

In today's rapidly evolving financial services industry, organisations face challenges in modernising their delivery and operations across business, technology and risk domains.



Why change?

These include technical debt, an outdated technology landscape, inefficient processes, a less than desirable pace of technology delivery and the need for enhanced risk management and compliance.

Additionally, there is a demand for improved customer insights and engagement, as well as the integration of modern technologies like AI and data analytics and the Cloud based banking ecosystem.



How will you benefit?

By partnering with FSI Technology, clients can achieve a seamless transformation of their delivery and operations, leading to increased efficiency, increased technical and business value delivery, reduced risk, and enhanced customer satisfaction.

Our global expertise ensures that local delivery capacity is uplifted and augmented, providing clients with cutting-edge solutions that drive growth and innovation.



Why Choose Deloitte

Deloitte has a proven track record of success in the financial services industry, exemplified by our work with leading organisations to achieve transformative results.

One such success story involved a major bank that partnered with us to overhaul its core banking systems, resulting in a 30% increase in operational efficiency and a significant reduction in compliance risks. Our commitment to excellence and innovation ensures that clients receive the highest level of service and support.



Front Office:

- Call centres
- Customer insights
- Proposition development

Middle Office:

- Clearing & Settlement
- Customer & Analytics
- Onboarding | KYC
- Payments, Lending
- Credit Management: Loan Origination, Lending (LMS)
- AML

Back Office:

- Treasury
- Risk Management
- Finance, Accounting
- Pricing & billing
- Compliance
- Technology
- Infrastructure: Cyber, Data, API

Contact us

For more information on how FSI Technology can help your organisation achieve its modernisation goals, please contact **Dirk Kotze** or **Robbie Quercia**.

We look forward to partnering with you to drive success and innovation in your operations.



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