



MAS Balanced Scorecard (BSC) framework for financial advisers



A Deloitte-managed e-Learning programme supporting financial advisers in strengthening fair dealing practices, governance, and compliance in line with the MAS Balanced Scorecard (BSC) framework.

? Why this programme?

- Reinforce knowledge of regulatory expectations, customer protection principles, and professional conduct requirements under the MAS BSC Framework.
- Earn Deloitte certification and CPE hours.
- Enjoy a fully Deloitte-managed solution with audit-ready records for regulatory and internal governance purposes.

📄 Programme outline

- MAS BSC framework expectations
- Independent Sales Audit Unit (ISA)
- BSC review and assessment process
- Non-sales Key Performance Indicators (KPIs)
- Infractions

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