



Technical & Quality Improvement Manager (Ref: KHSZ/TQIM/03-22)

Background

Deloitte Tanzania has been awarded a contract to implement a Kizazi Hodari – Southern Zone project in Tanzania. This is a five years' project (March 2022 to February 2027) funded by the American People through USAID aiming at supporting the Government of Tanzania's (GOT) Ministry of Health to achieve HIV epidemic control by improving the health, well-being, and protection of Orphans and Vulnerable Children (OVC) and youth in high HIV burden communities within the Southern Zones of Tanzania specifically Iringa, Njombe and Ruvuma regions. The program intends to increase access to and use of health/HIV, social, and protection services among OVC and youth in order to contribute to 95-95-95 goals: 95% of persons living with HIV (PLHIV) know their HIV status; 95% of PLHIV who know their status are on treatment; and 95% of PLHIV on treatment are virally suppressed, by 2030.

Deloitte is therefore seeking for experienced, self-motivated, a highly competent individual with exemplary ethical conduct to join Kizazi Hodari – Southern Zone program as a **Technical and Quality Improvement Manager** based in Dar Es Salaam.

Job Purpose

The Technical &QI Manager will provide technical oversight and direction on the program focus areas as well as promote and implement continuous quality improvement initiatives across all project activities. The job role will be responsible for overseeing and guiding Assistant Manager (HIV/Integration, Case Management, Economic Strengthening and Gender and Youth) in the implementation of Kizazi Hodari - Southern Zone project.

Key Responsibilities

- Provide technical and managerial support to Assistant Managers to achieve the following three project objectives:
 - Increase use of OVC Platforms for paediatric HIV case finding, linkage to treatment, and viral suppression.
 - Increase access to HIV prevention, violence prevention and response services for OVC and youth and
 - Improve social economic capacity of at-risk adolescent girls and young women (AGYW) and OVC care givers
- Provide guidance to ensure effective bio- directional referrals system developed and functional.
- Ensure implementation of Kizazi Hodari - Southern Zone- Southern Zone adheres to International and National quality and standards.
- Ensure availability and use of recommended SOPs, guides, and tools.

- In collaboration with other technical staff organize and conduct trainings that aim to strengthen the capacity of project staff, sub grantees and CCW/CHW to effectively implement Kizazi Hodari - Southern Zone- Southern Zone project.
- Lead development and monitoring of quality Improvement plans and alignment to PEPFARs Site Improvement Monitoring System.
- In collaboration with results Manager train other staff on quality improvement approaches.
- In collaboration with Assistant Managers (HIV/Integration and Case Management) and CHMT members develop innovative strategies to improve enrollment for high-risk HIV exposed infants, improve case findings, strengthen linkages to HIV services while continue to collaborate with care and treatment partners to ensure timely delivery of services to project beneficiaries.
- In collaboration with other technical staff organize and conduct supportive supervision to monitor project implementation progress.
- In collaboration with Results Management office Manager provide guidance and monitor monthly progress towards key indicators through review meetings, supportive supervision visits and coaching and mentorships and suggest solutions to identified performance challenges.
- In collaboration with other technical staff develop and compile annual work plans through aligning with PEPFAR COP guidance
- Monitor implementation of developed work plan to ensure technical sounds, timely implementation, and efficiency.
- Write reports including QI (Monthly, Quarterly, semiannual and annual). This to include compiling, cleaning and copy-editing reports from Assistant Managers and share with Results Management Office Manager for review and inputs.
- Support technical team to maintain good working relationship and coordination with counterparts in partner's organization.
- Ensure proper implementation of Deloitte performance Management System for direct reports and address identified performance issues through regular, constructive and honest feedback and coaching and mentorship
- Write success stories and support subordinate on the same.
- Represent the project in relevant meetings and visits with stakeholders, including partners, donors and government as needed.
- Present quarterly progress to USAID and participate in various meetings with donors and other donor funded implementing partners.
- Develop responses to ad hoc donor requests.

Requirements

- A Master's degree in Health-related field (Doctor, Nurse, Pharmacist, Sociology)
- Minimum of 7+years' experience in Health care setting managing OVC.
- Experience with PEPFAR funded project in Tanzania: solid understanding of evidence-based HIV case identification especially for children, care and treatment and prevention interventions.
- Experience in working with HIV care and treatment clinics (CTCs) and partners implementing care and treatment interventions in health facilities.
- Technical expertise in care and support, violence prevention and response, early childhood and adolescent development.
- Demonstrated experience of implementing quality improvement (QI), PEPFAR's Site Improvement (SIMS) system.

- Proven ability to provide technical guidance to sub technical staff at the organizational level and local CSOs.
- Proven technical experience of USAID indicators and managing for performance.
- A team player with excellent interpersonal skills with the ability to work at high level profile.

If you believe you are the right candidate for the job, submit a cover letter including your current and expected remuneration, detailed CV, copies of your academic certificates and transcripts, and three referees to KizaziHodari-SouthernZone@deloitte.co.tz For your application to be considered, it MUST quote the job title, reference number and your preferred region on the email subject line. Submission deadline is 15th April 2022 at 4:30 p.m.

Hard copy applications will NOT be accepted. This position is on a one-year renewable contract, subject to performance and availability of funding from the donor. The job offer is conditional to successful vetting, including professional reference checks and limited lifestyle audit.