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Change Collaborative

Advanced Directors' Course

17 - 22 March 2024

Nugget Point, Queenstown

Retreat + reflect



Designed with alumni of our signature Clinical Directors' Course, the Advanced Directors' Course (ADC) provides an exclusive opportunity to retreat from daily noise and reflect on your development. Deeper exploration of select topics coupled with world class visiting speakers, ADC will support you to the next level of personal & professional emergence.



Naila Naseem
Lead, Change Collaborative

The programme

It is unusual in our busy lives that we have the chance to “escape” to a safe place to:

- Reflect on the unprecedented events of 2020/21/22.
- Reflect and enhance self-awareness.
- Challenge and be challenged.
- Deep dive into provocative topics collaboratively with trusted peers.
- Reconnect with alumni and forge new relationships to strengthen.
- Inter-organisational networks.
- Interact and connect with outstanding external experts and thought leaders.
- Access real time coaching and mentoring.

The plan

- 5 day bespoke programme.
- Participants drawn exclusively from previous Change Collaborative Clinical Directors' Courses.
- An opportunity to reflect at a personal and organisational level.
- Solve a real time issue with the power of your peers.
- Reimagine where the system needs to be and how to get it there.

Sessions will be broken into:

- Reflection.
- Live case issues and solutions expanding on programme topics.
- External experts to challenge and network.
- Safe environments to practice new skills and hone old ones.
- How to manage unintended consequences.
- What might our world look like 5 years from now and how are we going to get there?





Programme topics



System dynamics

- Intervening in systems
- Decision-making in complex adaptive systems
- HDSR: What could the NZ health system look like in 2025?



Effective collaboration

- Self-compassion
- Time management strategies
- Avoiding collaboration burnout
- Personal Presence: using body language to influence



Financials

- Finance & accounting
- Building strong business cases
- Investment
- Decision-making



Conflict resolution

- Managing colleague specialists
- Expert interviewing
- Complex patient complaints
- Difficult conversations



Equity

- Cultural Safety vs. Cultural Competence
- Unconscious bias
- Authentic partnership
- Te Tiriti o Waitangi



Leadership vs management

- Talent and culture management
- Lonely at the Top: Tackling leadership isolation
- The art of story-telling

Speakers

Issue exploration through presentation, dialogue and role play.

Speakers:

- Chris Fleming, Former Chief Executive Officer, Souther DHB
- Dr Vanessa Cardwell, Deputy Health & Disability Commissioner
- Marama Tauranga, Manukura & Executive Director Toi Ora BOPDHB



Naila Naseem, Deloitte Partner

Executive and Inner Game Coach. Lead Partner for Change Collaborative and Organisational Development Lead. 30 years experience in health and leadership.



Stuart Francis, Deloitte Partner

Change Strategist. Honorary NZ Editor Asia Pacific Journal of Health Management. Fellow Australasian College of Health Service Management.



Prof Keith McNeil

Transplant physician. Assistant Deputy Director- General for Queensland Health. Former Chief Clinical Information Officer for the NHS and Chief Executive in UK and AU.



Dr Nigel Millar

Health system transformer. Geriatrician, Physician and retired Chief Medical Officer, Southern DHB. InterRAI fellow for NZ.



Invigorate + grow

Change Collaborative courses have previously been held in Queenstown, Martinborough, Turangi, Rotorua, Sydney, Barossa Valley and Wales.

98% of participants in previous courses agreed they would recommend the course to their colleagues.



How to register



To register, please visit:
<https://deloi.tt/3iYSN5D>

If you have any queries regarding registration or any other aspect of the course please contact Amy Cowan-Pollard on 022 560 3543 or via email at

nzchange collaborative@deloitte.co.nz

Accessibility

On Accessibility - Please get in touch with us if you have any accessibility requirements. Please note: Nugget Point is not accessible for all, as it does not include a lift or ramp access. Rooms, dining and conference facilities are accessed via stairs.

Programme fee:

The fee for the programme is \$12,990 plus GST.

This includes tuition, course materials, accommodation, breakfast and dinners. Travel and additional items is the responsibility of the participant.

Payment method

Invoices will be distributed following your registration.

Cancellation policy

- Cancellation or withdrawal from the programme may be made until 1 month prior with full refund of fee. Thereafter, a 50% refund of fee will be made unless within 2 weeks prior, where there will be no refund of fee.
- If you elect to transfer to another of the Change Collaborative Courses within a month prior to the selected course, pre-paid hotel costs of \$1500 will be deducted and be required to be paid prior to the new course.

“Change begets change...
me mahi tahi tātou!”

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