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Consulting
Salesforce | QA / Tester

What impact will you make?

At Deloitte, we offer a unique and exceptional career experience to inspire and empower talents like you to make an impact that matters for our clients, people, and community. Deloitte offers you a highly inclusive, collaborative workplace and unrivalled opportunities to realise your full potential. We are always looking for people with relentless energy to push themselves further, and to find new avenues and unique ways to reach our shared goals.

The Team

This role sits within our Technology Consulting practice. With a track record of collaboration and integration, Deloitte and Salesforce can help organisations in their efforts to achieve their business goals, whether it's through social, mobile, and open collaboration in the call center, or enhanced data analysis and interaction with clients. We are at the forefront of social computing, and together, we transform customer journeys and drive value by helping clients create the business processes and a computing foundation needed to succeed in today's customer-centric world.

Work you'll do

As a Salesforce Tester in our Consulting team, you will build and nurture positive working relationships with teams and clients with the intention to exceed client expectations. You will

- Take responsibility for own work or workstream meeting engagement/project objectives and Deloitte quality standards.
- Participate in daily scrum meetings, analyze assigned user stories, identify/resolve gaps in functional user stories/business requirements.
- Be able to understand requirements and prepare effort estimates and overall system design.
- Demonstrate project discipline and experience. Must be organized, focused, and driven toward established deliverable dates.
- Design and develop automation scripts when needed.
- Be an expert in driving solutions, leading a team, driving assessment work across technologies and reverse engineering existing code
- Translate functional requirements into technical design.
- Participate in all aspects of solution delivery life cycle including analysis, design, development, testing, production deployment, and support.
- Develop test scenarios and test scripts to validate data loaded.
- Maintain documentation on testing and QA and testing strategy.
- Conduct testing of sample applications, websites, and software to assess user experience and ease of design.
- Monitor risk-management procedures and maintain and analyze problem logs to identify and report recurring issues to management and product development.
- Provide training and support to quality assurance team on systems, policies, procedures, and core processes.
- Understand the expectations set and demonstrate personal accountability for keeping own performance on track.
- Understand how our daily work contributes to the priorities of the team and the business.
- Demonstrate strong commitment to personal learning and development.
- Actively focus on developing effective communication and relationship-building skills, with stakeholders, clients, and team.
- Work effectively in diverse teams within a highly inclusive team culture where everyone is supported, respected, and recognised for their contribution.

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Profile

- Bachelor's degree, preferably in Computer Science, Information Technology, Computer Engineering, or related IT discipline; or equivalent experience
- 2 – 8 years' experience in consulting and/or CRM implementation in an enterprise environment.
- Have a good understanding of QA methodologies, software testing life cycle and processes.
- Have a good knowledge of Salesforce capabilities & constraints.
- Have knowledge of Dev Ops, Continuous Integration & Continuous Deployment
- Have knowledge of performance, security, and latency testing.
- Ability to work collaboratively in a creative, Agile environment and manage agile task assignments.
- Functional or techno-functional expertise one or more of the Salesforce industry clouds. Relevant Salesforce certification(s) will be a plus.
- Drive and determination to continually learn new things and develop yourself.
- A natural team player who enjoys working with others to solve problems and sharing knowledge. Willing to push the technical limits and find the best solution for the business and our customers.
- Good articulation and communication skills in English and French. Should be sharp, proactive, good communicator and able to manage client expectation.