

The future of work in manufacturing

What will jobs look like in the digital era?

A DELOITTE SERIES ON THE SKILLS GAP AND THE FUTURE OF WORK IN MANUFACTURING



SMART SAFETY SUPERVISOR

Summary

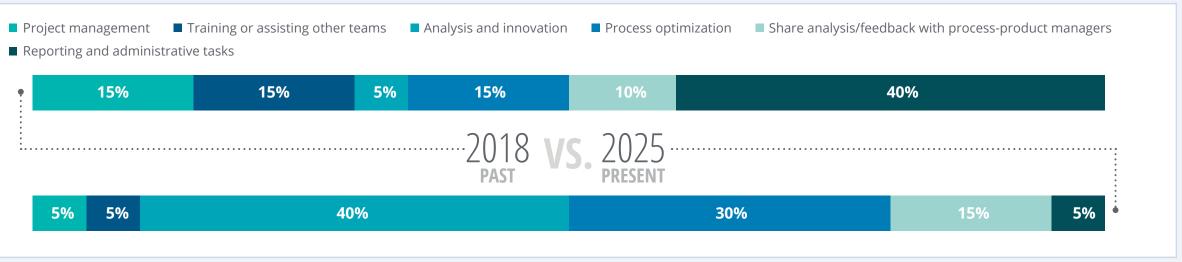
With autonomous equipment, unmanned drones, and advanced materials at construction sites, managing the environment, health, and safety (EHS) aspects of engineering and construction (E&C) projects would be just one responsibility for the smart safety supervisor (S³). In their expanded role, S³s are expected to work with operational, logistics, and technology teams to find new synergies that can improve the safety of the construction site. S³s are fluent in advanced technologies, and they serve as a conduit to match applications such as augmented reality (AR) glasses, smart helmets, and connected clothing with use cases for creating a safe and efficient work site.

Using their broad knowledge of regulations, EHS standards, and available technologies, S³s can help E&C companies develop technology implementation road maps, which can reduce manual inspections in unsafe or hazardous locations. They can also leverage the digital twin of the construction site to oversee the health and safety of both human workers and machines. Using analytical dashboards, S³s can identify whether machines are being operated properly and analyze the impact of machine operations on overall site safety and compliance.

Responsibilities

- safety targets.
- solutions.
- and machines.
- ratings of work sites.

Time spent on activities



 Identify new technologies to embed in systems and processes that optimize EHS performance and meet set

• Formulate safety procedures and plans to reduce potential identifiable safety hazards using advanced technologies and

• Incorporate specialized risk management principles to develop a conducive work environment between humans

• Supervise safety specialists to ensure all requirements are met to achieve EHS zero-incident performance.

• Act as field safety coordinator/inspector to conduct incident investigations and develop quality criteria to improve safety

• Provide technical support to feasibility studies, site assessment studies, safety cases, and work packages.

DANIEL WOOLMER

SMART SAFETY SUPERVISOR Afility Construction LLC | *Los Angeles, California*

Skilled in environment, health, and safety (EHS), workplace safety, inspection, and risk assessment; proficient in digital tools and EHS technologies; has developed and implemented multiple health and safety programs for various construction projects; leverages predictive analytics and cognitive tools for incident investigation and corrective measures.

Experience

Smart safety supervisor

Afility Construction LLC *Feb 2020–Present* | *4 years 8 months* Leads multiple digital initiatives to reduce work process risks, raise safety awareness, and improve safe work practices with the help of digital tools and data analytics; responsible for developing and maintaining the company's safety program; and liaises with the US Department of Labor.

Senior safety supervisor

Bengshaw Construction Consulting Jul 2017–Jan 2020 | 2 years 6 months Key developer for the EHS portion of the project management plan; helped in developing the digital incident management tool; managed safety and health programs of contractors and provided leadership to safety professionals across several projects.

Safety associate

Roster Construction Services, Inc. *Aug 2015–June 2017* | *1 year 10 months* Prepared daily, weekly, monthly, quarterly, and annual statistical incident/ data analysis for the work site; worked with supervisor and operations to implement safety measures across the site.

Education

American Society of Safety Professionals

Certificate in applied technology in safety management 2020–2021

University of Montana | Montana Tech Bachelor of science, Occupational safety and health 2011–2015

Certifications

Board of Certified Safety Professional (BCSP) Safety Management Specialist (SMS)

OSHA Certified Environmental Specialist

OpenLearnOrg Certificate in safety management

Skills and endorsements

Construction safety · 465

Endorsed by Jane and Ryan, who are highly skilled at this

Safety management systems 410

Endorsed by **Kim** and **Michelle**, who are highly skilled at this

Occupation & health - 365

Endorsed by **Marybeth** and **David**, who are highly skilled at this

Applied technology · 350

(Endorsed by **Tom** and **Canery**, who are highly skilled at this

Communication • 274

Endorsed by **Andrew**, who is highly skilled at this

Workplace safety · 223

Endorsed by **James** and **John**, who are highly skilled at this

Resource optimization • 217

Endorsed by **Riesa** and **Jonathan**, who are highly skilled at this

Internet of Things • 200

Endorsed by Chris and Riesa, who are highly skilled at this

Wearables for safety management • 160

Endorsed by **Henry** and **David**, who are highly skilled at this

Data analysis • 158

Endorsed by **Suzanna** and **Chris**, who are highly skilled at this

Analytical thinking • 150

Endorsed by **Ross** and **Tom**, who are highly skilled at this

Project management · 112

Endorsed by Gordon, who is highly skilled at this

Risk assessment • 74

Endorsed by **Drew**, who is highly skilled at this

TOOLBOX

THE TOOLBOX SUPPORTS THE WORKER AS A WHOLE—IN ACHIEVING EXTERNAL OUTCOMES SUCH AS PRODUCTIVITY AS WELL AS INTERNALLY FOCUSED ONES SUCH AS DECISION-MAKING AND LEARNING.

Productivity



Venus

This artificial intelligence (AI)-powered, voice-enabled digital assistant provides a conversational interface for all productivity-related tasks, from scheduling to answering questions and checking the status of projects and people.



Symphony

This software suite can connect people, machines, and systems for data-driven digital manufacturing. Using advanced real-time analytics, it helps maximize manufacturing production performance.



InstaCap

It captures data automatically using digital technologies such as radio frequency identification (RFID) and speech recognition. It helps collect information from machines, images, or even sounds without manual data entry.



Share Smart

It is an enterprise social and mobile technology tool that helps in sharing digital 3D designs and images as digital files to improve the collaboration necessary to build new products and configure supply networks or assembly lines right the first time.



AlEnhance

It is an AI-enabled exoskeleton enhancement that has autonomous work cells with cobots, robotic arms, or robots for execution support.



WeAR

It is an AR/wearable device that connects digital twin engineers to IoT devices, and receives work instructions and training. The smart glasses, paired with Bluetooth-enabled scanners and voice guidance, respond to commands and open a pop-up on monocular display, which helps boost productivity.



AuRo

It is an AR tool that is designed to assist maintenance personnel in maintaining and repairing equipment using vision picking to produce a faster, hands-free solution for precarious or delicate task.

Decision-making



Smart Dash

making.



SixthSense







Digital requirement toolbox (DRT)

initiatives.

Learning



Δ



This visual display presents data, live information, and analysis, including predictive analytics, from multiple sources to facilitate informed decision-

A tool that incorporates machine learning, cognitive computing, and AI to detect macro trends in the broader environment.

This tool uses machine learning to identify and rectify potential problems. It also helps discover opportunities to influence business decisions that drive

It is a central request repository for digital initiatives and support, which the company's innovation team can use to plan and pilot their digital/smart

It is an enterprise health monitoring site that helps to track the working conditions and environment of each professional, highlighting any exposure to potential hazardous elements or heavy-duty machinery.

A DAY IN THE LIFE

08:30 AM	After a hectic site visit on Tuesday, Daniel decides to work from home today. Venus logs him into the company network and activates the InstaCap file of yesterday's site visit. Using SixthSense, Daniels runs various scenario iterations and records them in Share Smart. He then forwards this to his site safety controller to incorporate the update in the safety procedure and signage.	11:30 AM	The innovation team, using the European site and WeAR, is uploaded on Daniel's comp incidents and raises no flags. temporary harmonic and hea tool would be more robust. H
09:30 AM	Using Symphony, Daniel connects with Jerry, a digital twin engineer, to discuss their live site in Palm Springs. They have just incorporated AlEnhance there to reduce the presence of human workers in areas with high exposure to asbestos. The company plans to expand it to all the Afility sites. Jerry shows a few mockups highlighting efficiency gains from AlEnhance and its positive EHS impact on site workers. Satisfied, Daniel agrees to full-fledged implementation and signs off on the use of AlEnhance for the company's current and future projects.	02:30 PM	Venus reminds Daniel about discussing implementing rob arms and AuRo, the company reduce downtime. Daniel nee responsible for all the machin with Daniel, is launching the simulation, they will be using Results of this test can help D they will be able to maintain machines, and still repair tho
	automated cranes has reduced incident rates considerably. Daniel is excited to see a 65 percent reduction in drivers' sick leave and zero site incidents in the last two quarters. Crane drivers with existing knee problems have raised no new ailments and their health reports have been faring well. Inspired by the results, Daniel schedules a call with the operational technology and logistics team to discuss a smart fleet initiative for transportation. Venus schedules this call for Friday.	03:30 PM	Daniel logs into the HeMoSite of the data collected daily via The data shows that all worke The dashboard helps Daniel t maintain a healthy workforce undertook, which helps Daniel
11:00 AM	Daniel's Smart Dash highlights a red flag from the company's European sites. His on-site safety controller was unable to travel to locations due to bad weather. Also, the site has been closed for the past two days. Although no human workforce is stranded, the site's regular checkup has been delayed by three days. Daniel faces this issue at many European, Northern, and Northeastern sites during winters. Afility's innovation team is working with Daniel to pilot an automated inspection tool, which can help them to inspect sites in remote or difficult terrain. Seeing an opportunity, he connects with them to test their pilot on this site.	04:00 PM	As the day closes, Daniel star controllers. His attention is d forecast predicts snowfall tor surveillance and none of the recalibrates all the smart ma of snow. He records his findin off for the day.

the sensors and cameras from smart machinery at AR, generates a live stream of the location. The stream mputer as well. The live reporting stream shows zero gs. However, Daniel realizes if they can install some neat sensors around this site, the automated inspection c. He records his requirements and findings in the DRT.

ut his call with the operations team. They will be obotic arms for maintenance and repair. Using these any plans to assist on-site teams in repairs and, in turn, needs to supervise them around EHS standards, as he is hines operated on the site. The operations team, along he robotic-arm pilot on the 15th of next month. For this ing inputs from Envision and perform scenario testing. Daniel create a safer environment for site workers, as in a safe distance from malfunctioning or inoperative hose machines.

ite to read the worker dashboard, which is a repository via site workers' smart helmets and connected jackets. rkers are done with their shift and are ready to leave. el to be prescriptive if needed and helps the company rce. Reports also highlight the various tasks workers niel plan the next day's tasks. He also uses the data to and monitor stressful working conditions.

carts getting daily reports from the site safety s drawn to the Big Bear Lake site, where the weather tonight. The drones there are already up for night ne elevators' sensors show any movement. Daniel nachinery of that location to auto-sleep mode in case dings in the company's central database before he logs

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