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Helping a leading financial institution on fund reporting operation service



Assurance Operate | Fund Reporting Operation

The challenge

The client is a leading fund administrator in the asset management field, seeking for a long-term reliable vendor to provide fund operation services, and below were a few key challenges that they faced:

- Insufficient awareness of different regulatory requirements depending upon the fund structure, domicile, jurisdiction and reporting standards involved in compilation of financial statements
- Different fund managers' customized requirements
- Lack of long-term knowledgeable resources to deliver the multi-year commitment of financial statement compilation across different jurisdictions

Our solution

Deloitte Global was committed to a long-term managed service agreement with the client with various Operate services. Deloitte China, in particular, was involved in the financial statement compilation. Below were the key highlights of our overall solution:

- Created Center of Excellence of Fund Reporting Services in APAC and EMEA, supported by regional delivery center resources for service delivery for over 2,000 funds
- Set up a central project management office (PMO)
- Developed tailor-made tooling to meet local regulatory requirements
- Established internal checklist procedures to safeguard delivery quality

The outcomes



Accepted increasing fund scope by involving multiple Deloitte Member Firms, and improved operating model and created cost synergy by establishing PMO



Reduced intensive manual efforts and enhanced delivery efficiency with tailor-made tools



Leveraged cost rate and allocated appropriate fund scope to different regions



Sustainable project cycle and high deliverable quality increased client satisfaction

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