



TrackonTrade Solution

THE NETHERLANDS | ENERGY, RESOURCES, & INDUSTRIAL | MANUFACTURING

Large Dutch manufacturer ensures strong compliancy and reputation safeguarding through automation

Dutch manufacturer automates inward processing procedure, turning a seemingly impossible process into a simple one with TrackonTrade.

Client issue

A large Dutch manufacturer was challenged with paying import duties for individual parts needed to build their machines. To solve this issue, they realized they needed a **comprehensive system** to manage the process, **minimize the risk** of retroactive payments, and **ensure compliance** with regulations.

The manufacturer imported parts from outside the EU. Normally, it would have to pay import duties for each part. However, through a procedure called inward processing, they could process the parts into finished products and pay only for the final product - as long as customs could confirm that all parts are used.

To meet this requirement, the manufacturer had to keep a detailed record of all 25,000 parts used in their machines. This record-keeping process must be transparent and efficient, because goods can only leave the port after clearance. **Handling this manually is impossible**, so, the manufacturer partnered with a software provider to create an administration system that took three years to develop. During this time, the manufacturer did not pay import duties, **increasing the risks** involved with paying retroactively for past years.

14+

Years in use for the large Dutch manufacturer



Decreased time spent on administrative tasks



Improved compliance with tedious, but necessary, procedures

Deloitte's TrackonTrade solution is delivered by the Global Trade Advisory Practice EMEA. Our team includes experts specialized in customs tax lawyers, software application and database systems.

Deloitte's solution-based approach

TrackonTrade: Streamlining customs and administration processes

To address this urgent situation, the manufacturer made a strategic decision to partner with Deloitte and its TrackonTrade (ToT) solution. This solution combines the customs expertise of Deloitte's consultants with automation software.

The main goal for implementing TrackonTrade was to **automate all customs and administration processes** required for compliance with the inward processing procedure. By doing so, the manufacturer could rest assured that this procedure was being complied with – automatically. The implementation was done by building on the manufacturer's existing partnership with the previous software provider.

Over the course of the following year, the TrackonTrade solution was successfully installed. Deloitte's TrackonTrade team configured the solution to automatically handle the necessary data from the manufacturer's system. With this data, they were able to **generate the appropriate customs declarations** for the inward processing procedure.



TrackonTrade's impact

By adopting the TrackonTrade solution, the manufacturer was able to effectively **streamline the administrative process** for their machine parts.

TrackonTrade now handles the administrative tasks **automatically**, ensuring **accurate customs entries** and declarations are made promptly, when the goods are in transit. This not only guarantees the manufacturer pays the correct amount – neither more, nor less – but also **relieves them of the burdensome responsibility**.

The manufacturer can operate without hesitations, knowing they are **fully compliant with customs procedures**, a vital aspect for a company of its size. The long-term success of the solution is evident, as TrackonTrade remains an integral part of the manufacturer's primary processes, even after **14 years**.

Contact us

Deloitte's solution-based approach delivers high-impact, data-driven insights to clients. By combining Deloitte's professional expertise with proprietary digital assets, we offer future-proof solutions that solve your unique challenges.



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