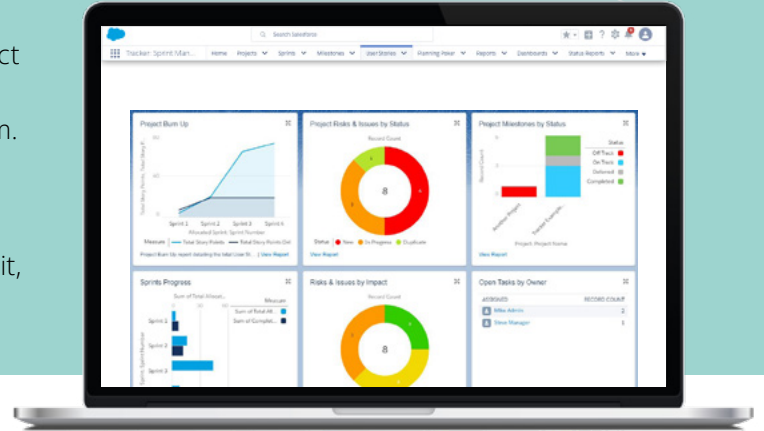


Tracker

Connecting the dots in agile delivery

The need for scalable, collaborative management tools has never been greater. Tracker provides a proven tool for project management, design, build and testing effectiveness, and collaboration across the entire project and stakeholder team.



Recent implementations of Tracker have seen it rolled out across 49 countries, with as many as 550 users for a single project. Tracker quickly becomes advocated by teams using it, and is a key differentiator in our delivery approach.








Diverse and customisable functionality to suit client needs

Built on the Force.com platform and Lightning ready, Tracker is a scalable project management tool which can provide essential support to projects of all sizes, regardless of geographies and complexity.

Some of the fully auditable and traceable functionality that Tracker can provide includes:

-  Client engagement through social collaboration: using Salesforce Chatter functionality, users can post to each other and comment on items in Tracker, maximising engagement, whilst retaining all-important traceability and auditability.
-  Real-time updates: Tracker is continuously alive, reflecting the latest changes, comments and updates immediately, allowing users to stay up-to-date on project developments.

-  Configurable and customisable for your specific needs.
-  Full security model, providing customisable restrictions by role or profile.
-  Interactive functionality, such as user story planning: Leveraging Salesforce Chatter functionality and customisable processes, user story planning has become more consolidated and interactive than ever, allowing input from developers, consultants and compliance alike.
-  Enables virtual team-working, with everyone able to contribute to the success.
-  Provides a clear and comprehensive audit trail of comments and posts, as well as auditability on additional functionality.

What do our clients say?

"Tracker is much more than a project management tool, it has enabled our organization to reach and involve a wider user community in the design of new business solutions."

"Key users can participate continuously in the design process, improving solution acceptance and engaging with our key stakeholders since the very first day of the project."

"Progress is visible to everyone - there's no hiding behind a woolly status report - the dashboards are there for everyone to see!"

"My email volume has reduced significantly since I joined this project, and communication has improved"

Become agile

Delivering an IT project is rarely easy – and adding an agile methodology to the mix brings a unique balance of benefits and challenges. Our agile project management tool “Tracker” helps us realise the benefits, whilst managing the risk.

Make social more than just a buzz word

On a Deloitte project you can experience the power of chatter for yourself. Leverage the power of social to unlock the collaboration between your Business, Analysts, Developers and Testers.

Manage your Kanban in a digital world

Update user stories on your physical kanban wall and in Tracker at the same time. Simply scan the QR code on the auto-generated story card, and then update the user story with your smart phone.

Plan sprints the easy way

Every sprint starts with a planning session - make yours go more smoothly. Balance your capacity constraints against business priorities with real time capacity calculations, auto planning and drag and drop ease.

95% of Tracker users say that it improves the visibility of all activities across their projects.

Always be in the know

The agile dashboard and burn down charts and dashboards give you and your team all the information you need.

Estimate together, with confidence

Start “Planning Poker” sessions direct from your user story list views. These help ensure an accurate bottom up estimate of the effort going in to a sprint, helping to unearth hidden complexity.

Build software, not shelf-ware

Allow developers to document as they build, let Tracker automatically pull it all in to a design document at the push of a button.

Develop at pace, stay in control

Integrate with a source code management system to automatically link your development team’s code and metadata commits to the user story or defect they are delivering. Click straight from the defect to the code change that fixed it.

Use Tracker to build in compliance from day one

In regulated industries Tracker is used to ensure compliance is part of the project and development lifecycle from the beginning. This reduces the level of rework and keeps everyone engaged on the discussions.

Traceability and evidence

Use the inbuilt audit trail and field history tracking combined with using Tracker for your project delivery to both gather and provide evidence.

Tracker’s proven record of success

Global Pharmaceutical Company over

550

individual users across

49

different countries

Over

35,000

user logins in the first 8 months of usage

Over

900

user stories created and managed in Tracker

Over

60,000

posts and comments by users



Used by development teams spread across the globe

Global Consumer Goods Company Over

340

individual users

Tracker and agile?

Tracker has been predominantly designed to support agile methodologies used by teams across the globe, but can also be customised to suit Waterfall projects. As a response to ever-evolving business requirements, agile is focused on providing tested software in short iterations, often accepting and encouraging changes between iterations to ensure the system can cope with evolving business needs.

Such an approach requires extensive collaboration, for which Tracker is ideally suited.

100% of users say that collaboration is significantly improved on projects where Tracker is used.

With Salesforce Chatter at its core, and the ability to share and comment on documents and other Tracker items, clients are able to constantly feed into development process, and track changes that are being made at all levels across the project.

Contact us

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