



## EU Digital Operational Resilience Act (DORA)

The DORA represents the EU's most important regulatory initiative on operational resilience and cyber security in the financial services (FS) sector and goes a considerable way to consolidating and upgrading the requirements firms will face.

The DORA will require firms to adopt a broader business view of resilience, with accountability clearly established at the senior management level. It applies to the vast majority of FS firms operating in the EU and establishes binding rules for ICT risk management, incident reporting, resilience testing and third-party risk management.

The DORA also establishes the world's first framework that allows FS supervisors to oversee Critical ICT Third Party Providers including Cloud Service Providers.

Firms should also consider how the DORA can act as a catalyst for how they manage digital risks and how they understand the impact of operational disruptions on their business and customers.



**ICT risk management requirements –a broader focus across critical business functions**

- A set of key principles and requirements for an ICT risk management framework
- Identification, protection and prevention, detection, response and recovery, training and development, and communication



**Significant enhancements**

- Harmonizing process rules for safeguarding, managing and reporting incidents
- Ensuring consistent and integrated handling of identified incidents



**Digital operational resilience testing –introducing challenging new requirements**

- Testing of ICT tools and systems will be for all entities
- Penetration testing only for entities classified as significant



**Third Party Risk Management –strengthening the European FS framework**

- General principles for good risk management
- Obligation for financial entities to reflect in outsourcing and vendor contracts after the regulation comes into force by the entity

**Our Digital and Operational Resilience Readiness Screening Solution will help you to compare your maturity level with the regulatory benchmarks!**



**Reach out to our Risk Advisory Team to get more information and a free demo:**



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