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Pinpoint eDiscovery
with Generative AI

Deloitte NavigAite™ | Cayman Islands

eDiscovery document review is expensive, time-consuming, and prone to human error, especially with large volumes of data to evaluate.

Over the years the task went from hard copy review and progressed to search terms, then to technology-assisted review (TAR), and on through to continuous active learning (CAL). Legal teams have sought innovative solutions to reduce costs, increase speed, and improve quality. Today, a dizzying number of innovations focus on improving the human-centric process but still come up short.

This is about to change.

AI advances are making a splash in eDiscovery

Deloitte can help you to bring greater efficiencies to your program, while mitigating the risks of AI adoption

Deloitte has harnessed the power of Generative AI to take the tedious document review effort out of the eDiscovery and investigative process.

Artificial intelligence (AI), and its subset Generative AI, is fast becoming ubiquitous in business, and legal departments are no exception. Generative AI can create original content by learning from large datasets, generating conclusions and unique output. What's more is that people can instruct or "prompt" the technology using natural language, which makes it much easier to use. This technology is expected to revolutionize eDiscovery by significantly reducing the amount of time spent on lengthy first-pass human reviews as well as the number of attorneys required to do the work. Generative AI is anticipated to become invaluable to legal teams eager to enhance document review. But where to begin?

While this technology is expected to rapidly change the way and speed at which we work, its application within the legal function is not without risk. Organizations must take a prudent approach as they move towards the adoption of Generative AI in the eDiscovery process.

Deloitte can help guide you through the complexities with confidence and clarity. Our proprietary solution—Deloitte NavigAite—can help mitigate risk and enable your legal teams to spend less time and effort on manual document review and focus on fact development, conducting investigations, and preparing for depositions.

A faster path with deeper insights

Deloitte NavigAite can help your legal team rise above inherent eDiscovery challenges as it paves the way for a more streamlined journey.

Potential benefits of Deloitte NavigAite solutions

Increased speed without extensive training, fewer errors, and lower costs by as much as 90% through computer-automated review

Virtually unlimited scale to review massive datasets without hiring and training first-pass human reviewers

Consistent accuracy in the identification and coding of identical or highly similar documents

Ability to efficiently review documents in multiple foreign languages

Approachable, easy-to-use, intuitive review platform as Generative AI takes direction via natural language

Ability to identify privileged and PII content in a more accurate and consistent manner

Access to a large and experienced team of AI professionals to assist in Deloitte NavigAite implementation

Customizable, trustworthy, and secure

Deloitte NavigAite's customizable Generative AI solution has the ability to leverage several leading large language models (LLMs) aimed at simplifying and accelerating document review. The flexibility to access the desired LLM for each eDiscovery or investigation project can help to reduce costs, because it isn't necessarily tied to a specific LLM. Many document review solutions only offer one choice, which is limiting.

Our technology specialists and our purpose-built, finely honed solution can help you:

Enhance
workflows with custom prompts that solve your unique issues

Choose
the best LLM for the task

Create
defensible and repeatable prompts to enhance review effectiveness

Guard
against Generative AI inaccuracies or 'hallucinations' by leveraging Deloitte's quality control workflow

Trust
that our solution is secure, and your data is NOT shared with LLMs

Designed to streamline the process

Deloitte NavigAite incorporates modules that address each facet of the eDiscovery and investigative process.

These include:

Summary
An automated summary tool, this module can efficiently provide summaries of the contents in documents.

Review
A predictive coding tool, this module can categorize documents based on user-defined criteria as well as provide reasoning behind its decisions.

Privilege
This module automates the identification of privileged documents along with the generation of privileged logs, which can be a tedious and time-consuming process.

PII
Similar to the Privileged module, this module automates the identification of PII in documents as well as the generation of PII logs.

Investigative Chat
This interactive assistant can help with deposition preparation. If you are looking for information, this module can find and summarize it for you. For example, it can build a chronology of events with references to specific documents.

What else do you need?

With Deloitte NavigAite, we can work with you to address pain points by developing any number of solutions for tasks that have traditionally required manual review of large volumes of information.

# How much can you really save?

Do more with less

The time-, effort-, and cost-saving potential of Deloitte NavigAite is significant. Both the organization and the individuals tasked with document review benefit, all while mitigating risk through improved review quality.

Once more, the costs from a Linear Review to a NavigAite review drop considerably. It significantly reduces the burden on staff, while achieving higher levels of precision—reviewing the entire document batch versus just a subset.

Time saving

What would previously have taken more than 100 attorneys four months to complete can now be accomplished by a handful within a couple of weeks.
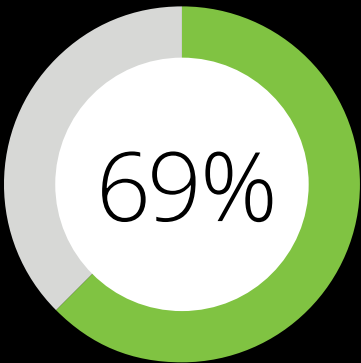
Cost efficient

NavigAite can lower costs over manual review by as much as 90% and process documents in as many as 95 languages.
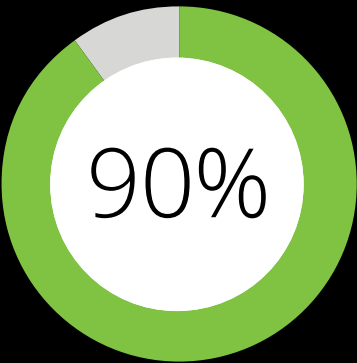
Reduced effort

With staff often short-handed, NavigAite brings welcome relief so they can tackle more strategic aspects of the case.
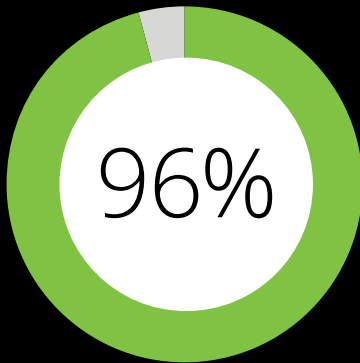
Deeper insights

NavigAite can review millions of documents—a complete evaluation of the entire corpus versus just a subset. Achieve higher levels of precision for documents presented for eyes-on review.

69%

Linear	TAR/CAL	NavigAite
Weeks:		
16	8	5

90%

Linear	TAR/CAL	NavigAite
Costs:		
100%	30%	10%

96%

Linear	TAR/CAL	NavigAite
Dedicated people:		
106	25	5

>99%

Linear	TAR/CAL	NavigAite
Eyes on:		
1M	100k	5k

Deloitte analysis.[1] (Results may vary)

Embrace AI adoption with a trusted guide

Deloitte is no newcomer to AI and Generative AI. We've been harnessing this revolutionary technology for years to create services and solutions that enable businesses to realize greater success.

With Deloitte as your navigator, you can be confident your legal team's use of Deloitte NavigAite will yield increased efficiencies, decreased costs, and reduced risk. Don't rely on software alone. Many companies have AI tools but they don't always have the specialized knowledge and experience that only comes with a long-standing investment in both eDiscovery and AI capabilities.

A lasting impression

You're in good hands. Deloitte has earned several international awards, including being recognized as:

- **A global leader in Worldwide Artificial Intelligence Services** by International Data Corporation for the years 2021, 2022, and 2023. The leadership award recognizes Deloitte's breadth of technology alliances and strategies around AI offerings, platform-based delivery, innovation and Research and Development (R&D), employee skills, and achieving business outcomes for clients with AI services.

- **Winner of the 2022 Special Award for Best AI Strategy by the Computing AI & Machine Learning Awards** for the Deloitte AI Institute.

Launched in 2020, the Deloitte AI Institute is a center of excellence that focuses on AI research, eminence and applied innovation across industries. With a presence in the US, Canada, UK, Germany, and China, the Deloitte AI Institute has access to exceptional and diverse industry thought leaders and academics, startups, R&D groups, entrepreneurs, investors, and innovators across the globe.

In conjunction with the Deloitte AI Institute, we launched the Generative AI practice in 2023 to support clients in the development and deployment of new and innovative AI-fueled solutions. The practice combines world-class services, AI talent, and deep industry experience to assist the legal industry and others in leveraging disruptive technology.

In addition, a variety of scientific journals have published more than 17 peer-reviewed articles demonstrating our capabilities to help clients address their tough AI challenges. For example, the research for "Exploration of Open Large Language Models for eDiscovery"[2] led to our belief that NavigAite would have to be flexible enough to use multiple LLMs.

With more than 100 data scientists on staff and 38 commercial AI implementations, we are ready to help you transform eDiscovery and investigations through the power of AI.

Want to learn more about **Deloitte NavigAite?**

Let's talk.

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Endnotes

1   Deloitte Analysis (Results may vary)

2   Sumit Pai et al, "Exploration of Open Large Language Models for eDiscovery," Deloitte & Touche Assurance & Enterprise Risk Services
      India Private Limited, India and Deloitte & Touche LLP, United States, 2023. Accessed April 9, 2024 at https://aclanthology.org/2023.
      nllp-1.17.pdf.

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