

The great eight: benefits of a Workday-enabled solution



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Optimising the delivery model

Workday's unified platform can provide the agility and efficiency required to enhance both clinical and operational effectiveness. It brings together people, processes and data to provide a complete picture of your business, while enabling sustainable processes through modern functionality and digital enablers.

2

Integrating supply chain and procurement

Workday's healthcare supply chain solution covers the full source-to-pay lifecycle including spend analysis and planning, sourcing and vendor management, contract management, item management, procurement, and inventory management. Workday's supply chain management approach is based on a clinically connected supply chain.

3

Enhancing the employee experience

By integrating operational and experience data throughout the hire-to-retain journey, organisations can pinpoint moments that matter to employees and focus their efforts on areas that will make a difference.

4

Managing casual workers

Effectively managing and engaging the contract workforce requires ongoing visibility and real-time insights, alongside robust monitoring and controls. In order to manage this cohort effectively, Workday can ensure administrators require a holistic view of employee job records, budgetary allowances, and actual spend.

5

Generating real-time insights

The rewards of incorporating data-driven insights into clinical and operational processes can be substantial. Lower care costs, more visibility into performance, and higher staff and patient satisfaction are among the many benefits of turning data assets into data insights. Workday enables you to gain a full spectrum of insights into your healthcare operations by accessing multiple sources of data all from the same portal, such as financial and workforce transactions, third-party and legacy application data, budgets and plans, employee training, electronic health and medical records, fixed asset utilisation, population health management, patient satisfaction surveys and peer benchmarks.

6

Planning continuously

Workday enables both financial and workforce planning, with collaboration across multiple functions for clinical and administrative teams. It allows driver-based budgeting and forecasting and agile scenario planning, all anchored in a single source of truth. Utilising Workday's unified platform, planning can be undertaken based on trusted data, such as current financial and workforce information as well as supplemental data, such as population forecasts, patient loads or bed days.

7

Modernising IT architecture

As a native cloud solution, Workday addresses the aforementioned challenges by providing a unified platform for HCM, finance and reporting. The Workday platform uses a singular architecture across functions so there is only one data model, one security framework, and one reporting framework to configure and maintain. Through Workday Prism Analytics, external data, including clinical and patient information, can be imported into the Workday platform for more robust reporting.

8

Streamlining payroll

By fully integrating with Workday HCM and Workday Financials, Workday Payroll eliminates manual effort, streamlines existing business processes, and provides more accurate compliance to internal and governmental rules.



A Foundation for Differentiation

The healthcare landscape changes every day. Some of those changes can be anticipated, but others cannot. As demonstrated by pandemic-related disruption, health and wellbeing providers increasingly need to equip their people with the insights and capabilities necessary to continuously adapt.

Whether tackling the eight pressing issues outlined here or encountering new regulations, innovations in patient care, or something entirely unforeseen, cloud-enabled transformation offers a way for healthcare organisations to break free from the rigidity of their aging, highly customised, on-premises systems. Through a scalable enterprise platform, mobility and self-service capabilities, and continuous innovation, Workday not only gives healthcare institutions the opportunity to flex and grow while controlling costs, but it also helps them to fulfil their ultimate charter—to deliver a high-quality, differentiated experience to every patient, and every worker, whatever role they play.

Contact

Contact us to learn more about how Deloitte can help your healthcare organisation to deliver a differentiated experience with Workday.

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