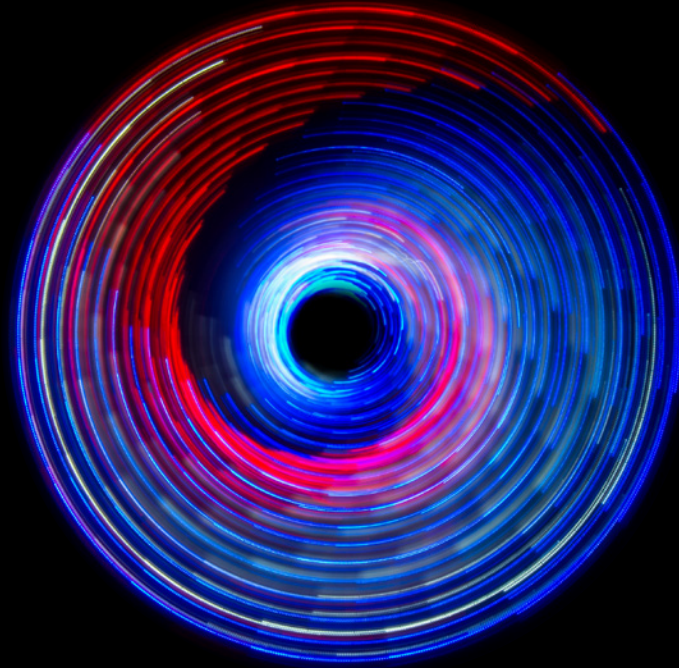


**Deloitte.**



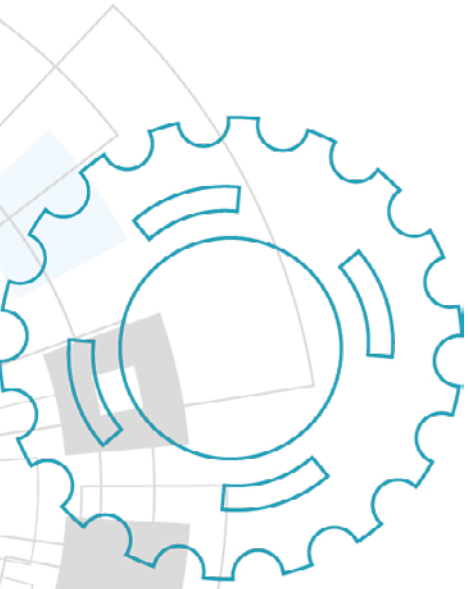
Commerce, Industry & Public Sector (CIPS)

**Risk Management and Quality Services**

Deloitte Luxembourg



Deloitte Risk Management  
and Quality Services  
How Deloitte Can Help?  
Risks And Quality Assessment



# Deloitte Risk Management and Quality Services

## Risk Management

### A baseline for companies in an ever-changing environment

In an increasingly complex, volatile and ambiguous world, organizations need to constantly adapt to changes arising in their environment. Every new day generates new risks.

**Internally**, risks can arise in and affect any area of the business.



Risks occurring internally are likely to impact business externally, leading to image or reputation risks for example.



# How Deloitte can help?

Deloitte helps organizations assess and evolve the values, beliefs, tone, conduct, and understanding of risk culture to align with their strategy and business practices.

We can assist with all four steps of risk management, providing the following advantages for your organization:



## Risk identification benefits

By improving risk consideration when building mitigation strategies, all identified risks are more likely to be potentially resolved or accepted in a planned manner, reducing the impact on the end result.

=> **Awareness of significant risks**

## Risk treatment benefits

By defining an internal framework, evidencing risks and controls to bring mitigation strategies into action, your organization's risk appetite is represented more accurately.

=> **Reducing insurance premium and discovering Opportunities**

## Risk assessment benefits

By bringing diverse views to the table and using attributes such as significance and likelihood of occurrence when finalizing potential solutions, all stakeholders gain accountability on those risks.

=> **Saving on Cost and Time**

## Risk monitoring and review benefits

By closely monitoring, analyzing and reviewing risks for your organization, we provide long-term benefits in terms of lessons learned for better risk management strategies.

=> **Collecting Reusable Knowledge**





# Risks and Quality Assessment

**Externally**, risks can arise in the form of poor quality delivered to your customer.

In our digitalized world, customers are in a unique position to compare the products and services offered. One factor can make a huge difference: **quality**.

Seamless quality from the supplier to the customer can only be achieved if risk management is an integral part of the processes.

By taking an integrated and holistic approach to quality and risk, your organization can achieve synergies that in an ideal situation would lower the total cost of quality, while reducing risk and increasing overall quality.



## Deloitte Service offerings

Deloitte can assist you in increasing the quality of the products and services that you provide to your customers through a comprehensive and structured risk-based approach.

As an example, Deloitte provides a wide range of requirements to design and implement programs and solutions around international standards, such as ISO 9001 on quality management systems, ISO 22301 on Business Continuity Management Systems, or ISO 27001 on Information Security Management Systems (ISMS).

We can also provide a tailored solution dedicated to your business.

Deloitte Risk Management and Quality service offerings are completely flexible and can be adjusted to your needs:

- Either we provide a comprehensive approach including risk management and quality management,
- or our support can be limited to the specific steps that you require, such as process issues, remediation, risk mapping, etc.

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