



Deloitte client story: 24/7 security monitoring for a critical EV charging provider

The EU requires that companies in member states have security capabilities to mitigate and report cybersecurity incidents. An electric vehicle (EV) charging provider lacking an internal Security Operations Centre (SOC) approached Deloitte looking for external managed security services. The suite of defensive tools enabled the client to proactively detect and protect against cyber compromises of all kinds and make faster steps towards compliancy to EU regulations.

The Challenges



Setting up a security capability is a frequent ask, and one our experienced teams have handled easily for other clients seeking compliance with the EU's Network and Information Security Directive 2 (NIS2).

The Solution



We proposed a **24/7 Managed Detection & Response (MDR) service** managed and operated by Deloitte, utilising Microsoft Sentinel, Microsoft Defender for Endpoint (MDE) and related modules for continuous monitoring.

We customised services to the client's environment by leveraging **Deloitte's library of use cases**, constructing tailored solutions where needed. Our technical team advised on best practices to manage and configure the security posture, **focusing on automation** to minimise burden on the client's newly forming security team.

We also provided **digital forensics** and **incident response** for any security challenges the client encounters independently.

The Impact



Now enjoying the benefits of a **managed security service provider (MSSP)**, the client can present a **robust security posture** and **increased compliance with NIS2**, audits or any other regulatory challenge.

Detecting breaches, implementing mitigation and reporting cyber incidents are now **documented processes and procedures** made possible with **24/7 MXDR** services and Deloitte's team of support analysts.

This capability ensures that any security breach – big or small – receives the timely attention it requires in today's threat-rich world.

For more information, please contact:



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