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Unleash the Potential of Your Workday Investment with AMS

“Go live” is day one. Shift from fixing system defects to reshaping work to fit the future shape of your business, driving continuous value of your technology investment.

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When people think about application management services (AMS), they often only think about fixing defects in the system. While resolving defects is typically within the purview of AMS teams, it represents only a small portion of the value an AMS provider can bring. A proactive provider can help you get the most out of your investment in a cloud-based system like Workday—and they can often deliver a better level of service at a lower cost than a do-it-yourself approach.

The key to unlocking this value proposition lies in stretching beyond common misconceptions of AMS as strictly “ticket-fixers” and examining a provider’s offerings through a much broader, business-focused lens. Among other value-enhancing activities, a proactive AMS provider should be able to help you improve operational efficiency by maintaining and streamlining support, enhancing

business capabilities by adopting new releases, and supporting growth by integrating mergers and acquisitions into Workday.

As converging forces change the shape of business, it's more important than ever to have an AMS team that can help you adapt by taking advantage of the dozens of new features Workday includes with every release, along with automation and digital assets to bring efficiencies to your organization. That's why selecting an AMS provider should be about delivering continuous innovation and minimizing disruptions to your business versus just keeping the lights on.

Get in touch

