set off in succeeding financial years [(iii)-(iv)] | 109,273 | |

9. (a) Details of Unspent CSR amount for the preceding three financial years:

| SI. No. | Precedi ng Financi al Year. | Amount transferred to | Amount spentin th e reporting Financial Year(in Rs.). | Amoun specific section | Amount remaining tobe spent | | |
|------------|--------------------------------------|--|---|--------------------------------|-----------------------------|-------------------|---|
| | | Unspent CS RAccount undersection 135 (6)(in Rs.) | | Nam e of the Fun d | Amount (in Rs). | Date of transfer. | in succeeding financial years. (in Rs.) |
| 1. | N/A | | | | | | |
| 2. | | | | | | | |
| 3. | | | | | | | |
| | TOTAL | | | | | | |

(b) Details of CSR amount spent in the financial year for **ongoing projects** of the preceding financial year(s):

| (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) | (9) |
|------------|----------------|----------------------------|--|--------------------------|--|--|--|--|
| SI. No. | Proje ctID. | Name of the Project. | Financial Year in which the project was commenc ed. | Project duratio n. | Total amount allocate d for th e project (in Rs.). | Amount spent on the project in the reporting Financial Year (in Rs). | Cumulative amount spentat the end of reporting Financial Year. (in Rs.) | Status of theproject- Completed /Ongoing. |
| 1. | N/A | | | | | | | |
| 2. | | | | | | | | |
| 3. | | | | | | | | |
| | TOTA L | | | | | | | |

 In case of creation or acquisition of capital asset, furnish the details relating to the asset so created or acquired through CSR spent in the financial year

(asset-wise details).

- (a) Date of creation or acquisition of the capital asset(s). N/A
- (b) Amount of CSR spent for creation or acquisition of capitalasset. 0

- (c) Details of the entity or public authority or beneficiary under whose name such capital asset is registered, their address etc. 0
- (d) Provide details of the capital asset(s) created or acquired (including complete address and location of the capital asset). 0
- 11. Specify the reason(s) if the company has failed to spendtwo per cent of the average net profit as per section 135(5). 0

For and on behalf of the Board of Directors of **Deloitte Support Services India Private Limited**

Sd/- Sd/-

Chairperson CSR Committee: John Peirson Director: Ramakrishna Momidi

DIN: 07319588 **DIN**: 07301935

Place: Minneapolis Place: Hyderabad

Date: September 24, 2021 Date: September 24, 2021

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