Deloitte.

The Software Observer

Issue 45

Worldwide Software News

AI is Revolutionizing IT Asset Management: Early Research

20 May 2024

itassetmanagement.net

The preliminary results of a global study by the ITAM Forum have unveiled crucial insights into the adoption of artificial intelligence (AI) in the IT Asset Management (ITAM) industry. The findings show a growing use of generative AI tools such as ChatGPT for professional tasks, but their implementation in ITAM-specific functions is still emerging. Growing Interest with Cautious Optimism … **Read more**

New Microsoft CCaaS Offering: Threat to the Channel?

07 June 2024

channelfutures.com

Microsoft has officially thrown its hat into the contact-as-a-service (CCaaS) ring in a move that the burgeoning CCaaS space and its channel partners are closing watching. Microsoft at the Customer Contact Week conference this week in Las Vegas unveiled Dynamics 365 Contact Center. The cloud-based offering taps into Microsoft's OpenAI-based Copilot generative … **Read more**

Digital document solutions - why every ITAM professional should be managing one

20 May 2024

itassetmanagement

In the face of growing environmental concerns and the urgent need for sustainable practices, the role of ITAM is expanding. Today, ITAM professionals are uniquely positioned to drive sustainability initiatives within their organisations. Sustainability in ITAM reflects a broad range of practices designed to minimise the environmental impact of IT operations. This includes reducing … **Read more**

Oracle Java police start knocking on Fortune 200's doors for first time

10 June 2024

theregister.com

Oracle has started to dispatch Java audit letters to Fortune 200 companies for the first time, according to one licensing expert. Big Red announced a new licensing regime for the popular programming language and development environment in January 2023. It said Java SE Universal Subscription would offer customers "a simple, low-cost monthly … **Read more**

Oracle Plans to Open Two Public Cloud Regions in Morocco

30 May 2024

oracle.com

Oracle will be the first hyperscaler to open public cloud regions in North Africa. New public cloud regions will help accelerate the implementation of Morocco's digital government initiatives; Organizations across Africa will be able to drive innovation and accelerate digital transformation with Oracle Cloud Infrastructure's high performance and security, powerful … **Read more**

Lansweeper finds a lot of CentOS Linux out there

06 June 2024

theregister.com

Lansweeper's scans of its customers' networks found an awful lot of Linux boxes facing imminent end of life, with no direct upgrade path. This, for clarity, is a very bad thing. The latest survey shows that there is rather more use of CentOS Linux 7 than one might reasonably expect. Although we'd definitely dispute Lansweeper's conclusions, it seems that CentOS Linux achieved … **Read more**

Microsoft and Broadcom to support license portability for VMware Cloud Foundation

30 May 2024

vmware.com

Microsoft and Broadcom have partnered closely for many years to support our mutual customers, and we continue to build and innovate together as customer needs change. Today we are pleased to share that Microsoft and Broadcom are expanding our partnership with plans to support VMware Cloud Foundation (VCF) subscriptions on Azure VMware Solution. Customers that … **Read more**

ServiceNow Named a Leader in Strategic Portfolio Management Tools Evaluation

05 June 2024

servicenow.com

SANTA CLARA, Calif. — June 5, 2024 — ServiceNow (NYSE: NOW), the AI platform for business transformation, has been named a Leader in The Forrester Wave™: Strategic Portfolio Management Tools, Q2 2024. ServiceNow attributes this recognition to its Strategic Portfolio Management (SPM) solution's enterprise-grade AI capabilities that are designed to increase … **Read more**

Software Events

Wisdom EMEA 2024	**Getting open source license compliance right**
Event Date: 18-19 June	**Event Date: 19 June 2024**
Itassetmanagement.net	Bayave.com
Wisdom EMEA 2024 will give you the information, guidance and insight you need to develop and progress your ITAM practice and … **Read more**	In this seminar you will learn everything you need to know about license-compliant delivery of products that contain open-source … **Read more**
FinOps Excellence Summit	**Gartner Application Innovation & Business Solutions Summit**
Event Date: 31 July 2024	**Event Date: 9-10 September 2024**
Harness.io	Gartner.com
Develop a deep understanding of cloud costs from industry leaders so you can make informed decisions about resource … **Read more**	Welcome to the future of applications, where new user experiences, new capabilities and new platforms are constantly vying … **Read more**

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