

DELOITTE - CLIP 3

0:00

I was thinking about this earlier this week on reading the report, and I think Ed phrased it in the interviews as he was contractually obliged to ask about AI and, and reflecting on that, I think you're absolutely right.

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It's everywhere and I think it has to be everywhere.

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Just in terms of the conversation around AI and digital transformation.

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I think there's a real nervousness around that what AI may do, but also I think there is another cadre of individuals and leaders and organisations thinking, wow, this could create a huge opportunity for us to create more value, add jobs, more fulfilling roles across public services, whatever that may look like.

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I think at the moment, you know, nobody has a crystal ball to, to see what its full potential may be.

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And therefore, you know, I just encourage organisations to, to be interested to, to, to get on that bus.

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As we referred to before, I don't think AI will replace some of the, the digital transformation activities or enablement that it is happening at the moment.

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And I do think a lot of public sector organisations get excited about shiny AI, whereas I would, you know, always through conversations with clients talk about getting some of your foundations right, thinking about your data, thinking about your legacy systems first.

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And a lot of that came out through our conversations.

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But again, I do think it's a, it's a really exciting time for digital and for public services in the whole.