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IT & Specialized Assurance

In today's rapidly evolving business landscape, every organisation, whether publicly listed or privately held, grapples with an enduring and pervasive set of information and technology risks stemming from the utilisation, processing, and storage of data. These risks encompass a broad spectrum of challenges that can significantly impact business operations, financial reporting, and overall performance.

Our team stands ready to help organisations navigate the intricate landscape of technology risks, offering insights, strategies, and assurance to ensure that information and technology assets are not only leveraged for competitive advantage but also fortified against the ever-evolving challenges of the modern business world.

IT Internal Audit

Via our broader Internal Audit channel, we provide specialist technology audit experience in scoping and delivering on IT risk assessments and IT reviews on the internal audit plan. We do not only provide traditional IT internal audits delivered by a core IT Internal Audit team, but also inject our specialist technology risk domain expertise into the scoping to provide proper depth of coverage

IT Risk & Governance

We provide IT governance advisory to clients to help them identify improvement areas in how IT is organised, planned, delivered and measured in alignment with the business strategy. IT governance services can take the form of IT governance process / control audits and control design & implementation services.

Emerging Technology Assurance

In-depth reviews, that will be aimed at providing technical assurance for clients IT operations, Security, Emerging Technology and specialised it systems:

Reviews aimed at assisting our clients navigate the latest technology trends and strategies. Some of the current ETs we will be targeting are artificial intelligence and machine learning, robotic process automation, build web 3.0 applications, 5G networks and internet of things.

Competitions & Voting

We have successfully and independently assessed multiple high-profile competitions and awards. Through our pragmatic experience in technology driven voting and promotional competitions we provide proactive advice to help pre-empt and manage risk to Safeguard your organisation's reputation. Promote public and voter confidence.

Cloud Risk & Assurance

Whether our clients are embarking on their cloud journey or already orchestrating the clouds, a cloud journey is filled with risks, our service ensure controls and governance is sustained throughout.

Having an independent risk assurance advisor as part of our client's cloud programme, de-risking as they go and creating the necessary awareness around the health of their journey with their stakeholders will dramatically improve the chances of maintaining stakeholder buy-in, momentum and most importantly, ensure success..

External Audit

We assist in the evaluating and verification of an organisation's information technology controls and processes by an independent external auditor. This involves assessing the reliability, integrity, and security of an organisation's IT systems, infrastructure, and data to ensure compliance with industry standards, laws, regulations, and best practices

ERP Assurance & Controls

We provide assurance and advisory services to clients who make use of SAP / Oracle ERP. This can include ERP security assessments i.e., SOD reviews and role designs, ERP GRC i.e., GRC roadmap and design, and controls and compliance i.e., ERP controls design assessment and testing thereof, pre/post-implementation reviews.

Strategic Technology Advisory Solutions

The Deloitte strategic technology advisory offering covers various solutions for our clients. We are able to provide detailed reviews over all aspects of our technology offerings and provide key recommendations on improvements or remediation of issues and findings. We have a skilled team able to assist you in navigating your technology challenges.

ESG IT Controls & Solutions

Environmental, social and governance (ESG) is a framework used to assess an organization's business practices and performance on various sustainability and ethical issues. It also provides a way to measure business risks and opportunities in those areas. We will help organisations ensure their systems will allow for visibility of effective prioritisation, automation and reliability of evidence collection to address inaccurate and incomplete ESG reporting. We will also help organisations to assess the readiness impact of implementing of ESG systems.

GRC Solutions

We assist clients embarking on GRC solution implementations. We also offer assurance and advisory services to clients who are implementing GRC solutions. This can take the form of assisting clients with the business case, the vendor / solution sourcing process as well as the implementation lifecycle.

Third Party Assurance

We address regulator and marketplace demand to manage third-party risk through our third-party readiness, optimization, and reporting services.

The Third-Party Assurance (TPA) practice helps our clients - and the broader outsourcing marketplace - to facilitate the efficient and effective exchange of assurance-related data (Internal control, cyber, privacy etc.) within the Outsource Service Provider (OSP) and user communities.

Project Risk Assurance

We provide our clients with risk advisory services over their IT programmes in order to ensure the success of the project/programme.

Global Secondments

Deloitte South Africa's Secondments program is a highly specific initiative that serves to bridge the staffing gaps experienced by member firms specialising in IT audit services. This program draws upon the expertise of professionals primarily based in the Deloitte South Africa Firm, while also leveraging the broader capabilities of Deloitte member firms across Africa when the need arises. Through this strategic approach, Deloitte Global ensures that its member firms consistently deliver exceptional IT audit services, globally.

Revenue Assurance

Our revenue assurance service offering includes a multi-dimensional approach to client's revenue generation and reporting processes. It includes a data and analytics approach to identifying revenue leakage along with a controls-based approach to recommendations to assist clients in preventing, detecting and resolving revenue leakage issues. Our service can take the form of an outsourced managed-services model or a resource-augmentation model.

Connect

Michele Townsend
IT & Specialized Assurance Leader
mntownsend@deloitte.co.za

Keshnee Naidoo
Cloud Risk & Assurance Lead
kesnaidoo@deloitte.co.za

Michele Townsend
Emerging Technology Assurance Lead
mntownsend@deloitte.co.za

Anita Fuller
GRC Solutions Lead
anifuller@deloitte.co.za

Anita Fuller
IT Internal Audit Lead
anifuller@deloitte.co.za

Anita Fuller
Project Risk & Assurance Lead
anifuller@deloitte.co.za

Anita Fuller
Strategic Tech Risk Advisory
anifuller@deloitte.co.za

Egnes Macheve
External Audit Lead
emacheve@deloitte.co.za

Keshnee Naidoo
ESG IT Controls & Solutions Lead
kesnaidoo@deloitte.co.za

Prashanth Naidoo
ERP Assurance & Controls Lead
pnaidoo@deloitte.co.za

Randall Cupido
Revenue Assurance Lead
rcupido@deloitte.co.za

Anita Fuller
IT Risk & Governance
anifuller@deloitte.co.za

Paul Lingenfelder
Global Secondements Lead
plingenfelder@deloitte.co.za

Etienne Erasmus
Competitions & Voting Lead
eerasmus@deloitte.co.za

Trevor Wright
Third Party Assurance Lead
trewright@deloitte.co.za

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We provide specialist technology internal audit expertise that supports the Internal Audit Function to evolve into a strategic business partner. Our operating model is structured to enable us to be closely integrated into each Internal Audit engagement to ensure technology considerations are applied throughout. Our delivery model is customisable to your organisation's unique needs, whether you require an outsourced or co-sourced internal audit partner, staff secondments alongside your team for executing your Internal Audit Plan or working alongside your external audit partner to maximise the combined assurance provided. Our deep understanding of the newly implemented Global Internal Audit Standards ensures that we support our clients in adding value via the Internal Audit Function.

IT Internal Audit

Core IT Risk and Control Areas
We provide IT general and automated/application control reviews delivered and supervised by an experienced team. We leverage automated tools to assess infrastructure-level, automated controls and consider the use of CAATs (analytics) throughout. Our vast client experience enables us to provide meaningful insights to maximise the value derived.

IT Governance, Strategy and Value Realisation
We provide IT governance assurance and advisory services to clients to support that IT is organised, planned, delivered and measured in alignment with the business strategy. This includes IT strategy and governance reviews, control design & implementation services, and value/benefit realisation reviews. Our team's expertise in leading IT Governance Frameworks supports our clients in aligning to industry best practice.

Programme and Project Assurance
We understand that the expectations of the Internal Audit Function have grown to provide third-line defence during strategic transformation initiatives. We support our clients to oversee the success of the project/programme. This includes project risk reviews delivered either as pre-, in-flight, point in time, stage gate/health checks, post-implementation and/or continuous assurance throughout the programme/project lifecycle.

Cloud Governance, Control Reviews and Assessments
Whether our clients are embarking on their cloud journey or already orchestrating a developed cloud environment, a cloud journey remains filled with risks from a security, financial and operational perspective. We support our clients in ensuring that appropriate controls and governance is sustained throughout their cloud journey. These include cloud governance & strategy assessments, cloud risk & maturity assessments, cloud security and FinOps reviews.

ERP and Technical Reviews, including Emerging Technology
We provide assurance and advisory services to clients across a broad spectrum of ERP's, including SAP and Oracle. These include ERP security assessments (SOD reviews and role designs) and ERP GRC (GRC roadmap and design). Furthermore, we inject our specialist expertise on the topic of emerging technology to support that the Internal Audit Plan is future-proof and relevant.

Key Contacts

Anita Fuller
Director
anifuller@deloitte.co.za

Karolina Dlugosz
Manager
kdlugosz@deloitte.co.za

Rushin Galant
Manager
rgalant@deloitte.co.za

Deloitte.

We provide IT governance advisory to clients to help them identify improvement areas in how IT is organised, planned, delivered and measured in alignment with the business strategy. IT governance services can take the form of IT governance process / control audits and control design & implementation services

IT Governance, Risk and Compliance Reviews and Assessments
We provide IT governance advisory to clients to help them identify improvement areas in how IT is organised, planned, delivered and measured in alignment with the business strategy. IT governance services can take the form of IT governance process / control audits and control design & implementation services

COBIT Maturity Assessments & COBIT Assessments
We provide an independent assessment of current IT processes to determine the current maturity levels using the CMMI framework and to highlights business processes that require improvement to meet the desired maturity levels. Recommendations and roadmaps are used to help close these gaps and achieve the desired results.

King IV Assessments
We provide an independent assessment of current processes and controls to determine if it meets the objectives defined in Principle 12 of King IV and how compliance to meet these process objectives can be improved to meet the entity's expectations and compliance requirements.

IT cost optimisation
We provide services to help clients identify how processes related to IT cost management can be developed, implemented and optimised to ensure that it's matured and maximised for operating effectiveness. The supporting structures and processes can be supported by COBIT2019 objectives.

IT Effectiveness Review (including Controls Transformation)
We provide an independent assessment on the effectiveness of IT considering the role that it has in the business (e.g., support or strategic). The key processes scoped for the engagement will be informed by the role of IT in the business with focus on key structures and enablers that should be implemented. This type of review will also be effective in assessing the maturity of emerging technologies and reviewing applicable controls as part of controls transformation projects.

IT Risk, Governance & Compliance

Key Contacts

Anita Fuller
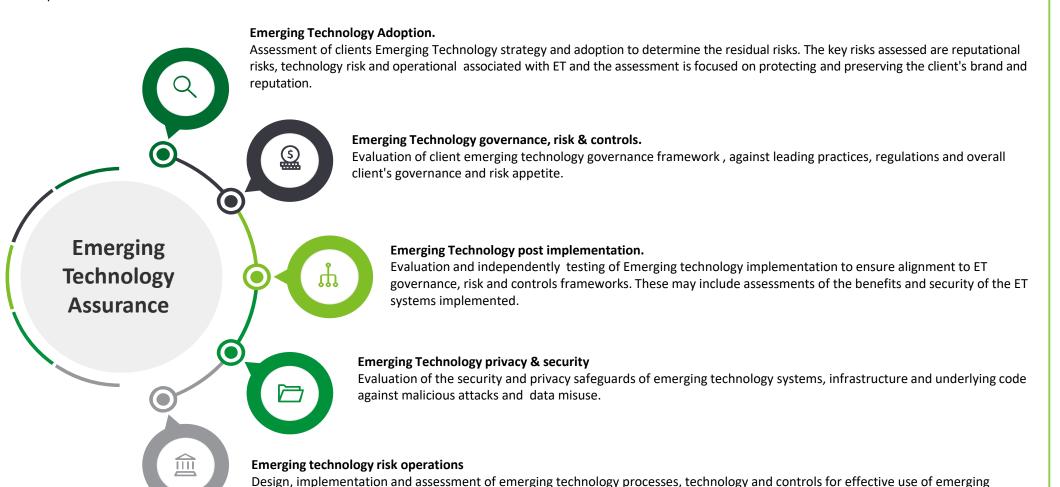**Director**
anifuller@deloitte.co.za

Themesh Naidoo
Manager
thnaidoo@deloitte.co.za

Rushin Galant
Manager
rgalant@deloitte.co.za

RA ITSA Emerging Technology Assurance Solutions

Emerging Tech Assurance, is the evaluation of the risk associated with the exploration, implement and use of emerging technologies. Emerging technology assurance is currently comprised of generative AI, Fintech, Metaverse, AiOps and the Internet of things. The current solution offering is mainly focused on the use of generative AI and the implications thereof.

Emerging Technology Adoption.
Assessment of clients Emerging Technology strategy and adoption to determine the residual risks. The key risks assessed are reputational risks, technology risk and operational associated with ET and the assessment is focused on protecting and preserving the client's brand and reputation.

Emerging Technology governance, risk & controls.
Evaluation of client emerging technology governance framework , against leading practices, regulations and overall client's governance and risk appetite.

Emerging Technology post implementation.
Evaluation and independently testing of Emerging technology implementation to ensure alignment to ET governance, risk and controls frameworks. These may include assessments of the benefits and security of the ET systems implemented.

Emerging Technology privacy & security
Evaluation of the security and privacy safeguards of emerging technology systems, infrastructure and underlying code against malicious attacks and data misuse.

Emerging technology risk operations
Design, implementation and assessment of emerging technology processes, technology and controls for effective use of emerging technology against an established framework and regulations.

Emerging Technology Assurance

Key Contacts

Michele Townsend
Director
mntownsend@deloitte.co.za

Qiniso Mkhwanazi
Senior Manager
qmkhwanazi@deloitte.co.za

Edson Ndhlovu
Senior Manager
endhlovu@deloitte.co.za

Deloitte.

We have successfully and independently assessed multiple high-profile competitions and awards. Through our pragmatic experience in technology driven voting and promotional competitions we provide proactive advice to help pre-empt and manage risk to Safeguard your organisation's reputation. Promote public and voter confidence. Ensure closely governed and seamless competition processes, eliminating unnecessary administration and enhancing efficiency. Prevent errors in or the manipulation of results and fraud. Ensure compliance with the CPA and POPI thereby avoiding any regulatory penalties

Competitions & Voting

Independent recalculation of vote results
We independently recalculate the vote results for various competitions involving public electronic voting based on the voting rules and compare the results to those determined by management. We make use of our data analytics tool, Audit Command Language (ACL), and customised scripts to import, analyse and summarise voting data based on the defined rules from respective platforms.

Where applicable, our legal experts provide input into the competition rules, terms and conditions to help ensure compliance with relevant legislation. We can guide you in setting up effective structures to ensure proper governance for competitions involving electronic voting.

Promotional competition draws
We independently oversee or independently perform promotional competition draws on behalf of clients based on the requirements of Section 36 and Regulation 11 on the Consumer Protection Act

Where applicable, our legal experts provide input into the competition rules, terms and conditions to help ensure compliance with relevant legislation and can also help ensure that all the required documentation is retained. We can guide you in setting up effective structures to ensure proper governance for promotional competitions.

Key Contacts

Etienne Erasmus
Associate Director
eerasmus@deloitte.co.za

Nathan Moroatshehla
Manager
nmoroatshehla@deloitte.co.za

Deloitte.

RA ITSA Cloud Risk & Assurance Solutions

Whether our clients are embarking on their cloud journey or already orchestrating the clouds, a cloud journey is filled with risks, our service ensure controls and governance is sustained throughout. Having an independent risk assurance advisor as part of our client's cloud programme, de-risking as they go and creating the necessary awareness around the health of their journey with their stakeholders will dramatically improve the chances of maintaining stakeholder buy-in, momentum and most importantly, ensure success

Cloud Governance establishment
We would assist with establishing a comprehensive framework to be used as a strategic roadmap, guiding decision-makers in defining policies, procedures, governance operating models and responsibilities related to cloud adoption and management. By prioritising security measures, cost optimisation strategies, and performance monitoring, organisations can strike a balance between the agility offered by the cloud and the need for robust governance. With such a framework in place, businesses are better equipped to navigate the complexities of the cloud landscape, facilitate innovation, and maintain a competitive edge in an ever-evolving digital world.

Cloud Programme Risk Assurance
Assisting in the capacity of independent risk assurance advisors on your cloud programme, de-risking and providing feedback to the sponsors on the "health" of the cloud migration programme. May take the form of "continuous assurance" (note: the assurance team would remain independent), "periodic assurance" (e.g., monthly / quarterly reporting), or "pre-/post-deliver" (e.g., before/after each delivery wave). Each approach differing in frequency and scope of assurance procedures and reporting.

Cloud FinOps Design and Implementation
Establishing a Cloud FinOps Practice will result in optimised spend, better forecasting, managing shared cost between business units, detecting and managing anomalies, proper visibility into spend by utilising data analysis to improve cost allocation.

Cloud Cost Optimisation Assessment
A typical Cloud Cost Optimisation Assessment would entail performing a cost optimisation assessment on your cloud environment. The outcome will result in optimised spend and recommendations on reducing spend by modernisation

DevSecOps Assessments / Review
A typical DevSecOps risk assessment would entail performing an independent risk review of their DevSecOps maturity and alignment to industry best practices. This includes assessments of the CI/CD environment, information technology infrastructure and applications.
*These services would be supported by adjacent Deloitte Risk Advisory & Deloitte Consulting offering areas

Cloud Risk & Assurance

Key Contacts

Keshnee Naidoo
Director
kesnaidoo@deloitte.cp.za

Keleabetswe Sefiri
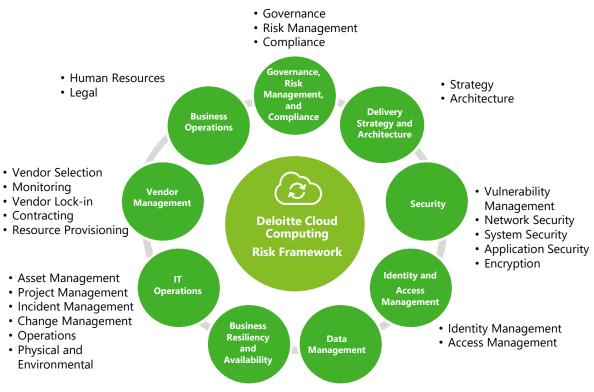**Senior Manager**
ksefiri@deloitte.co.za

Bhavik Jeram
Manager
bjeram@deloitte.co.za

Cloud Governance and Risk Advisory Solutions – De-Risking Cloud

Deloitte Cloud Computing Risk Framework

Covers +200 controls across the below control domains. It is aligned with industry standards such as ISO/IEC 27001:2013, CSA CCM 3.0.1, NIST 800-53 (MOD), SOC 2 and FedRAMP (MOD).

- Governance
- Risk Management
- Compliance

- Human Resources
- Legal

- Strategy
- Architecture

Governance, Risk Management, and Compliance

Business Operations

Delivery Strategy and Architecture

Vendor Management

Security

Deloitte Cloud Computing Risk Framework

- Vendor Selection
- Monitoring
- Vendor Lock-in
- Contracting
- Resource Provisioning

- Vulnerability Management
- Network Security
- System Security
- Application Security
- Encryption

IT Operations

Identity and Access Management

- Asset Management
- Project Management
- Incident Management
- Change Management
- Operations
- Physical and Environmental

Business Resiliency and Availability

Data Management

- Identity Management
- Access Management

- Technology Resiliency
- Cloud Provider Continuity
- Supply Chain Continuity

- Data Usage
- Data Transfer
- Data Disposal
- Data Acquisition
- Data Storage

Controls and governance

Whether you are embarking on your cloud journey or already orchestrating the clouds, a cloud journey is filled with risks, our service ensure controls and governance is sustained throughout.

Having an independent **Deloitte** risk assurance advisor as part of your cloud programme, de-risking as they go and creating the necessary awareness around the health of your journey will dramatically improve the chances of maintaining stakeholder buy-in, momentum and most importantly, ensure success.

De-risking by early identification of risks

Assurance fosters confidence
Monthly / Quarterly / Yearly

Rapid migration

Buy-in

Programme visibility

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RA ITSA External Audit Solutions

We assist in the evaluating and verification of an organisation's information technology controls and processes by an independent external auditor. This involves assessing the reliability, integrity, and security of an organisation's IT systems, infrastructure, and data to ensure compliance with industry standards, laws, regulations, and best practices.

External Audit

IT Audit
We assist in evaluating and verification of an organisation's information technology controls and processes by an independent external auditor. This involves assessing the reliability, integrity, and security of an organisation's IT systems, infrastructure and data to ensure compliance with industry standards, laws, regulations and best practices.
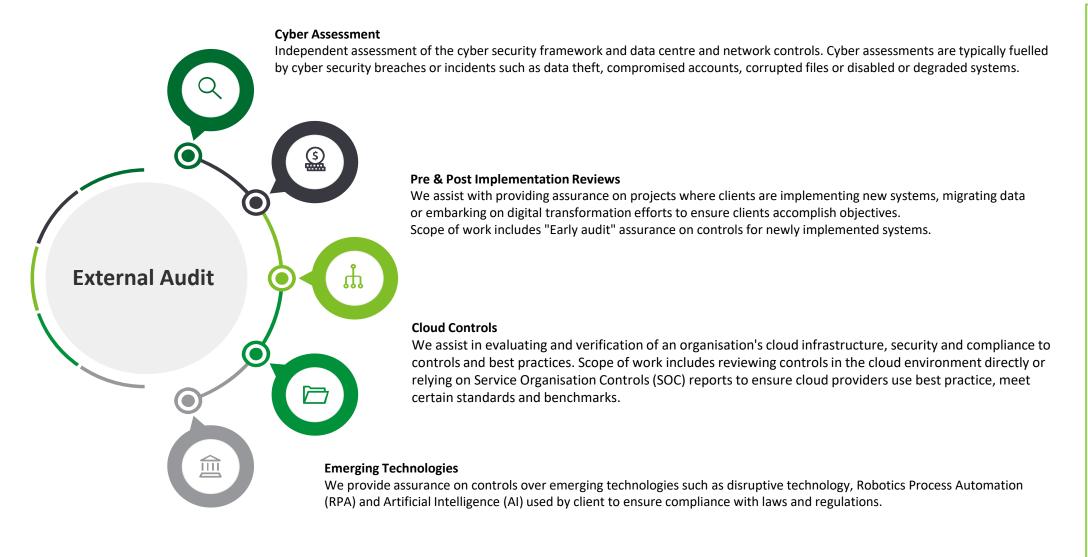
Agreed Upon Procedures
We assist in performing an attestation engagement based on agreed upon procedures with the client covering specific business processes. The nature of the engagement does not provide an opinion or conclusion around the controls. The report is a deliverable that reports on the agreed upon procedures and findings noted.

Regulatory Returns
We assist in evaluating and verification of an organisation's information technology controls and processes for systems utilised in the regulatory returns reporting process to the South African Reserve Bank (SARB). This involves assessing the reliability, integrity and security of an organisation's IT systems, infrastructure and data used in the regulatory space to ensure compliance to the regulatory framework.

Sustainability Assurance
Providing independent external assurance on sustainability reporting and environmental, social and governance (ESG) issues to ensure entities comply with the International Standard on Sustainability Assurance.

Data Migrations
Post Data Migration Review
Assisting in reviewing the data migration controls the client has implemented in their data migration processes with an aim to ensure that completeness and accuracy of data from the source system to the target system.

Key Contacts

Egnes Macheve
Director
emacheve@deloitte.co.za

Nkuli Mkwanazi
Senior Manager
nmkwanazi@deloitte.co.za

Deloitte.

External Audit

Cyber Assessment
Independent assessment of the cyber security framework and data centre and network controls. Cyber assessments are typically fuelled by cyber security breaches or incidents such as data theft, compromised accounts, corrupted files or disabled or degraded systems.

Pre & Post Implementation Reviews
We assist with providing assurance on projects where clients are implementing new systems, migrating data or embarking on digital transformation efforts to ensure clients accomplish objectives.
Scope of work includes "Early audit" assurance on controls for newly implemented systems.

Cloud Controls
We assist in evaluating and verification of an organisation's cloud infrastructure, security and compliance to controls and best practices. Scope of work includes reviewing controls in the cloud environment directly or relying on Service Organisation Controls (SOC) reports to ensure cloud providers use best practice, meet certain standards and benchmarks.

Emerging Technologies
We provide assurance on controls over emerging technologies such as disruptive technology, Robotics Process Automation (RPA) and Artificial Intelligence (AI) used by client to ensure compliance with laws and regulations.

Key Contacts

Egnes Macheve
Director
emacheve@deloitte.co.za

Nkuli Mkwanazi
Senior Manager
nmkwanazi@deloitte.co.za

Deloitte.

RA ITSA ERP Assurance & Controls Solutions

Organisations continue to centralise, standardise and modernise their business processes through the implementation of various ERP systems. As part of ERP Assurance and Controls, we aim to assist clients in identifying, addressing, mitigating emerging risks and / or plug operational inefficiencies. We are currently building out a differentiated SAP & Oracle Centre of Excellence – providing advisory and assurance services to clients, that are backed by Deloitte proprietary assets

ERP Assurance & Controls

ERP Controls and Compliance
- Internal controls design, execution, validation, and monitoring
- Workflows and documentation for audit management
- Issue management and resolution
- IT policies and procedures design, review, update and maintain

Continuous controls monitoring
- Segregation of Duties (SOD), SA & user access review
- GITC and configuration controls monitoring through GRC PC and analytics
- Mitigation controls library – design, maintain, update
- Controls deficiency monitoring & support
- User training and support

SAP Security
- User access management
- Security role maintenance
- Trend and root cause analysis (RCA)

Governance, Risk and Compliance
- Ruleset advisory
- Firefighter log review
- Incident management and RCA
- Master data & configuration updates

Key Contacts

Prashanth Naidoo
Director
pnaidoo@deloitte.co.za

Reeny Thomas
Senior Manager
rethomas@deloitte.co.za

Oscar Kalombo
Manager
okalombo@deloitte.co.za

Deloitte.

RA ITSA Strategic Technology Advisory Solutions

The Deloitte strategic technology advisory offering covers various solutions offered to our clients. These solutions include IT Strategy Reviews, IT Architecture or Solution Architecture reviews, Strategic IT Controls Transformation, Operating Model and Organisational Structure Reviews and IT Due Diligence engagements. The value proposition for each solution is outlined below.

Strategic Technology Advisory

IT Strategy Reviews
Provide senior stakeholders/ management with an independent view of whether the IT Strategy is aligned to supporting the overall organisational strategy to enable the achievement of the business objectives.

IT Architecture / Solution Architecture reviews
Provide management with an understanding of the adequacy and effectiveness of their architecture capabilities and definition to support the IT strategy.

Strategic IT Controls Transformation
Providing management with an understanding of the IT controls maturity and requirements to ensure that their IT solutions have the appropriate controls implemented.

IT Due Diligence
Provide insights as to the feasibility of Acquisitions and Partnerships to ensure that an organisation would not be disadvantaged by the transaction

Operating Model and Organisational Structure Review
Provide guidance in ensuring that the operating model is adequately designed to support the organisations strategy and architecture.

Key Contacts

Anita Fuller
Director
anifuller@deloitte.co.za

Trevor Moodley
Senior Manager
tremoodley@deloitte.co.za

James Blanckenberg
Manager
jblankenberg@deloitte.co.za

Deloitte.

Environmental, social and governance (ESG) is a framework used to assess an organization's business practices and performance on various sustainability and ethical issues. It also provides a way to measure business risks and opportunities in those areas. We will help organisations ensure their systems will allow for visibility of effective prioritisation, automation and reliability of evidence collection to address inaccurate and incomplete ESG reporting. We will also help organisations to assess the readiness impact of implementing of ESG systems.

ESG IT Controls & Solutions

ESG System readiness and impact assessment
- Evaluate current ESG reporting processes.
- Evaluate if management are aware of upcoming reporting requirements.
- Evaluate the impact of upcoming reporting requirements on the current ESG reporting processes.
- Assist management implement and improve ESG reporting processes.

ESG IT controls review for sustainability audits
- Review IT General Controls in the ESG and Climate reporting processes.
- Evaluate Automated controls, Interface and IPEs embedded in the reporting process to ensure completeness and accuracy.

ESG IT system risk/ control assessment
- Review ESG IT system risk matrix
- Evaluate the General IT controls, Interface controls, automated controls and IPEs to address the risks.
- Provide recommendations to management in terms of strengthening controls.

ESG Software Vendor evaluation / selection process
- Requirements Definition
- Requirements Analysis
- Requirements evaluation criteria
- Market Solutions evaluation

ESG software implementation assurance
- Provide project Assurance Services for ESG software

Key Contacts

Keshnee Naidoo
Director
kesnaidoo@deloitte.co.za

Lloyd Mandidewa
Manager
lmandidewa@deloitte.co.za

Deloitte.

RA ITSA GRC (Governance, Risk and Compliance) Solutions

We assist clients embarking on GRC solution implementations. We also offer assurance and advisory services to clients who are implementing GRC solutions. This can take the form of assisting clients with the business case, the vendor / solution sourcing process as well as the implementation lifecycle.
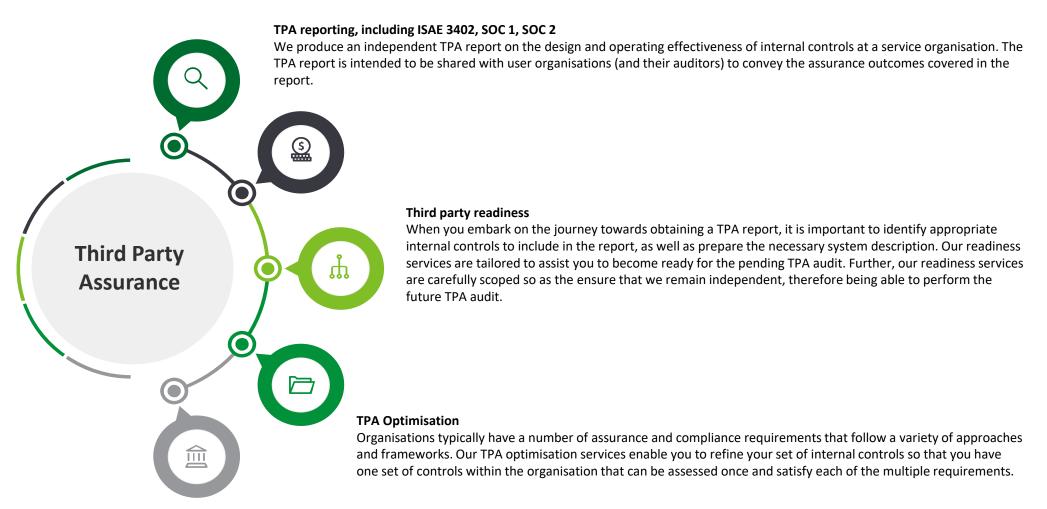
Key Contacts

Anita Fuller
Director
anifuller@deloitte.co.za

James Blanckenberg
Manager
jblankenberg@deloitte.co.za

GRC software solution Business case development / education
Enhance maturity of GRC (Governance, Risk & Compliance) function
Pitch to Exco/ Board
Education
Business case development

GRC Software Vendor selection process
Requirements Definition
Requirements Analysis
Requirements evaluation criteria
Market Solutions evaluation

GRC Software solution implementation
Functional Design
Solution Configuration and Development
Testing
Training
Deployment

GRC software implementation assurance
Project Assurance Services

Managed Service – Support and Maintenance (Operate)
End-End support for end users
Subject Matter Expert support

GRC Solutions

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We address regulator and marketplace demand to manage third-party risk through our third-party readiness, optimization, and reporting services.
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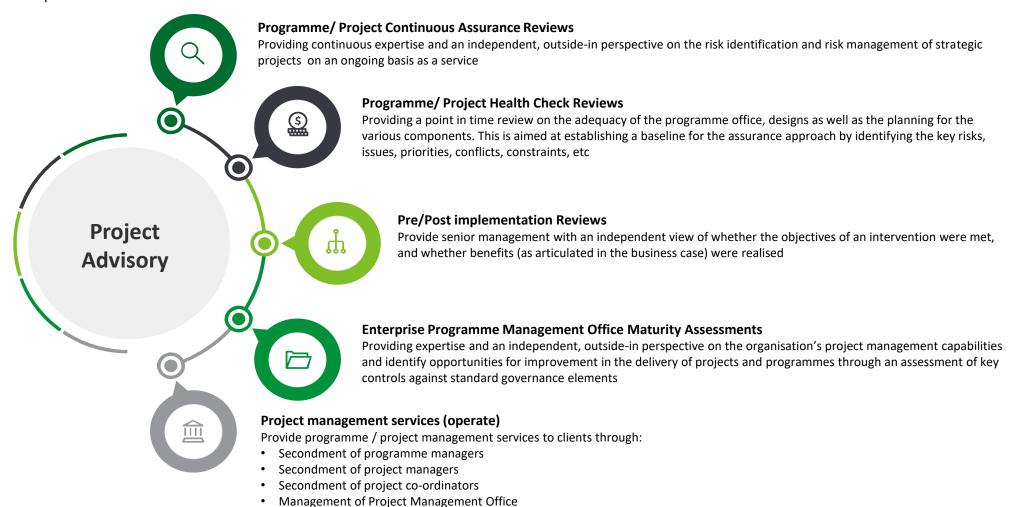
Third Party Assurance

TPA reporting, including ISAE 3402, SOC 1, SOC 2
We produce an independent TPA report on the design and operating effectiveness of internal controls at a service organisation. The TPA report is intended to be shared with user organisations (and their auditors) to convey the assurance outcomes covered in the report.

Third party readiness
When you embark on the journey towards obtaining a TPA report, it is important to identify appropriate internal controls to include in the report, as well as prepare the necessary system description. Our readiness services are tailored to assist you to become ready for the pending TPA audit. Further, our readiness services are carefully scoped so as the ensure that we remain independent, therefore being able to perform the future TPA audit.

TPA Optimisation
Organisations typically have a number of assurance and compliance requirements that follow a variety of approaches and frameworks. Our TPA optimisation services enable you to refine your set of internal controls so that you have one set of controls within the organisation that can be assessed once and satisfy each of the multiple requirements.

Key Contacts

Trevor Wright
Associate Director
trewright@deloitte.co.za

Muheeb Buckas
Senior Manager
mbuckas@deloitte.co.za

Deloitte.

Our Project Advisory offering provides aid to our clients in managing their project portfolio by addressing uncertainty and providing assurance that the right things are being done and risks are being managed. We provide (i)inflight pro-active programme risk identification, helping senior stakeholders focus on the most serious strategic and operational risk, and (ii)retrospective post implementation reviews, to assess if the overall objectives of an intervention were achieved. Below is a summary of our in-flights and retrospective assurance services.

Project Advisory

Programme/ Project Continuous Assurance Reviews
Providing continuous expertise and an independent, outside-in perspective on the risk identification and risk management of strategic projects on an ongoing basis as a service

Programme/ Project Health Check Reviews
Providing a point in time review on the adequacy of the programme office, designs as well as the planning for the various components. This is aimed at establishing a baseline for the assurance approach by identifying the key risks, issues, priorities, conflicts, constraints, etc

Pre/Post implementation Reviews
Provide senior management with an independent view of whether the objectives of an intervention were met, and whether benefits (as articulated in the business case) were realised

Enterprise Programme Management Office Maturity Assessments
Providing expertise and an independent, outside-in perspective on the organisation's project management capabilities and identify opportunities for improvement in the delivery of projects and programmes through an assessment of key controls against standard governance elements

Project management services (operate)
Provide programme / project management services to clients through:
- Secondment of programme managers
- Secondment of project managers
- Secondment of project co-ordinators
- Management of Project Management Office

Key Contacts

Anita Fuller
Director
anifuller@deloitte.co.za

Trevor Moodley
Senior Manager
tremoodley@deloitte.co.za

Deloitte.

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Secondments

Short/medium term resourcing
The solution is to provide other member firms with resources to assist on IT audit engagements, due to fluctuating capacity requirements during busy periods.

Remote/Onsite resources
IT Audit services can be provided both remotely and onsite, based on the member firm's requirements and request.

Specialist advisory resourcing
Providing member firms with advisory specialist skills such as (Cloud solutions, Third Party Assurance, Revenue Assurance)

Key Contacts

Paul Lingenfelder
Senior Associate Director
plingenfelder@deloitte.co.za

Luxmi Reddy
Manager
lramsawhook@deloitte.co.za

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RA ITSA Revenue Assurance Solutions

Our revenue assurance service offering includes a multi-dimensional assurance approach to client's revenue generation and reporting processes. It includes a data and analytics approach to identifying revenue leakage along with a controls-based approach to recommendations to assist clients in preventing, detecting and resolving revenue leakage issues. Our service can take the form of an outsourced managed-services model or a resource-augmentation model

RA Reviews
Provide Revenue Assurance services that may include:
- RA Evaluation
- RA Maturity Assessment

Managing Operations
Provide Revenue Assurance services that may include:
- On-shore operations
- Off-shore operations
- RA Continuous Monitoring

Revenue Assurance

RA Setup
Provide Revenue Assurance services that may include:
- RA charter and end-state vision
- RA Build-Operate-Transfer model
- RA model Business processes

RA Tool development
Provide Revenue Assurance services that may include:
- RFP Development / Vendor Selection
- Implementation Assistance (incl. controls and tools)
- Project Management, QA and UAT

Key Contacts

Randall Cupido
Director
rcupido@deloitte.co.za

Reeny Thomas
Senior Manager
rethomas@deloitte.co.za

Ritika Pal
Senior Manager
ritipal@deloitte.co.za