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Deloitte Transformation Services

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Overview

About Transformation

Our Transformation team provides consulting services for HR, Payroll and T&A transformations across businesses of all sizes and from all industries.

We work with companies to optimise or implement new operating models, embracing design thinking to help clients reimagine and transform their approach to HCM delivery and their vendor and technology ecosystems.

Link between Transformation and Technology Implementations

The driving force behind Deloitte's transformation and advisory capabilities is to elevate the impact and success of the overall technology implementation, ensuring that solutions are delivered with a user-centric approach.

We partner with clients to enable robust change management and transformation activities, including:

- > Organising for ongoing change
- > Strategic portfolio management
- > Benefits driven programmes
- > Complex programme planning
- ➤ PMO
- Programme assurance
- > Strategic risk management

Our transformation services are delivered by project managers and change managers, who are experienced in delivering technology transformations and bring a wealth of experience to implementations across the HCM spectrum.

Deloitte Transformation Services Our Approach

Our approach

Technology implementations provide an opportunity to take a step back and assess the service delivery model/ecosystem as a whole.

While a speedy and effective implementation of HCM technologies is often critical to our clients, we understand that technology implementations are about more than just the technology. The technology is an enabler of transformation and innovation, not a solution in and of itself.

From reviewing existing processes and ways of working, we partner with clients to assess how their programme can be optimised and ensure that the new solution delivers a positive and impactful experience to all users.

Our approach encompasses:

Assess discor		e Configure & Data conversion Readiness Deploy Support	
\bigcirc	Project governance	Provides the approaches and assets for effective project planning and management, including risk management, quality assurance, leading practices and industry standards.	
	Service delivery transformation	Offers a customer experience approach (including vendor and business partners) to establish desirable outcomes for process design and to address requirements management, business event analysis, process design and control steps and risk.	
	Technology transition	Defines the approach to design, configure, test and operate the infrastructure and software.	
	Change management	Addresses adoption and sustainability of the change initiatives. It encompasses and integrated approach to communications, stakeholder engagement and preparation, and organisational alignment and transition.	
	User education and training	Provides the users with the capabilities to work according to the new processes and to drive adoption of the new technology. This will enable the business to transition smoothly into 'business ad usual' and realise long term benefits.	3

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