



AI Landing zone for MedTech company



Deloitte designed and established an AI solution to manage demand intake from the organisation, ensuring a seamless and efficient process while laying the groundwork for realising business value with AI. Additionally, Deloitte built out a dedicated client solution environment for implementing, running, and operating AI platforms and functionalities.

The Challenges



The client aimed to systematically take advantage of AI to enhance operational improvements and drive innovation. The project required building everything within the client's preferred technology, a dedicated Entra tenant, from scratch. To accommodate the client's requirement for a seamless transition of the AI platform to their Production tenant at a later stage, we replicated the configurations in their production tenant while adhering to best practices and further evolving the tenant where the AI platform was installed. This involved meticulous planning and execution to meet both current and future operational needs.

The Solution



Deloitte led the design of the tenant architecture, developed the Terraform code, provisioned the necessary infrastructure, and deployed the AI platform. This comprehensive approach ensured that all components were correctly set up and optimised for performance, security, and innovation. Additionally, Deloitte proposed to design and establish a Centre of Excellence to define the organisation's AI strategy, identify and prioritise AI use cases, including risk and security implications, and establish their value realisation practice. Deloitte also implemented the three prioritised AI use cases with high value for the organisation.

The Impact



Deloitte enabled the deployment of a robust and efficient AI solution, enhancing operational capabilities and ensuring a smooth transition to the client's Production tenant. This provided long-term benefits, cost reduction, and streamlined operations. The program helped the client identify AI opportunities, establish a clear strategy, ensure secure and compliant AI implementation, and facilitate stakeholder engagement. It laid the groundwork for scalable AI use cases with tangible benefits.

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