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Welcome



Your Hosts

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Our Guests

Agenda

Preparing for Mandatory Climate Reporting

Enabling Strategy – Underwriting Net Zero Ambitions

Enabling Reporting – Insurer Scope 3 Emissions Calculations & Reporting

Wrap Up – Why Insurers are Critical to the Net Zero Transition



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Mandatory Climate Reporting in Australia

Commonwealth Treasury
Exposure Draft Legislation

My Stuff & Me Insurance Company Pty Ltd

Annual Report
FY 25/26*



Table of contents**:

- Management commentary
- 1. Directors Report
- 2. Auditor's Reports
- 3. Financial Report
- 4. **Sustainability Report**

* Earliest effective date understood to be 1 Jan 2025

**Illustrative only. Based on [Cth. Treasury's Exposure Draft Legislation](#)

Australian Accounting Standards Board
Sustainability Reporting Exposure Draft ED SR1

GOVERNANCE

Disclose information about the governance processes, controls and procedures used to monitor and manage **climate-related risks and opportunities**.

STRATEGY

Disclose information to enable users to understand an entity's strategy for managing **climate-related risks and opportunities** over the short, medium and long term, the financial impacts of those risks and opportunities over the various horizons along with current and anticipated effects of climate risks and opportunities on the business model and value chain.

METRICS & TARGETS

Disclose information on climate-related metrics and targets to enable users to understand an entity's performance in relation to its **climate-related risks and opportunities**.

Quantification will include mandated metrics (e.g. GHG emissions, amount of business exposed to climate risks) and those set by the entity to monitor performance of its climate-related strategy.

RISK MANAGEMENT

Disclose information about the processes the entity uses to identify, assess, manage and prioritise **climate-related risks and opportunities**.



Reporting and Assurance Timeline

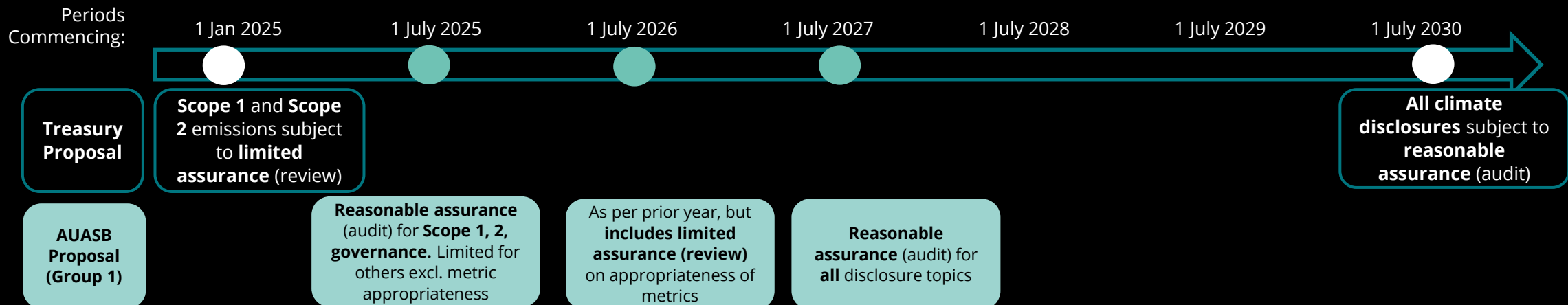
Changes need to be made to the *Corporations Act 2001 (Cth)* for Australian Sustainability Reporting Standard (ASRS) Exposure Draft (ED) and assurance requirements to take effect

Group	Reporting periods beginning	Large entities and their controlled entities meeting at least two criteria:			National Greenhouse and Energy Reporters (NGER)	Asset Owners
		Employees	Consolidated gross assets	Consolidated revenue		
1	1 Jan 2025*	More than 500	\$1 billion or more	\$500 million or more	Above NGER publication threshold	N/A
2	1 July 2026	More than 250	\$500 million or more	\$200 million or more	All other NGER reporters	\$5 billion assets under management or more
3	1 July 2027	More than 100	\$25 million or more	\$50 million or more	N/A	N/A

* Application date has not been finalised by Treasury. Draft legislation introduced to parliament indicates 1 Jan 2025 as the earliest potential implementation date.

Assurance

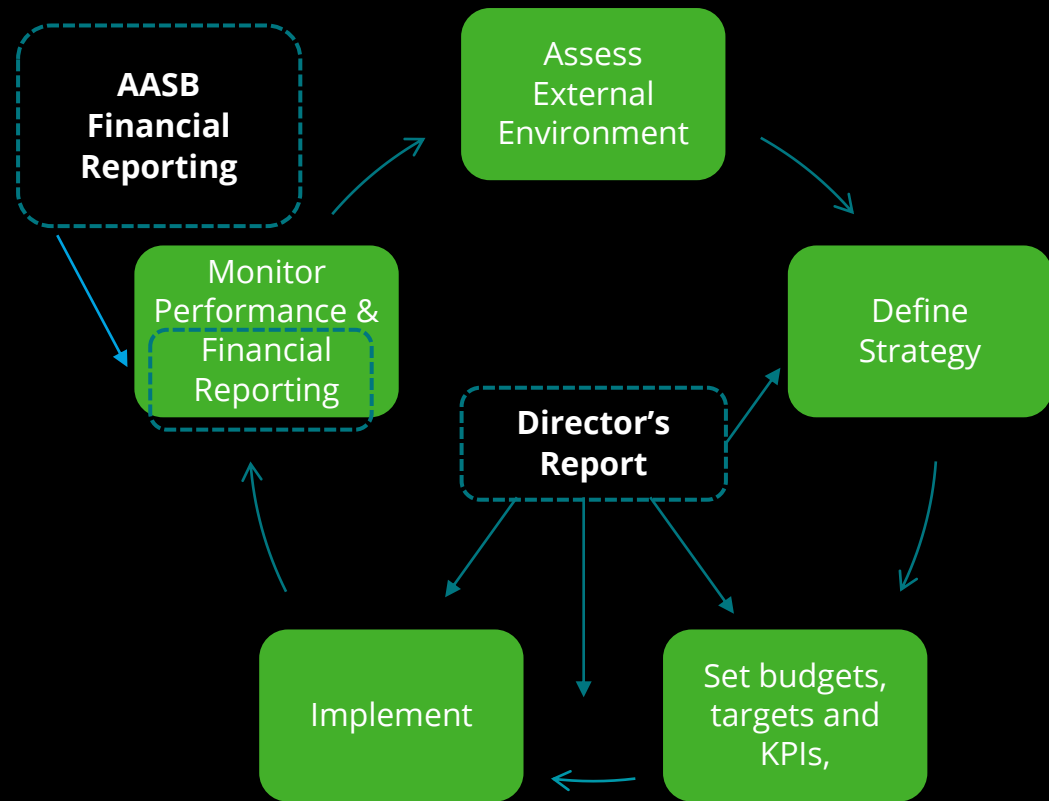
The **Auditing and Assurance Standards Board (AUASB)** will develop a pathway for phasing-in of assurance requirements, between the start and end position proposed by Treasury. AuASB consultation paper provided a possible phasing for group 1 entities requiring Reasonable assurance by FY28



Mandatory Climate Reporting will be transformational

Action is required beyond core reporting and sustainability teams

Typical Business Reporting



Governance and Risk Management Structures

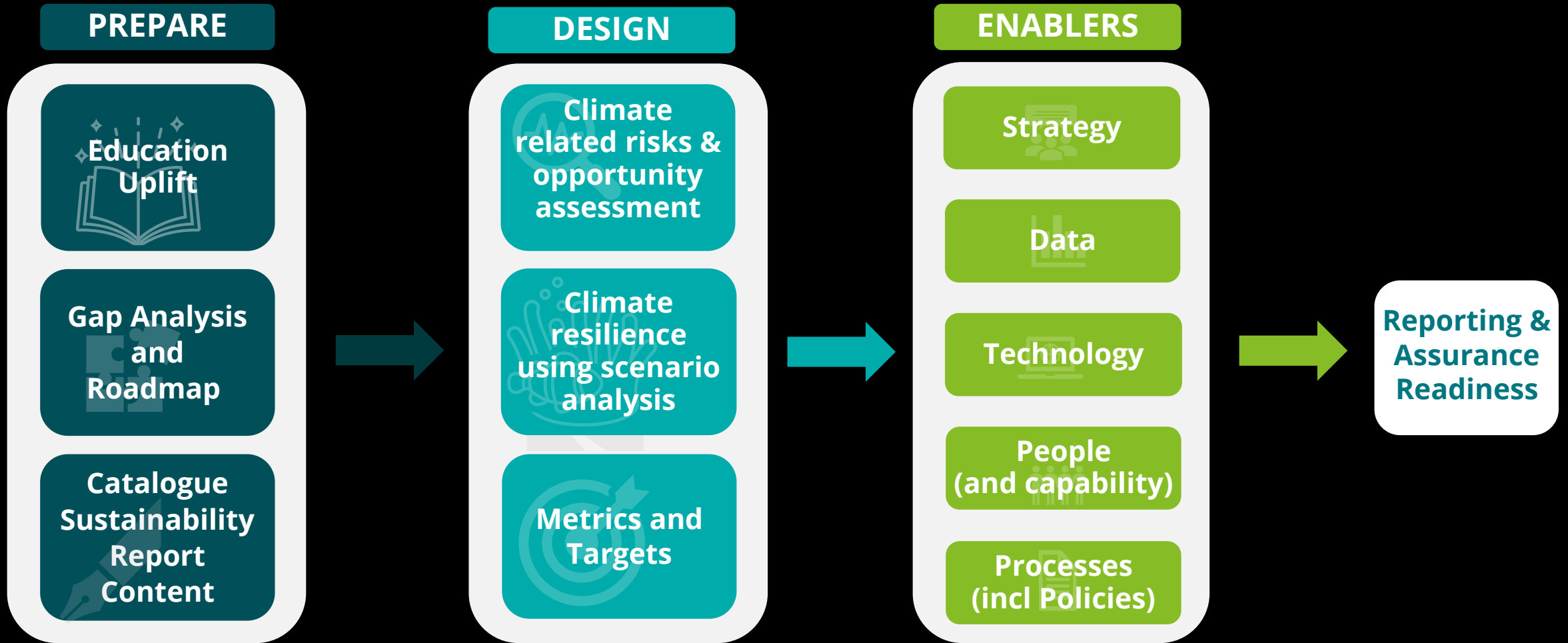
Climate-related reporting



Governance and Risk Management Structures

How do you get started?

Pathway to a solution - *Preparing*

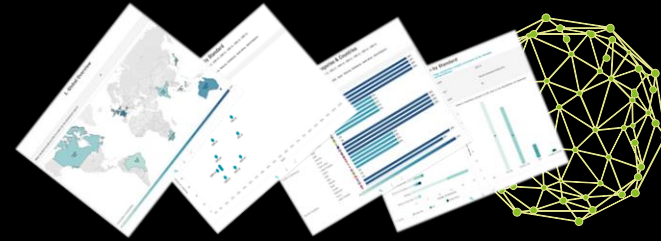


Strong change management, governance, communication and integrated workstreams

SustainNext™

Deloitte's Generative AI enabled **Sustainability Reporting Readiness Accelerator** tool that helps organisations navigate and prepare for the changing Sustainability reporting landscape. CSRD, ISSB and the Australian (ASRS) exposure draft are uploaded

Real time view of climate compliance



Built by auditors
Gen-AI guided,
human validated

SustainNext™

Generative AI Engine



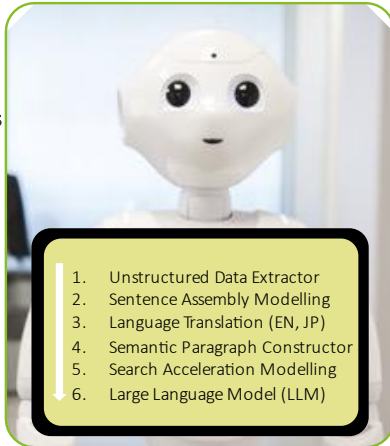
Web-based Workflow



Real-Time Dashboard

Left
Existing Public ESG Reporting Disclosures

- Annual Report
- Sustainability Report
- Modern Slavery Statement
- Risk Management Framework

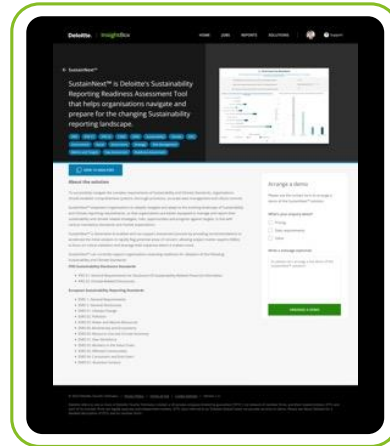


1. Unstructured Data Extractor
2. Sentence Assembly Modelling
3. Language Translation (EN, JP)
4. Semantic Paragraph Constructor
5. Search Acceleration Modelling
6. Large Language Model (LLM)

Right

Sustainability and Climate Standards Disclosure Requirements

- ISSB / IFRS
- CSRD / ESRS



See AI suggestions of relevant content to the requirement



See AI suggestions about the extent of disclosure compliance achieved in this requirement

3

Assess EACH REQUIREMENT at a time

4

Apply SME ASSESSMENT and validate the extent of disclosure achieved

5

Capture SUPPLEMENTARY INFORMATION to support insights

6

View the overall performance across ALL STANDARDS

Ingest line items from regulation

Gen-AI analyses and organises information to provide suggested content and rating

Ingest public disclosures of an organisation

SustainNext™ Generative AI

AI Platform power combined with Deloitte's deep SME expertise

Ingest public disclosures of an organisation

SustainNext™ Generative AI analyses and organises information to provide suggested content and rating. **Deloitte SME team** then analyses and provides expert opinion against each disclosure requirement

Ingest line items from regulation

Left



Right

Deloitte | SustainNext™ AI

Upload your documents:
currently supports .pdf and .txt extensions

Drag and Drop or Select Files

• gx_about_deloitte_global_report_full_version_2022

CLEAR FILES

Ask questions about your documents:	
St. Ref. No	27(b)(i)
Section	Governance
Short description	To achieve this objective, an entity shall disclose information about: management's role in the governance processes, controls and procedures used to monitor, manage and oversee sustainability-related risks and opportunities, including information about: whether the role is delegated to a specific management-level position or management-level committee and how oversight is exercised over that position or committee; and

Top 10 Relevant Extracts

Management of material topics and impacts

Deloitte's material topics are overseen by the WorldImpact Council (WIC), co-chaired by the Deloitte Global Deputy CEO and Chief People and Purpose Officer, together with the Deloitte Global Board Chair. WIC membership is drawn from the Deloitte Global Board, the Deloitte Global Executive and other senior Deloitte leaders, including Deloitte member firm Purpose leaders. Several junior Deloitte professionals, drawn from participants in the One Young World program, are also members of the WIC. To finalize Deloitte's updated materiality assessment, the prioritized list of material topics was presented to, and approved by, the WIC and will be embedded in Deloitte's management of ESG matters going forward.

When considering the actual and potential risks and opportunities of material topics identified throughout the assessment process, Deloitte recognizes its positive and negative impacts on the economy, environment and people. Deloitte leadership recognizes the importance of the three ESG pillars and has supported an increase in ESG-related services provided to clients. ESG programs such as WorldClimate and WorldClass, and tools and trainings for our people, with an emphasis on diversity, equity and inclusion.

Suggested rating

- Not Met
- Partially Met
- Met

Type hereeee... ▶

Demo in Progress. Kindly upload only data that is public available.

Core content

25 Unless another IFRS Sustainability Disclosure Standard permits or requires otherwise in specified circumstances, an entity shall provide disclosures about:

- (a) governance—the governance processes, controls and procedures the entity uses to monitor and manage sustainability-related risks and opportunities (see paragraphs 26–27);
- (b) strategy—the approach the entity uses to manage sustainability-related risks and opportunities (see paragraphs 28–42);
- (c) risk management—the processes the entity uses to identify, assess, prioritise and monitor sustainability-related risks and opportunities (see paragraphs 43–44); and
- (d) metrics and targets—the entity's performance in relation to sustainability-related risks and opportunities, including progress towards any targets the entity has set or is required to meet by law or regulation (see paragraphs 45–53).

Governance

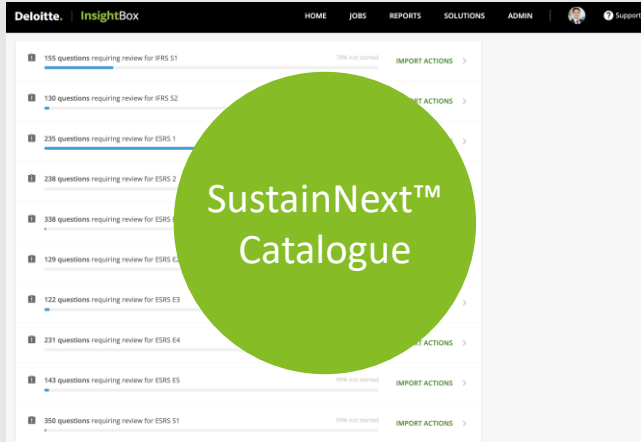
26 The objective of sustainability-related financial disclosures on governance is to enable users of general purpose financial reports to understand the governance processes, controls and procedures an entity uses to monitor, manage and oversee sustainability-related risks and opportunities.

27 To achieve this objective, an entity shall disclose information about:

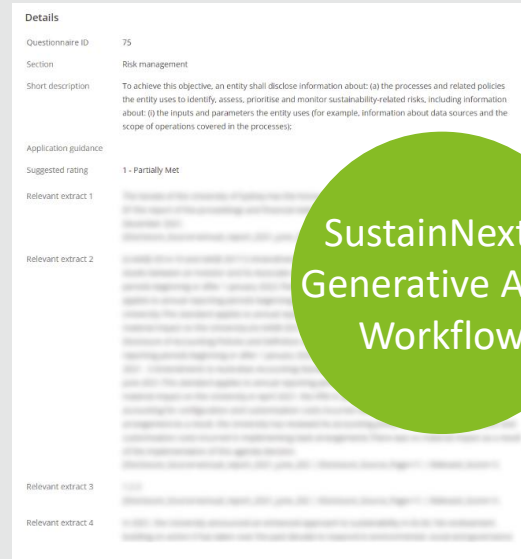
- (b) management's role in the governance processes, controls and procedures used to monitor, manage and oversee sustainability-related risks and opportunities, including information about:
 - (i) whether the role is delegated to a specific management-level position or management-level committee and how oversight is exercised over that position or committee; and
 - (ii) whether management uses controls and procedures to support the associate of sustainability-related risks and opportunities

SustainNext™

Key modules



SustainNext™
Catalogue



SustainNext™
Generative AI &
Workflow



SustainNext™
Dashboard

Sustainability and climate-related financial reporting: ISSB, ASRS and beyond

Future skills short course - Creating the finance, risk, and sustainability professionals of the future

Why this course

Deloitte has collaborated with RMIT Online to address the rapid skill uplift required for Australian businesses to meet new global sustainability and climate reporting standards: ISSB, ASRS and beyond.

In recent years, the sustainability and climate-related reporting landscape has significantly shifted, creating new obligations for organisations both globally and locally.

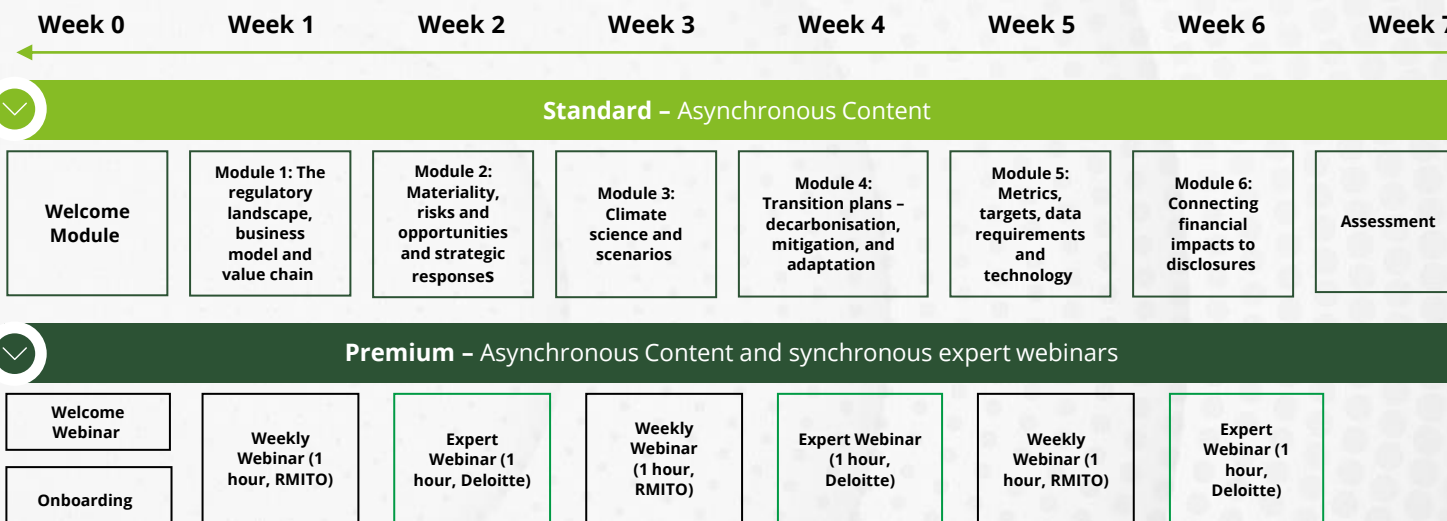
With the introduction of the International Sustainability Standards Board's IFRS S1 and IFRS S2 ("ISSB") and the draft Australian Sustainability Reporting Standards ("ASRS"), Australia's largest listed and unlisted companies and financial institutions will need to enhance their internal understanding, skills and capability to implement and disclose against the upcoming reporting requirements.

In response, Deloitte and RMIT Online have collaborated to create this multi-faceted course to empower learners to identify risks, unearth opportunities, and devise strategies that tackle financial, sustainability and climate-related challenges.

Learners will be prepared to thrive amidst a changing landscape, with a course that lays the groundwork for understanding and navigating evolving sustainability and climate-related standards.

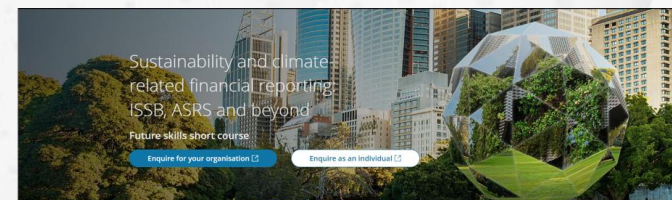
Course outline

The course is asynchronous, online and set across 6 weeks. The **standard version** comprises of the 6 modules, asynchronous feedback and access to the RMITO pool of mentors for questions and feedback. The **Premium version** includes an additional welcome webinar, and weekly webinars hosted by Deloitte and RMITO experts.



How the course is differentiated

- Exceptional content
- Collaboration between industry and a world leading university
- Deloitte expertise
- RMIT Online Credential
- 100% online and flexible
- Supportive community
- Value beyond compliance



For more information, please visit our [landing page](#)

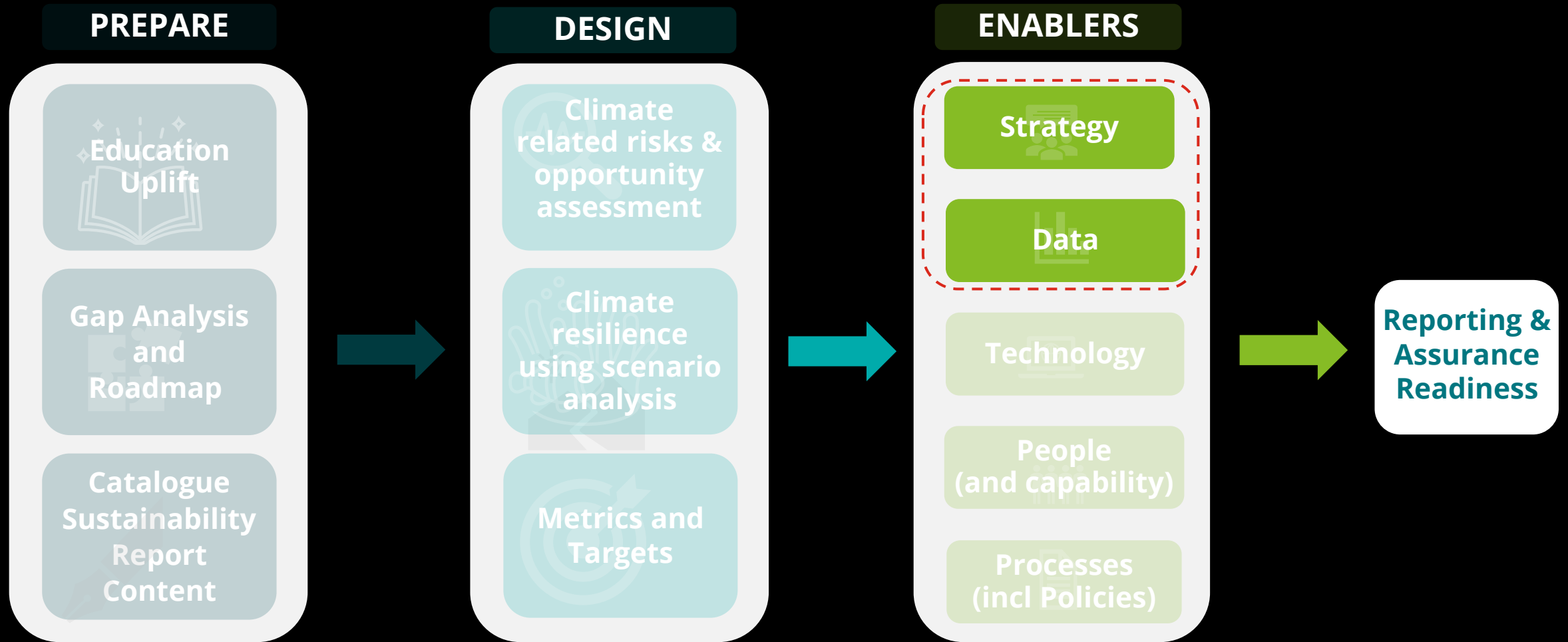


Key information

Enrolment	Please enquire for enrolment intakes
Prerequisites	None
Time commitment	100% online Standard option: 25 hours, 4 hours of self-paced learning a week
Premium option	25 hours, 4 hours a week. Includes 1-hour online webinar per week with Deloitte subject matter experts and RMIT Online mentors
Method of study	Online study, including interactive videos, assignments and prescheduled webinars
Cost	From \$1600 (incl. GST per learner)

How do you get started?

Pathway to a solution



Strong change management, governance, communication and integrated workstreams

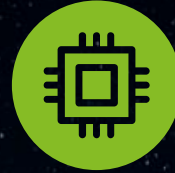
Evolving AI trends in Financial Services and Insurance

What we are hearing in the market



79%

of respondents are testing GenAI solutions across their enterprise¹



31%

of leaders believe AI will drive substantial transformation in their organisation in less than 1 to 2 years.



91%

of organisations expect generative AI to improve their organisation's productivity

Where we were (trends for last year - 2023)

Where we are (2024 and beyond)

Roadmap

Governance

Point Solutions

Experimentation

Operationalising Model

Scale

Purpose Build Solutions

Exploration

Proof of Concepts

Risk Mitigation

Talent

Skills

Source:

¹Deloitte, State of AI in the Enterprise

²State of Ethics and Trust in Technology

*Executive Pulse: AI Initiatives take shape across the enterprise

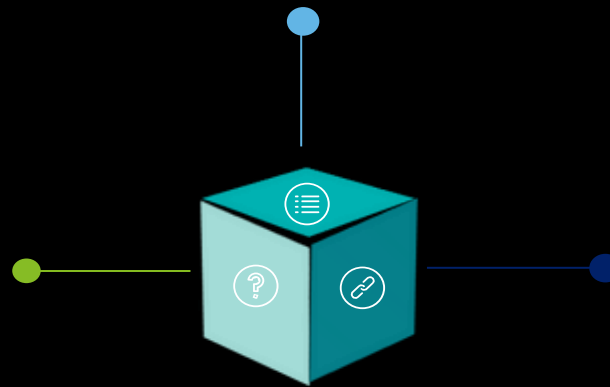
Expediting our Journey Towards a Net Zero Economy

Our Value Proposition

- Transitioning to a **net zero economy is a key imperative** for the world and Australia
- Growing number of organisations are mindful of their sustainability commitments but **we have an opportunity to do more!**
- Leading organisations **are not only improving their own emissions but their clients' emissions as well** by redefining their service and sales strategy that provides sustainability opportunities and advocacy to their clients

- Existing solutions for gathering sustainability commitments for clients from market disclosures is **highly manual** making the exercise a **time consuming** as well as **resource and capital-intensive activity**

- Deloitte's solution **automates the process** of determining the sustainability commitments of your client base
- Further, the solution **provides insights that can be easily digested** at all levels of the organization.
- Combined with other Deloitte climate services, it allows you to define your advocacy plan as well as reshape your **product, sales and service strategy to serve your clients** whilst acting as a catalyst for change



Business Outcomes



Enhance Brand Equity



Increase Market Share



Uplift Employee Experience

Expediting our Journey Towards a Net Zero Economy

Generative AI Enabled Solution

A customisable **Generative AI based solution** that ingests publicly available data for your client base, processes the information using Microsoft's OpenAI services and **provides insights for sustainability commitments** in multi-modal format

DOCUMENTS

Ingest trusted and approved reports (e.g. Annual, ESG and CERA reports) for your clients



VALIDATE INPUT PROMPTS

Validate our 80 input prompts to select the ones that are beneficial for you
Example. "When was the last Scope 3 emissions reported?"

GPT OUTPUT

Example. "31-06-2022 Reference: Taken from Client A ESG Report"



USER FEEDBACK

What kind of questions were answered accurately and what kind of questions were NOT?



GPT UPDATED OUTPUT

Adapt and customise the solution using various prompt refinement techniques to provide a more accurate answer



Provide report for your clients in multi modal format such as reports, dashboards and database tables
REPORTING

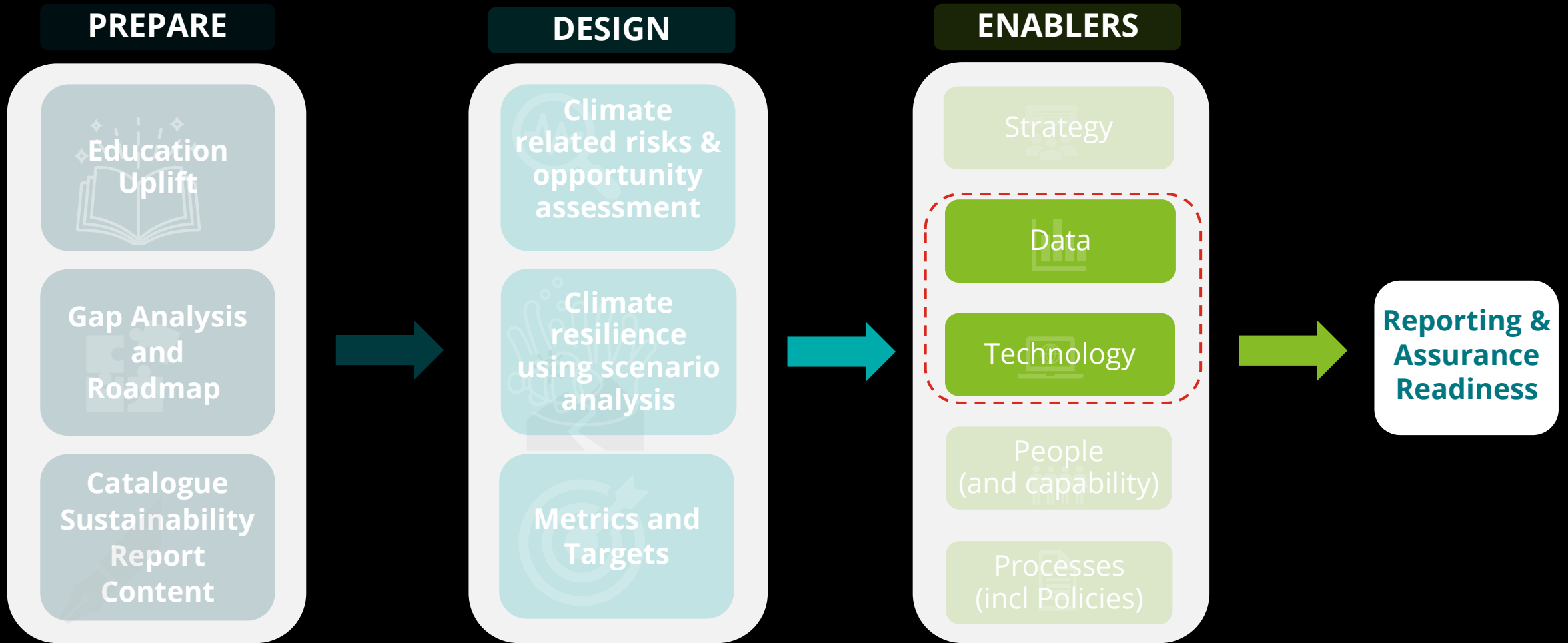
Our Perspective on Similar Use Cases in Other Value Chains

There are several use cases that can leverage the five capabilities delivered by our solution

Functions	Policy Underwriting	Claims Processing	Actuarial Analysis	Customer Service	Fraud Detection and Prevention	Underwriting Compliance	Risk Management	Data Analysis and Insights
Illustrative GenAI Use Cases	Automate risk evaluation and underwriting, improve accuracy in risk assessment, enable real-time pricing based on data analysis	Automate claims intake and triage, enhance fraud detection, accelerate claims evaluation and settlement, improve customer experience	Utilise AI for advanced risk modelling, automate premium calculation, enhance accuracy in loss reserving	Implement AI-powered chatbots for customer support, personalise policy recommendations, automate policy changes and renewals	Leverage AI for real-time fraud detection, analyse claims data for patterns and anomalies	Automate compliance checks, improve accuracy in document verification	Utilise AI for advanced risk analytics, automate portfolio analysis, identify potential risks and recommend mitigation strategies	Leverage AI for data-driven insights, segment customers, analyse market trends
Reusability	Risk Assessment Policy Pricing Underwriting Decisions	Claims Intake Evaluation Settlement	Risk Modelling Premium Calculation Loss Reserving	Policy Inquiries Policy Changes Renewals	Fraud Risk Assessment Anomaly Detection	Compliance Checks Document Verification	Risk Assessment Portfolio Analysis Risk Mitigation	Customer Segmentation Market Research Predictive Analytics
Finance and Reporting								

How do you get started?

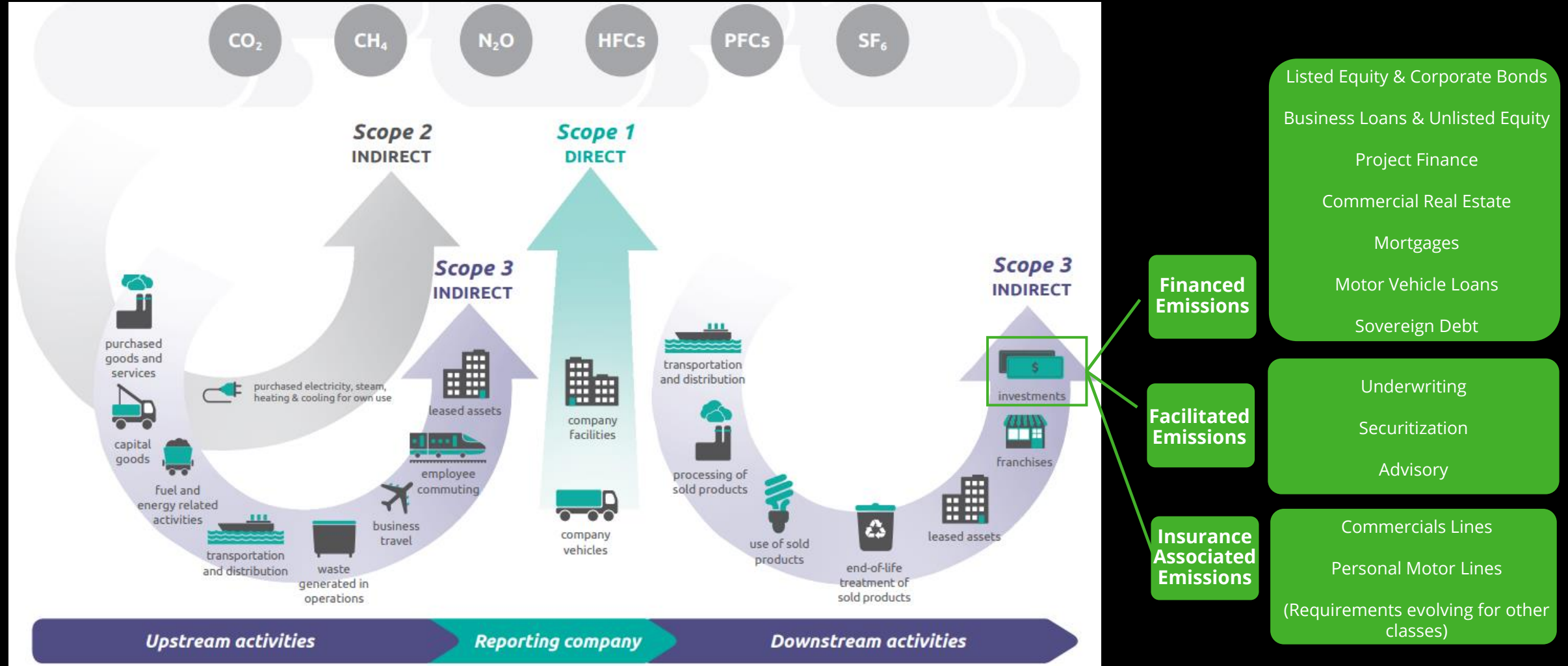
Pathway to a solution - *Preparing*



Strong change management, governance, communication and integrated workstreams

Scope 3 - Category 15 (Sub-categories)

Scope 1,2 & 3 emissions as represented in the GHG protocol



Refer to [Part A](#) & [Part C](#) for detailed requirements

Scope 1,2 & 3 emissions - Approach

Below is the high-level approach to calculating Scope 3- Category 15 Finance & Insurance associated emissions



STEP 1 - DATA SOURCING

- Internal transactional data (e.g. investments, Insurance) to be provided as on the Reporting date
- External data (e.g. investee's emissions) plugged into Cortex AI from third-party data providers
- Reference data (e.g. emission factor rates like Co2Kg/KWJ) hosted on Cortex AI from agencies/authorities



STEP 2 - DATA ENRICHMENT

- Data transformations to Inbound, External, and Reference data sets to determine the key attributes required for calculations- such as Attribution factors, etc.



STEP 3 - ESG CALCULATIONS

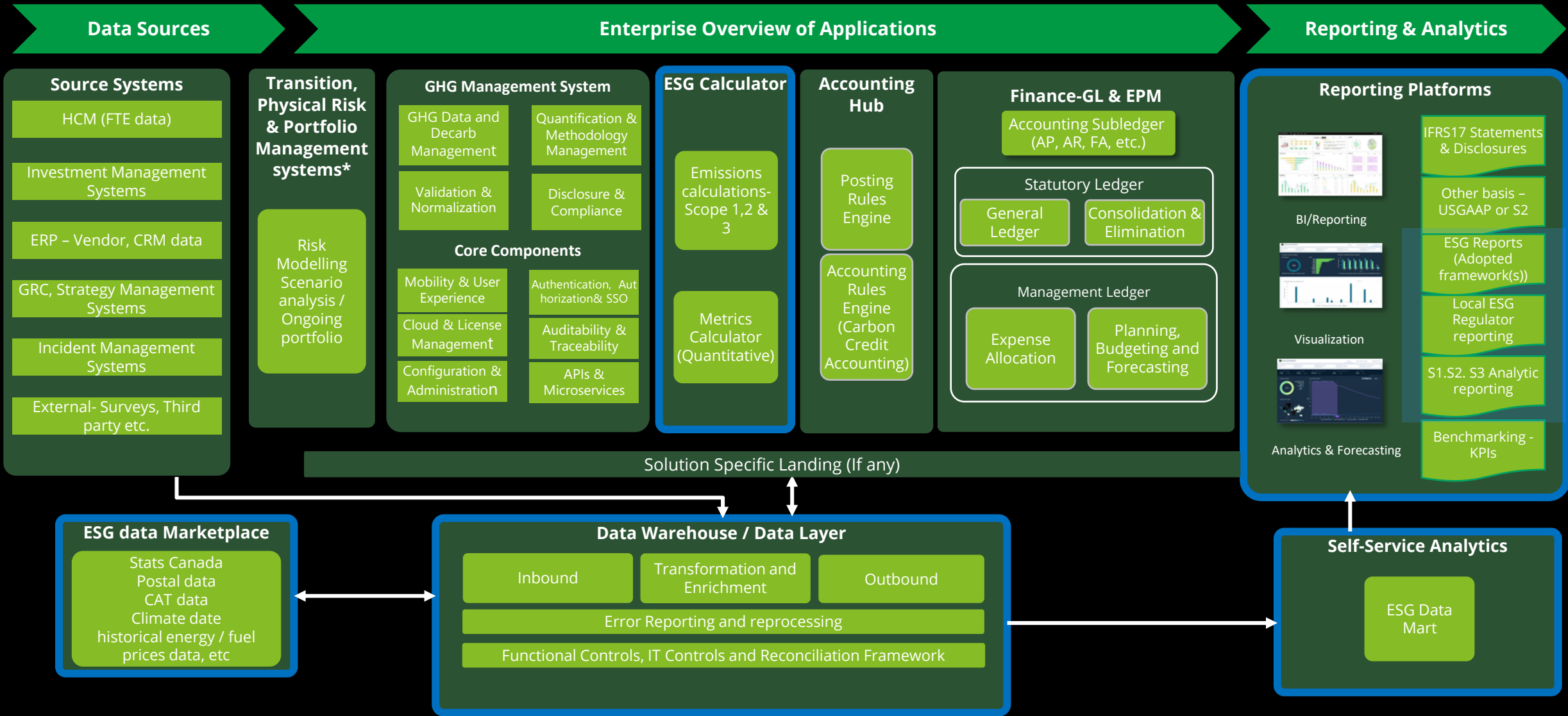
- Executes calculations to generate outputs based on all possible estimation methods prescribed by the standard.
- Determines the other metrics required for reporting- such as Emission intensities, Data quality scores
- Retains granularity for Management Analysis



STEP 4 - RESULT SHARING

- Estimate and simulate the portfolio based on Data quality scores and emissions
- Generate summarized reports for Final Reporting
- Executive summary/Dashboards for strategy and decision-making

ESG Reference Architecture – Carbon Reporting Assist



*Transition and physical risk management should assess if it can be accomplished using existing vendor / solutions / systems

Carbon Reporting Assist

Carbon Reporting Assist – Sample Dashboard

Data visualization is enabled using Tableau and the management dashboards are auto-generated based on the underlying data (Cortex AI)



Wrap Up

Why insurers are critical to the global net zero transition



Rebekah Cheney

Director

Deloitte Access Economics





About Deloitte

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