

Closed-Loop Marketing Solution

powered by Anaplan and Adobe

Seamless integration of planning, budgeting, spending, campaign orchestration and performance to achieve more cost-efficient marketing

Business Challenge

Today's marketing relies upon significant coordination across organisational functions, processes and platforms. Siloed data, disconnected processes and technology and missing analytics capabilities can impact CMOs' abilities to maximise marketing effectiveness, increase revenue, meet compliance standards and optimise spending.

Top challenges organisations face include:



Driving growth, increasing share of wallet and brand differentiation in a crowded and competitive environment



Rapid channel expansion and increasing complexity in creating a central customer view and executing on the experience



Interpreting mass customer data to quickly adapt to market changes and deliver personalised content at enterprise scale



Achieving real-time responsiveness in an always-on process that is highly automated from planning through delivery



Integrating traditionally fragmented processes and systems to measure attribution and ROI to drive advocacy in the boardroom

Opportunity

Companies that drive truly connected marketing, from planning and execution to performance using seamlessly integrated teams, data, processes, technologies and analytics can achieve:

Faster speed-to-market

2x

faster planning cycles¹

1) Anaplan marketing planning benchmark

Optimised marketing outcomes

Up to **45%**

revenue increase²

2) Adobe Marketing Cloud case study

Improved marketing spend

Up to **25%**

ROMI increase³

3) Deloitte Digital industry experience

Overview of Deloitte Digital's Closed-Loop Marketing Solution

To navigate that growing complexity and be able to react in a faster, more informed and more strategic way, marketers need the right tools.

Deloitte Digital's Closed-Loop Marketing Solution combines marketing automation and financial management for more cost-efficient marketing. Built with the capabilities of the Anaplan financial planning platform and Adobe's Experience Cloud, the single-source solution optimises two best-in-class tools to provide one marketing solution for planning, budgeting, orchestration and analytics all in perfect synchronisation for running marketing programmes most effectively.

The powerful union of Anaplan and Adobe enables agile, true closed-loop marketing and enhances decision-making from top-down to bottom-up through real-time financial details and 360° customer insights in one solution.



Anaplan for Marketing

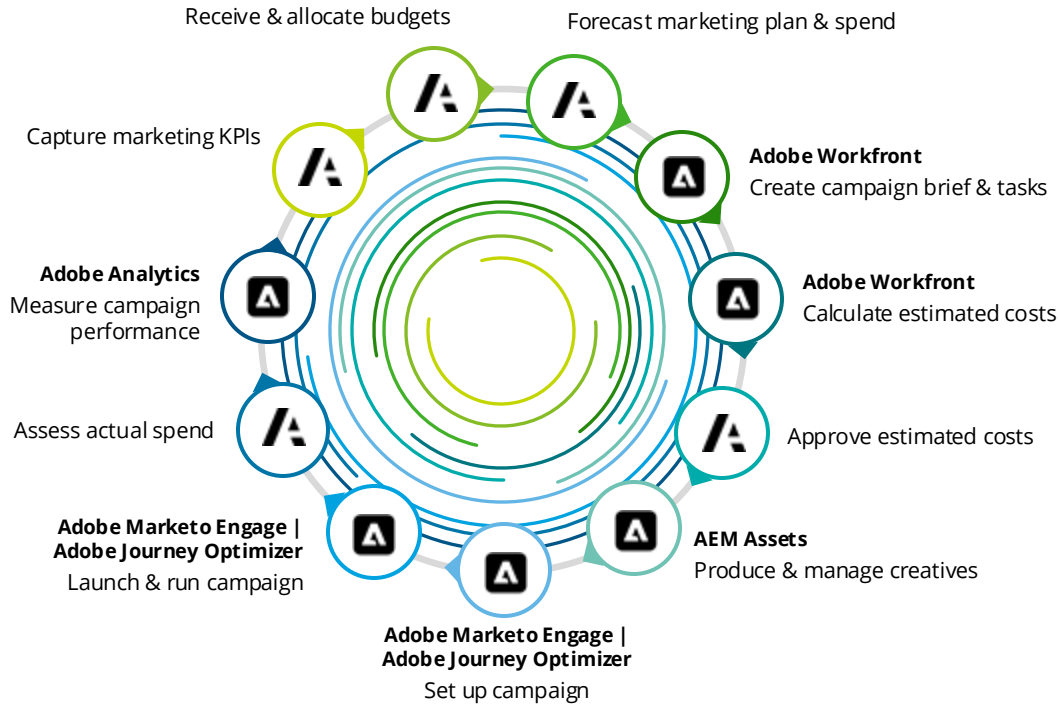
- Marketing budgeting
- Marketing planning
- Spend management
- Campaign planning
- Performance management

Adobe Experience Cloud

- Campaign management
- Campaign orchestration
- Lead management
- Customer analytics
- Collaborative work management

Close the Loop for More Transparency and Efficiency

Deloitte Digital's Closed-Loop Marketing Solution allows organisations to manage resources centrally and integrate people, budgets, assets and workflows across the organisation for better marketing output while executing end-to-end on cost performance. Anaplan and Adobe technologies work together to realise a closed-loop marketing resource management system that enables frictionless end-to-end planning, execution and analytics to keep CMOs and CFOs in the loop at every single step of the process.



Why Deloitte Digital?

Deloitte Digital's leadership in marketing resource management and digital marketing – combined with our strategic long-term relationship with Anaplan and – means we are committed to working with your company to drive business growth and marketing impact.

Achieve truly connected marketing planning with Deloitte Digital and Anaplan

Anaplan's cloud-based platform can be customised to modernise your digital marketing by building foundational marketing capabilities across planning, budgeting, campaign-to-lead cycle, smarter use of marketing assets and enabling a global customer engagement platform. As Anaplan's #1 partner, Deloitte Digital's breadth of industry experience and unique transformational capabilities can get you there.

Accelerate digital marketing transformation with Deloitte Digital and Adobe

Backed by over a decade of joint successes around the world, Deloitte Digital and Adobe are collaborating to deliver dynamic solutions that drive sales and inspire user loyalty with each interaction. Recognised by Adobe with two Digital Experience Partner of the Year Awards for 2024, these honours underscore Deloitte Digital's commitment to delivering high-quality digital initiatives to global clients. We invest in and develop industry-leading IP and technology platforms, enabled by the power of Adobe Experience Cloud, to create custom solutions that are tailored to our clients' industries and ambitions.

With deep experience in digital transformation, we help clients reshape and rewire their organisations – from marketing strategy and brand innovation to operating model redesign – to break down silos and overcome operational barriers that stand in the way of meaningful change.

Benefits of Our Closed-Loop Marketing Solution

Cloud-based technical experience

Leverages leading cloud-based platforms to provide an efficient solution, enhanced user experience and seamless integration with other marketing technology and enterprise systems, empowering the creation and execution of data-driven campaigns.

Leading marketing resource management practices

Applicable across industries but tailorable to your organisation, connecting your planning, budgeting and campaign strategy to performance and corporate objectives.

Expanded team collaboration

Marketing teams have access to the latest data, content and approved assets, optimising collaboration with critical business partners including sales, finance, procurement and agencies to increase efficiency and transparency throughout your organisation.

Enhanced decision-making power

Improves visibility into marketing data and results; enables real-time adjustments and reduces likelihood of missed opportunities with resources assigned to move the bottom line.

Rapid deployment and ready access

Quick implementation breaks down operational silos with an integrated platform to increase agility and speed-to-market for campaign planning and execution. Delivers relevant customer experiences on any channel and anytime.

Start the conversation

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