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Media & Entertainment Consumer Insights 2025

14th Edition

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ABOUT THE REPORT

Our 14th Edition of Media & Entertainment Consumer Insights explores the ever-changing media landscape.

Areas explored in this report:

-  The size and composition of Australians' subscription stack and the associated costs
-  Time spent on different digital entertainment categories
-  The various ways in which Australians interact with digital media, including a deep dive on advertising
-  Australians' perception of media organisations and their views on online safety
-  All things sport: followership, spend on sports content, women's sport, stadium experiences and more

We invite you to explore the shifting audience needs and behaviours, that define the Australian Media and Entertainment Consumer landscape in 2025.

KNOW YOUR JARGON

SVOD	Subscription Video on Demand
AVOD	Ad-supported Video on Demand
BVOD	Broadcast Video on Demand
FAST	Free ad-supported streaming television
FTA	Free-to-air TV
UGC	User-generated content (on social media platforms)
Subscription stack	The portfolio of digital media subscriptions an individual or household subscribes to

Our research comprises a nationally representative sample of 2,000 consumers, aged 16–92, weighted for demographics such as age, gender, location and working status. An independent research organisation conducted the survey in July–August 2025. Data in this survey is self-reported and, as such reflects respondents' perceptions which may differ from measured industry data (such as OzTAM's VOZ) or that reported by market participants.

Generation	Ages
Gen Z	16–28
Millennials	29–44
Gen X	45–60
Boomers	61–79
Matures	80+

As in previous years, survey results are grouped by generation. This year, we've refreshed the age brackets to reflect where people are today (e.g. Gen Z is in the workforce, many Millennials are parents, ensuring the data remains current and meaningful).



KEY TAKEAWAYS

1

Australian households now hold an average of 3.7 digital entertainment subs (up from 3.3 in 2024), the biggest jump since the COVID-19 pandemic, and monthly subscription spend has also increased from \$63 to \$78.

\$101

Gen Z households pay \$101 per month for subscriptions – the highest amount to date – with 98% having at least one paid subscription.

SVOD and music are driving growth in subscription volumes and remain the dominant categories (2.3 and 0.7 paid subs per household respectively). Overall, 65% of respondents feel they need multiple subscriptions in one category to get their desired content.

36% of Australians are going over budget and 78% are worried about the total cost of their subscriptions.

2

Despite subscriptions and spend trending up, Australians are spending less time on digital entertainment for the second year in a row – highlighting continued conscious consumption.

-3.4%

Australians are spending less time on media and entertainment (down 3.4% since 2024), raising the question: is peak consumption in the past?

The 3.4% decline is less than last year (-10%), and is primarily driven by news/magazines (-26.5%), video (-12.5%) and social media (-15.8%).

Audio is the only media category that has seen significant growth in consumption time (+33%), driven by music (e.g. Spotify/Apple Music/radio), and now accounts for 28% of total digital entertainment consumption.

3

Younger audiences are reshaping engagement: they prefer ad-free content, use social media to find TV/movie recommendations, multi-task more and have most interest in being a content creator.

21%

1 in 5 Australians have been or considered being a content creator, with Gen Z most interested (39%) for commercial reasons.

Appetite for ad-free content continues to grow: 42% of consumers are willing to pay to avoid ads across content types (slightly up from 40% in 2024), with news the only exception.

SVOD content discovery is still primarily driven by new release lists (20%) and recommendations from friends and family (19%), but social media is emerging as a powerful source of recommendations for younger generations.

4

Established media and digital platforms are neck-and-neck when considering positive societal influences: TV broadcasters and YouTube lead. For news sources, national and regional publishers are most trusted.

50%

One in two parents are using parental controls to limit what their children can access on social media.

Despite new regulation, social media is still under significant scrutiny, especially among parents: 64% are concerned about its impact on children (down from 70%).

Gen Z view social media and YouTube as driving positive societal change, whereas Boomers see TV Broadcasters as the key changemakers.

5

Australians follow around 4 sports, and are willing to pay more for sports content than ever before. Younger generations prefer to casually follow a sport at large over supporting a specific team.

84%

of Australians consider themselves a sports fan, with the average fan following four different sports.

AFL is Australia's most-followed sport across every generation, with 42% of the population considering themselves a fan. Football (soccer) is a close second for Gen Z and Millennials.

For women's sports, men make up the higher share of the fanbase in all codes except netball and equestrian, yet rugby league and union lag other major sports in recruiting fans to the women's game.

1

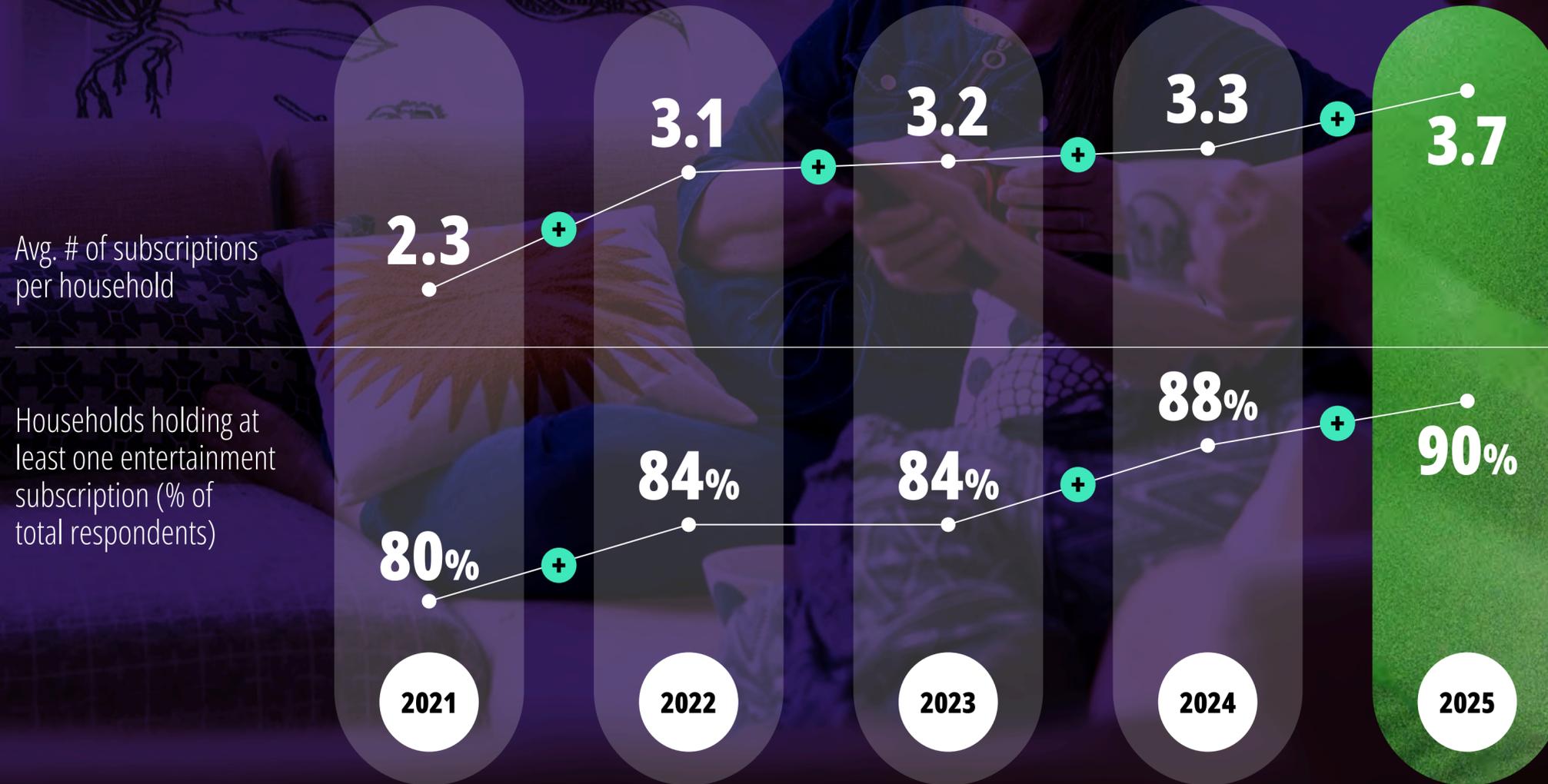
Subscriptions



HOLDINGS

Average digital entertainment subscriptions per household has seen the biggest jump since the COVID-19 pandemic.

AUSTRALIANS' DIGITAL ENTERTAINMENT SUBSCRIPTION STACK OVER TIME



After three years of relative stability, the average number of subscriptions per household has seen a big jump in 2025.

The number of subscriptions per household has surged – up 12% since last year, and up 61% since 2021 – to an average of 3.7. As the provider landscape continues to expand with new entrants, Australians are going far and wide to access all the content they desire.



HOLDINGS

Growth in SVOD subscriptions is the primary driver for increased subscriptions per household, as consumers hunt for quality content.

SUBSCRIPTION PENETRATION AND HOLDINGS PER HOUSEHOLD (PER CATEGORY AND BY GENERATION)



Subscriptions continue to grow, driven in part by premium content seeking.

SVOD subscriptions account for most of the growth in average subscriptions per household. Gen Z and Millennials have the highest number of subscriptions (5.1 and 4.4 respectively).

New market entrants (e.g. HBO Max) may have partly driven this shift, along with consumers' willingness to trial new providers and hunt for the best content.

65%

Of respondents need more than one subscription in at least one category to access the content they desire (e.g. more than one sports subscription).

1. Pay TV refers to traditional cable or satellite via set top box, (e.g. Foxtel)

2. Dedicated podcast subscriptions (e.g. Goalhanger), most respondents access podcasts via their music subscription



HOLDINGS

SVOD, music and sport subscriptions are more popular with Gen Z and Millennials, while Boomers and Matures have the highest demand for Pay TV, news and magazines.

SVOD and Music subscriptions continue to experience strong growth, with Gen Z and Millennials driving demand.

Pay TV subscriptions continued its slow decline overall with Boomers and Matures holding the market.

AVERAGE NUMBER OF SUBSCRIPTIONS HELD AND RESPONDENTS WITH A SUBSCRIPTION (% OF RESPONDENTS)

	Overall	Gen Z	Millennials	Gen X	Boomers	Matures
SVOD	2.8 (2.6 in 2024) + 83% (81% in 2024) +	3.3 95%	2.9 93%	2.6 82%	2.4 66%	2.3 29%
Music	1.4 (1.4 in 2024) 51% (47% in 2024) +	1.4 83%	1.4 67%	1.3 41%	1.2 21%	N/A² 4%
Sports	1.2 (1.2 in 2024) 25% (25% in 2024)	1.3 30%	1.2 29%	1.1 22%	1.1 19%	N/A² 4%
Pay TV	N/A (N/A in 2024) 14% (15% in 2024) -	N/A 10%	N/A 11%	N/A 13%	N/A 20%	N/A 21%
Gaming	1.4 (1.3 in 2024) + 7% (6% in 2024) +	1.3 11%	1.5 13%	1.2 5%	N/A² 1%	0.0 0%
News	1.5 (1.4 in 2024) + 5% (3% in 2024) +	N/A² 0%	1.9 3%	1.3 5%	1.4 9%	N/A² 11%
Podcast	N/A (N/A in 2024) 4% (N/A in 2024)	N/A 7%	N/A 13%	N/A 2%	N/A 2%	N/A 0%
Magazine	1.5 (1.7 in 2024) - 2% (1% in 2024) +	N/A² 1%	1.5 2%	1.7 2%	1.4 3%	N/A² 7%

KEY

- + Change versus 2024

##% Proportion who subscribe

#. # Average subscriptions per subscriber household¹

##% Largest share of subscribers per category within a generation

1. Excluding those with no subscription

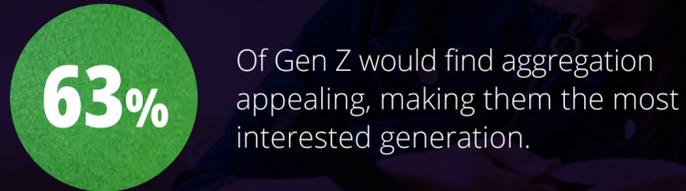
2. Subpopulation size does not meet the threshold



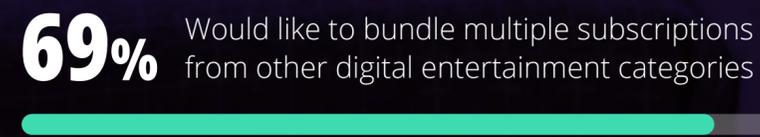
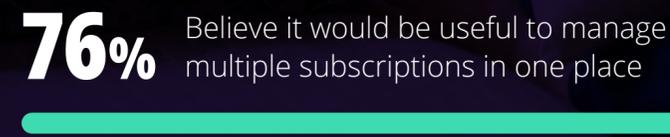
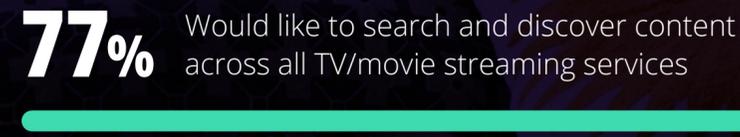
AGGREGATION SERVICES

There's appetite for aggregation services, but consumers either have limited awareness or see gaps in existing offerings.

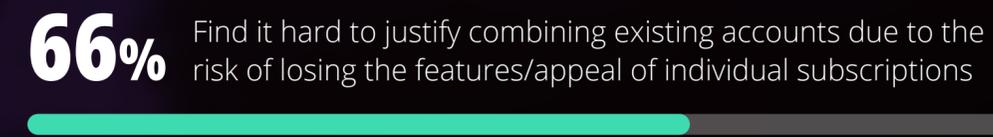
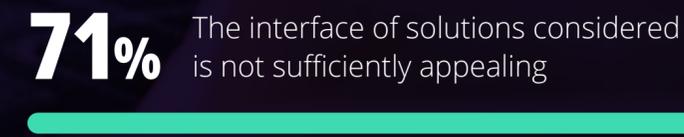
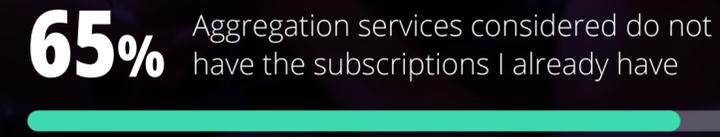
ALMOST HALF OF RESPONDENTS WERE NOT AWARE OF AGGREGATION SERVICES



FOR THOSE THAT ARE AWARE, MOST DO NOT SEE VALUE IN AVAILABLE OFFERINGS¹



	Gen Z	Millennials
Would like to search and discover content across all TV/movie streaming services	86%	85%
Believe it would be useful to manage multiple subscriptions in one place	88%	84%
Would like to bundle multiple subscriptions from other digital entertainment categories	80%	79%



	Gen Z	Boomers
Aggregation services considered do not have the subscriptions I already have	66%	63%
The interface of solutions considered is not sufficiently appealing	73%	80%
Find it hard to justify combining existing accounts due to the risk of losing the features/appeal of individual subscriptions	70%	63%

SPEND

Monthly spend on digital entertainment has hit a record high, as Gen Z households become the first to exceed \$100.

The rising cost of living has not deterred spending on subscriptions, now at \$78 per month, an increase of 25% since last year.

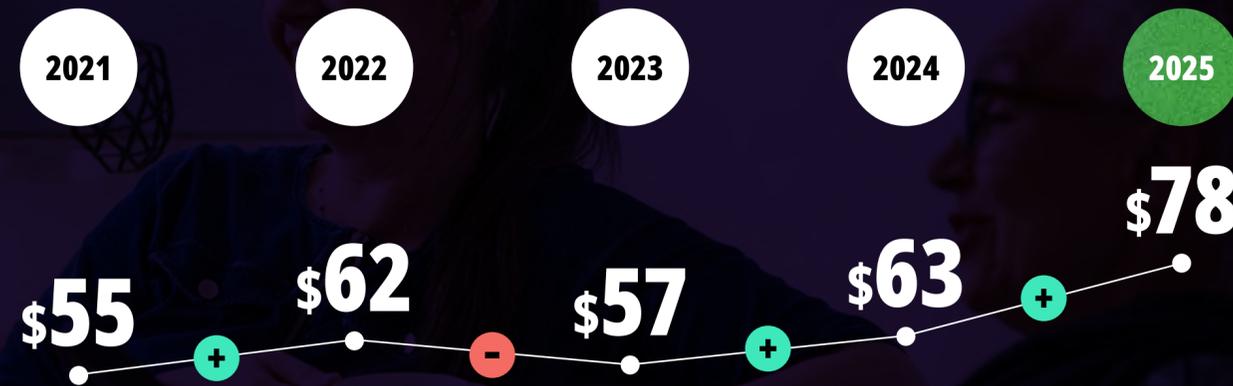
The increase in spend is likely driven by a combination of changes in market conditions (various SVOD players have increased prices, and new players continue to enter the market) and consumer behavior (65% of consumers feel they require multiple subscriptions to get the content they desire).

This increased spend is largely due to Gen Z and Millennial households, who are spending around \$100 per month (for the first time ever). Monthly spend by older generations has declined slightly, with Boomers and Matures least likely to 'overspend' relative to their budgets. Overall, 78% of respondents are worried about the amount they spend.

36%
are over budget

And 76% of respondents treat digital entertainment subscriptions as part of a total household budget, regardless of media type, with 36% spending over budget.

AVERAGE HOUSEHOLD MEDIA AND ENTERTAINMENT SUBSCRIPTION SPEND (\$ PER MONTH)



78%

Of respondents are worried about the total cost of their paid digital entertainment subscriptions.

AVERAGE MONTHLY HOUSEHOLD MEDIA SPEND BY GENERATION

	Overall	Gen Z	Millennials	Gen X	Boomers	Matures
Average monthly household media spend	\$78 + (\$63 in 2024)	\$101 + (\$84 in 2024)	\$97 + (\$77 in 2024)	\$64 + (\$52 in 2024)	\$55 + (\$46 in 2024)	\$35 - (\$44 in 2024)
Overspending relative to budget	36% + (35% in 2024)	53% + (39% in 2024)	44% + (36% in 2024)	31% - (40% in 2024)	20% - (25% in 2024)	18% - (45% in 2024)
Worried about total cost of subscriptions	78% + (75% in 2024)	79% + (72% in 2024)	82% + (79% in 2024)	80% + (76% in 2024)	70% - (72% in 2024)	50% - (65% in 2024)

PURCHASING AND ACCESS

While streaming platforms are increasingly strict on account sharing, splitting the bill or other workarounds are common.

WHO PAYS FOR ENTERTAINMENT SUBSCRIPTIONS BY GENERATION (% OF RESPONDENTS)

	Overall	Gen Z	Millennials	Gen X	Boomers	Matures
Pay entirely for own subscription(s)	68%	52%	68%	76%	71%	64%
Partner pays	11%	10%	13%	10%	12%	0%
Family pays (incl. parents, children)	7%	20%	5%	3%	4%	7%
Combination of the above	12%	16%	14%	10%	9%	11%

ACCESSING ACCOUNTS PAID FOR BY A FRIEND OR FAMILY MEMBER¹ (% OF RESPONDENTS)

	Overall	Gen Z	Gen X
SVOD	27%	47%	16%
Sports	20%	36%	13%
Music	17%	26%	10%
Gaming	15%	22%	24%
News	8%	N/A ²	N/A ²
Magazine	7%	N/A ²	N/A ²

SVOD is the most shared media type, driven by Gen Z.

Almost half of Gen Z are not paying for all their entertainment subscriptions themselves (48%). Of those paying for an SVOD account, 47% are also accessing friends or family accounts.

ACCESS ACROSS ALL SUBSCRIBERS AND SUBSCRIPTIONS³ (% OF RESPONDENTS)



Of respondents use pirating sites.



Of respondents use a VPN to access content not available in their region.

1. For those with subscriptions in this media category
 2. Subpopulation size does not meet the threshold
 3. 90% of respondents

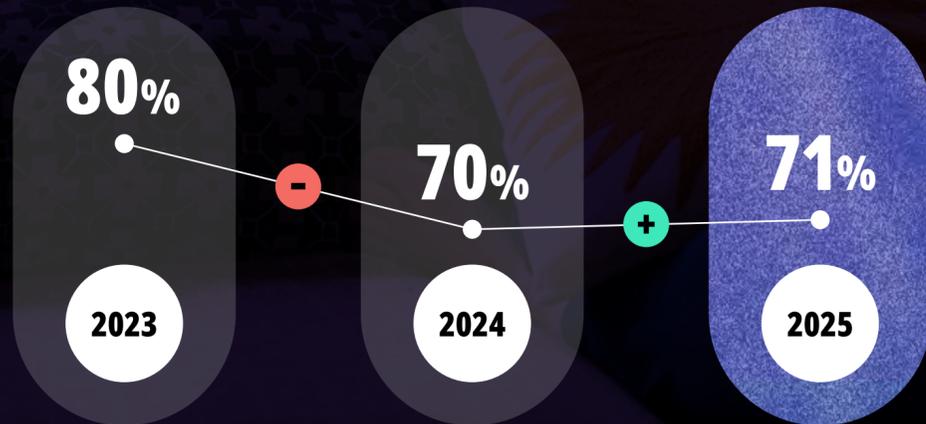


SWITCHING BEHAVIOUR

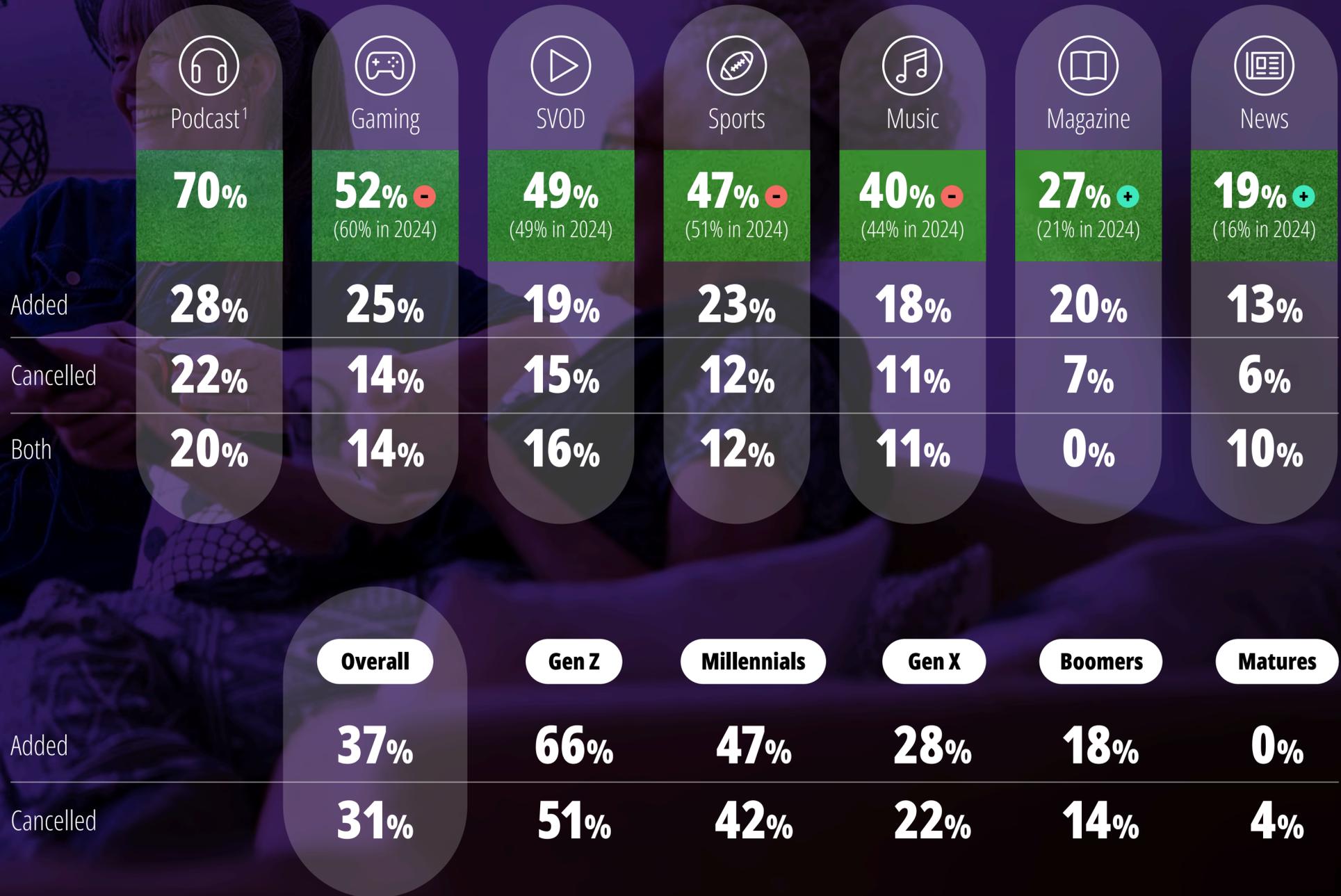
Switching is most common among Gen Z and Millennials, with podcasts and gaming the most vulnerable categories.

Switching behaviour has remained steady or fallen across the most popular subscription categories of SVOD, music, sports and games. This contrasts with 2023, when switching behaviour rose across all four, highlighting that consumers are either more content with their stack or are less frequently reviewing it.

SHARE OF RESPONDENTS PERIODICALLY REVIEWING THEIR SUBSCRIPTION STACK TO DETERMINE IF THEY WANT TO MAKE ANY CHANGES



SUBSCRIPTION SWITCHING BEHAVIOUR IN THE LAST SIX MONTHS PER CATEGORY AND BY GENERATION (% OF RESPONDENTS)





RETENTION PLAYS (SVOD)

Gen Z and Millennials see first-run movies as a strong reason to stay, while older generations favour discounted offers.

Consumers are worried about their spend, but providers can tap into a range of retention plays.

Most people are cancelling due to overall spend (ranked as primary reason by 47% of respondents). Some features are more effective than others for retaining these consumers, with no ads or restrictions increasing the most in popularity since 2024.

Gen Z and Millennials are most incentivised by access to first-run movies followed by no ads or restrictions. They are prioritising premium, uninterrupted content, while older generations are focused on price.

FEATURES THAT WOULD CONVINC SVOD SUBSCRIBERS TO NOT CANCEL THEIR SUBSCRIPTION (% OF RESPONDENTS)



A discounted offer



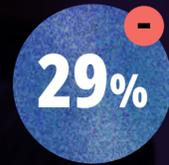
No ads or restrictions on what they can watch (e.g. # of screen limits)

(30% in 2024)



Access to first run movies (e.g. recent releases)

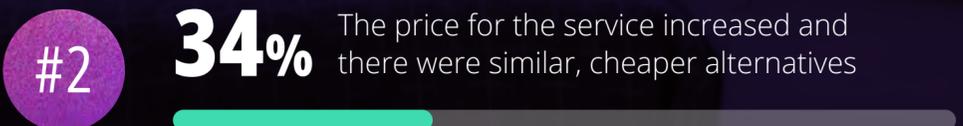
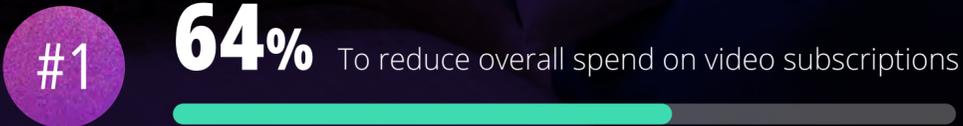
(35% in 2024)



Access to loyalty programs with discounts on other offerings

(30% in 2024)

TOP REASONS FOR CANCELLING PAID VIDEO SUBSCRIPTION(S) (% WHO RANKED REASON IN TOP THREE)



	Gen Z	Boomers
Reason #1	61%	61%
Reason #2	41%	20%

THE IMPACT OF SVOD RETENTION PLAYS BY GENERATION (% OF RESPONDENTS)

Proportion of subscribers that would reconsider cancelling following a retention play¹

	Gen Z	Millennials	Gen X	Boomers	Matures
Proportion of subscribers that would reconsider cancelling following a retention play ¹	97%	89%	84%	68%	39%

Most popular retention play per generation

	Gen Z	Millennials	Gen X	Boomers	Matures
Access to first run movies	48%	42%	46%	48%	29%
Discounted offer	46%	48%	46%	48%	29%

1. Retention plays include: access to first run movies; access to another gaming, music or video streaming service; access to a loyalty program that offers discounts on other services and products; greater personalisation; no ads or restrictions; or a discounted offer.

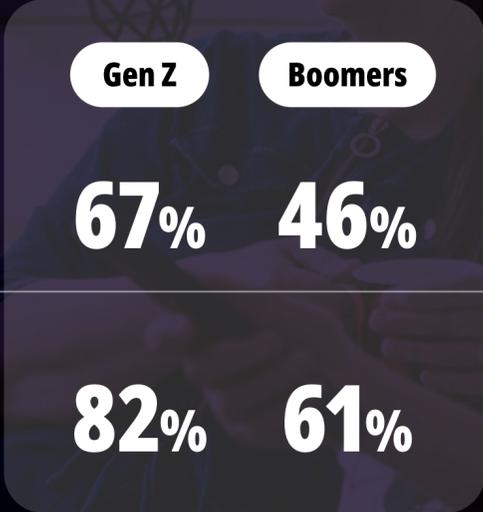
CONTENT DISCOVERY AND DIVERSITY

Awareness remains an issue: compelling content needs to be discoverable, not just available.

NAVIGATING SVOD CONTENT (% OF RESPONDENTS)

56% Find it hard to know what content (TV/movie) is available on which TV/movie streaming service

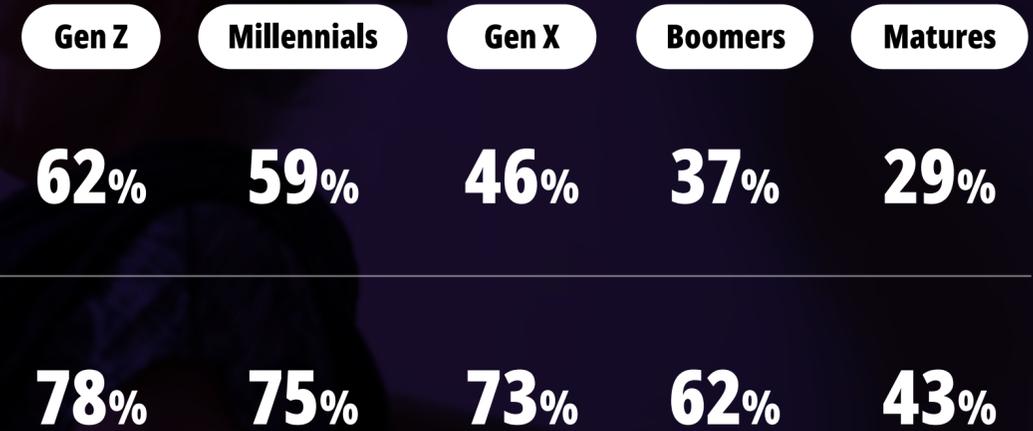
75% Are confident subscription recommendations are personalised for their taste



MOST CONSUMERS FEEL THE CONTENT THEY CONSUME IS SUFFICIENTLY DIVERSE (% OF RESPONDENTS)

Actively seek diverse voices and representation in the content they consume

Believe they get diversity in tone, opinions, and cultural representation across the content providers they access



TOP THREE TYPES OF CONTENT CONSUMED ON SVOD (% OF RESPONDENTS)



Many respondents have difficulty navigating the abundance of choice across streaming services, with recommendations being most helpful when we trust them to be personalised.

AUSTRALIAN CONTENT IS VALUED, BUT IT'S NOT NECESSARILY A MUST-HAVE (% OF RESPONDENTS)

73% Value Australian content on TV/movie streaming services

44% Prefer to watch content produced in Australia or Australian stories than content from other countries

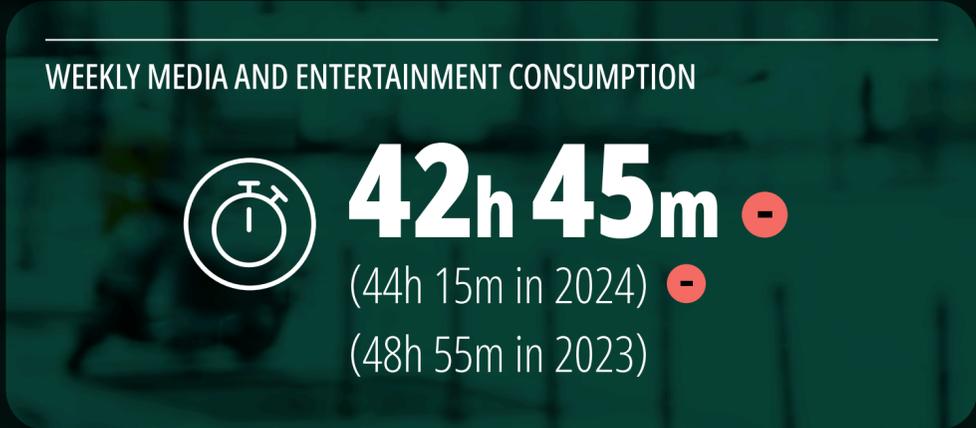
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Consumption



CONSUMPTION TOTALS

Overall media consumption continues to trend downwards, with audio the only exception.



Content curation is becoming much more intentional, with consumers being targeted about what they view or listen to. Ultimately, quality matters.

Video consumption declined this year (-13%), marking a second year of a significant reduction. Social media has taken a big hit as well (-17%), following a minor decline in the year prior.

Relative to 2024, audio is the only category that experienced significant growth in consumption (up 33%).

WEEKLY MEDIA AND ENTERTAINMENT CONSUMPTION PER CATEGORY





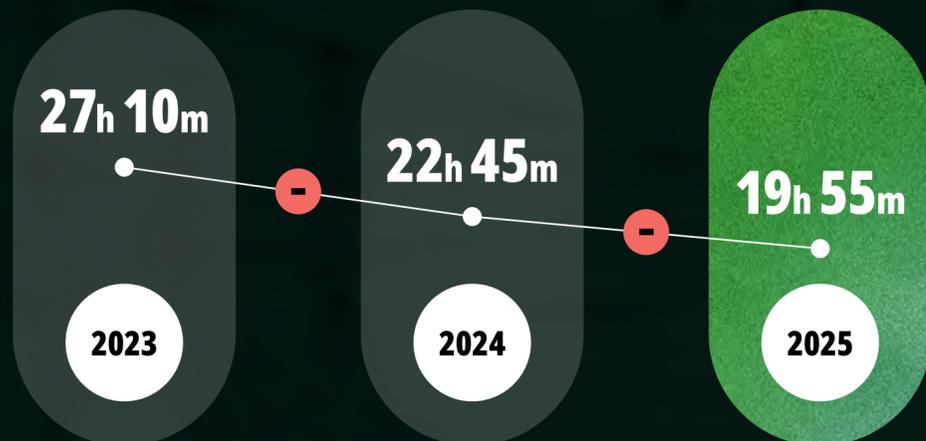
VIDEO SPOTLIGHT

Weekly video consumption has fallen for a second consecutive year, with free-to-air TV (live) the hardest hit.

Weekly consumption of free-to-air-TV (live) continues to decline (down 19% since 2024).

While viewership for key events (like sporting grand finals) has increased year on year, overall weekly of consumption of live free-to-air TV continues to decline significantly. Matures and Boomers drive the majority of live free-to-air TV media consumption, while Gen Z average less than 2 hours a week (see addendum on page 53 for a comparison to viewership data reported by OzTAM/Voz).

WEEKLY VIDEO CONSUMPTION



WEEKLY VIDEO CONSUMPTION (PER CATEGORY AND BY GENERATION)



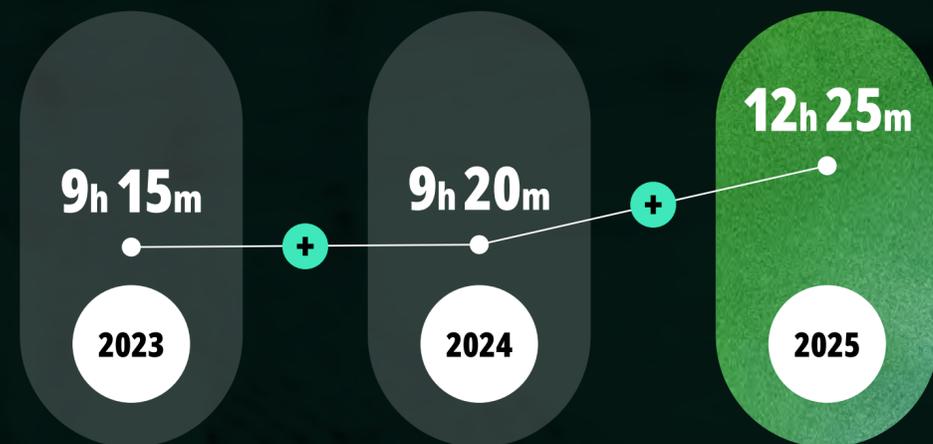
AUDIO SPOTLIGHT

Audio is the only category to see a major increase in consumption (33%), with the go-to category varying between generations.

Audio consumption has increased with Millennials the biggest listeners.

Audio consumption surged in 2025, fuelled by growth in music service and radio consumption. Some of the contributors to this growth are smarter algorithms, more curated experiences, the continued growth of global genres, and seamless integration with creators and influencers. But listening habits remain diverse across generations: Matures continue to lean on radio as their primary source, while Gen Z prefer music and podcasts.

WEEKLY AUDIO CONSUMPTION



WEEKLY AUDIO CONSUMPTION (PER CATEGORY AND BY GENERATION)





SOCIAL MEDIA SPOTLIGHT

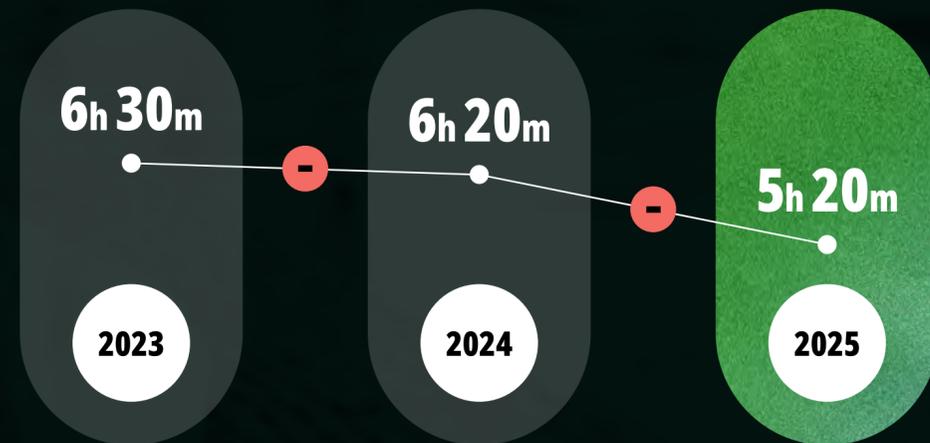
Social media remains a critical part of Australia's media diet, but consumption is declining among all but Matures.

Overall use of social media has decreased by 15% since 2024 but still represents a significant amount of consumption for all generations, particularly Gen Z.

Meta (Facebook) remains Australia's dominant social media platform, with 31% of respondents engaging weekly. This is largely driven by older generations – Gen X (38%), Boomers (40%), and Matures (46%). This underscores Meta's entrenched role as the go-to hub for older generations.

40% of respondents regularly consume news on social media with this being higher for Millennials (43%) and Gen X (43%).

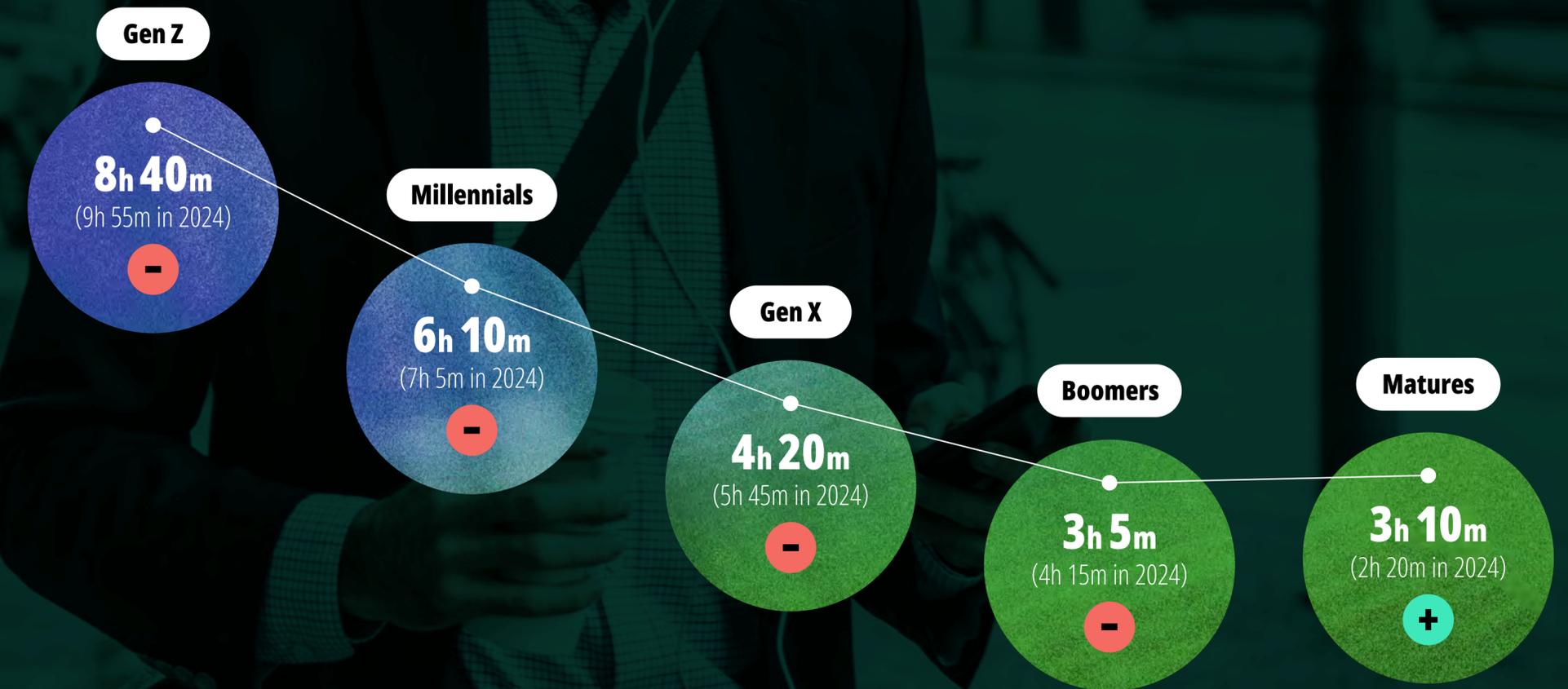
WEEKLY SOCIAL MEDIA CONSUMPTION



TOP SOCIAL MEDIA PLATFORMS (% OF RESPONDENTS)



TIME SPENT CONSUMING SOCIAL MEDIA CONTENT BY GENERATION





SOCIAL MEDIA SPOTLIGHT

Watching video content is the top social media activity for Gen Z, Millennials and Gen X. Boomers prefer looking at photos and Matures spend most time messaging friends.

Across all generations, watching video ranks as the most popular social media activity, with browsing feeds and messaging both in the top three.

For Gen Z and Millennials, social media is first and foremost a video destination that provides a lean-back experience driven by endless, algorithm-curated feeds. In contrast, older generations use these platforms mainly to stay connected with friends and family through messaging. The divide is clear: while younger audiences turn to social media for entertainment, older users see it as a tool for connection.

TOP THREE ACTIVITIES ON SOCIAL MEDIA BY GENERATION (% OF RESPONDENTS)

Generation	Activity	Percentage	2024 Comparison
Overall	Watching video	24%	(2024: Browsing feeds 23%)
	Browsing feeds	21%	(2024: Watching video 22%)
	Messaging with friends	18%	(2024: Messaging with friends 19%)
Gen Z	Watching video	30%	(2024: Watching video 31%)
	Browsing feeds	18%	(2024: Browsing feeds 17%)
	Messaging with friends	15%	(2024: Messaging with friends 16%)
Millennials	Watching video	26%	(2024: Watching video 24%)
	Browsing feeds	22%	(2024: Browsing feeds 23%)
	Messaging with friends	15%	(2024: Messaging with friends 14%)
Gen X	Browsing feeds	25%	(2024: Browsing feeds 28%)
	Watching video	23%	(2024: Watching video 18%)
	Messaging with friends	17%	(2024: Messaging with friends 17%)
Boomers	Messaging with friends	24%	(2024: Messaging with friends 29%)
	Watching video	21%	(2024: Browsing feeds 23%)
	Browsing feeds	20%	(2024: Watching video 15%)
Matures	Messaging with friends	32%	(2024: Messaging with friends 57%)
	Shopping	21%	(2024: Watching video 14%)
	Looking at photos	14%	(2024: Looking at photos 14%)



SOCIAL MEDIA SPOTLIGHT

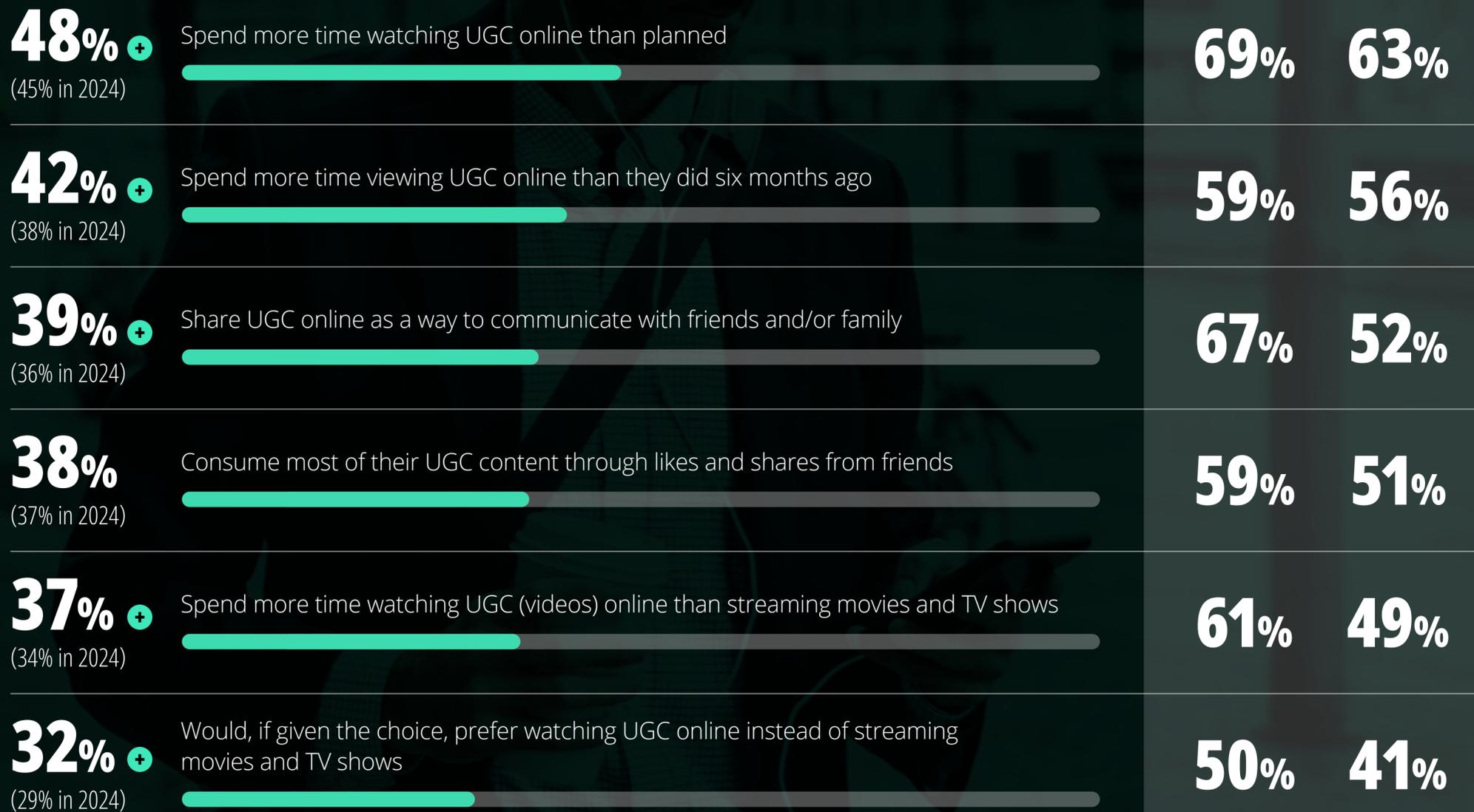
Despite social media consumption trending down overall, demand for UGC is on the rise.

Gen Z and Millennials are increasing their UGC consumption, a consequence of their preference for snackable, short-form content.

Half of all respondents find they are spending more time watching UGC than planned, with this particularly the case for younger age groups – or Generation YouTube.

Short form video content is popular with all age groups, with the proportion of respondents who spend more time watching this than streaming movies and TV shows increasing since last year (to 37%).

UGC CONSUMPTION (% OF RESPONDENTS)





SOCIAL MEDIA SPOTLIGHT

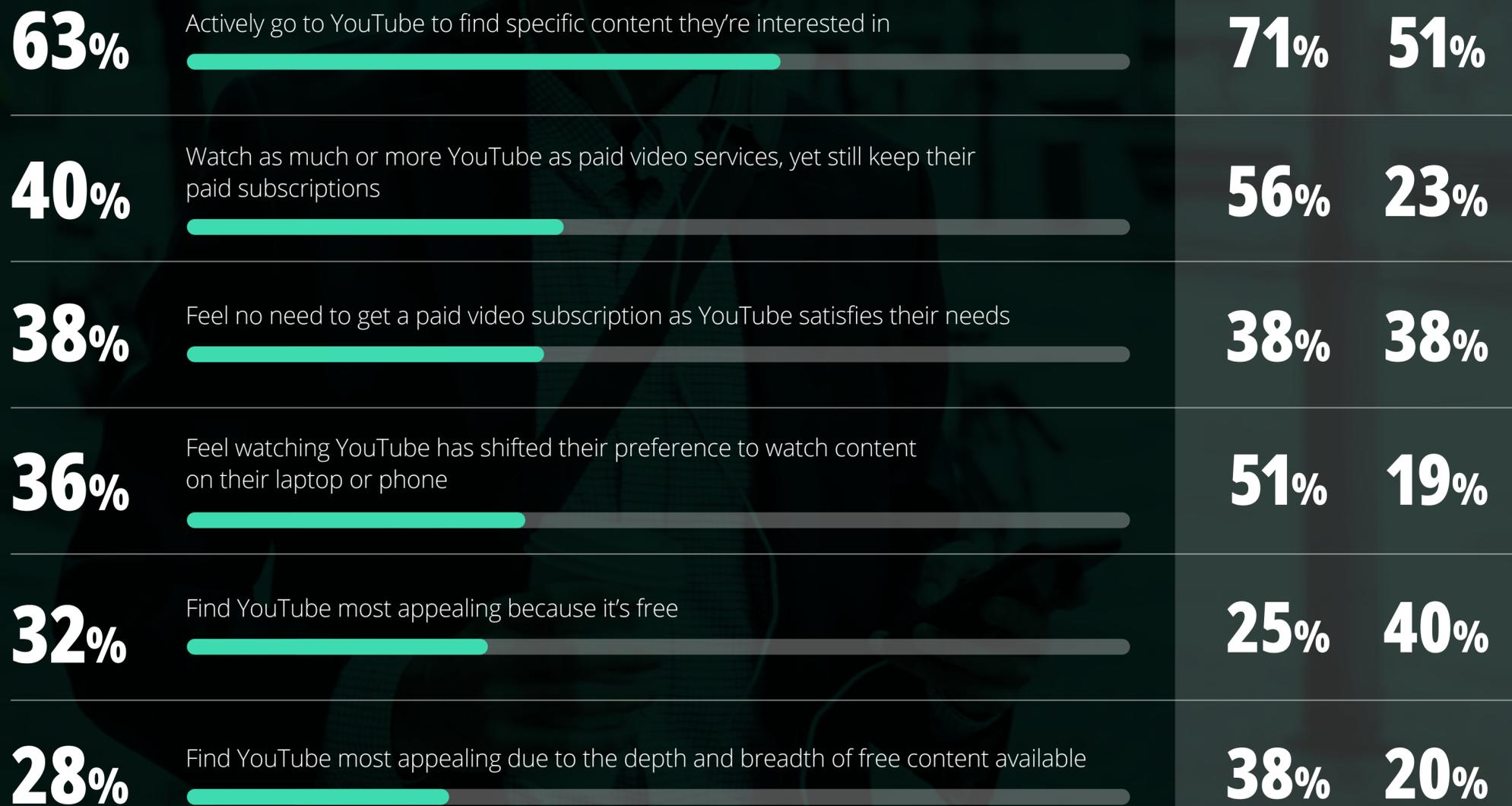
YouTube has changed Australia’s media landscape and has become a primary destination for those that value intentional, free and personalised content.

YouTube’s flexible, on-demand platform has drawn Australians away from traditional TV and paid video subscriptions.

YouTube is reshaping how Australians consume video content. More than a third of respondents feel no need for paid video subscriptions because YouTube meets their needs, with this sentiment strongest among men (43%) and Matures (50%).

Many respondents say they watch as much or more YouTube relative to paid services, but continue to keep their subscriptions, especially Gen Z (56%) and Millennials (46%).

YOUTUBE CONSUMPTION (% OF RESPONDENTS)



3

Content, audience engagement & advertising

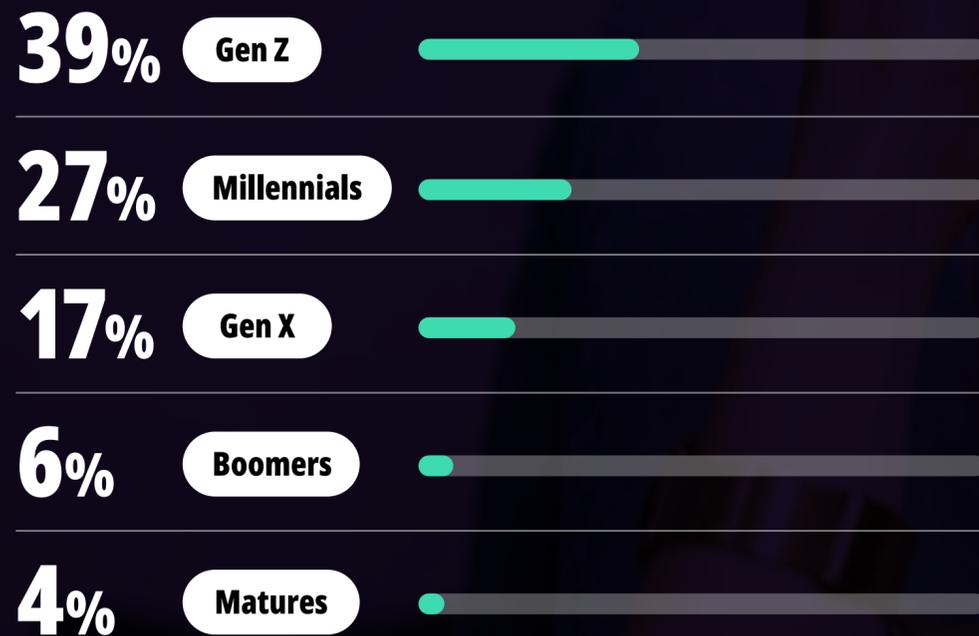
CONTENT CREATION

Content creation is now more accessible and popular than ever, with Gen Z particularly drawn to the commercial opportunities of the ‘creator economy’.

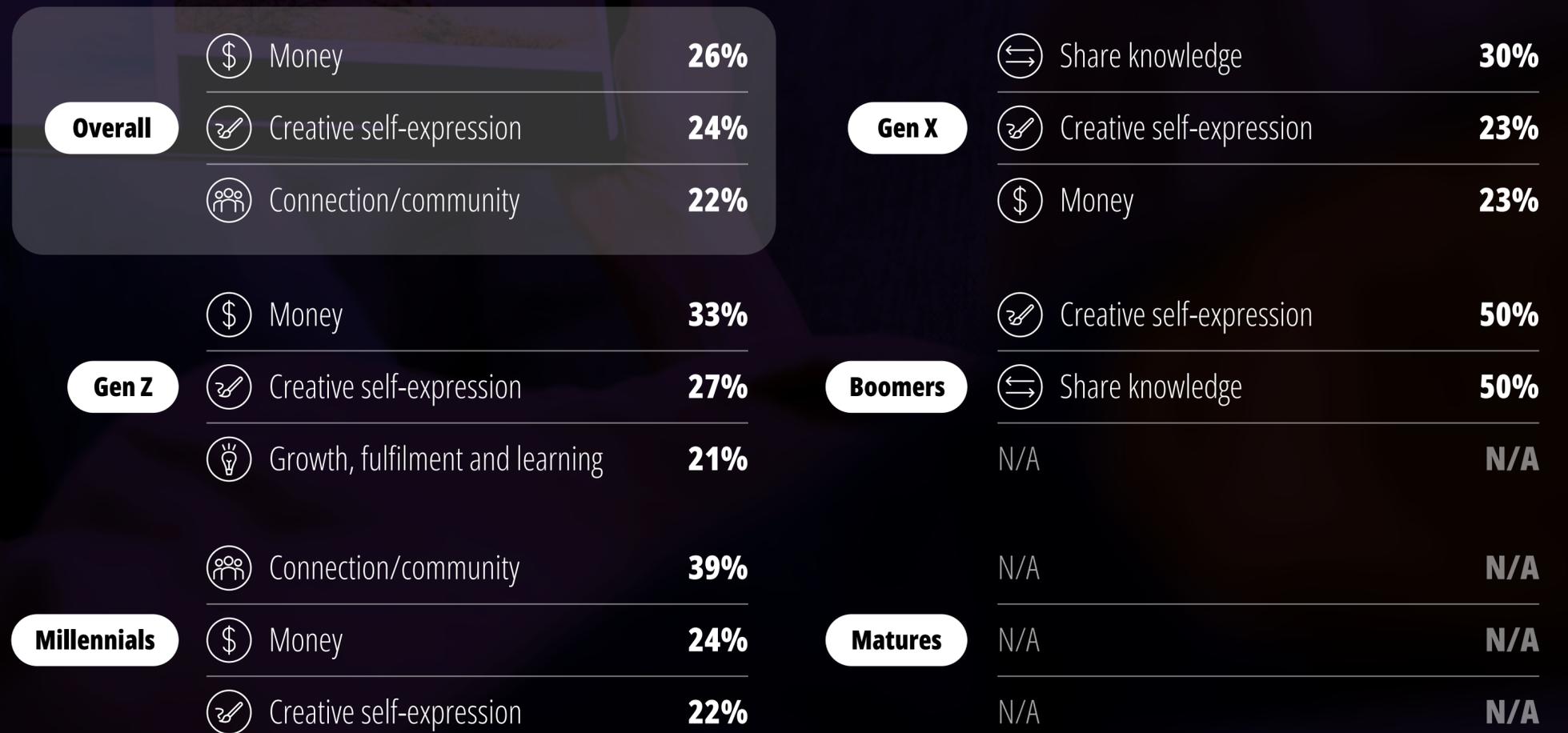
One in five people (21%) have either been or have considered being a content creator.

Motivations for becoming a creator differ across generations. For Gen Z, the primary reason is to make money, whereas Millennials, Gen X and Boomers are more driven by self-fulfilment.

HAVE BEEN OR CONSIDERED BEING A CONTENT CREATOR BY GENERATION (% OF RESPONDENTS)



TOP THREE REASONS FOR BECOMING A CONTENT CREATOR BY GENERATION (% OF RESPONDENTS)





CONTENT DISCOVERY AND ENGAGEMENT

Content discovery methods are fragmented, and viewing preferences vary greatly by generation.

Discovery of SVOD content is mostly influenced by user experience and personalisation.

The top two methods for discovering what to watch on SVOD are lists of new releases (20%) and recommendations from friends and family (19%). Popularity signals like trending lists (13%) and personalised recommendations (11%) still matter, but they play more of a filtering role than a primary driver of choice.

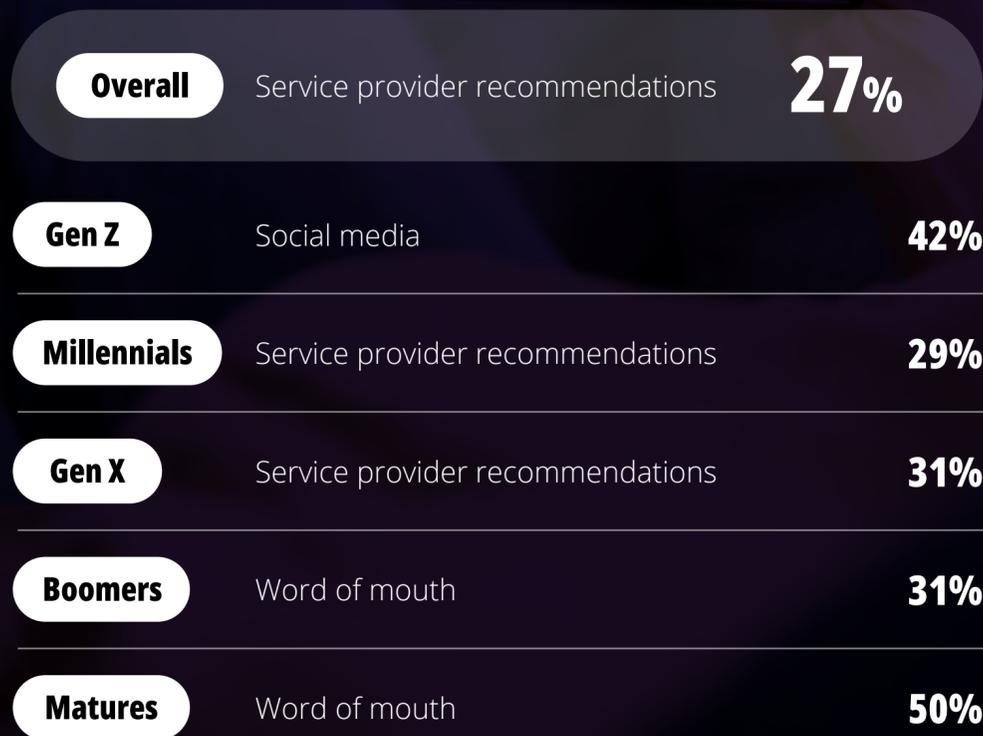
TOP FIVE METHODS FOR SVOD CONTENT DISCOVERY (% OF RESPONDENTS)



Discovery builds awareness, but the actual decision on what to watch follows a different pattern.

The top two methods for deciding what to watch on SVOD are service provider recommendations (28%) and word of mouth (26%). For Gen Z however, social media is the main contributor to their decision making.

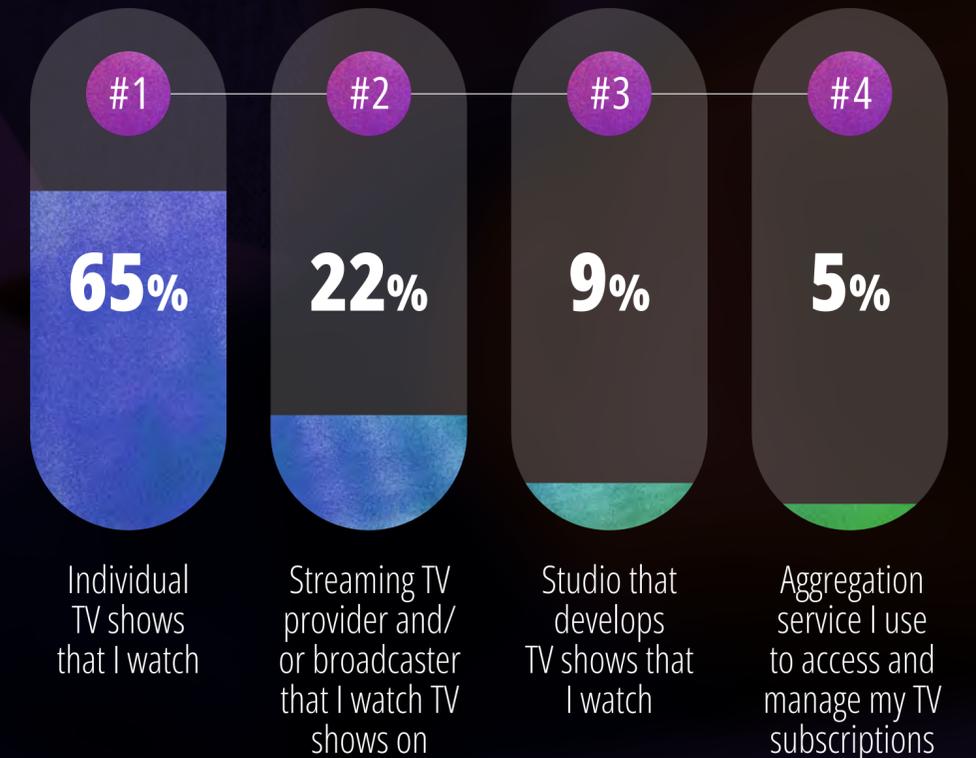
TOP WAY AUDIENCES DECIDE WHAT SVOD CONTENT TO WATCH BY GENERATION (% OF RESPONDENTS)



Ultimately its content that consumers come back for and which drives their loyalty.

Platforms cannot rely on brand affinity alone. Sustained loyalty depends on continually refreshing content catalogues and securing signature titles, highlighting the need for platforms to find other ways to keep users on platform.

CONSUMERS' STRONGEST RELATIONSHIPS WITH CONTENT BRANDS (% OF RESPONDENTS)

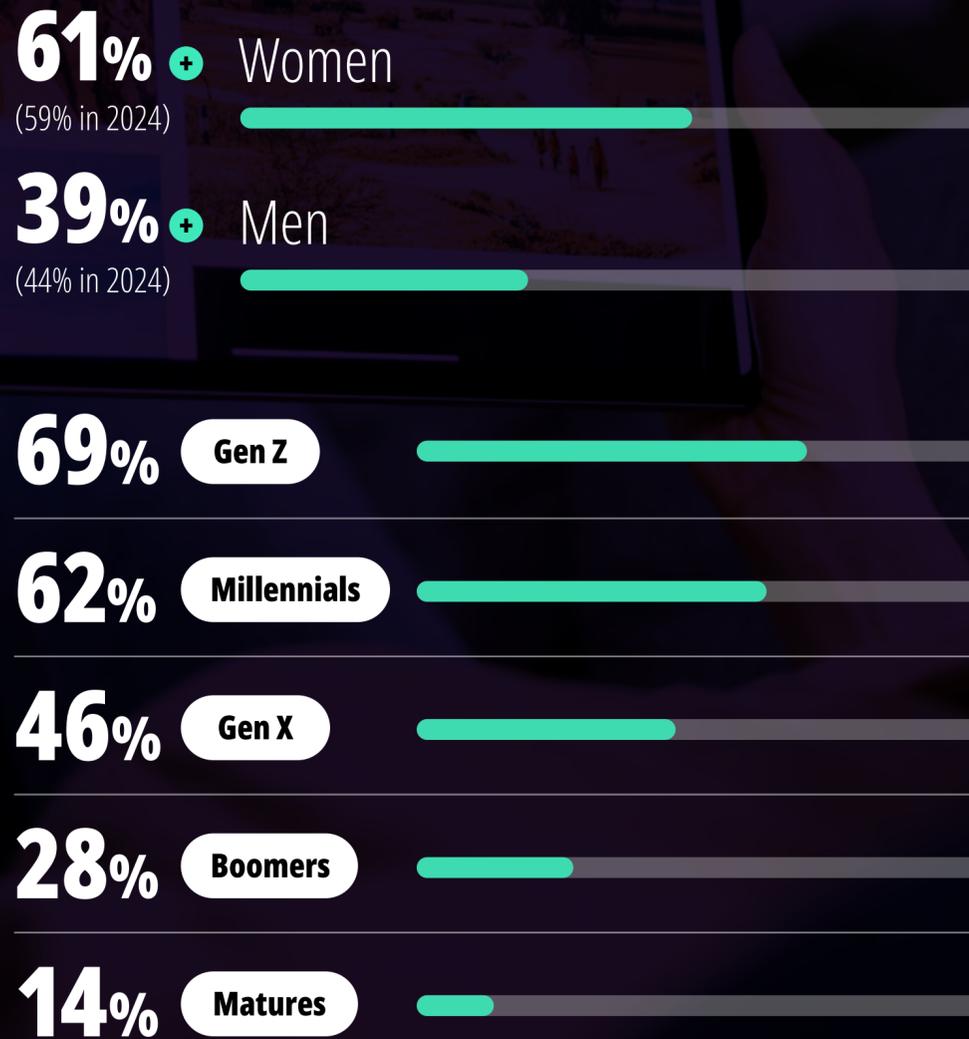


MULTITASKING

One in two Australians frequently multitask when consuming digital entertainment, with women multitasking 1.5x more often than men.

50% - Multitask while engaging with media content
(52% in 2024)

FREQUENCY OF MEDIA MULTITASKING BY GENDER AND GENERATION (% OF RESPONDENTS)



FAVORITE WAYS TO MULTITASK BY GENDER (% OF RESPONDENTS)



ADVERTISING

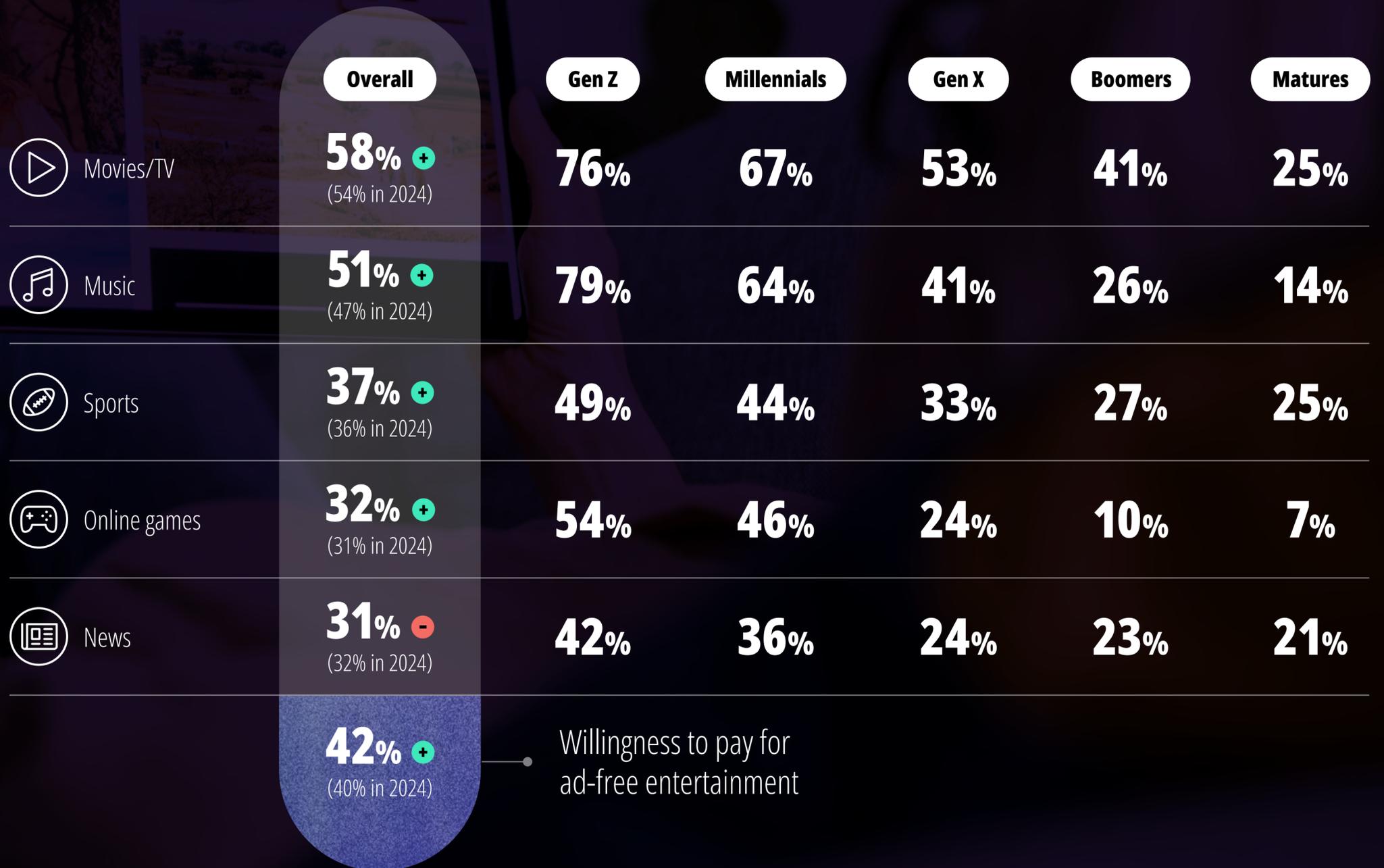
Australians are willing to pay to avoid content interruptions (except for news), with Gen Z the keenest on ad-free video and music.

Despite the array of free content options available, respondents are willing to pay for ad-free experiences, with more than half expressing a preference for uninterrupted online TV/movie and music services.

Consumers demonstrate a greater tolerance for advertising exposure when it comes to sports and news content, however only around one in three would prefer to pay for ad-free experiences in these categories.

The preference to avoid advertisements also reveals a clear generational pattern. Regardless of the content category, younger generations, particularly Gen Z, are considerably more inclined than Boomers to pay for ad-free options.

CONSUMERS WHO WOULD RATHER PAY IN EXCHANGE FOR NOT BEING EXPOSED TO ADVERTISEMENTS BY GENERATION (% OF RESPONDENTS)



ADVERTISING

Free-to-air TV is seen as the most influential type of advertising, but its power is threatened by declining viewership.

The degree to which we engage with the ads we see varies by device, generation and gender.

Gen Z, Millennials and Gen X are more willing to engage with advertisements on their smartphones than on TV, while the opposite is true for Boomers and Matures.

These device-based preferences reflect the types of advertising that consumers perceive to be the most influential on buying decisions. Ads on free-to-air rank highest in this regard – but with a broader decline in consumption time, the challenge is capturing viewers in the first place.

DEGREE TO WHICH DIFFERENT TYPES OF ADVERTISING INFLUENCE CONSUMERS' BUYING DECISIONS BY GENERATION (% OF RESPONDENTS)

	Overall	Gen Z	Millennials	Gen X	Boomers	Matures
Device						
Television	33% + (30% in 2024)	13%	29%	41%	49%	57%
Smartphone	39% - (40% in 2024)	63%	54%	30%	15%	N/A
Source						
Ads on free-to-air program/shows	50% + (49% in 2024)	50%	53%	53%	45%	39%
Shopping webs. ads	47% + (45% in 2024)	62%	58%	44%	25%	29%
Social media ads	46% + (42% in 2024)	75%	62%	39%	16%	11%
Ads on search engine websites	40% + (39% in 2024)	49%	51%	38%	23%	14%
Ads on streaming video content	39% + (37% in 2024)	59%	50%	35%	17%	14%

4

Voice of media



MEDIA'S ROLE IN SOCIETY

The media is seen as a changemaker in society, with both traditional media and digital platforms playing an important role.

Australians believe established media (TV broadcasters, major publishers and online media) and digital platforms (YouTube and SVOD providers) drive positive change in society.

Gen Z perceive the positive impact of user-generated content to be the greatest (52% see YouTube as a driver of positive change as compared with 28% of Boomers). Boomers are far less likely than Gen Z to attribute changemaker impact to social media (19% as compared with 50%) or individual creators (14% as compared with 42%).

In contrast, established media providers are perceived to be drivers of positive change by both Gen Z and Boomers.

PERCEPTION OF MEDIA PROVIDERS AS DRIVERS OF CHANGE IN SOCIETY (% OF RESPONDENTS)

	Overall			Gen Z			Boomers		
	Positive change	No change	Negative change	Positive change	No change	Negative change	Positive change	No change	Negative change
Established media									
Major publishers	35%	38%	16%	39%	37%	14%	34%	39%	15%
Online media	36%	36%	19%	43%	30%	19%	32%	37%	20%
TV broadcasters	42%	35%	17%	44%	30%	16%	42%	32%	18%
Digital platforms									
Social media platforms (excl. YouTube)	34%	29%	30%	50%	23%	23%	19%	30%	40%
Video subscription providers	36%	44%	12%	44%	35%	15%	24%	51%	14%
Individual creators	29%	33%	28%	42%	34%	18%	14%	28%	43%
YouTube	40%	35%	18%	52%	30%	13%	28%	39%	23%

Positive change
 No change
 Negative change

TRUST IN NEWS

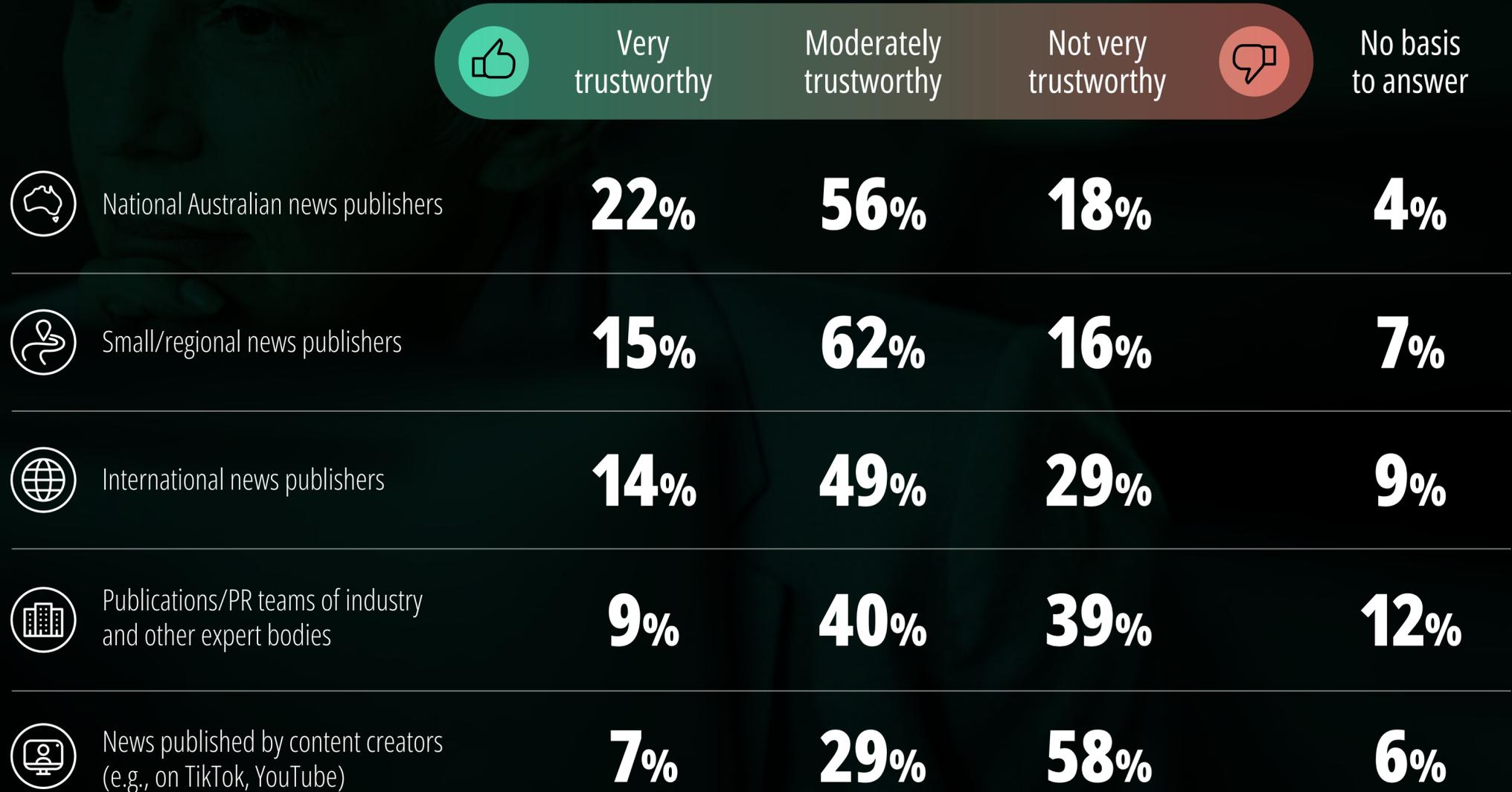
Consumers are most trusting of news content from Australian publishers.

Sovereignty impacts consumers' trust in providers of news content. More than three in four consumers consider national (78%) and regional (77%) Australian news publishers moderately or very trustworthy.

This falls to 49% for industry and other expert bodies, perhaps due to perceptions of their commercial interests.

Even though older generations consume a significant amount of news/political content on social media, trust is the lowest (36%) for news-oriented UGC.

TRUST IN NEWS SOURCES (% OF RESPONDENTS)





NEWS FORMATS AND FEATURES

Video and audio-based news is preferred over text and image-based formats, with the speed of breaking news considered the most valued feature.

PREFERRED NEWS FORMATS BY GENERATION
(BY % RANKING AS #1)

	Overall	Gen Z	Millennials	Gen X	Boomers	Matures
Video/audio content up to 1 minute (in length)	10%	20%	15%	7%	3%	0%
Video/audio content between 1–10 minutes	14%	19%	9%	12%	8%	7%
Video/audio content longer than 10 minutes	6%	9%	8%	5%	4%	4%
Articles with less than 500 words	12%	9%	13%	15%	9%	11%
Articles with more than 500 words	7%	8%	7%	5%	9%	0%
Live news broadcasts	38%	12%	25%	46%	60%	75%
Placemats/infographics	2%	4%	2%	1%	0%	0%
Explainers	3%	6%	4%	2%	1%	0%
Newsletters	5%	5%	4%	4%	5%	4%
Push notifications/text alerts	5%	7%	4%	3%	2%	0%

TOP FIVE FEATURES OF NEWS CONTENT (% RANKING AS #1)

- #1 **19%** The speed at which breaking news is accessible to me (i.e. I am notified very quickly).
- #2 **17%** Alignment with personal interests in a topic area (e.g. finance, politics, cooking, sport, etc.).
- #3 **13%** The current popularity/importance of the story and feeling knowledgeable about major issues.
- #4 **10%** The appeal of the headline (e.g. wit/ clarity/sense of emotion, mystery, etc.).
- #5 **8%** The format and presentation of the article is appealing (e.g. language style, use of data visualisations and/or infographics).



SAFETY ON SOCIAL MEDIA

Parents overwhelmingly support stronger protections for online engagement, driven by deep concerns about social media's impact on their children's wellbeing.

Social media is widely viewed as a major threat to children's wellbeing, with nearly two-thirds (64%) of Australian parents concerned about its impact. Yet trust in existing regulations is low (37%), indicating parents' belief that more must be done.

Shows like Netflix's *Adolescence* highlight the sentiment, with only half of parents feeling confident they know what their children are doing online (47%) or how best to guide them (54%).

Although half of parents (50%) use parental controls to manage online risks, adoption remains inconsistent, hampered by technology barriers and differing views on responsibility.

The findings point to a clear public mandate: parents want stronger regulation, but also greater support from government and industry in the form of education, accessible tools and trustworthy safeguards.

CONCERNS AND CONFIDENCE IN CHILDREN'S SOCIAL MEDIA SAFETY (% OF RESPONDENTS)



Are concerned by the impact of social media on their children's wellbeing



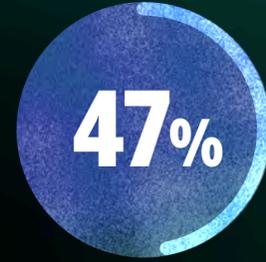
Feel confident in their ability to guide their children around how to use social media safely



Feel confident that the steps they are taking give their children the skills needed to navigate social media



Use parental controls to limit what their children can access on social media



Feel confident that they know what their children are doing online



Feel current restrictions/regulations adequately protect their children online



AGE RESTRICTIONS AND ONLINE SAFETY

Australia's social media age restrictions are strongly supported, but questions remain on enforcement and age thresholds.

UNDERSTANDING PUBLIC SUPPORT FOR KEY PROVISIONS OF THE AGE RESTRICTION BILL (% OF RESPONDENTS)

Respondents broadly support stronger online safety measures, with a clear consensus in favour of age restrictions for children's use of social media.

68% Support age restrictions on social media platforms to protect their children

50% Would like to see the minimum age requirement extended to dedicated messaging apps (e.g., WhatsApp, Messenger)

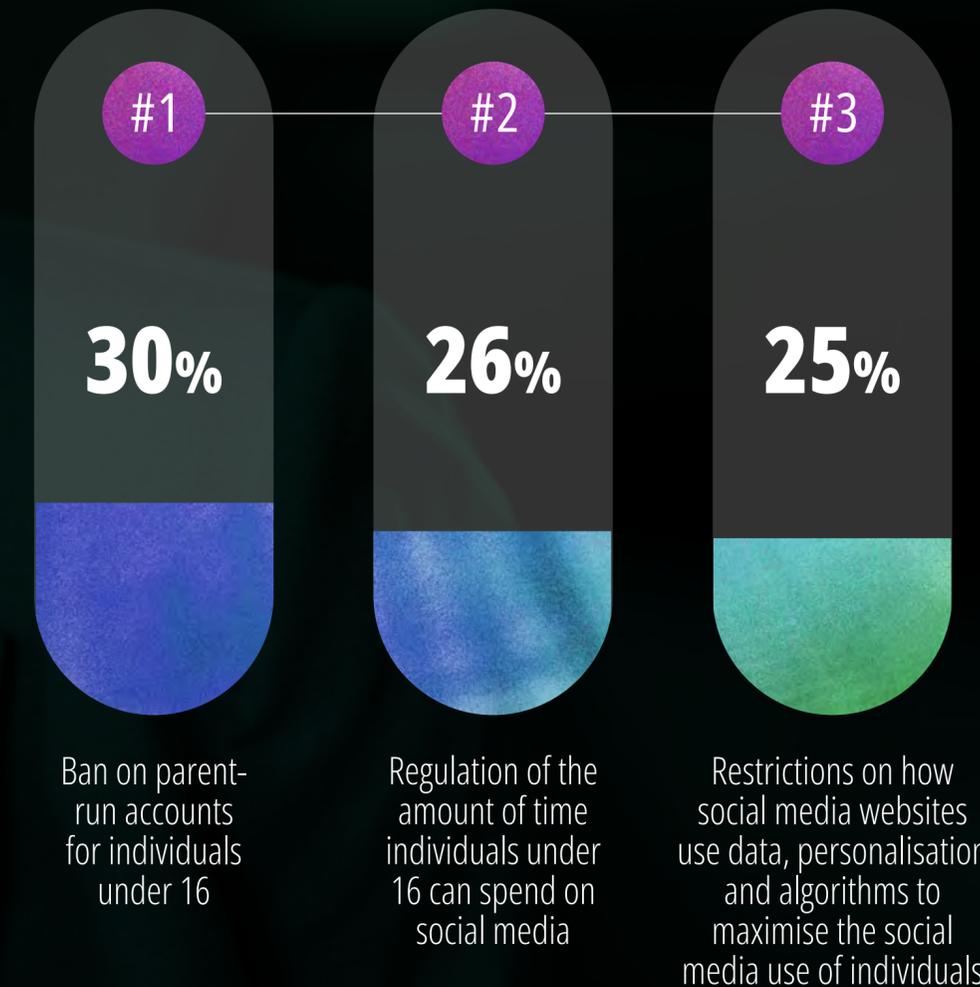
50% Would like to see the minimum age requirement extended to online gaming services (e.g., PlayStation Network, Xbox Live)

49% Support the implementation of further robust measures

39% Believe their child having social media access prior to 16 is not beneficial to them (e.g. for social development)

37% Agree with imposing a mandatory age restriction but feel 16 years of age is too high

TOP-3 ADDITIONAL RESTRICTIONS (% AS VOTED AS #1)



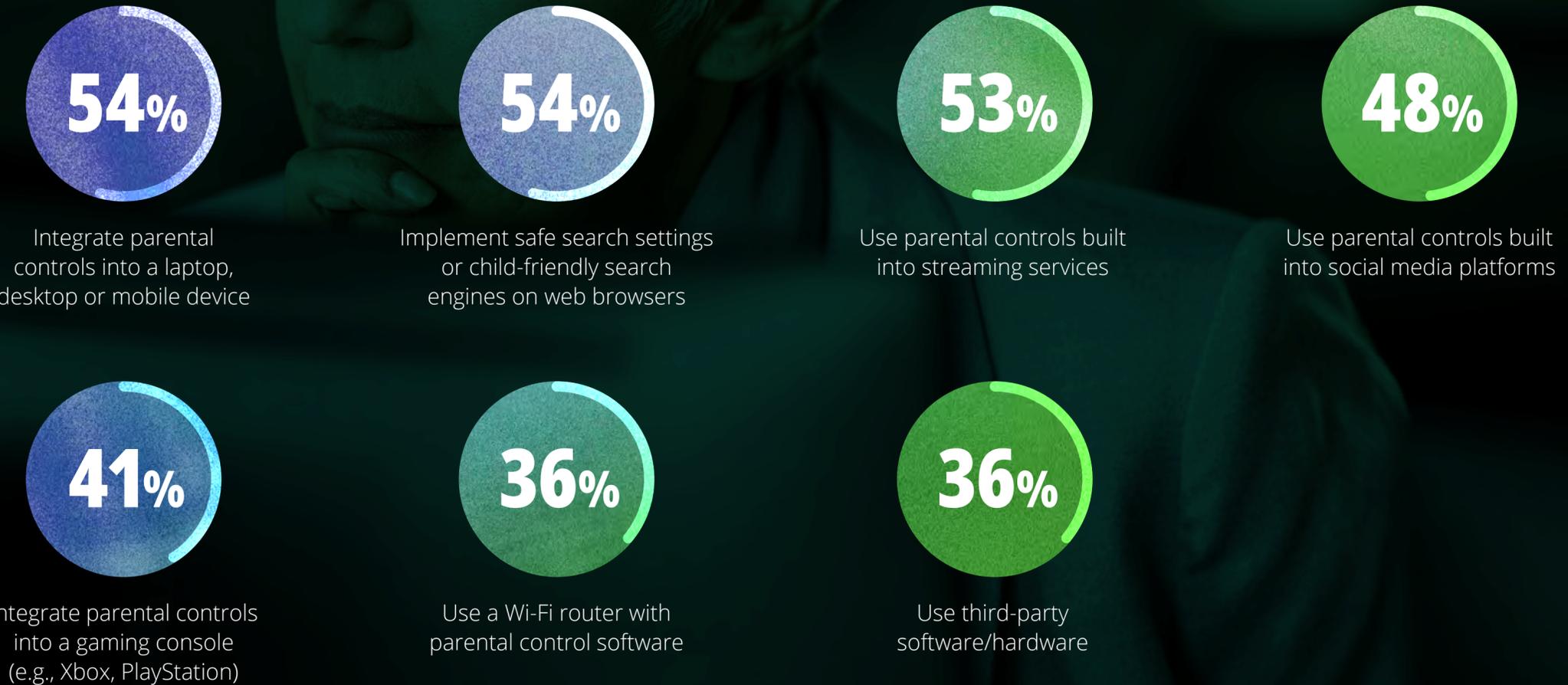


ONLINE SAFETY AT HOME

Many parents are actively managing their children's online activity, using a range of tools to restrict access and enhance digital safety.

TOOLS PURCHASED OR USED TO RESTRICT CHILDREN'S ONLINE ACTIVITIES (% OF RESPONDENTS)

Australian parents are taking a proactive and multifaceted approach to managing their children's online safety at home.



5

Sports





SPORTS FOLLOWERSHIP

Australians watch about four sports on average, as the nature of fandom evolves.

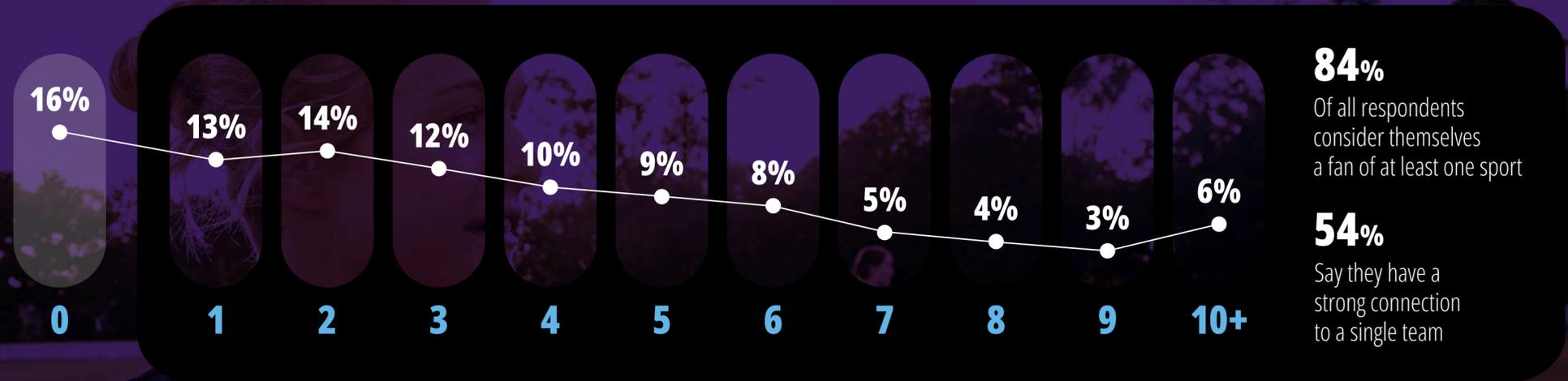
Sport remains a critical part of Australians' media diet, with more than four in five a 'fan' of at least one sport.

But the way Australians follow sport is changing. Older generations are more likely to follow an individual team (61% of Boomers, 53% of Gen Z), whereas interest in sport codes more broadly hasn't changed (61% of Boomers, 60% of Gen Z). Further, Gen Z displays notably higher levels of casual followership (33% as compared to 14% for Matures).

The difference in fandom is in part explained by how the different generations watched sports. Older generations would go to local stadiums to view live sports more often, whereas younger generations now have unprecedented access to digital sports content (including off-field content). The digital viewership of younger audiences seems to contribute to more casual fandom.

To this end, sports fandom in Australia is still as strong as it has ever been, it has just evolved.

NUMBER OF SPORTS FOLLOWED BY AUSTRALIANS (% OF RESPONDENTS)



INTEREST IN SPORT BY GENERATION, BREAKDOWN BY TYPE OF FAN (% OF RESPONDENTS)

	Overall	Gen Z	Millennials	Gen X	Boomers	Matures
Interested fan	84%	84%	83%	82%	86%	93%
Avid fan Has a strong connection to a single team	54%	53%	51%	53%	61%	57%
Casual fan Willing to engage with the sport for social reasons and/or because marquee events are popular at the time	57%	60%	54%	56%	61%	79%
	28%	33%	26%	28%	27%	14%



SPORTS FOLLOWERSHIP

AFL is the most popular sport among the Big Four sports, with Tennis now ahead of Rugby League, Football and Cricket.

7 out of 10

Australians follow at least one of the Big Four sports

SPORTS FOLLOWERSHIP (% OF RESPONDENTS)

	Share of respondents that consider themselves a fan	 Avid fan	 Interested fan	 Casual fan
 AFL	42%	55%	31%	15%
 Tennis	32%	29%	54%	17%
Rugby League	30%	54%	32%	14%
Football/Soccer	30%	47%	38%	15%
Test and ODI Cricket	29%	61%	30%	9%
T20 Cricket (e.g. BBL)	26%	52%	41%	7%
Olympic and Paralympic sports (e.g. gymnastics, athletics, swimming, wheelchair basketball etc.)	24%	37%	46%	17%
Basketball	18%	42%	44%	15%
Formula 1	18%	35%	47%	19%
Rugby Union	15%	34%	47%	19%
Netball	13%	30%	47%	22%
Golf	12%	29%	53%	18%
Motorsports (excluding F1)	12%	34%	53%	14%
Horse Racing	11%	40%	43%	17%
Boxing and MMA	10%	33%	49%	18%
Cycling	10%	27%	53%	20%
Winter Sports	9%	24%	55%	21%
NFL/American Football	7%	35%	50%	15%
Surfing	7%	24%	53%	24%
Baseball	6%	31%	46%	23%
Field Hockey	4%	34%	50%	16%
Equestrian	3%	39%	39%	23%
Precision Indoor Sports (e.g. Darts, Pool, Snooker)	2%	26%	48%	26%



Fans of the Big Four sports generally have the most avid fanbases



A GENERATIONAL VIEW OF SPORTS

AFL is the most popular sport across all generations but second preference is a mix.

SPORTS FOLLOWERSHIP BY GENERATION (% OF RESPONDENTS)

	Overall	Gen Z	Millennials	Gen X	Boomers	Matures
#1	42% AFL	36% AFL	37% AFL	41% AFL	54% AFL	54% AFL
#2	32% Tennis	32% Football/Soccer	35% Football/Soccer	34% Tennis	48% Test & ODI Cricket	46% T20 Cricket
#3	30% Football/Soccer	25% Basketball	32% Tennis	30% Rugby League	38% Rugby League	46% Tennis
#4	30% Rugby League	24% Rugby League	27% Rugby League	29% Test & ODI Cricket	37% Tennis	39% Test & ODI Cricket
#5	29% Test & ODI Cricket	23% Tennis	25% Basketball	28% Football/Soccer	37% Olympic & Paralympic Sport	36% Rugby League
#6	26% T20 Cricket	22% Formula 1	24% T20 Cricket	26% Olympic & Paralympic Sport	35% T20 Cricket	36% Olympic & Paralympic Sport
#7	24% Olympic & Paralympic Sport	18% Netball	21% Test & ODI Cricket	24% T20 Cricket	26% Football/Soccer	32% Football/Soccer
#8	18% Basketball	17% Boxing & MMA	18% Olympic & Paralympic Sport	17% Formula 1	20% Rugby Union	21% Golf

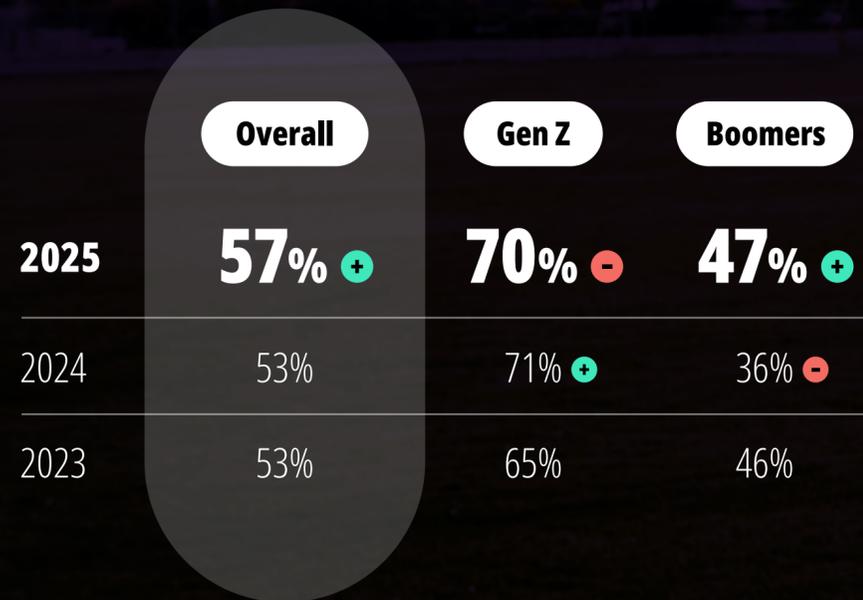


SPEND ON SPORTS CONTENT

More Australians are finding paid sports content compelling and are willing to pay more for it.

Interest in sports content continues to rise, with 57% of Australians willing to pay for sports content (up from 53% in 2024). Demand from Gen Z has plateaued at 70%, while Boomers' interest has increased significantly to 47% (up from 36% in 2024).

WILLINGNESS TO PAY FOR SPORTS CONTENT (% OF RESPONDENTS)



In any given week, Boomers watch ~2.6x times as much live sports content as Gen Z. While this may be driven by older adults having more discretionary time, the low viewing time among younger audiences also reflects shifting consumption habits, notably the growing preference to watch shorter form content (e.g., highlights videos).

HOW MUCH AUSTRALIANS ARE WILLING TO SPEND ON SPORT SUBSCRIPTIONS BY GENERATION AND GENDER (\$ PER MONTH)



HOURS PER WEEK SPENT WATCHING SPORT (LIVE OR DIGITALLY)

WOMEN'S SPORTS

Interest in women's sports continues to surge among both men and women.

65%

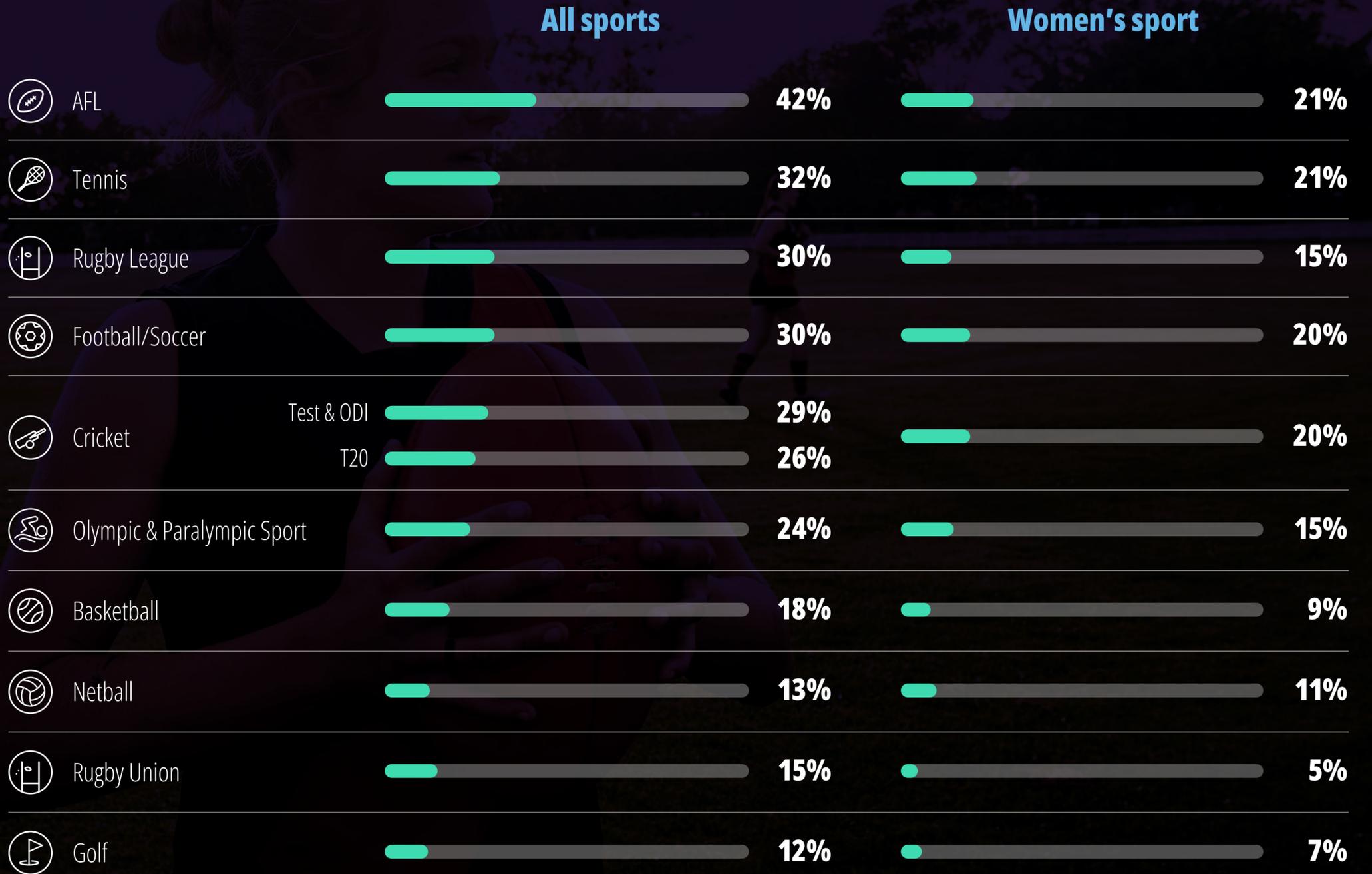
Of all respondents consider themselves a fan of a women's sport

Tennis leads as the most popular women's sports despite a smaller overall fan base than AFL.

The difference? There has been backing and female representation in women's tennis for a long time; the first women's Grand Slam tournament was Wimbledon in 1884 vs. AFLW debuting in 2017. Over time, women's tennis has been able to demand parity, from pay to broadcasting, due to the audience it has built.

While tennis has had a head-start, the core to growth in other codes could be accessible viewing and global reach, as well as continued investment into female athletes to ensure strong talent and rivalries that will entertain the masses and lead to popularity that matches (and even surpasses) tennis.

SPORTS FOLLOWERSHIP BY CODE (% OF RESPONDENTS)

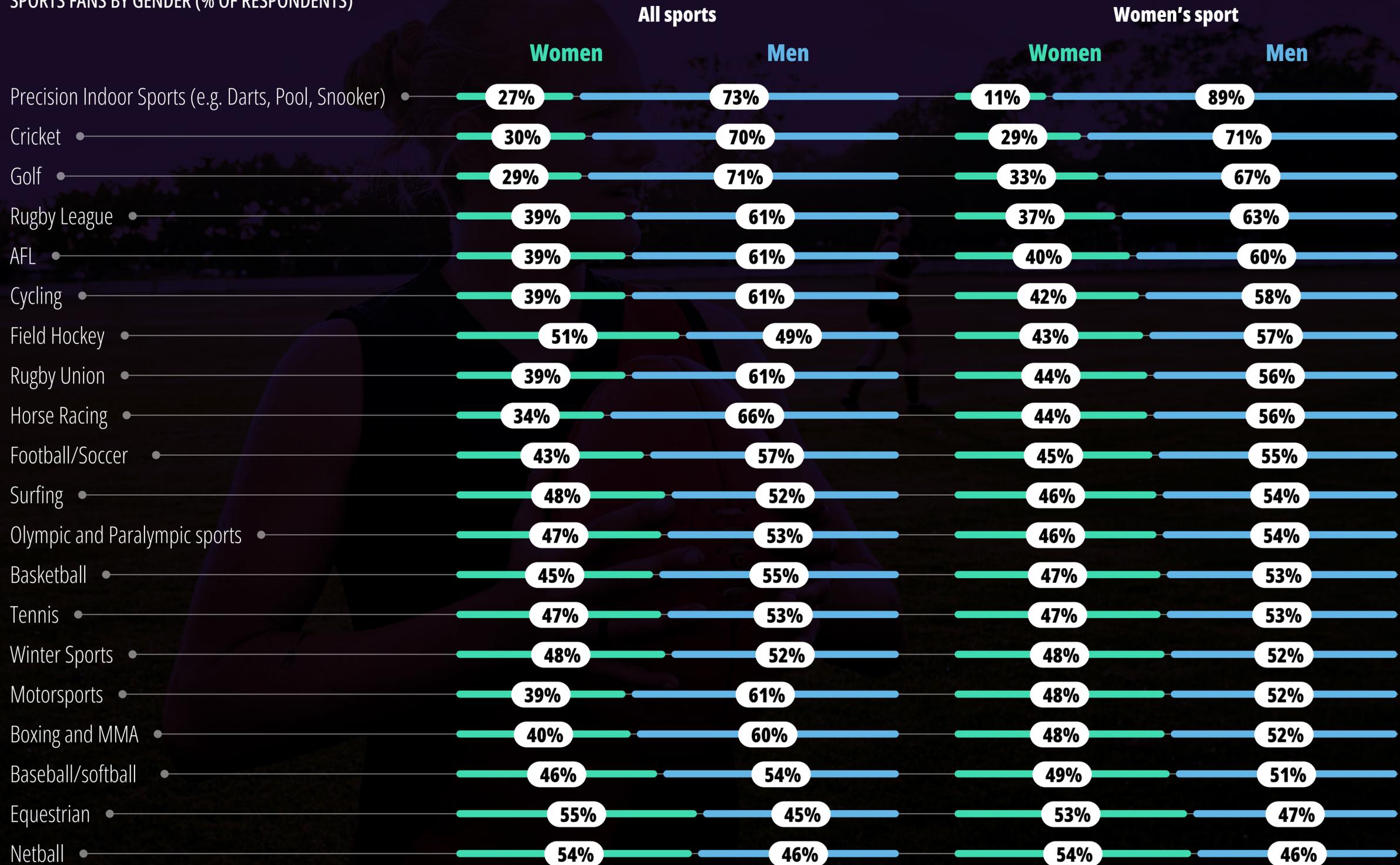




WOMEN'S SPORTS

Men are the biggest fans of women's sport, with Precision Indoor, Cricket, Golf, Rugby League and the AFL all boasting a significant share of male fans.

SPORTS FANS BY GENDER (% OF RESPONDENTS)





STADIUM EXPERIENCES

Stadium upgrades that improve comfort, views and ease of entry and exit would have the biggest impact on match-day experiences.

29% Of respondents feel a differentiating stadium upgrade would have improved their experience.

While some Australians are interested in innovative experiences, stadium owners and operators should not prioritise these above making more foundational improvements first. If the stadium-going experience is to become more appealing to fans, facilities need to be more comfortable and cleaner, the view from the seat needs to be better, and wayfinding needs to be a priority.

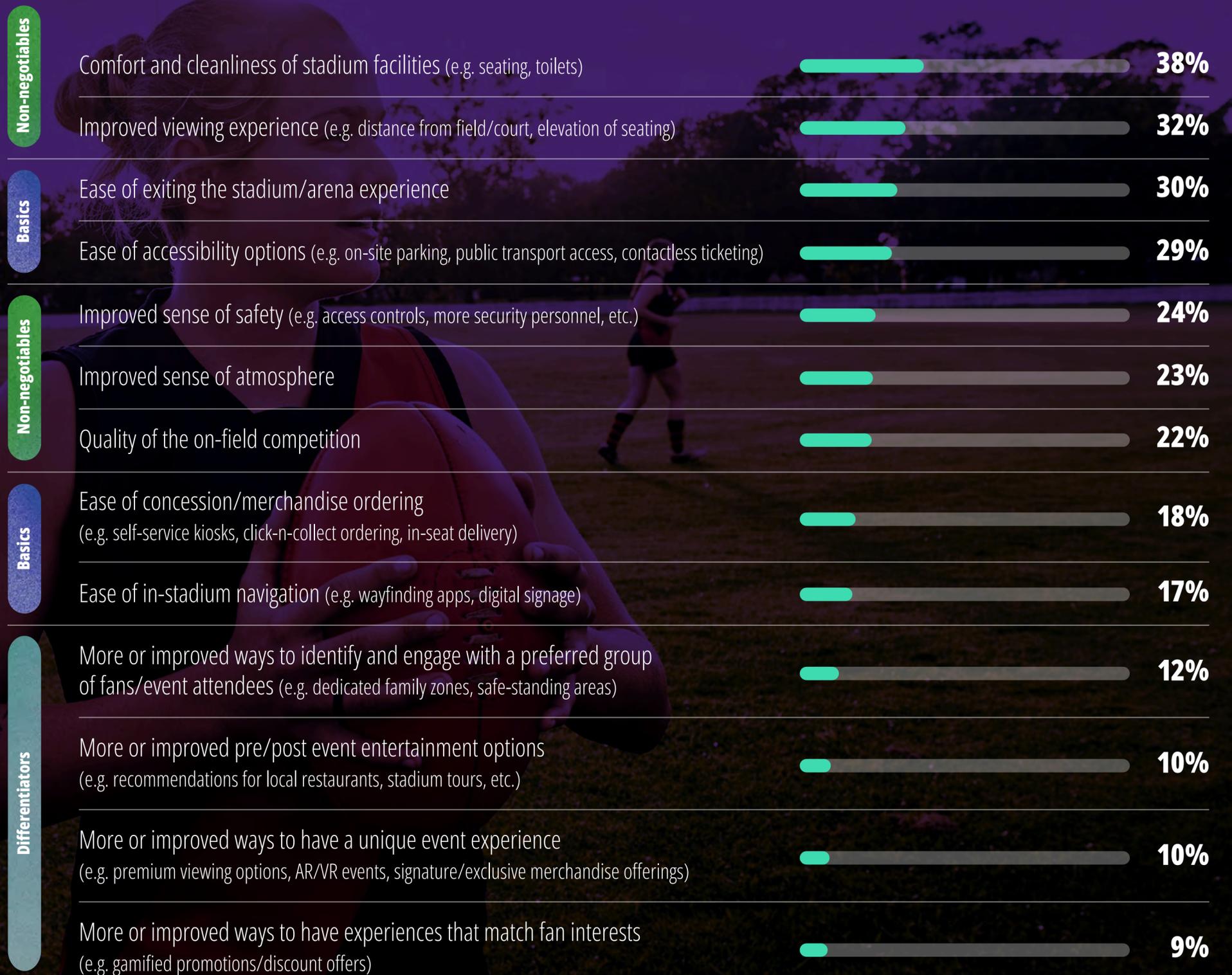
Broadly speaking, upgrade options for live sports venues can be distilled into three categories:

The non-negotiables: expectations that every fan brings to any live sports venue; foundational requirements that must be met to create any meaningful in-person experience.

The basics: Ancillary elements on any in-person experience that won't solely motivate a fan to attend a live sports venue but still drive engagement.

Differentiators: Standalone features that personalise the in-person experience for any fan.

FEATURES THAT WOULD HAVE IMPROVED FANS' EXPERIENCE AT THEIR MOST RECENT LIVE EVENT (% OF RESPONDENTS)

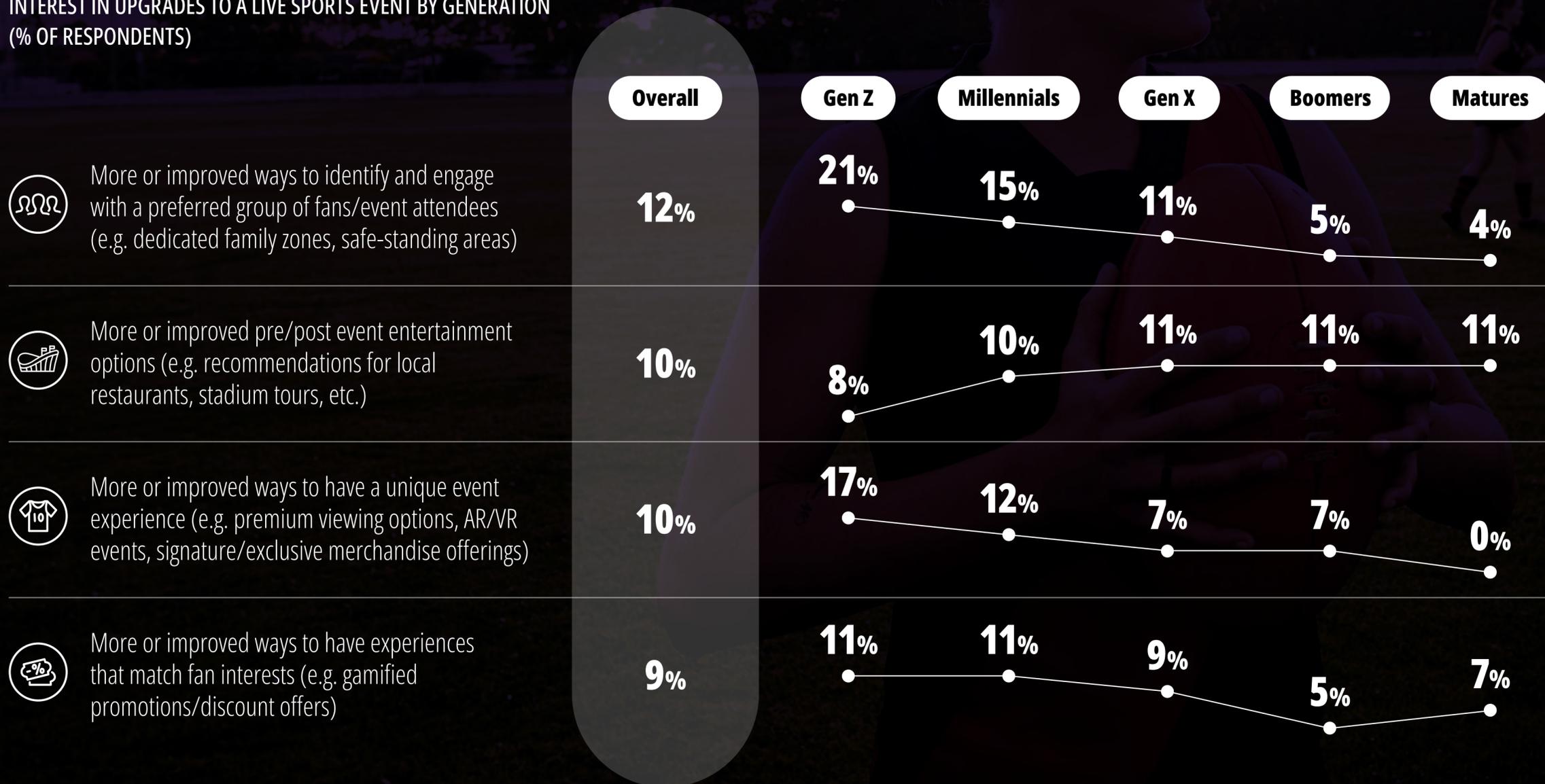




STADIUM EXPERIENCES

Younger fans are more receptive to 'differentiating' upgrades, particularly those that help them find *their* fans and give them a novel experience beyond the live spectacle.

INTEREST IN UPGRADES TO A LIVE SPORTS EVENT BY GENERATION
(% OF RESPONDENTS)



39% Gen Z

21% Boomers

At least one differentiating upgrade would have improved their experience at their most recent live event

6

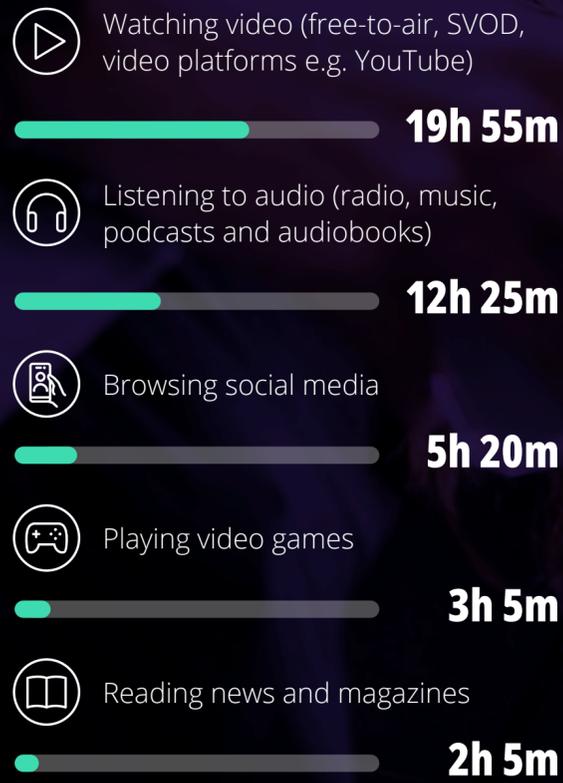
Generational snapshots



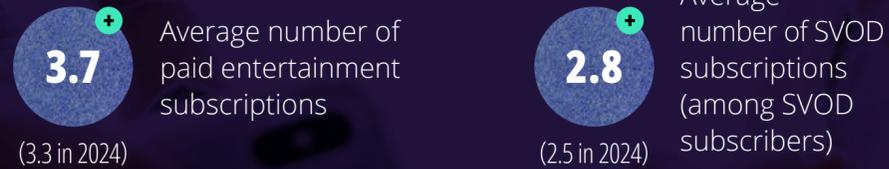
Overall

\$78 + (\$63 in 2024)	42h 45m - (44h 15m in 2024)	42% - (40% in 2024)	4
Monthly spend on media subscriptions	Total time spent across media and digital entertainment	See broadcasters as key drivers of positive change	Number of sports followed

TOP 5 HOME ENTERTAINMENT ACTIVITIES (WEEKLY CONSUMPTION)



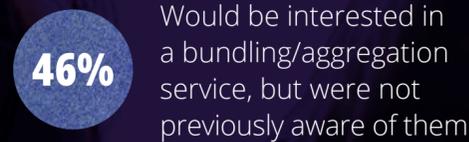
SUBSCRIPTIONS (PER HOUSEHOLD)



SPEND (% OF RESPONDENTS)



AGGREGATION (% OF RESPONDENTS)



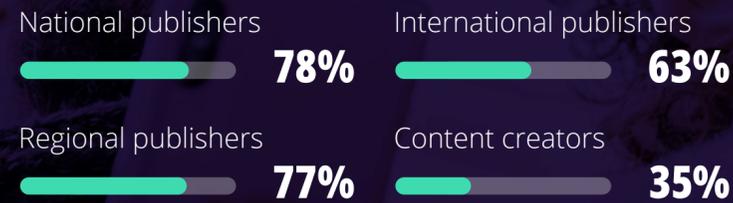
MULTITASKING (% OF TOTAL RESPONDENTS)



ADVERTISEMENT (% OF RESPONDENTS)



TRUST LEVELS IN DIFFERENT NEWS SOURCES (% OF RESPONDENTS)



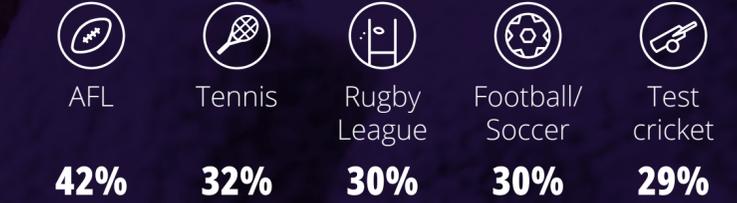
TOP NEWS PLATFORMS RANKED AS #1 (% OF RESPONDENTS)



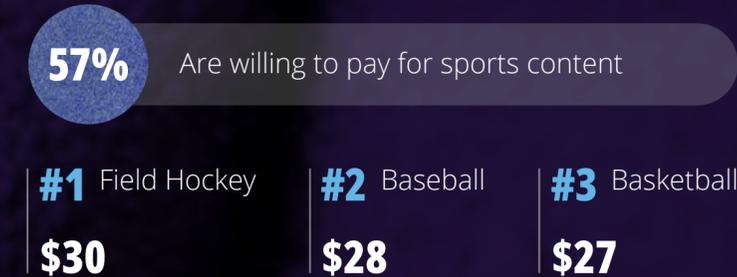
TIME SPENT ON SOCIAL MEDIA



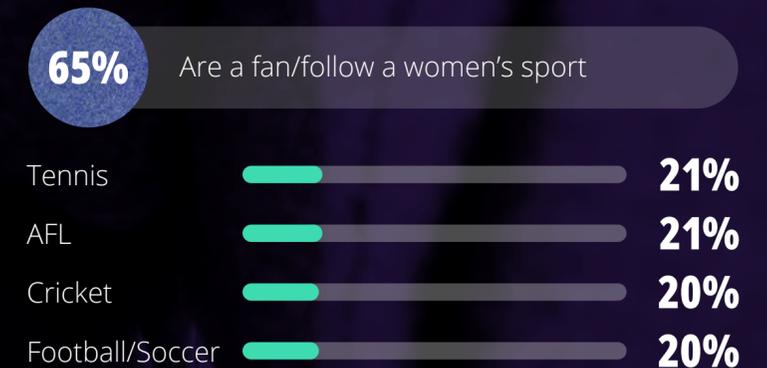
SPORTS FANS (% OF RESPONDENTS)



HOW MUCH FANS OF ARE WILLING TO PAY FOR SPORTS CONTENT (\$)



MOST POPULAR WOMEN'S SPORTS (% OF RESPONDENTS)

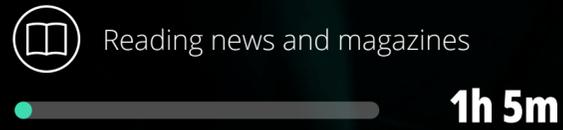
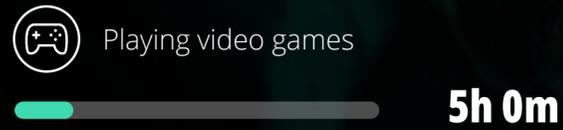
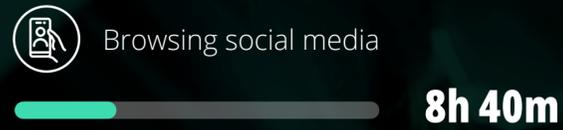
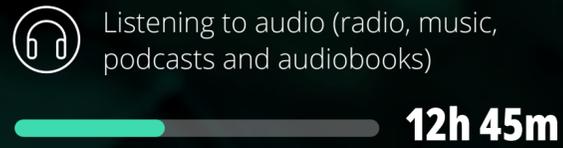
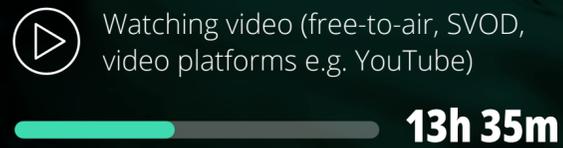




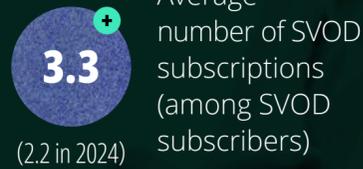
Gen Z



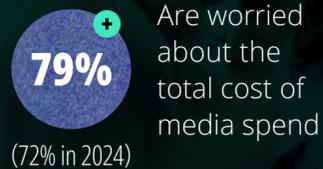
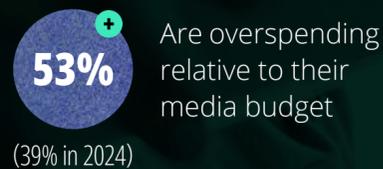
TOP 5 HOME ENTERTAINMENT ACTIVITIES (WEEKLY CONSUMPTION)



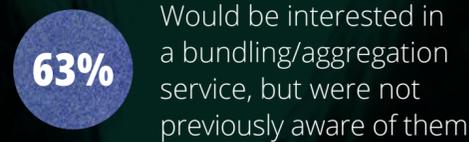
SUBSCRIPTIONS (PER HOUSEHOLD)



SPEND (% OF RESPONDENTS)



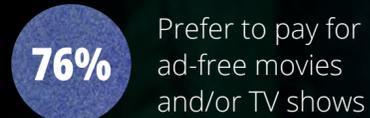
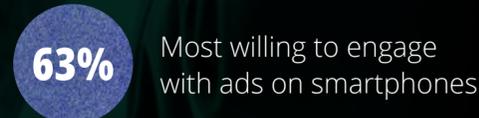
AGGREGATION (% OF RESPONDENTS)



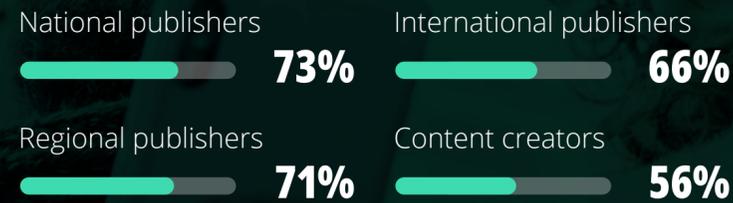
MULTITASKING (% OF TOTAL RESPONDENTS)



ADVERTISEMENT (% OF RESPONDENTS)



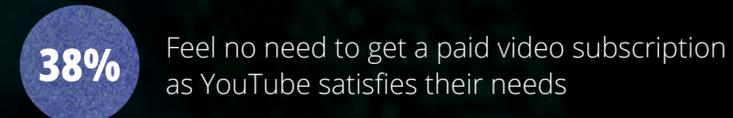
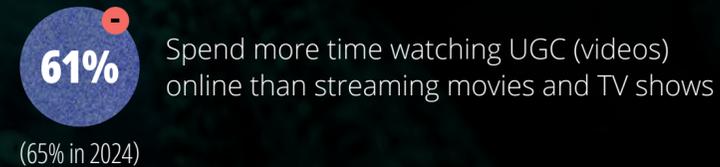
TRUST LEVELS IN DIFFERENT NEWS SOURCES (% OF RESPONDENTS)



TOP NEWS PLATFORMS RANKED AS #1 (% OF RESPONDENTS)



TIME SPENT ON SOCIAL MEDIA



SPORTS FANS (% OF RESPONDENTS)



HOW MUCH FANS OF ARE WILLING TO PAY FOR SPORTS CONTENT (\$)



MOST POPULAR WOMEN'S SPORTS (% OF RESPONDENTS)





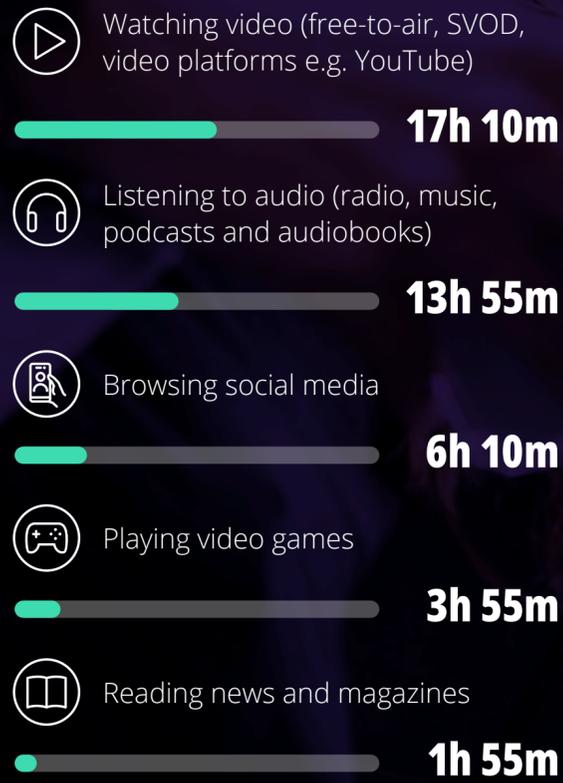
Millennials

\$97 (\$77 in 2024) Monthly spend on media subscriptions
 43h 0m (42h 15m in 2024) Total time spent across media and digital entertainment

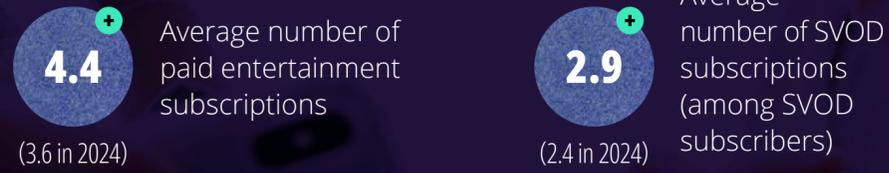
42% (39% in 2024) See broadcasters as key drivers of positive change

3 Number of sports followed

TOP 5 HOME ENTERTAINMENT ACTIVITIES (WEEKLY CONSUMPTION)



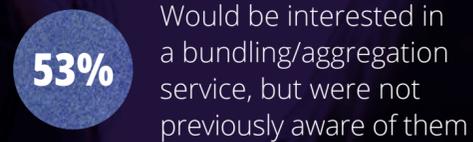
SUBSCRIPTIONS (PER HOUSEHOLD)



SPEND (% OF RESPONDENTS)



AGGREGATION (% OF RESPONDENTS)



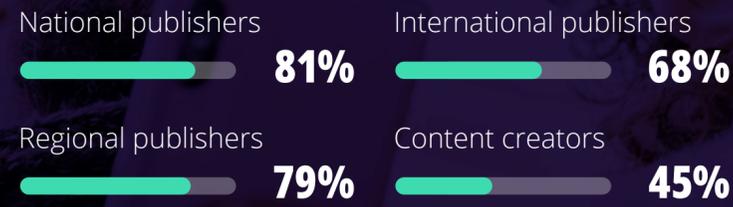
MULTITASKING (% OF TOTAL RESPONDENTS)



ADVERTISEMENT (% OF RESPONDENTS)



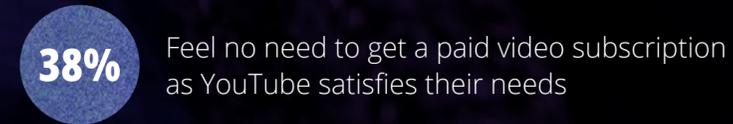
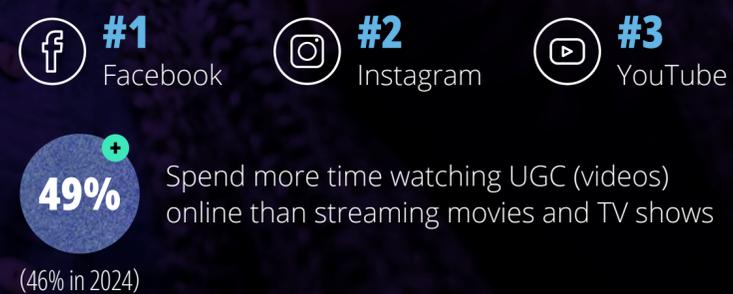
TRUST LEVELS IN DIFFERENT NEWS SOURCES (% OF RESPONDENTS)



TOP NEWS PLATFORMS RANKED AS #1 (% OF RESPONDENTS)



TIME SPENT ON SOCIAL MEDIA



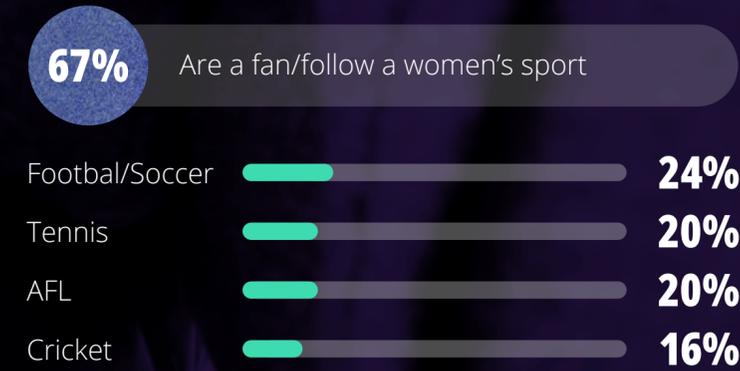
SPORTS FANS (% OF RESPONDENTS)



HOW MUCH FANS OF ARE WILLING TO PAY FOR SPORTS CONTENT (\$)



MOST POPULAR WOMEN'S SPORTS (% OF RESPONDENTS)

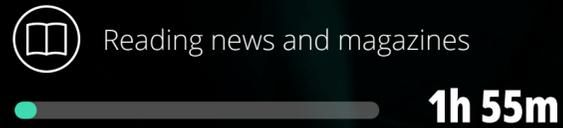
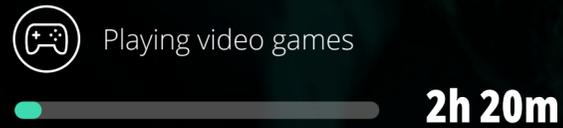
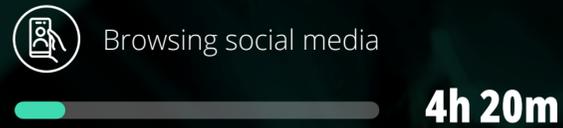
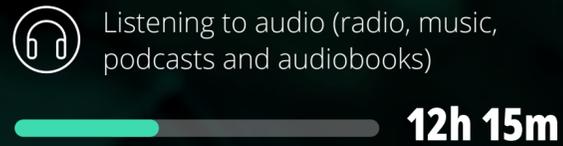
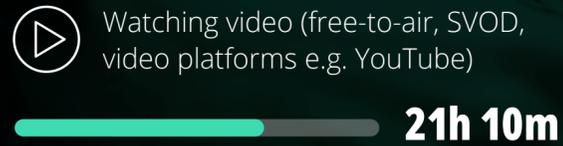




Gen X



TOP 5 HOME ENTERTAINMENT ACTIVITIES (WEEKLY CONSUMPTION)



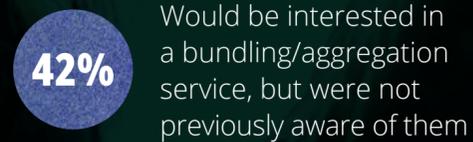
SUBSCRIPTIONS (PER HOUSEHOLD)



SPEND (% OF RESPONDENTS)



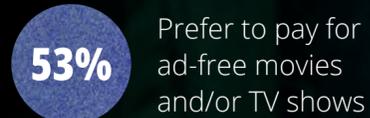
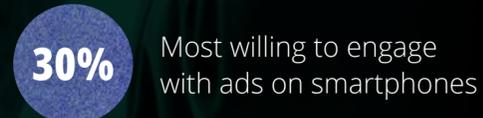
AGGREGATION (% OF RESPONDENTS)



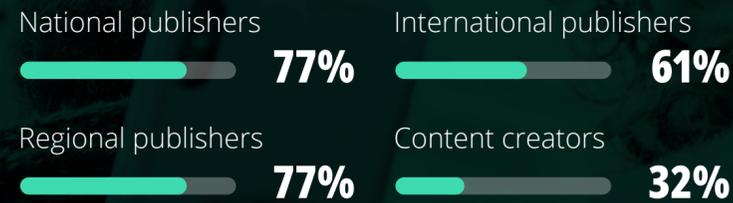
MULTITASKING (% OF TOTAL RESPONDENTS)



ADVERTISEMENT (% OF RESPONDENTS)



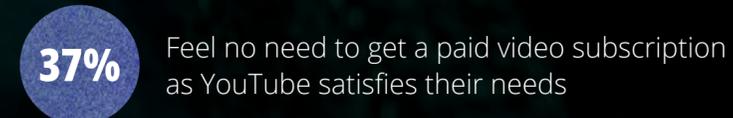
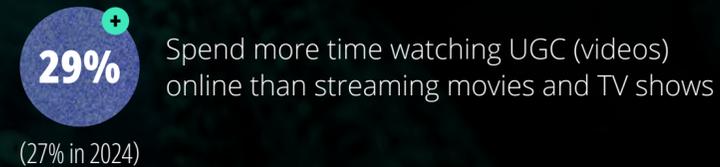
TRUST LEVELS IN DIFFERENT NEWS SOURCES (% OF RESPONDENTS)



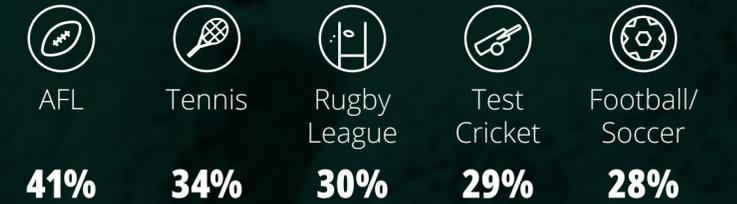
TOP NEWS PLATFORMS RANKED AS #1 (% OF RESPONDENTS)



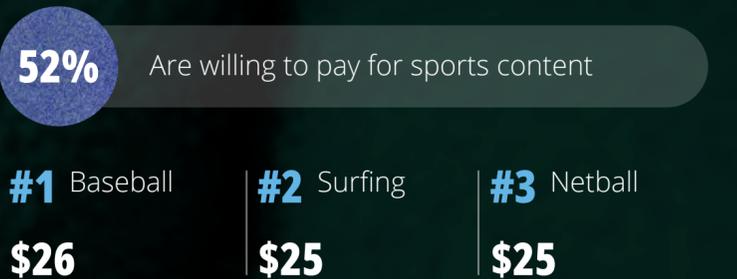
TIME SPENT ON SOCIAL MEDIA



SPORTS FANS (% OF RESPONDENTS)



HOW MUCH FANS OF ARE WILLING TO PAY FOR SPORTS CONTENT (\$)



MOST POPULAR WOMEN'S SPORTS (% OF RESPONDENTS)





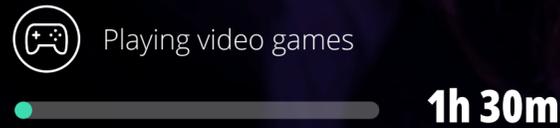
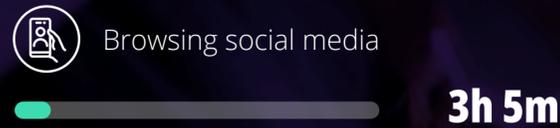
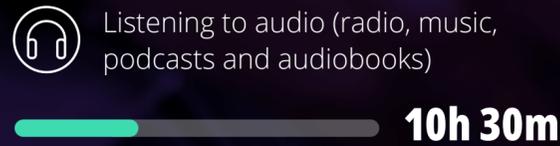
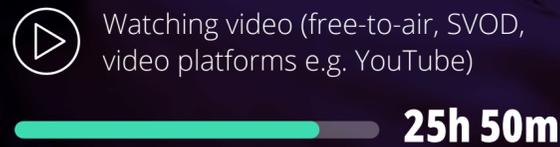
Boomers

\$55 + (\$46 in 2024) | Monthly spend on media subscriptions
44h 1m - (45h 40m in 2024) | Total time spent across media and digital entertainment

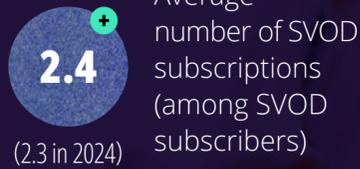
42% + (39% in 2024) | See broadcasters as key drivers of positive change

5 | Number of sports followed

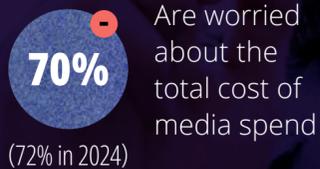
TOP 5 HOME ENTERTAINMENT ACTIVITIES (WEEKLY CONSUMPTION)



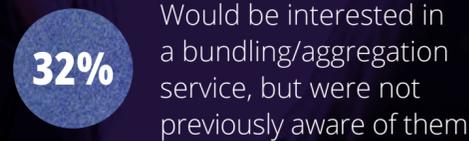
SUBSCRIPTIONS (PER HOUSEHOLD)



SPEND (% OF RESPONDENTS)



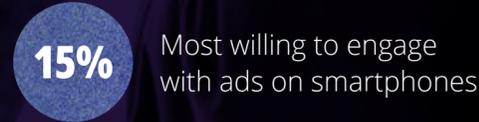
AGGREGATION (% OF RESPONDENTS)



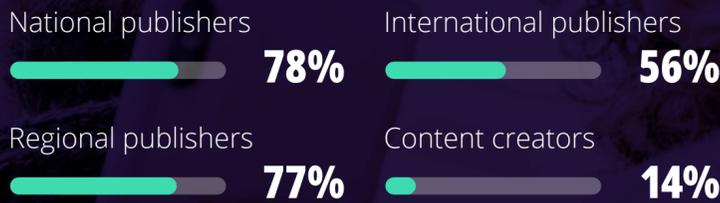
MULTITASKING (% OF TOTAL RESPONDENTS)



ADVERTISEMENT (% OF RESPONDENTS)



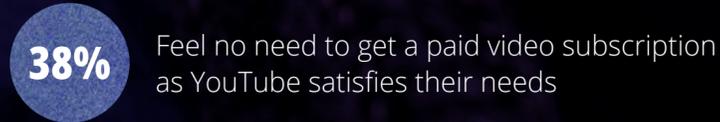
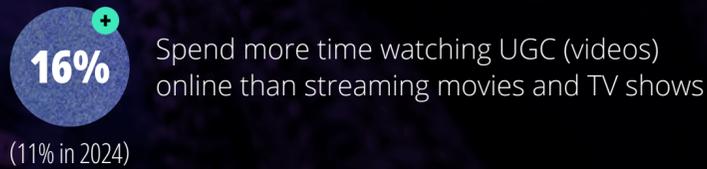
TRUST LEVELS IN DIFFERENT NEWS SOURCES (% OF RESPONDENTS)



TOP NEWS PLATFORMS RANKED AS #1 (% OF RESPONDENTS)



TIME SPENT ON SOCIAL MEDIA



SPORTS FANS (% OF RESPONDENTS)



HOW MUCH FANS OF ARE WILLING TO PAY FOR SPORTS CONTENT (\$)



MOST POPULAR WOMEN'S SPORTS (% OF RESPONDENTS)





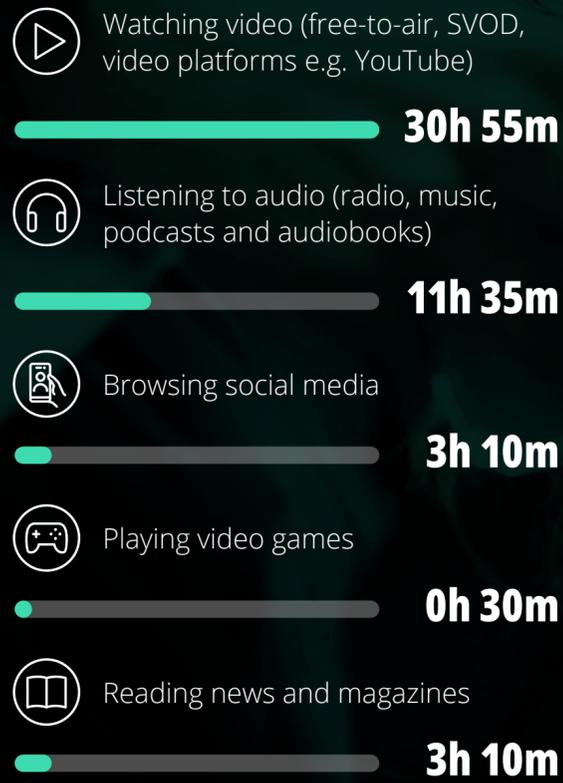
Matures

\$35 (\$44 in 2024) Monthly spend on media subscriptions
 49h 19m (38h 52m in 2024) Total time spent across media and digital entertainment

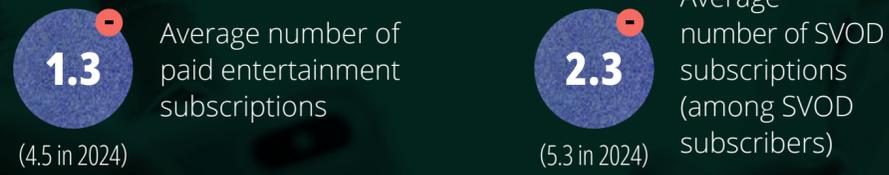
43% (26% in 2024) See broadcasters as key drivers of positive change

4 Number of sports followed

TOP 5 HOME ENTERTAINMENT ACTIVITIES (WEEKLY CONSUMPTION)



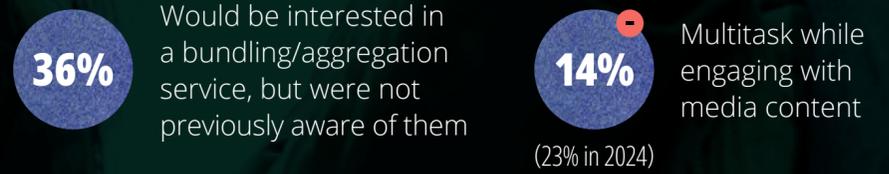
SUBSCRIPTIONS (PER HOUSEHOLD)



SPEND (% OF RESPONDENTS)



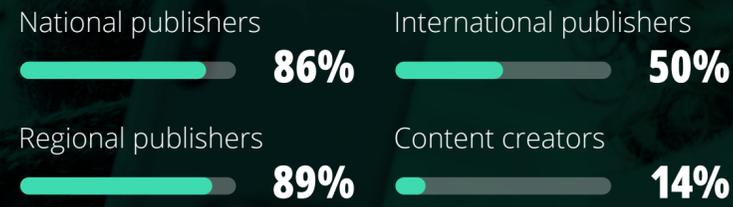
AGGREGATION (% OF RESPONDENTS)



ADVERTISEMENT (% OF RESPONDENTS)



TRUST LEVELS IN DIFFERENT NEWS SOURCES (% OF RESPONDENTS)



TOP NEWS PLATFORMS RANKED AS #1 (% OF RESPONDENTS)



TIME SPENT ON SOCIAL MEDIA



SPORTS FANS (% OF RESPONDENTS)



HOW MUCH FANS OF ARE WILLING TO PAY FOR SPORTS CONTENT (\$)



MOST POPULAR WOMEN'S SPORTS (% OF RESPONDENTS)





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To view this report online and related insights from Deloitte, visit <https://www.deloitte.com/au/en/Industries/tmt/research/media-and-entertainment-consumer-insights.html>

Our research comprises a nationally representative sample of 2,000 consumers, aged 16–92, weighted for demographics such as age, gender, location and working status. An independent research organisation conducted the survey in July–August 2025. Data in this survey is self-reported and, as such reflects respondents' perceptions which may differ from measured industry data (such as OzTAM's VOZ) or that reported by market participants.



MECI 2025 ADDENDUM

Australia benefits from one of the most sophisticated multi-source audience measurement environments globally. This ecosystem includes, but is not limited to the following, each serving a distinct and complementary role:

- OzTAM's VOZ Total TV currency data, which provides an independent, industry-endorsed and nationally representative measurement of actual viewing behaviour with streaming platform data available via Streamscope.
- Survey-based research, including Deloitte's Media & Entertainment Consumer Insights (MECI) which is designed to capture claimed viewing from a sample of respondents based on their self-reported behaviours, attitudes and perceptions.

These approaches offer complementary perspectives on how Australians engage with television and broader media and entertainment. While both contribute valuable insight, they differ in methodology and application and are not intended to be used interchangeably.

The differences can be detailed as:

MECI (CLAIMED VIEWING) UNIQUELY CAPTURES:

- Perceived platform loyalty
- Emotional connection to content
- Trust in news and content
- Willingness to pay and perceived value
- Claimed shifts in viewing behaviour from a sample of respondents

OZTAM'S VOZ & STREAMSCAPE (ACTUAL VIEWING) UNIQUELY MEASURE:

- Actual broadcast TV and BVOD minutes viewed, minute by minute, 365 days a year
- De-duplicated audience and reach across broadcast linear TV and BVOD
- Co-viewing for broadcast TV and for BVOD on connected TVs
- Total Video consumption on TV sets across broadcast TV, BVOD and other streaming platforms

These methodological differences are important to understand as highlighted in a comparison of results. Analysis of the VOZ Total TV data reveals that weekly time spent viewing Free-to-Air broadcast TV (live and playback) was, on average, 8h 08m for the full year 2025, down 4.6% on 2024's 8h 32m¹. In contrast, the 2025 MECI report, which indicates a decrease of 19% from 2024 to 6h and 45m in the July-August survey period. VOZ data also shows that average weekly time spent viewing BVOD is increasing year on year (1h 24m in 2025 which is an increase of 20.4% on 2024).

Furthermore, the published **VOZ Total TV Viewing Report H1 2025** reveals that total consumption (average weekly minutes viewed) for Total TV (broadcast TV and BVOD) increased by approximately 2.5% in H1 2025 compared to H1 2024².

These two views capture valuable insight into video consumption in Australia with:

- OzTAM's VOZ and Streamscope revealing how Australians behave at scale and remain the industry endorsed standard for planning, trading and evaluation of Total TV audiences.
- MECI reflecting how Australians feel and perceive their viewing behaviour in a fragmented digital world, with the report now in its 14th year of publication.

Both contribute distinct perspectives, highlighting a market that is emotionally shifting toward on-demand and personalisation, while behaviourally remaining anchored in mass-reach and shared-screen television.

1. OzTAM VOZ National FTA, When Watched, Total People, Average Weekly Time Spent Viewing (Universe) full year 2025 (29 Dec 2024 – 27 Dec 2025) vs full year 2024 (31 Dec 2023 – 28 Dec 2024) broadcast TV, BVOD 2am to 2am

2. OzTAM VOZ National FTA, When Watched, Total People, Average Weekly Total Minutes viewed, H1 2025 (29 Dec 2024 – 28 Jun 2025) vs H1 2024 (31 Dec 2023 – 29 June 2024) Total TV (broadcast TV and BVOD) 2am to 2am

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