Deloitte.

Let's Play! 2024 The esports market

April 2025



Contents



Esports consumption in Southeast Asia (SEA)
Consumer engagement maturity

Consumer engagement maturity	06
Audience demographics	09
Engagement and interaction	11

Λ	2	
<u>U</u>	4	
-	_	

Special focus: SEA esports snapshots	14
Country profiles	15

N 2	
$\underline{0}$	

05

Appendix	20
Glossary	21
Methodology	22
Contacts	23
Sports Business Group	24



2

Preface

Dear Readers,

We welcome you to the latest edition of 'Let's Play!', Deloitte's esports market report. This report is focused on Southeast Asia (SEA), one of the most dynamic and fast-growing esports regions globally. As esports continues to evolve from a niche interest to a mainstream digital entertainment industry, SEA stands out for its high audience reach, mobile-first ecosystem and deep integration with digital culture.

This report unpacks SEA's unique digital-first consumption habits, its openness to advertising and brand engagement and the ongoing challenge of direct consumer monetisation. We also explore how esports in the region compares with traditional sports, the role of gaming in shaping the industry, and emerging opportunities for brands, leagues and publishers to drive deeper fan engagement.

To capture these insights, Deloitte conducted an extensive consumer survey across Southeast Asia, collecting data on how esports is shaping entertainment consumption, digital spending behaviours and community-building across multiple markets. As SEA's esports industry continues to mature, understanding these evolving trends will be key for companies looking to navigate and capitalise on this high-growth space. We trust you will find reading this report valuable.

Sincerely,

James Walton SEA Sports Business Group



Representative survey among **~14,000** participants globally, including **~8,000 in** Europe (age 16-65)





Key Takeaways

While esports continue to gain recognition in a wider population, capitalising fully on these expanded touchpoints remains a challenge for the sector's stakeholders



Southeast Asia (SEA) context



SEA boasts **one of the highest esports reach globally**, with Vietnam and Malaysia leading the charge. However, **conversion to regular viewership** shows a **significant drop-off**, with only a fraction of those engaged becoming consistent viewers.



SEA is a **diverse region** with **vastly different esports engagement** and **monetisation potential** across countries. Vietnam and Malaysia lead in regular viewership, while Thailand and Singapore struggle with retention.



SEA remains a **mobile-first gaming region**, shaping how esports content is consumed. Mobile accounts **for nearly 55% of all gaming hours spent in SEA**, making it the dominant platform for both playing and watching esports.



Esports is **increasingly on par with traditional sports** in SEA, particularly among **younger audiences**. With digital-first entertainment preferences rising, esports continues to establish itself as a mainstream entertainment option in the region.



Global context



The esports audience consists of a **disproportionately** high share of **male** and **young** people versus the overall sample. Equally, this holds **compared to video gamers and traditional sports fans**



Hence, esports viewers can be considered a **narrow** – and typically highly sought-after – **target group**, indicating **opportunities for activation** by commercial companies



In line with M&A activity across a range of sectors, **transaction frequency in esports normalised in the changed economic environment** since the end of the COVID-19 pandemic



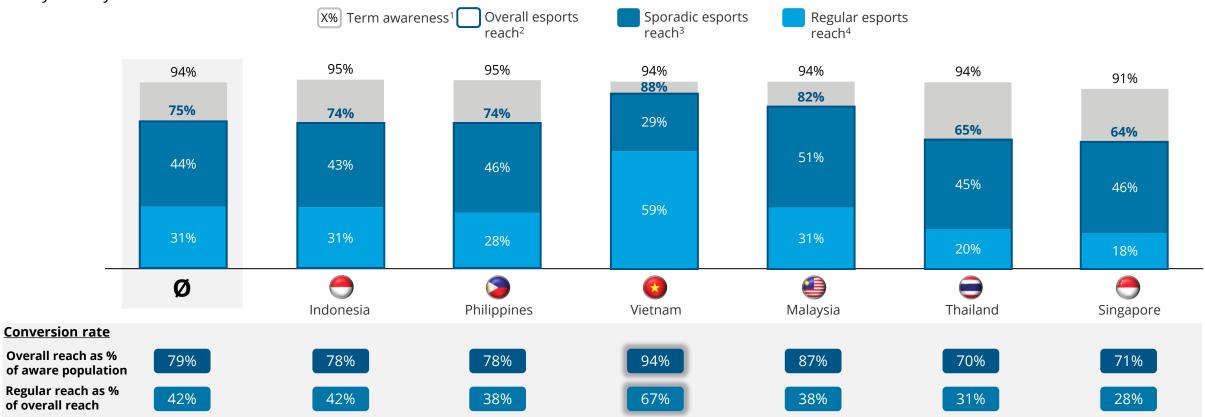
Globally, consumer engagement varies greatly between regional contexts. Across regions, **Southeast Asia** and the **Middle East** show the **highest share of active esports viewers**

01 Esports consumption in Southeast Asia

Esports consumption in Southeast Asia – Consumer engagement maturity

Vietnam is the most active esports market in SEA. Markets like Indonesia, Malaysia and Philippines have high awareness but struggle with conversion into regular viewership. Singapore lags in regular engagement, signalling potential difficulties in sustaining esports as a mainstream entertainment option.

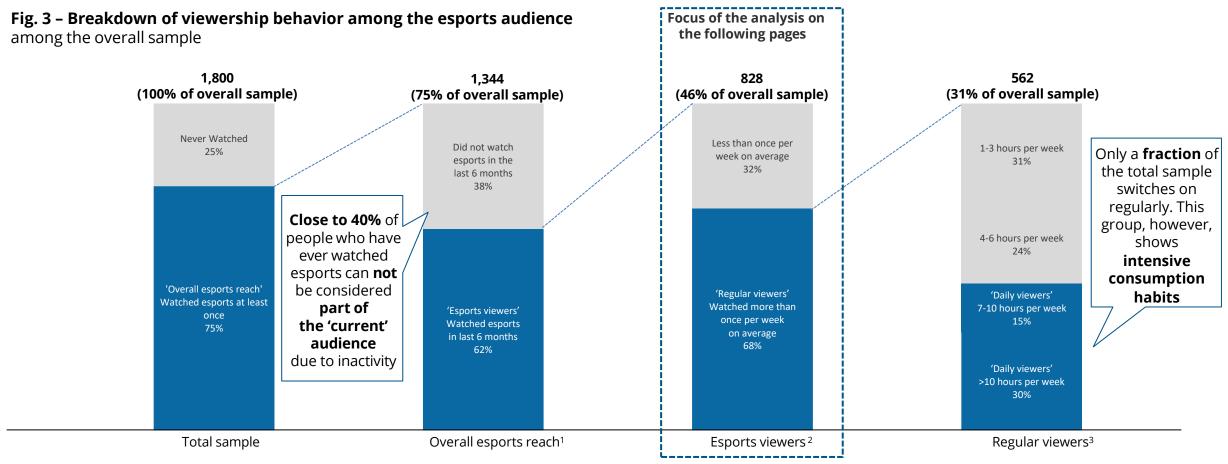
Fig. 2 - Esports term awareness and audience conversion by country



Notes: 1) Share of respondents who know the term 'esports,' independent of the ability to define the term correctly. 2) Share of respondents who have watched professional esports content at least once in the past. 3) Share of respondents who have watched professional esports content at least once in the past but are no regular viewers. 4) Share of respondents who have watched professional esports content at least once per week in the last six months. Source: Deloitte analysis Deloitte 2025 Let's Play! 2024

Esports consumption in Southeast Asia – Consumer engagement maturity

There is a significant drop-off rate: even though 75% have watched esports, only 32% remain engaged regularly. About half of regular viewers are very engaged, watching 7+ hours per week. The challenge for brands and tournament organisers is converting sporadic viewers into regular viewers.



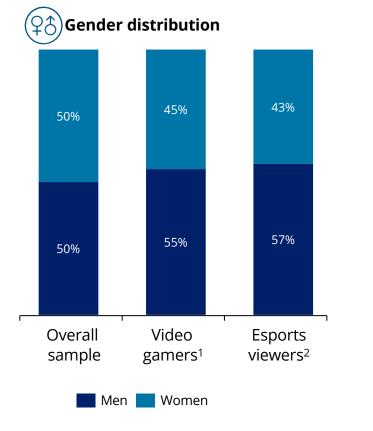
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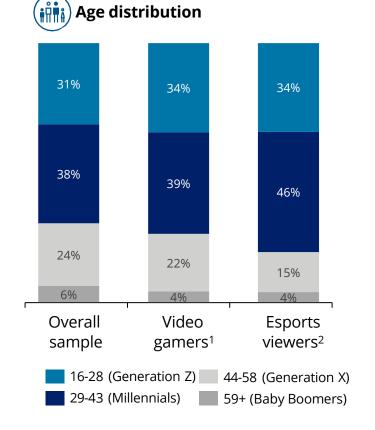
01 | Esports consumption in Southeast Asia – Audience demographics (1/2)

Esports remains a male-dominated industry, but not overwhelmingly so. Women still make up 43% of the audience, indicating potential for growth in female viewership. Compared to video gaming, esports has a slightly higher male concentration.

Fig. 4 – Demographic breakdown of the esports audience

compared to video gamers and the overall sample





Esports is heavily concentrated among younger audiences (81% are millennials and Gen Z)

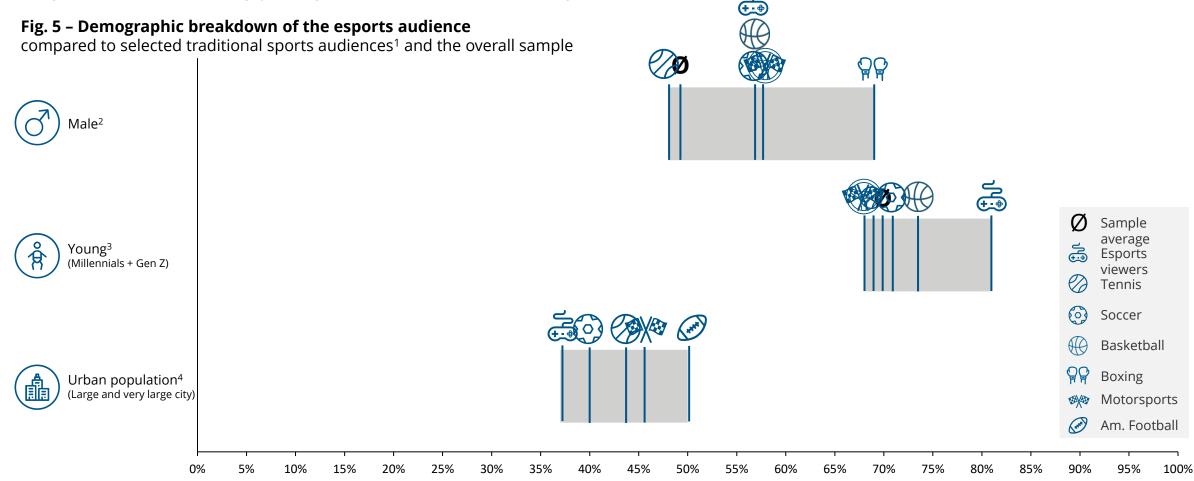
The esports audience is younger than the general population and even younger than general video gamers.

Engagement decreases with age, meaning the industry must sustain Gen Z and millennials while finding ways to engage older demographics.

Notes: 1) Refers to respondents who engaged in video gaming in the last 6 months before the survey period. 2) Refers to respondents who have followed esports in the last 6 months before the survey period. 2) Refers to respondents who have followed esports in the last 6 months before the survey period. 2) Refers to respondents who have followed esports in the last 6 months before the survey period. 2) Refers to respondents who have followed esports in the last 6 months before the survey period. 2) Refers to respondents who have followed esports in the last 6 months before the survey period. 2) Refers to respondents who have followed esports in the last 6 months before the survey period. 2) Refers to respondents who have followed esports in the last 6 months before the survey period. 2) Refers to respondents who have followed esports in the last 6 months before the survey period. 2) Refers to respondents who have followed esports in the last 6 months before the survey period. 2) Refers to respondents who have followed esports in the last 6 months before the survey period. 2) Refers to respondents who have followed esports in the last 6 months before the survey period. 2) Refers to respondents who have followed esports in the last 6 months before the survey period. 2) Refers to respondents who have followed esports in the last 6 months before the survey period.

01 | Esports consumption in Southeast Asia – Audience demographics (2/2)

Esports has comparable male viewership to motorsports, basketball and soccer. Esports has one of the youngest audiences, surpassing motorsports, basketball and soccer. This trend signifies that esports is increasingly on par with mainstream sports.



Notes: 1) Refers to respondents who have followed one of 20 selected sports in the last 6 months before the survey period. 2) Share of respective audience group that is male. 3) Share of respective audience group that belongs to Gen Z or the Millennial generation. 4) Share of the respective audience group living in a >100k city. Source: Deloitte analysis Deloitte 2025 Let's Play! 2024

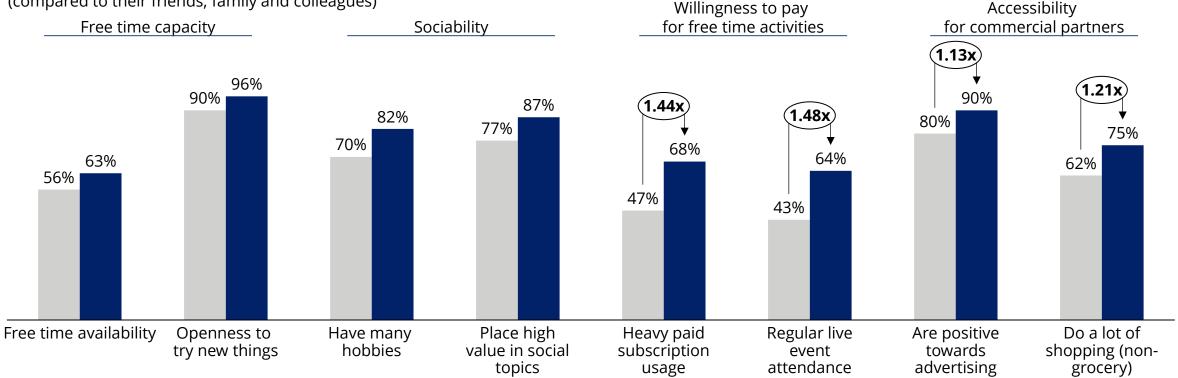
01 | Esports consumption in Southeast Asia – Engagement and interaction (1/3)

Esports viewers in SEA are more willing to pay for free-time activities and are highly open to new experiences. This gives opportunities for commercial partners to innovate and try new ideas to attract them. However, the challenge will be to capture their attention as esports viewers also show more propensity to have many hobbies.

Fig. 6 – Distribution of selected characteristics among esports viewers

Overall sample Esports viewers¹

Selected characteristics which the respondents attribute to themselves (compared to their friends, family and colleagues)



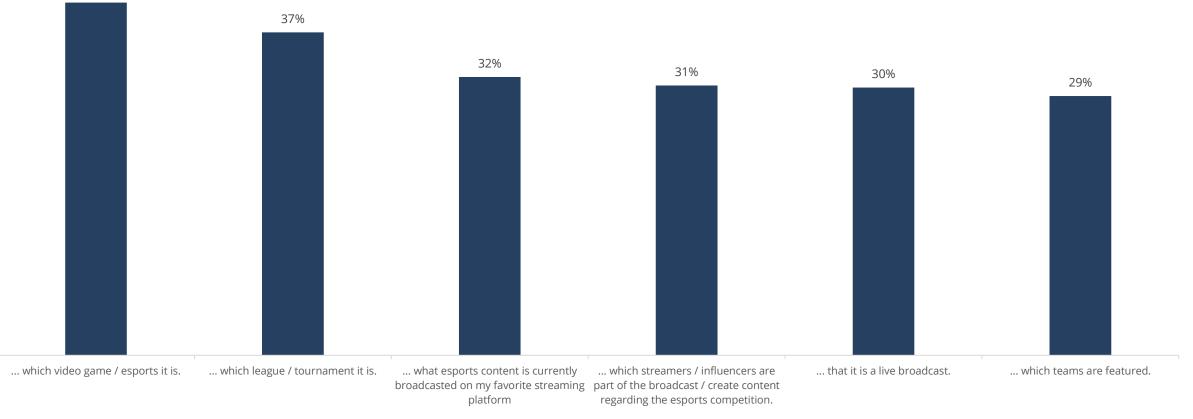
Note: 1) Refers to respondents who have followed esports in the last 6 months before the survey period. Source: Deloitte analysis Deloitte 2025

01 | Esports consumption in Southeast Asia – Engagement and interaction (2/3)

Game publishers/tournament organisers need to build strong brand equity around esports leagues. Streamers and influencers have a significant impact on audience engagement. Streaming availability on the right platform plays a major role as fans consume what is easy to access

Fig. 7 – Reasons for esports content selection¹

"What esports content I watch depends primarily on..."



Note: 1) Refers to respondents who have followed esports in the last 6 months before the survey period. Source: Deloitte analysis Deloitte 2025

01 | Esports consumption in Southeast Asia – Engagement and interaction (3/3)

Esports viewers engage more with social media than the general population. X, Discord and Reddit sees fans comparatively more engaged than the general population. SEA audiences are not as Twitch-reliant as Western markets for esports consumption. The mobile-first nature of SEA explains YouTube and Facebook Gaming's strong numbers.

Fig. 8 – Most important access points for esports consumption Share of esports viewers using selected platforms/channels for accessing esports content¹

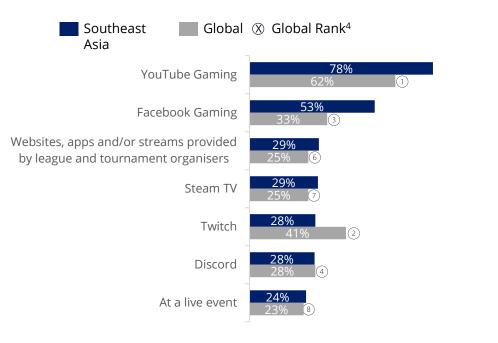
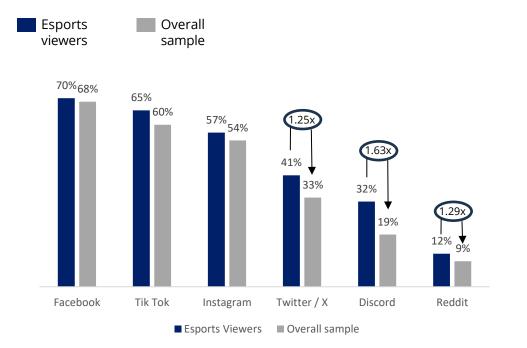


Fig. 9 – Usage of selected social media platforms² Esports viewers³ vs. overall sample



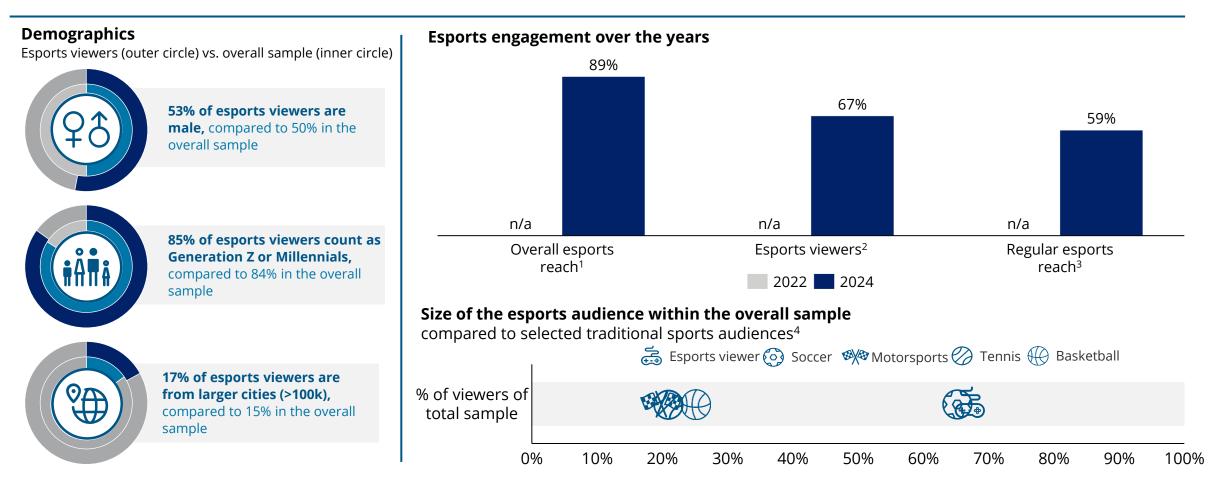
Notes: 1) Respondents who have watched esports content in the last six months were asked to indicate through which channels/platforms they have accessed content on esports competitions in the last 6 months - participants were asked to select from a list of 13 different options. 2) Respondents were asked to name the social media channels they have used in the last 6 months - participants were asked to select from a list of 7 different options. 3) Refers to respondents who have followed esports in the last 6 months before the survey period. 4) The number within the circle represents the rank of each access point for esports consumption in the global sample. Source: Deloitte analysis Deloitte 2025

02 Special focus: SEA countryspecific esports snapshots



Southeast Asia esports snapshots – Country profiles (1/6)

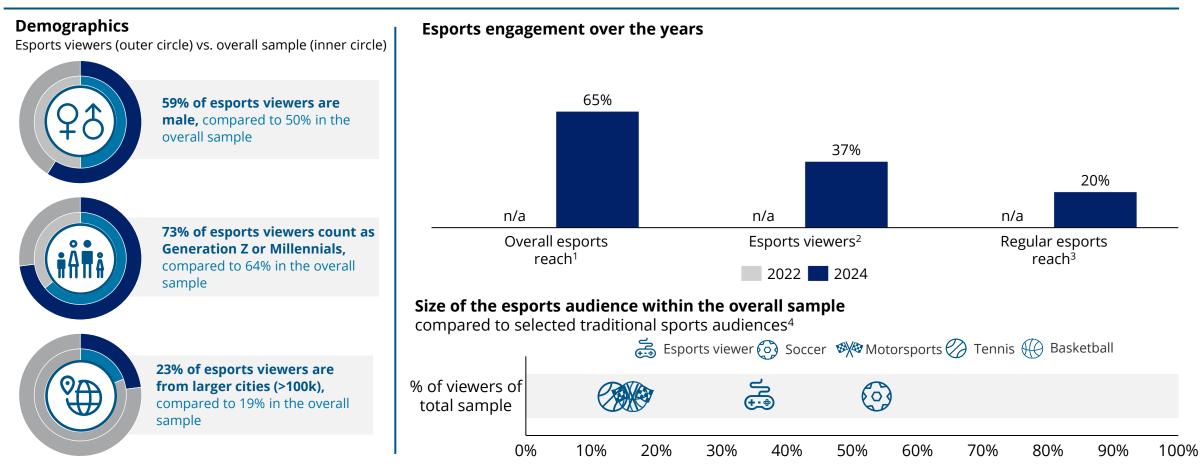
Vietnam 👩



Notes: 1) Share of respondents who have watched professional esports content at least once in the past. 2) Share of respondents who have watched professional esports content in the last six months. 3) Share of respondents who have watched professional esports content at least once per week in the last six months. 4) Refers to respondents who have followed one of 20 selected sports in the last 6 months before the survey period. Source: Deloitte analysis Deloitte 2025 Let's Play! 2024 14

Southeast Asia esports snapshots – Country profiles (2/6)

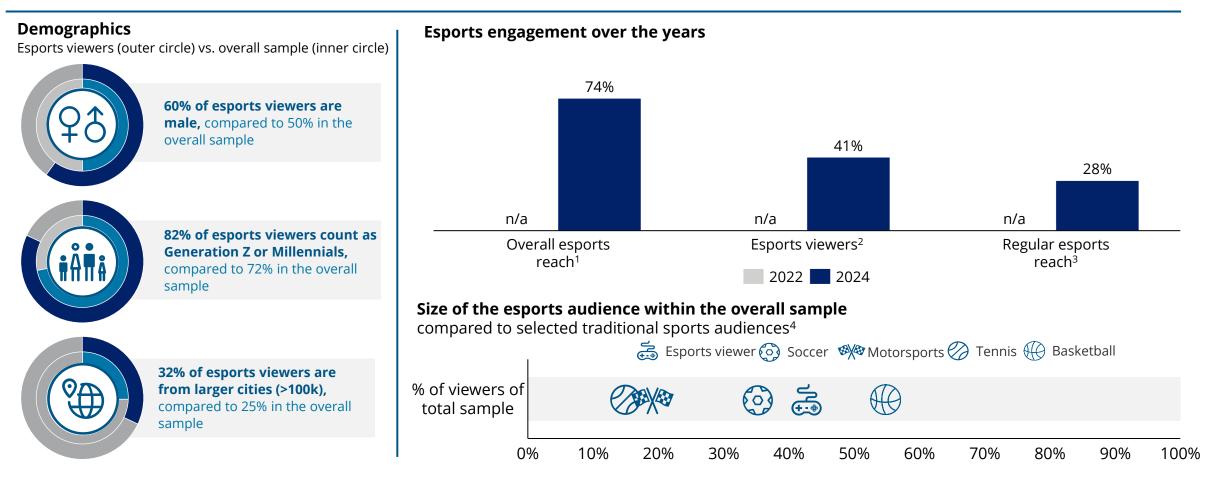




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Southeast Asia esports snapshots – Country profiles (3/6)

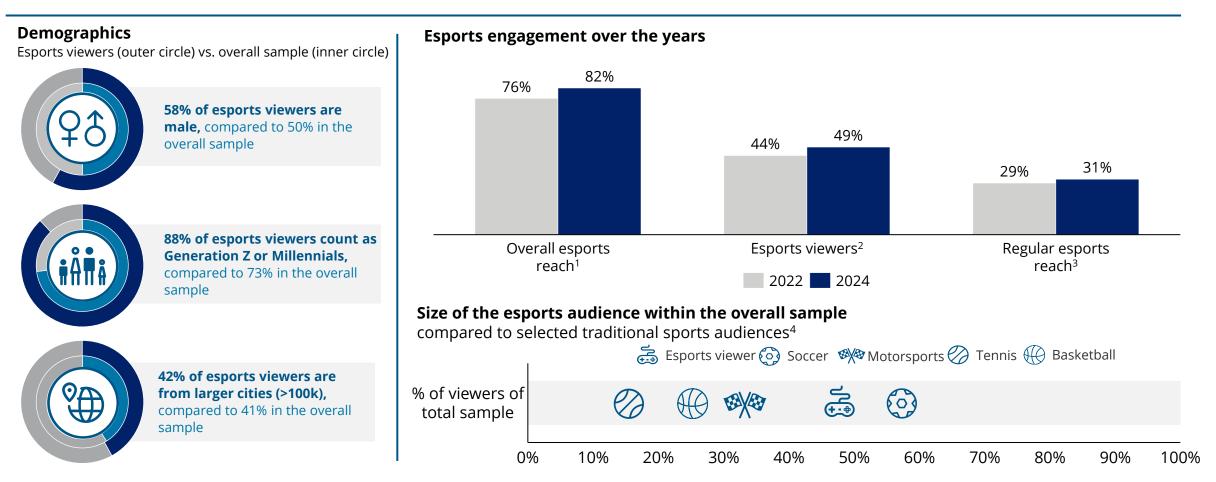
Philippines 🥥



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Southeast Asia esports snapshots – Country profiles (4/6)

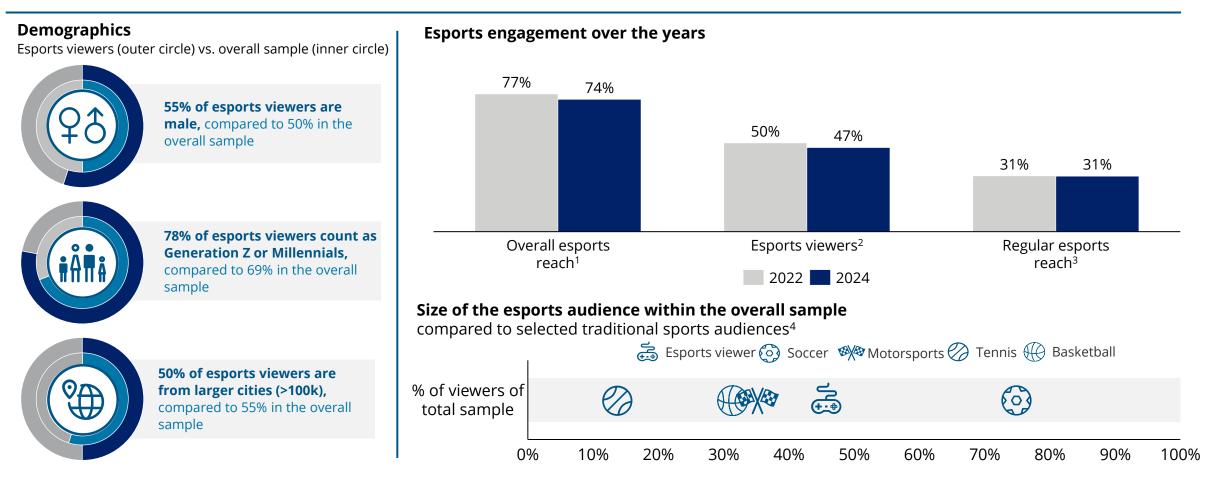
Malaysia 🎒



Notes: 1) Share of respondents who have watched professional esports content at least once in the past. 2) Share of respondents who have watched professional esports content in the last six months. 3) Share of respondents who have watched professional esports content at least once per week in the last six months. 4) Refers to respondents who have followed one of 20 selected sports in the last 6 months before the survey period. Source: Deloitte analysis Deloitte 2025 17

Southeast Asia esports snapshots – Country profiles (5/6)

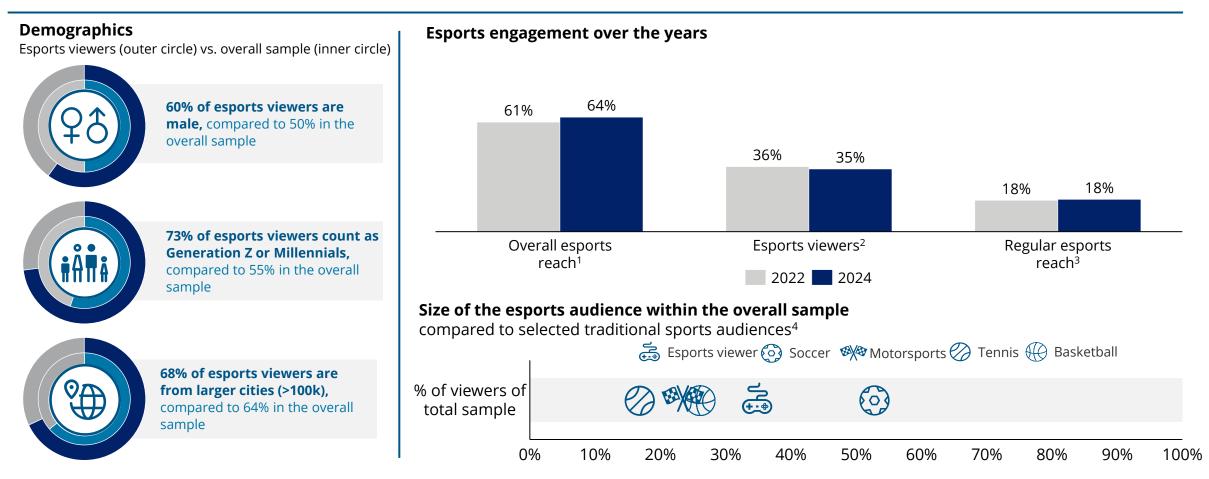




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Southeast Asia esports snapshots – Country profiles (5/6)





Notes: 1) Share of respondents who have watched professional esports content at least once in the past. 2) Share of respondents who have watched professional esports content in the last six months. 3) Share of respondents who have watched professional esports content at least once per week in the last six months. 4) Refers to respondents who have followed one of 20 selected sports in the last 6 months before the survey period. Source: Deloitte analysis Deloitte 2025 Let's Play! 2024 19

03 Appendix

03 | Appendix – Glossary

Baby Boomers

Respondents age 59+

Endemic companies

Companies whose core products and services are related to video gaming and/or esports.

Esports

This study defines esports as playing computer, mobile and console video games on a professional competitive level, with teams or individuals playing each other within leagues or tournaments. Aside from the competitions, esports is primarily a spectator product and is watched by audiences on the internet, on TV and on-site at live events. Esports are a subcategory of the overall video gaming industry, which includes the active and leisure playing of video games.

Esports Ecosystem/Sector (Stakeholders)

The esports ecosystem revolves around key value drivers and orchestrators of esports competitions, products, services, and content. Besides the core value-creating stakeholders (league organisers, event hosts and esports teams, and players), it includes stakeholders from the publisher segment, traditional media and online platforms, and strategic partners. Also, the esports audience is a key stakeholder in the esports ecosystem.

Esports' Definition Awareness

Share of respondents who know the term 'esports' and can define it correctly.

Esports Engagement Maturity

Developmental stage of individual esports markets regarding term and definition awareness, overall reach, meaningful reach, regular reach and commercial conversion.

Esports Term Awareness

Share of respondents who know the term 'esports,' independent of the ability to define the term correctly.

Esports viewers

Respondents who have watched professional esports in the last six months on the internet, on TV or at a live event.

Generation X

Respondents age 44-58

Gen Z

Respondents age 16-28

Overall Esports Reach

Share of respondents who have watched professional esports content at least once in the past.

Medium-sized town

A medium-sized town is defined as having a population between 50,000 and 99,999 inhabitants.

Millennials

Respondents age 29-43

Non-endemic companies

Companies whose core products and services are unrelated to video gaming and/or esports.

Large City

A large city is defined as having a population between 100,000 and 499,999 inhabitants.

Regular Esports Engagement

Share of respondents who have watched professional esports content at least once per week in the last six months.

Small town or rural area

A small town or rural area is defined as having a population of 50,000 or less.

Very Large City

A large city is defined as having a population of 500,000 or more.

03 | Appendix – Methodology

Methodology

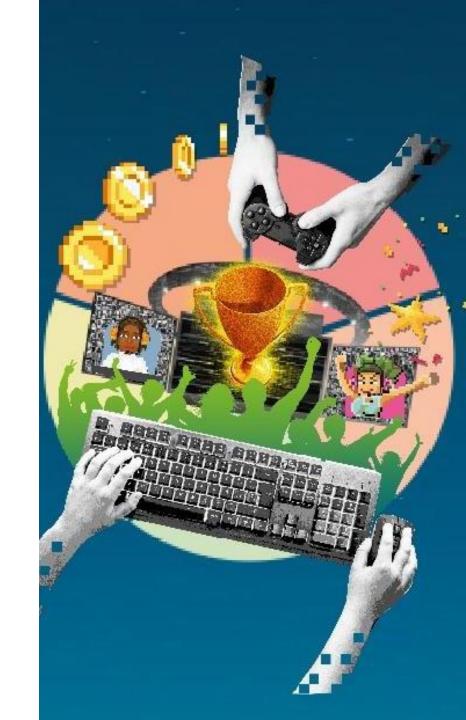
Deloitte conducted an extensive survey in summer 2024 to obtain reliable consumer data. The survey involved 14,250 respondents globally.

The consumer survey is representative with regards to the online population of individual countries in terms of age (16-65), gender and urbanisation rates. Still, it is not suitable for forming a global or continental average, as the results are not weighted, and some markets were not considered. Accordingly, all total and average reported values are to be understood exclusively as figures for the investigated overall sample but not for the global or continental population.

Please note that figures in this report are typically rounded. Therefore, it may not be possible to recreate sums, shares and growth rates based on other stated figures, as the underlying calculation is based on precise (nonrounded) values.

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03 | Appendix – Contacts



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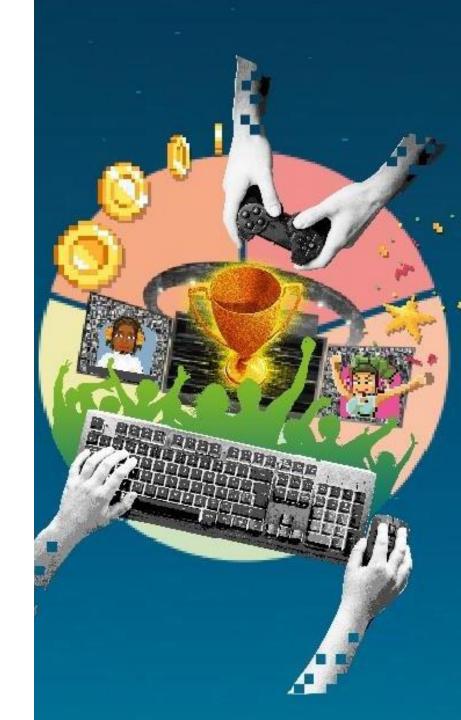
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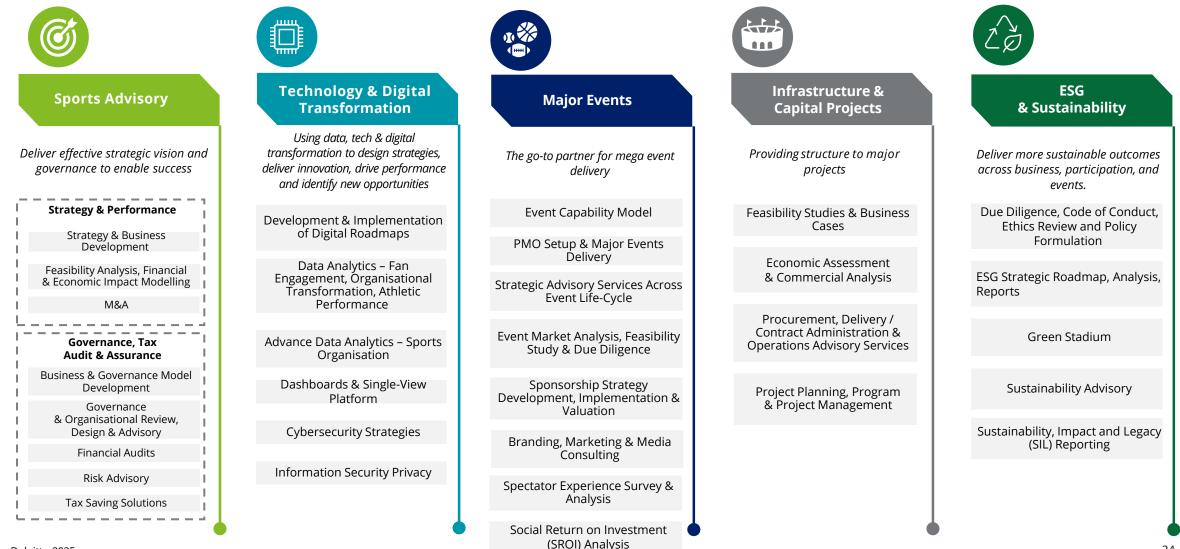


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04 | Appendix – SEA Sports Business Group

Our industry experience, coupled with our depth and breadth of capabilities, enable us to deliver transformative change to sports organisations



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