Deloitte.

Internal Firm Services
IT | Server Administrator

What impact will you make?

Every day, your work will make an impact that matters, while you thrive in a dynamic culture of inclusion, collaboration and high performance. As the undisputed leader in professional services, Deloitte is where you will find unrivalled opportunities to succeed and realise your full potential.

The Team

Deloitte's Information Technology Services department is looking for an additional team member to join the infrastructure team which provides support for servers and network. Daily activities include monitoring of servers, backups and other related hardware and software. The team is quality-centric and is focused on delivering timely support to ensure no disruption in service delivery of business teams. There is a great emphasis on collaboration to effectively achieve goals and produce significant results. As a new team member, you shall be called to participate actively in monitoring and troubleshooting sessions with the local IT team and vendor and assist in the day to day running of the IT department to ensure quality service to our end-users.

Work you will do

- Assist in deployment of Windows Servers
- Collaborate with the IT team to ensure that servers are monitored and working as required
- Troubleshoot and resolve issues to ensure minimum disruption in services
- Monitor backups and keep a record of same
- Ensure that monthly security updates and patches are tested and applied
- Work with vendors to ensure successful project delivery
- Follow change management procedures and other ITIL processes

Profile

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- Bachelor's Degree from a reputed institute
- Server Administration Certification from Microsoft with working experience in Server administration
- Working experience on major server brands like HP, Lenovo, Dell and Enterprise storages
- Working experience on virtual technologies such as Hyper-V, VMware, SCVMM, vCenter Orchestrator
- Well-versed with public Cloud infrastructure such as Azure, Amazon
- Administrative Knowledge of Microsoft Server OS, SQL and other MS software
- Experience with Backup technologies such as Symantec, DPM, Veeam etc.
- Well-versed with server monitoring tools such as SCOM and management tools such as SCCM
- Experience in managing Server security such as server hardening, vulnerability management, security patching, etc.
- Customer service skills, strong work ethics
- Good communication and problem-solving skills, willingness to learn new technologies
- Skills in basic project management such as Work Planning, Execution, Tracking, follow-up, etc.
- Experience in Vendor management
- Strong cloud knowledge