

The robots are here. Now what?



In a recent Deloitte *CFO Signals*[™] survey,² 73 percent of respondents said they'll implement technology to replace humans in their workforce this year—up from 58 percent a year ago. In another *CFO Signals*[™] survey,³ CFOs said they're planning to do more contracting and other kinds of outsourcing over the next three years.

So, yes, technology will replace some humans, and the finance workforce will likely be net smaller. But the skill sets needed among those who remain are also changing—and managing this change is equally important. Simply cutting headcount and adding technology won't work from a talent perspective. Companies need to both adjust their existing workforce and create space to bring in new skills that aren't typically found in Finance.