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2022 Women @ Work Report

Australia



Global summary

- Between November 2021 and February 2022, Deloitte Global conducted a survey of 5,000 women in 10 countries to explore how women around the world rate their overall satisfaction, optimism, and motivation in the workplace amid the ongoing COVID-19 pandemic. Now in its second year, this survey highlights trends across key topics and serves as a comparative analysis of women's attitudes since the beginning of the pandemic.
- The following deck examines how women in Australia stand out from their global counterparts on key themes.

Key global findings:



Widespread burnout: fueled by rising stress levels. 53% of women say their stress levels are higher than they were a year ago, and almost half feel burned out. Almost half say their mental health is poor/very poor. One-third have taken time off work because of mental health challenges, yet only 43% feel comfortable talking about these concerns in the workplace.

The Great Resignation set to continue. Women are more likely to be looking for a new role than they were a year ago: burnout is the main reason. About a quarter rate their job satisfaction and motivation as poor/very poor and almost half are less optimistic about their career opportunities vs a year ago. >50% want to leave their employer in the next 2 years; only 10% plan to stay with their current employer for 5+ years.



Flexibility is not a reality for many women. Just 33% of women say their employer offers flex working options, and 94% believe that requesting flexible-working will affect their likelihood of promotion. 90% believe their workloads won't be adjusted accordingly if they request flexible-working options. Additionally, women who have reduced or changed hours during the pandemic and those who work part-time are suffering significantly lower levels of mental wellbeing and motivation.

- **Hybrid working: An opportunity for change—but challenges exist**. Almost 60% of women who work in hybrid environments feel they've been excluded from important meetings, and almost half say they do not have enough exposure to leaders. Additionally, only around a quarter of women say their employer has set clear expectations when it comes to how and where they're expected to work.
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Harassment and microaggressions are on the rise—and often go unreported. 59% of women have experienced harassment and microaggressions over the past year at work, a number that has increased since the 2021 report (52%). Only a small proportion of these behaviors go reported—just 31%—and women still fear reprisals for speaking up: 93% believe reporting non-inclusive behaviors will negatively impact their careers, and most feel action won't be taken if reported.

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Through an intersectional lens, women face more challenges. Women in ethnic minority groups and LGBT+ women are more likely to have experienced microaggressions. LGBT+ women are more than 10% more likely to say they've been patronized or undermined by managers. Those in ethnic minority groups are significantly more likely to say they experience exclusion from informal interactions, feel patronized, and receive disparaging/belittling comments compared to those in the ethnic majority.

Inclusive, supportive organizations gain a competitive advantage

Like our 2021 research, this year we identified a small group of women who work for 'Gender Equality Leaders,' organizations that, according to those surveyed, have created genuinely inclusive cultures that support them and promote mental wellbeing. Women who work for these companies report far higher levels of engagement, trust, and career satisfaction, and they also plan to stay with their employers longer. They also report more positive experiences with hybrid working and lower levels of burnout (just 3%) and greater mental health support: 87% say they get adequate mental health support from their employer, and the same percentage feel comfortable talking about their mental health in the workplace.

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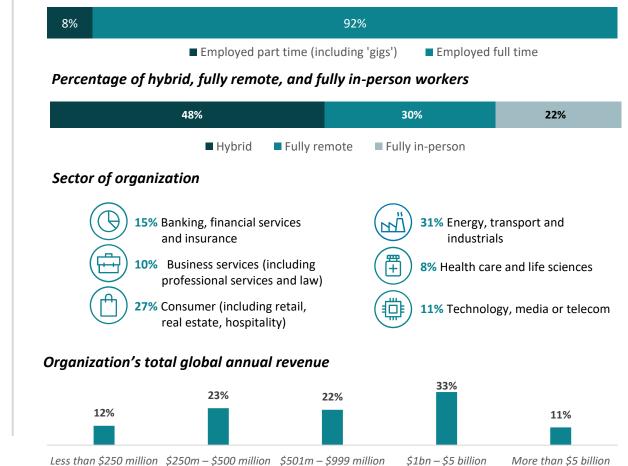
• We surveyed **500 women** in Australia.

Australia respondent profile: Ethnicity 87% 3% 7% Black, African or Afro-Caribbean White or caucasian Asian Other Age 9% 15% 37% 39% ■ 18-25 ■ 26-38 ■ 39-54 55-64 Seniority 48% 11% 17% 25% Middle management C Level Senior management Non-managerial LGBT+* 2% Heterosexual/straight Gay/Lesbian *Note that gender identities and sexual orientations not shown received less than a 1% response rate.

Respondents were able to opt out of answering a question about their sexuality; 369 women answered this question in Australia.

Australia company profile:

Employment Status



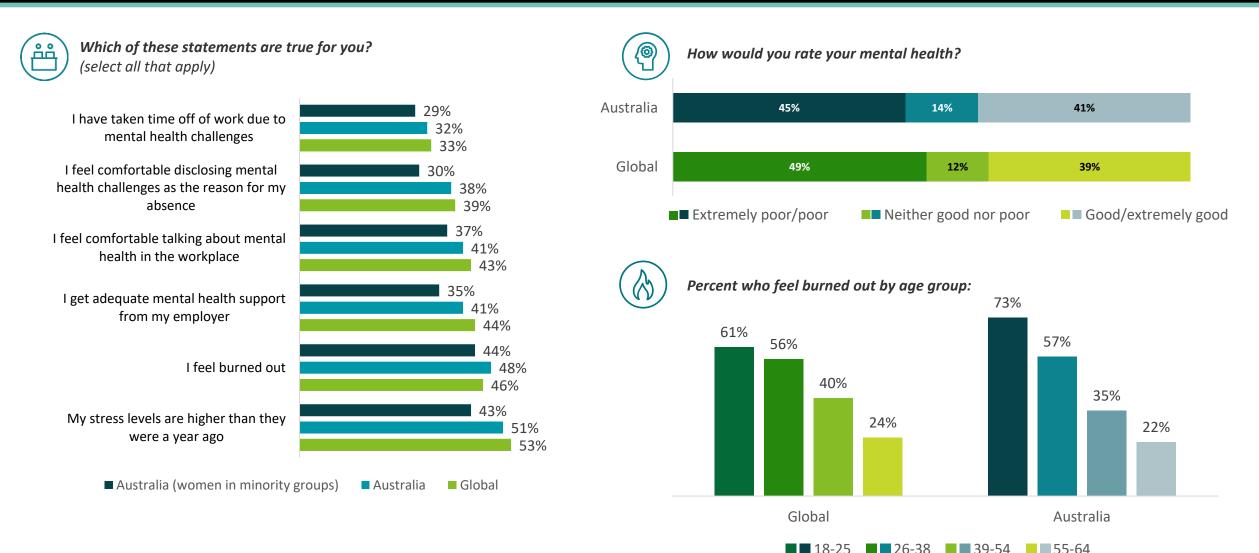
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Women are facing widespread burnout

Australian women express slightly higher levels of burnout as their global counterparts. As with the global numbers, younger women in Australia report higher levels of burnout.

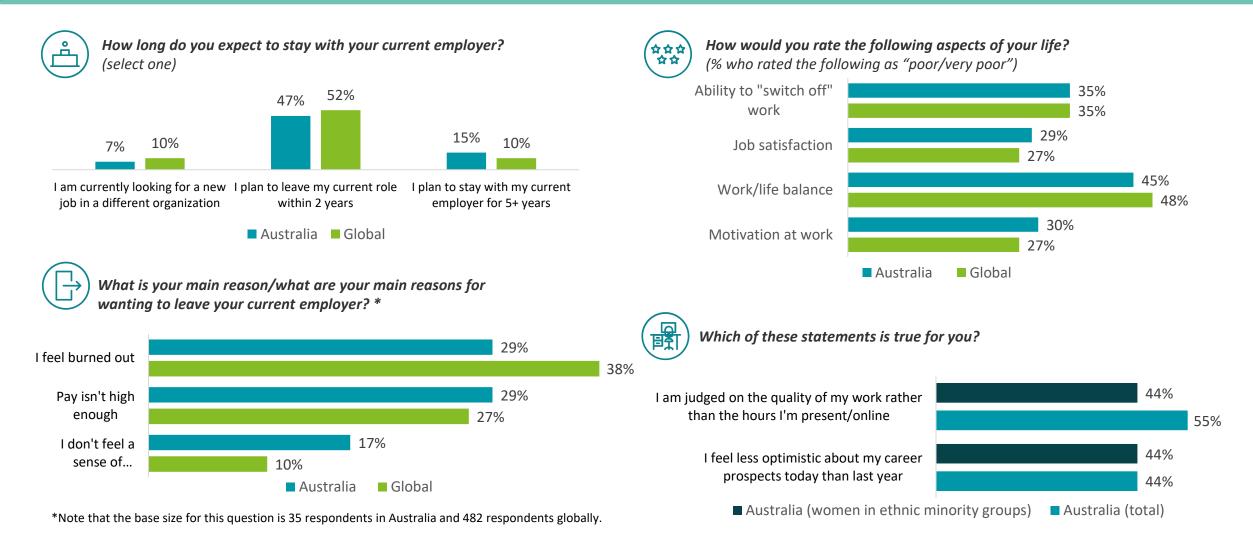
 Australian women rate their mental health similarly to their global counterparts. Those in ethnic minority groups are less likely to feel comfortable talking about mental health concerns in the workplace and indicate that they're much less likely to receive adequate mental health support from employers.



Burnout and other factors driving women away from their employers

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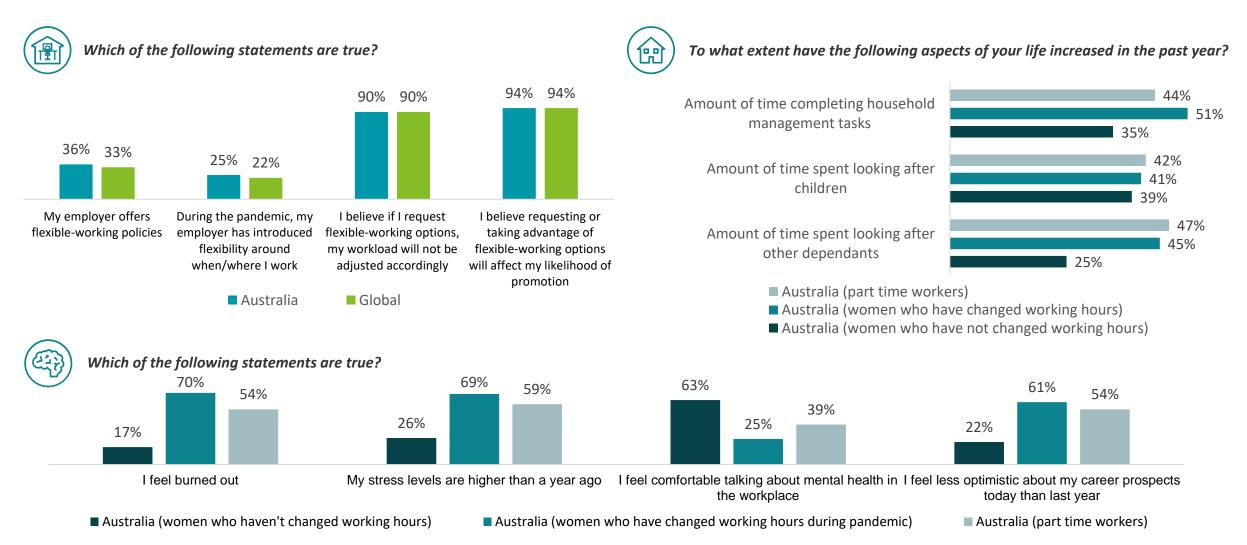
- Slightly less women in Australia are actively looking to leave or planning to leave their current role within two years compared to the global average. For those actively looking to leave, inadequate pay and burn out are the top reasons in Australia (though burn out is listed at much lower levels than global).
- Women in Australia rate certain aspects of their life (e.g., job satisfaction, work/life balance, motivation at work) at similarly poor levels as the global group. Those in ethnic minority groups are less likely to feel like they're judged by their work quality versus the hours they're present compared to the Australian total.



Flexibility is not a reality for many women

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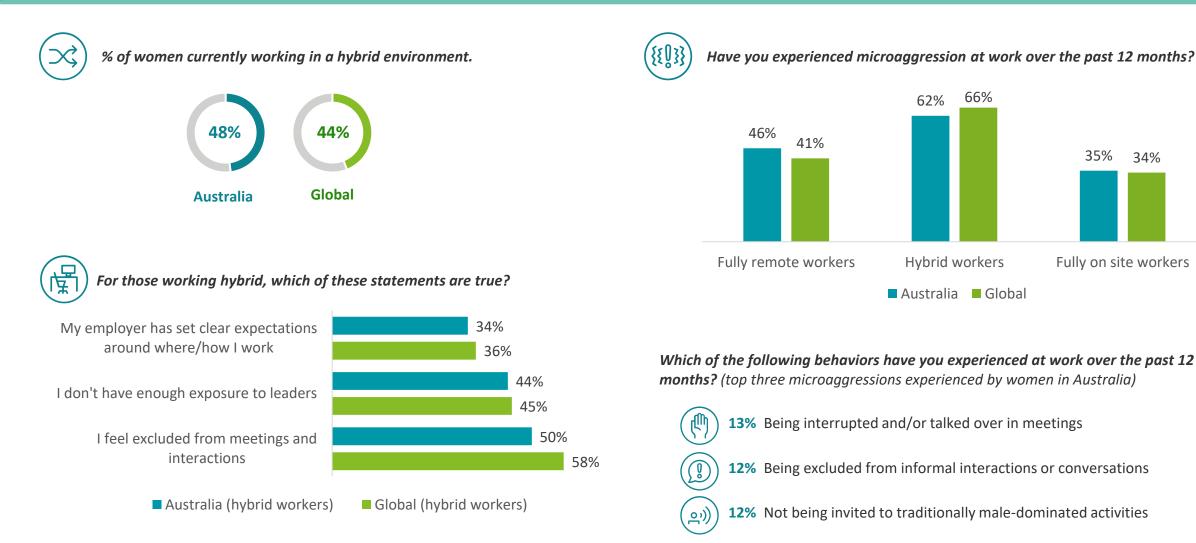
- Slightly more women in Australia than global—though still a small percentage—say their employers offer flexible-working policies.
- Australian women who have changed their working hours since the start of the pandemic or work part time are much more likely than those who haven't changed their hours to feel burned out, stressed, less optimistic about their career prospects, and less comfortable talking about mental health in the workplace.



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Hybrid working not delivering the benefits it could

- Slightly more women in Australia are working hybrid versus global. Australian women working hybrid feel slightly less excluded from meetings and interactions than global hybrid workers (but this number is still very high).
- Similar to global, Australian women working hybrid are much more likely to have experienced microaggressions over the past year versus those working fully remote or fully on site. Being
 interrupted/talked over was the most frequently-cited microaggression for women in Australia.



Harassment and microaggressions are on the rise

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Having someone take credit

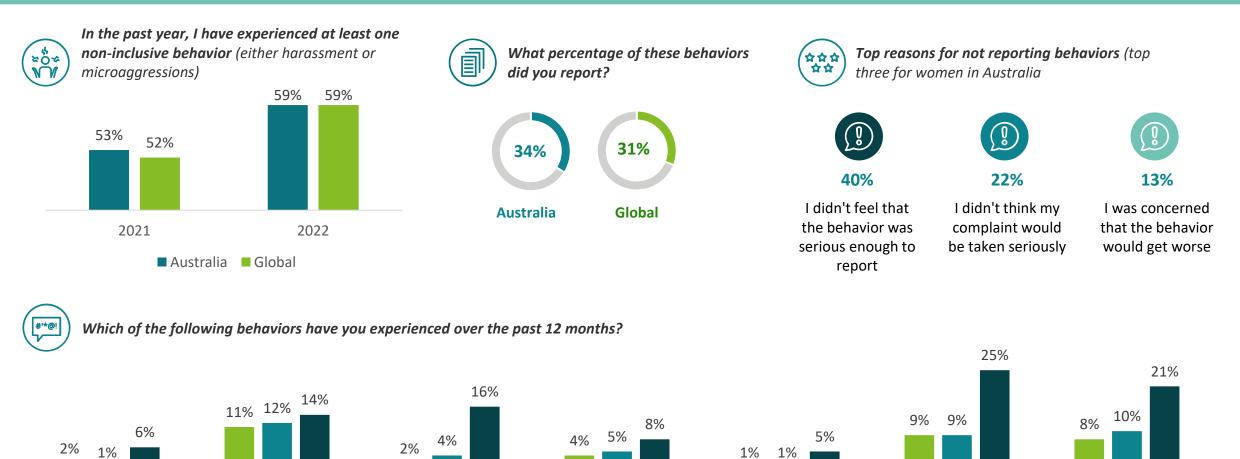
for my idea

Disparaging comments about

my sexual orientation

Australia (ethnic minority)

- Similar to global, women in Australia experienced higher numbers of non-inclusive behavior in 2022 than in 2021. The top three reasons women in Australia gave for not reporting these
 behaviors: they didn't feel the behavior was serious enough to report, they didn't think the complaint would be taken seriously, and they were concerned the behavior would get worse.
- Women in ethnic minority groups in Australia were more likely than global or the Australian total to experience certain behaviors (like feeling patronized, having someone take credit for their ideas, and having fewer opportunities to speak up in meetings compared to male colleagues).



Consistently addressed

disrepectfully

Australia (total)

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Exclusion from informal

interactions

Feeling patronized/

undermined/ underestimated

Global

Repeated/disparaging

comments about my gender

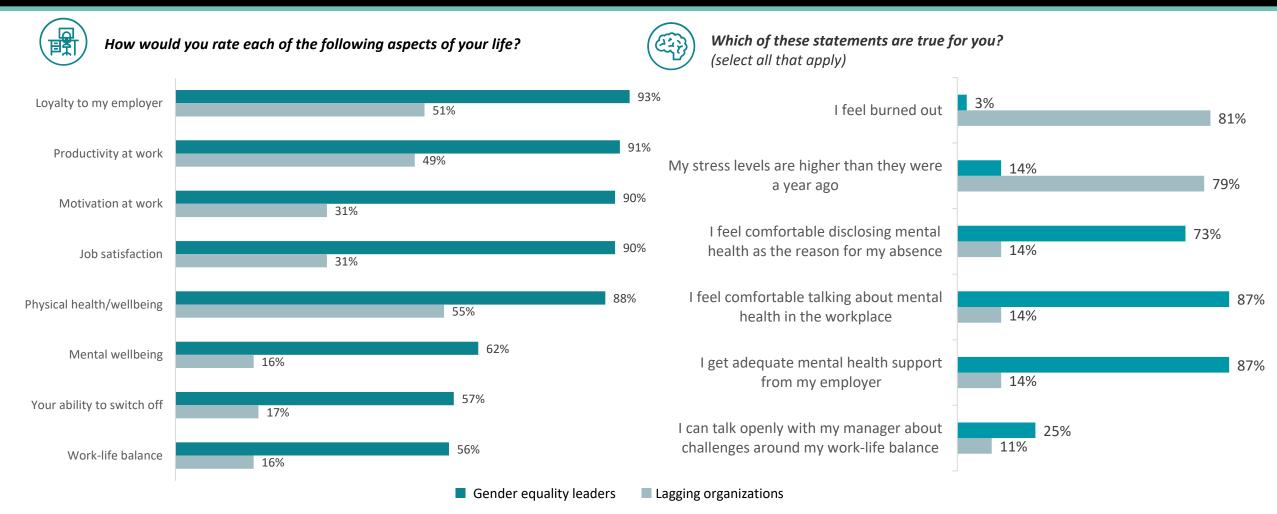
Fewer opportunities to speak

up in meetings compared to

male colleagues

Gender Equality Leaders are getting it right

- Deloitte's research identified a group of "Gender Equality Leaders," organizations that, according to the women surveyed, have created genuinely inclusive cultures that support their careers, work/life balance, and foster inclusion. The proportion of women working for GELs is 5% globally and 5% in Australia.
- Additionally, we identified a group of "lagging" organizations. The women who work for these businesses indicate they have a less inclusive, low-trust culture. This year 24% of global respondents and 27% of Australia respondents work for these Lagging organizations
- Women who work for gender equality leaders report far higher levels of wellbeing and job satisfaction



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