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Consulting
Salesforce Technical | Manager

What impact will you make?

At Deloitte, we offer a unique and exceptional career experience to inspire and empower talents like you to make an impact that matters for our clients, people, and community. Deloitte offers you a highly inclusive, collaborative workplace and unrivalled opportunities to realizs your full potential. We are always looking for people with relentless energy to push themselves further, and to find new avenues and unique ways to reach our shared goals.

The Team

This role sits within our Technology Consulting practice. With a track record of collaboration and integration, Deloitte and Salesforce can help organisations in their efforts to achieve their business goals, whether it's through social, mobile, and open collaboration in the call center, or enhanced data analysis and interaction with clients. We are at the forefront of social computing, and together, we transform customer journeys and drive value by helping clients create the business processes and a computing foundation needed to succeed in today's customer-centric world.

Work you will do

As a Manager in our Consulting team you will
- Build and nurture positive working relationships with teams and clients with the intention to exceed client expectations
- Understand the expectations set and demonstrate personal accountability for keeping own performance on track
- Understand how our daily work contributes to the priorities of the team and the business
- Demonstrate strong commitment to personal learning and development
- Actively focus on developing effective communication and relationship-building skills, with stakeholders, clients, and team
- Work effectively in diverse teams within a highly inclusive team culture where everyone is supported, respected, and recognised for their contribution
- Transform customer journeys and drive value by helping clients create the business processes
- Take responsibility for own work or workstream meeting engagement/project objectives and Deloitte quality standards
- Build Salesforce solutions on various Salesforce industry-based clouds depending on the client business
- Design high level and low-level solution for modules and work with the developers to deliver the requirements end to end
- Design data model, technical frameworks (trigger, error logging) and enforce the developers to adhere and follow these designs and frameworks
- Develop end to end Salesforce solutions using Configuration and Customisation - APEX Class, Triggers, Visualforce pages, Scheduled and Batch classes
- Develop in UI technologies like Bootstrap, Lightning Design System (LDS), Lightning Aura Components, Lightning Web Components., JavaScript. AngularJS, jQuery
- Automate business processes using Salesforce automation tools, such as Process Builder, Workflows, Formulas, Lightning Flows and Assignment Rules
- Build integrations between Salesforce and external applications using REST, SOAP APIs, oAuth and Single Sign-On
- Should be able to setup the end-to-end process for CI/CD and migrate changes from development to test to production environment(s) with the knowledge of CI/CD tools like SFDX, GitBash, BitBucket, SourceTree, etc
- Perform data updates / migration using Data Loader and other similar tools
- Participate in daily scrum meetings, assign user stories to the developers, analyze assigned user stories, identify/resolve gaps in functional user stories/business requirements
- Ability to understand requirements and prepare effort estimates and overall system design
- Adhere to defined coding standards and develop well-structured, maintainable, and easy to understand code
- Perform independent code reviews and write unit/integration test cases to achieve 85% test coverage

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- Demonstrate project discipline and experience. Must be organized, focused, and driven toward established deliverable dates

Profile

- Bachelor's degree, preferably in Computer Science, Information Technology, Computer Engineering, or related IT discipline; or equivalent experience
- 6+ years of total IT experience with at least 4+ years of Salesforce project development experience
- Ability to work collaboratively in a creative, Agile environment and manage agile task assignments
- Strong preference for candidates who are Salesforce.com certified in the following areas – Certified Platform Developer I, Certified Platform Developer II
- Should be sharp, proactive, good communicator and able to manage client expectation
- Extensive experience in solution design, client management, client demo, conducting design & development workshops