

Agenda

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2023 GLOBAL MARKETING TRENDS

We surveyed **1,015 global executives** including **50 Emirati executives** to better understand how top brands are meeting the needs of today's customers.

n = 1015

Source: Deloitte Global Marketing Trends Executive survey, June 2022

The 50 UAE Respondents | Role



ROLE



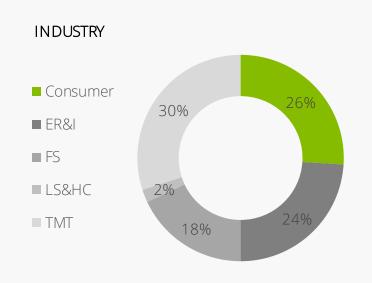
Marketers wear many hats – and their titles reflect the evolving demands of their role.

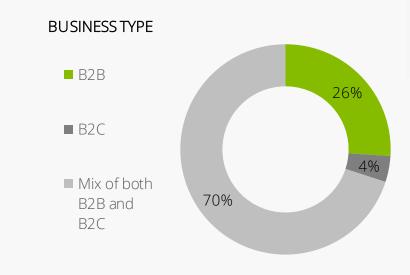
20%

20%

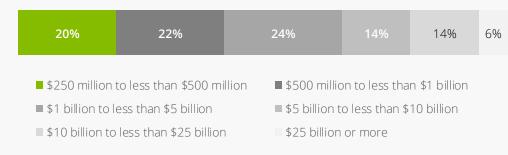
16%

The 50 UAE Respondents | Demographics



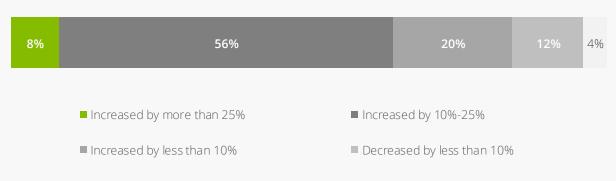


ANNUAL REVENUE



Base: United Arab Emirates (n=50)

ANNUAL GROWTH RATE



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Brands answer economic instability with marketing investments

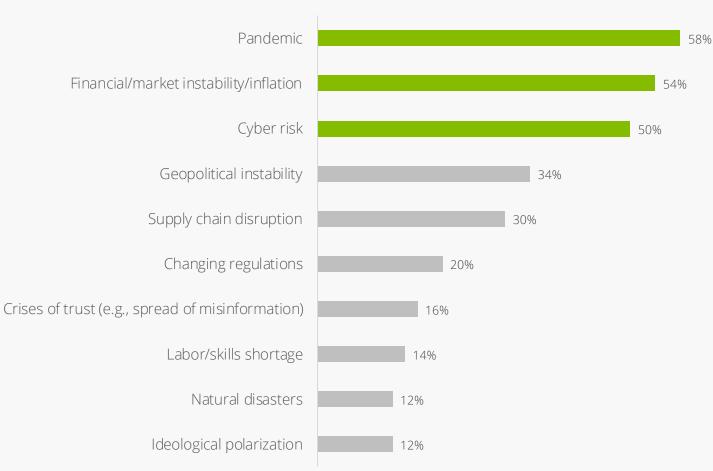
Financial uncertainty such as inflation, supply issues and a looming recession is the top-of-mind concern for brands globally. Rather than cost cutting, brands surveyed are planning to weather financial uncertainty with marketing investments.

Globally, the top three strategies include:

- Accelerating to new digital platforms/technologies
- Expanding into new markets, segments, and geographies
- Implementing systems (such as AI) to create greater customer personalization

Top External Challenges | United Arab Emirates

ALL INDUSTRIES

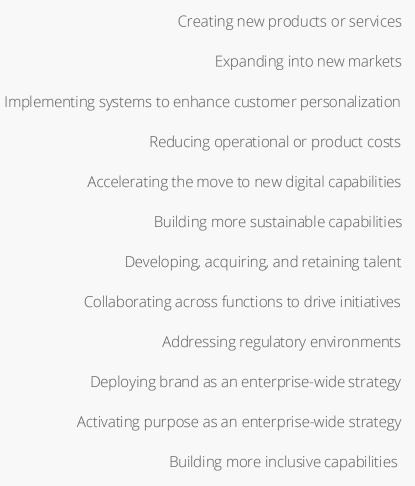


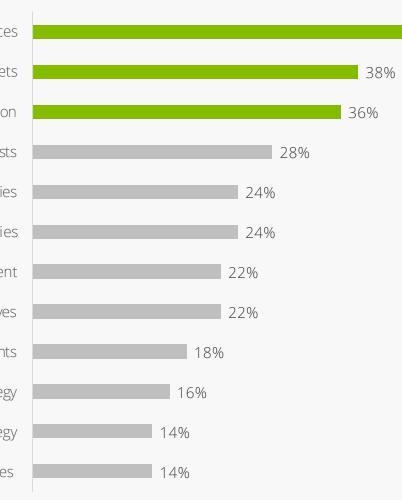
UAE CMOs see the pandemic as the top external challenge, but financial instability and cyber risk follow close behind.

Base: United Arab Emirates (n=50)

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Top Priorities | United Arab Emirates





UAE CMOs share 2 of the same global priorities, but their top priority differs.

44%

UAE CMOs' #1 priority is creating new product or service offerings.

Expanding into new markets comes in as the #2 priority.

Implementing systems to enhance customer personalization is close behind as the #3 priority.

Chief marketing officers drive growth through internal sustainability efforts

Leading by example

While there are many potential approaches to sustainability, **brands surveyed are concentrating their efforts on shoring up the sustainability of their own internal practices**, rather than trying to influence customer behavior. These efforts not only establish an authenticity to brands' marketing initiatives but leverages heightened awareness of global uncertainties to help build a more secure, sustainable future.

Globally, the top three sustainability strategies include:

- Improving sustainability of internal marketing practices
- Promoting more sustainable product and service offerings
- Establishing long-term sustainability commitments

Top Sustainability Strategies | United Arab Emirates

Q20. Which of the following environmental sustainability initiatives are part of your current marketing strategy?



UAE marketers' top sustainability strategies closely align with global results.

The top strategy for UAE marketers is focusing on improving the sustainability of internal marketing practices.

Following close behind, 56% of UAE marketers are establishing long-term commitments, and 54% are promoting more sustainable offerings.

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Creativity as a force for growth

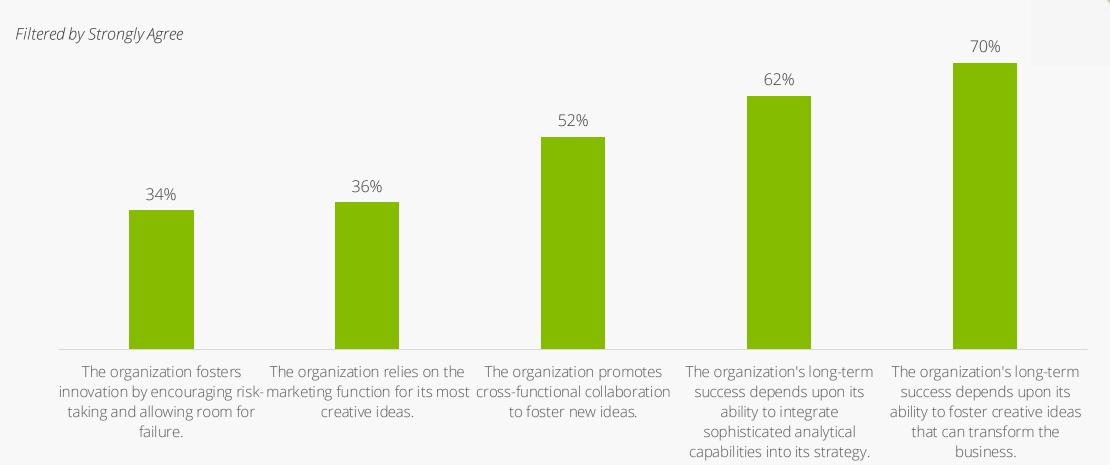
High-growth brands surveyed are prioritizing creativity as a force for long-term growth over their low-growth counterparts. High-growth brands also place a higher priority on increased risk taking, crossfunctional collaboration, and looking to the marketing function for its most creative ideas.

86% of respondents agree

The organization's long-term success depends upon its ability to foster creative ideas that can transform the business.

Creativity | United Arab Emirates

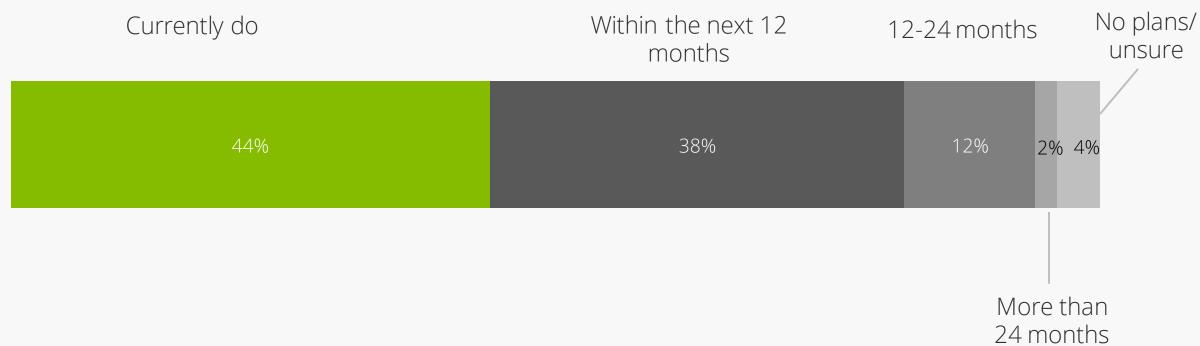
Q21. Please rate your level of agreement with the following statements regarding the role of creativity in your organization: (Strongly Disagree, Disagree, Neither agree nor disagree, Agree, Strongly Agree, Not Applicable)



Marketer's Timeline To Partner With Creators | United Arab Emirates

Q12: In what timeframe, if at all, do you plan to partner with creators/influencers as part of your marketing strategy?





Rising technologies for marketers to watch

Which new technologies most interest marketing leaders this year—and which are likely to sustain their interest over the long term? Marketers have their eye on expanding their investment in blockchain and the metaverse.

38%
are making plans
for the metaverse
this year

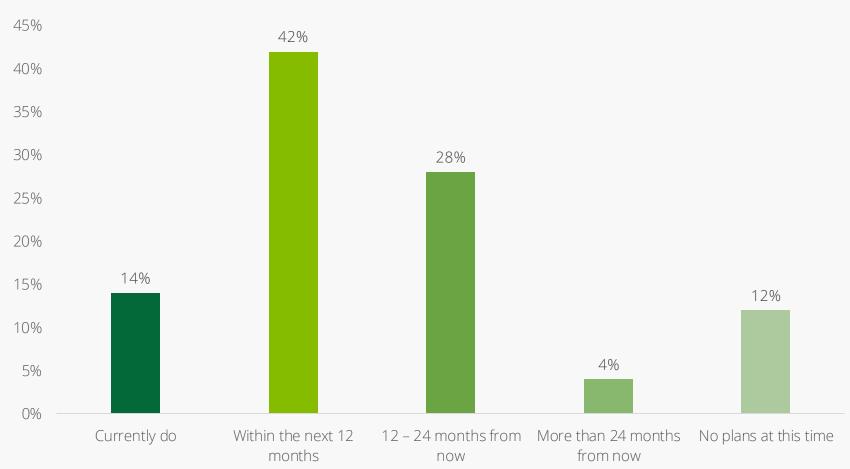
41% have plans for implementing blockchain this year

Although nascent, marketers are laying the groundwork for adoption of new technologies this year. To stay relevant, brands should consider laying out strategy that will benefit them in the long term.

(n=1015)

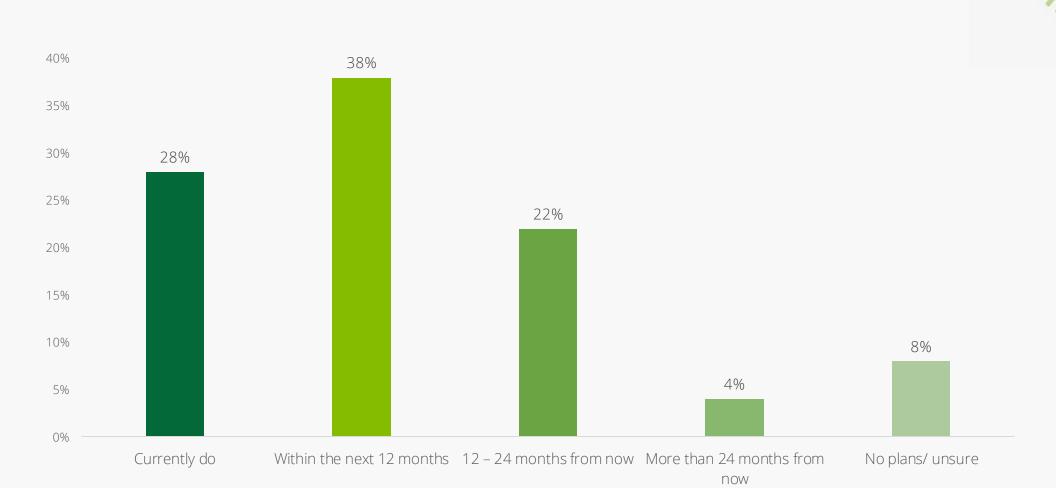
Marketer's Timeline For Engaging The Metaverse | United Arab Emirates

Q11. In what timeframe, if at all, does your brand plan to actively participate within the metaverse?



Blockchain Technologies | United Arab Emirates

Q14. In what timeframe, if at all, do you plan to support your advertising strategy with blockchain technologies?



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Gain insights to build resilient seeds for growth here: deloitte.com/globalmarketingtrends

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