



## Hong Kong Tax Newsflash

### Immigration Department appeals to residents to make appointments before applying for identity cards

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On 1 February 2023, the Immigration Department (ImmD) spokesman said that recently a large number of residents have approached the Registration of Persons Offices (ROP Offices) and Smart Identity Card Replacement Centres (SIDCCs) for identity card services without making appointments.

The ImmD reminds residents to make appointments for applications before proceeding to ROP Offices or SIDCCs which, to ensure residents could apply for identity cards in a smooth and orderly manner, will not handle applications without appointments. For applicants without an appointment but have an urgent need to replace their identity cards which have been lost, destroyed, damaged or defaced, the ROP Offices will offer assistance based on individual circumstances.

#### Key Points:

- Members of the public can make an appointment via the ImmD mobile application, the Internet or the 24-hour telephone booking hotlines.
- Residents may scan the QR codes to download the ImmD mobile application or make an appointment for identity card application via the Internet.

- The ImmD appeals to applicants to pre-fill the application form when making appointments through the mobile application or the Internet for faster procedures.

For more information, please visit:

<https://www.info.gov.hk/gia/general/202302/01/P2023020100206p.htm>

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If you have any questions, please contact our professionals:

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### Global Employer Services

#### National Leader

**Maria Liang**

Partner

+86 21 6141 1059

[mliang@deloitte.com.cn](mailto:mliang@deloitte.com.cn)

#### Immigration

**Cecille Yang**

Partner

+86 21 6141 1440

[cyang@deloitte.com.cn](mailto:cyang@deloitte.com.cn)

#### Eastern Region Leader

**Irene Yu**

Partner

+86 21 6141 1277

[iryu@deloitte.com.cn](mailto:iryu@deloitte.com.cn)

#### Northern Region Leader

**Wang Huan**

Partner

+86 10 8520 7510

[huawang@deloitte.com.cn](mailto:huawang@deloitte.com.cn)

#### Southern Region Leader

**Mona Mak**

Partner

+852 2852 1051

[monmak@deloitte.com.hk](mailto:monmak@deloitte.com.hk)

#### Southern Region Leader (China Mainland)

**Li Fei Fei**

Partner

+86 755 3353 8160

[ffli@deloitte.com.cn](mailto:ffli@deloitte.com.cn)

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