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Deloitte Academy

The Art of effective communication

Face-to-face seminar invitation

Seminar Overview

This seminar focuses on the crucial role of communication in the professional world. This interactive physical seminar has been designed to offer participants a chance to explore how they are perceived by others, engage into meaningful activities that will change their lens and via role playing experience the act of giving and receiving feedback in an alternative, fun and unique way. Join us on this unconventional training that aims to improve your communication skills — life skills that you are not born with but you can learn.





21 December 2023



09:00-17:00 (EET) *(6 CPDs)*



Deloitte Offices Nicosia



€200 + VAT (Deloitte Alumni are entitled a 30% discount)

To register for this seminar: Press here

More information: <u>Deloitte Academy website</u> or <u>cyacademy@deloitte.com</u>

Facilitators

Christina Themistocleous

Director, Head of Deloitte Academy

Christina is the Head of the Deloitte Academy and has been part of Deloitte for more than 15 years. Her vision is to offer impactful seminars with a view to support professionals to grow their careers and organisations to engage in meaningful professional development. She is in charge for the learning strategy and business operations of the Academy. Concurrently she delivers a number of seminars on leadership, communication, presentation skills, time and stress management and other technical subjects in Cyprus, Europe and the Middle East region. Christina is also part of the faculty team of the Deloitte University in Brussels and an HRDA-approved facilitator (Human Resources Development Authority in Cyprus). She is a Chartered Certified Accountant (ACCA) and a Certified Information Privacy Professional/Europe (CIPP/E).

Tatiana Loutsiou

Senior Manager, Deloitte Academy

Tatiana is the program coordinator, designer and facilitator for several courses at Deloitte Academy. She has been part of the firm for more than 10 years and specializes in learning & development. With her current role she coordinates, designs and delivers impactful seminars in Cyprus, Europe and Middle East with a mission to upskill and reskill professionals of all levels and industries. She is also part of the faculty team of the Deloitte University in Brussels and an HRDA-approved facilitator (Human Resources Development Authority in Cyprus). She is a Chartered Accountant (ACA) and a Certified Internal Auditor (CIA).

Who should attend?

Professionals of any experience and level that want to:

- Improve their communication skills
- Change their perspective about how they are perceived by others
- Gain critical skills to successfully interact with and/or collaborate with others
- Explore efficient techniques for giving and receiving feedback

Agenda

- Foundation of communication
- How are we perceived by others?
- Trust and transparency
- Interactive lego game about effective communication
- Feedback

